

Melker Widén

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github.com/memagu

Me

Self-taught developer with a strong passion for computer science, physics, and mathematics. Highly proficient in Python and Scala, with experience in languages such as Rust, C/C++, and C#. Knowledgeable in data structures & algorithms (LeetCode and Kattis), networking, graphics, physics simulation, and cybersecurity (Capture The Flag challenges), among other areas. Recently worked as a First Line Support Agent at Onitio Sverige AB, honing problem-solving and customer service skills under pressure. Eager to leverage a diverse skillset in a software engineering role, fueled by a long-standing passion for the field.

Education

Lunds Tekniska Högskola (LTH), Lund University, Civilingenjör (Master of Science in Engineering) in Computer Engineering in Computer Engineering Aug 2024 – May 2029

Anna Whitlocks gymnasium (Anna Whitlock's high school), High School Diploma in Natural Sciences - Life Science profile Aug 2021 – May 2023

- Grades: 21.56/22.5 merit points.
- Nominated participant, Molecular Frontiers symposium, 2022.
- Awarded a prestigious stipend, recognizing the top 3 of over 700 graduates for exceptional analytical abilities, teamwork, and other key strengths.

Experience

1st Line Support Agent, Onitio Sverige AB – Stockholm, Sweden Jan 2024 – Aug 2024

- Demonstrated clear and efficient communication under time-sensitive and high-pressure environments, resolving complex technical issues while improving customer satisfaction and self-sufficiency.
- Collaborated closely with the team to tackle complex issues, while also independently managing phone support during on-call shifts, making critical decisions to ensure smooth operations and maintain service quality.
- Developed tools and scripts, reducing manual tasks and improving service efficiency.

Mentor / Study Coach, Studybuddy AB – Stockholm, Sweden Oct 2022 – Aug 2023

- Delivered personalized on-site tutoring in natural sciences and Python, boosting students' confidence, problem-solving skills, and grades.

Projects

njord github.com/memagu/njord

- Developed a native app to assist on-call support call logging and work time registration, significantly reducing effort and time for Onitio colleagues.
- Tools Used(Naturas2SQLd)-,es Side6colleagues.
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