

To trust, or not to trust: Highlighting the need for data provenance in mobile apps for smart cities

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ABSTRACT

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1. INTRODUCTION

According to the “Apps for Smart Cities Manifesto”¹, smart city applications could be sensible, connectable, accessible, ubiquitous, sociable, sharable and visible/augmented. It is not a coincidence that all of these features can be found in a standard smartphone: the popularity of these devices makes them the most suitable device to ensure access to the services provided by smart cities. As one of the main features of the smart cities is the participation of the citizens in their governance, it is not unusual that these citizens generate and share their own data through their smartphones. Reviewing the literature, we can find many examples of apps that deal with user generated data like Urbanopoly [2], Urbanmatch [3] or the popular apps related to the 311 service in cities like Calgary, Minneapolis, Baltimore or San Diego, all of them available in Google Play². The IES Cities project goes one step beyond, providing an entire architecture to allow citizens to develop apps based on Linked Open Data [1] provided by government, through user-friendly JSON APIs. All of these works that manage user-generated data have the same worry about these data: are they reliable? How can we know if can a given user and, consequently, the data generated by him/her can be trusted? Recently, the W3C has created the PROV Data Model [6], for provenance interchange on the Web. This PROV Data Model describes the entities, activities and people involved in the creation of a piece of data, allowing the consumer to evaluate the reliability of the data based on the their

provenance information. Furthermore, PROV was deliberately kept extensible, allowing various extended concepts and custom attributes to be used. For example, the Uncertainty Provenance (UP) [4] set of attributes can be used to model the uncertainty of data, aggregated from heterogeneously divided trusted and untrusted sources, or with varying confidence. On this paper, we present how IES Cities platform integrates PROV Data Model and the related PROV-O ontology [5] and Uncertainty Provenance set of attributes, allowing the exchange of provenance information about user-generated data in the context of smart cities. The final aim is to enrich the knowledge gathered about a city not only with government-provided or networked sensors’ provided data, but also with high quality and trustable data coming from the citizens themselves.

The remaining of the paper is organized as follows: in Section 2 the current state of the art on apps that deal with user data in the context of smart cities and on provenance data representation is presented. Section 3 outlines the main concepts about IES Cities project. Sections 4 and 5 describes the metrics to calculate the reliability of the data and its semantic representation, through a use cases, respectively. Finally, in Section 6 the conclusions and the future work are presented.

2. STATE OF THE ART

Regarding to smart cities’ apps that use user generated content, we highlight the following works. Urbanopoly [2] presents an app for smartphones which combines Human Computation, *gamification* and Linked Open Data to verify, correct and collect data about tourism venues. To achieve this, Urbanopoly offers different games to the users, like quizzes, photo taking, etc.

3. IES CITIES

‘IES Cities’³, is the last iteration in a chain of inter-related projects promoting user-centric and user-provided mobile services that exploit both open data and user-supplied data in order to develop innovative services.

The project encourages the re-use of already deployed sensor networks in European cities, the existing Open Government related datasets, envisaging smartphones as both a

¹<http://www.appsforsmartcities.com/?q=manifesto>

²<https://play.google.com>

³<http://iescities.eu>

sensor-full device in each citizen's pocket and a browser with increasing computation capacities to provide smart data to their owners.

IES Cities' main contribution is to design and implement an open technological platform to encourage the development of Linked Open Data based services, which will be later consumed by mobile applications. This platform will be deployed in different European cities, providing citizens the opportunity to get the most out of their city's data.

It is worth mentioning that no project before has considered so deeply the impact citizens may have on improving, extending and enriching the data these services will be based upon, as they will become leading actors of the new open data environment within the city. Nonetheless, the quality of the provided data may significantly vary from one citizen to another, not to mention the possibility of someone's interest in populating the system with fake data.

4. PROVENANCE DATA BASED RELIABILITY

5. SEMANTIC REPRESENTATION OF PROVENANCE

To illustrate the semantic representation of trust and provenance data through Provenance Ontology and Uncertainty Provenance set of attributes, a use case is presented: 311 Bilbao. 311 Bilbao, uses Linked Open Data to get an overview of reports of faults in public infrastructure. From the data owner's point of view, enrichment of their datasets by third parties, such as users of the 311 Bilbao application, revealed two problems: 1) the fact that data does not need to be approved before being published and that there is no mechanism to control the amount of data a citizen can add and 2) there is still the need for a way to differentiate the default trustworthiness of the different authors such as citizens and city councils. At the following triples, the representation of the provenance of a user generated report is shown:

```

1 @prefix foaf: <http://xmlns.com/foaf/0.1/> .
2 @prefix prov: <http://www.w3.org/ns/prov#> .
3 @prefix iesc: <http://iescities.eu/ont#> .
4 @prefix up: <http://users.ugent.be/~tdenies/up/> .
5 @prefix : <http://bilbao.iescities.org#> .
6
7 entity(:report_23456, [ prov:value="The paper bin is
8 broken" ])
9 wasGeneratedBy(:report_23456, :reportActivity_23456)
10 wasAttributedTo(:report_23456, :jdoe)
11 wasInvalidatedBy(:report_23456, :invActivity_639,
12 2013-07-22T03:05:03)
13
14 activity(:reportActivity_23456, 2013-07-22T01:01:01,
15 2013-07-22T01:05:03)
16 wasAssociatedWith(:reportActivity_23456, :jdoe)
17
18 agent(:jdoe, [ prov:type='prov:Person', foaf:name=
19 "John Doe", foaf:mbox='<mailto:jdoe@example.org>' ])
20
21 entity(:report_23457, [ prov:value="It is incorrect,
22 another paper bin has replaced the old one, but 2
23 meters beyond" ])
24 wasAttributedTo(:report_23457, :jane)
25 wasDerivedFrom(:report_23457, :report_23456,
26 :invActivity_639, -, -, [ prov:type='prov:Revision' ])
27
28 activity(:invActivity_639, 2013-07-22T02:58:01,
29 2013-07-22T03:04:47)
30 wasAssociatedWith(:invActivity_639, :jane)
31
32 agent(:jane, [ prov:type='prov:Person', foaf:name=

```

```

"Jane", foaf:mbox='<mailto:jane@bilbao.iescities.org>'
])
actedOnBehalfOf(:jane, :bilbao_city_council)

agent(:bilbao_city_council, [ prov:type=
'prov:Organization', foaf:name="Bilbao City Council"
])

```

On this piece of semantic information the `:report_23456` resource represents the report made by the user. This report is identified by its own and unique URL and provides information about the user that has made it and which activity that has generated this report (lines 14-27). The `:reportActivity_23456` shows details about the activity that generated the report, like when the user starts to reporting the issue and when has ended. At lines 22-26 the information about "John Doe", the user that reported the fault, can be seen. In the example given, another user, Jane (lines 37-42), has revised the report made by John (lines 28-35). As the `prov:actedOnBehalfOf` attribute represents, Jane is some kind of municipal worker of Bilbao City Council (lines 51-54). As Jane's report has more authority against John's report, John's report is invalidated as property `prov:invalidatedAtTime` represents. Allowing the semantic descriptions of the provenance of the reports made at 311 Bilbao app, the data generated by a concrete user can be reached through SPARQL [7] language queries.

6. CONCLUSIONS AND FUTURE WORK

7. REFERENCES

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