Name: Mrs Patel

Borough: Harrow

Role Undertaken: Patient

Question 1: How satisfied are you with the new application?



Question 2: Do you feel the application solves the 3 problems that it set out to do?



Question 3: Do you feel it is intuitive and easy to learn how to use the new application?



Question 4: Would you like to see this application improved further and subsequently launched for public to use?



Question 5: What improvements would you like to see for the application?

It will help me if there could be a guiding Help or FAQ section that I could seek out if there is anything I do not understand. If there is a contact number anywhere on the application that I can call, it would also help.