# Melker Widén

Lund, Sweden | melker.widen@gmail.com | 072-265 32 23 | www.mewi.dev | linkedin.com/in/memagu github.com/memagu

## Me

Self-taught developer with a strong passion for computer science, physics, and mathematics. Highly proficient in Python and Scala, with experience in languages such as Rust, C/C++, and C#. Skilled in data structures & algorithms (LeetCode and Kattis), networking, graphics, physics simulation, and cybersecurity (Capture The Flag challenges), among other areas. Recently worked as a First Line Support Agent at Onitio Sverige AB, honing problem-solving and customer service skills under pressure. Eager to leverage a diverse skillset in a software engineering role, fueled by a long-standing passion for the field.

### Education

**Lunds Tekniska Högskola (LTH), Lund University**, Civilingenjör (Master of Science in Engineering) in Computer Engineering in Computer Engineering

Aug 2024 – May 2029

• Currently pursuing an integrated Bachelor's and Master's program in Computer Engineering, leading to a Civilingenjör (Master of Science in Engineering)

**Anna Whitlocks gymnasium**, High School Diploma in Natural Sciences - Life Science profile

Aug 2021 – May 2023

- Grades: 21.56/22.5 merit points.
- Awarded a prestigious stipend, recognizing the top 3 of over 700 graduates for exceptional analytical abilities, teamwork, and other key strengths.
- Selected participant at Molecular Frontiers symposium: A Nano Focus on Quantum Material, November 2022.

# **Experience**

**1st Line Support Agent**, Onitio Sverige AB – Stockholm, Sweden

Jan 2024 - Aug 2024

- Demonstrated clear and efficient communication under time-sensitive and high-pressure environments, resolving complex technical issues while improving customer satisfaction and self-sufficiency.
- Collaborated closely with the team to tackle complex issues, while also independently managing phone support during on-call shifts, making critical decisions to ensure smooth operations and maintain service quality.
- Developed tools and scripts, reducing manual tasks and improving service efficiency.

Mentor / Study Coach, Studybuddy AB - Stockholm, Sweden

Oct 2022 - Aug 2023

 Delivered personalized on-site tutoring in natural sciences and Python, boosting students' confidence, problem-solving skills, and grades.

## **Projects**

njord

github.com/memagu/njord

- Developed a native app to assist on-call support call logging and work time registration, significantly reducing effort and time for Onitio colleagues.
- Tools Used: Python, SQLite, PySide6
- Techniques Used: Hexagonal Architecture

## **Technologies**

Languages: Python, Scala, Rust, C, C++, C#, HTML, CSS, Prolog, SQL

Development Tools & Frameworks: Docker, Git, GitHub, Flask, Numpy, Scipy, Pandas, Selenium, Tensorflow, SBT

### Languages

Swedish: Native
English: Fluent