Matthew Rhoads

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SUMMARY

Full-stack developer: Typescript, Javascript, PHP, and Java. Learning React Native. Experienced in UI development, React js, and project coordination.

SOFTWARE DEVELOPMENT EXPERIENCE

Full-Stack Developer (Freelance) | Zephyr Pixels | Remote | 08/2021 - Present

E-commerce Site Development for Kootenai Organics

- Developed a Progressive Web App with NextJs with service workers providing offline usage for local cannabis dispensary, Kootenai Organics. The site offers retail and wholesale B2B purchasing.
- Leveraged Sanity as a headless CMS to provide site content, blog posts, and as a CRM. Limited access
 to the company wholesale pages via Sanity and JWT tokens.
- Using the React-email library created custom transactional emails. Additionally I created integrations with Indica Online, Google Maps, Resend Email.
- Utilized Sanity as single source truth for additional marketing sites resulting in 50% decrease in marketing and development costs.

Hufford Homestead Website Development

- Spearheaded the design and development of an ecommerce web app for Hufford Homestead, a small
 organic farm looking to sell direct to consumers using Nextjs, Sanity, and Tailwind CSS.
- Implemented strategic online marketing strategies and user-friendly design, resulting in a 35% increase in monthly revenue since the site's launch.

Cost-Saving Consulting and Strategy for Private Label Brands and non-profits

- Partnered with consulting firm Newton-X and provided consulting services to Fortune 100 companies.
- Contributed over \$4200 in volunteer labor and support to the non-profit 'Climate Smart Missoula', enhancing the website's functionality and accessibility.

Software Engineer | JUNO | Remote | 06/2022 - 11/2022

- Worked closely with product and design team to decrease turnaround time on UI development by over 30% using Figma, React, Docker Typescript, PHP, Framer motion, OpenTok,WebRTC, Jira.
- Integrated PubNub for user notifications on Desktop and mobile applications resulting in increased user engagement.

SKILLS & TECHNOLOGIES

Javascript | React | Redux | Docker | Java | Tailwind | CI/CD | Typescript | Framer | GraphQL | Liquid HTML/CSS/SCSS | MySQL | Markdown | Jira | SQL | PHP | Git | Nextjs | Shopify | ASP.NET | Cordova

ADDITIONAL WORK EXPERIENCE

Claims Examiner | Allegiance | Remote | 02/2014 -12/2021

- Oversaw the implementation and administration of clients policies in regards to employee benefits.
 Process claims for 3000+ members across 6 employer groups.
- Monitored and protected the client's financial health by reporting observable hurdles and high impacts and issuing refunds and additional payments.

Advanced Resolution Manager | DIRECTV | Missoula | 02/2014 - 12/2018

- #1 Agent of the Month nationally, achieving no replacement claims for multiple months in a row.
- Managed a caseload of 40-50 customers via phone and email in an effort to educate customers and drive retention. Coordinated with local field offices to plan and schedule work orders to ensure technicians' completion.

EDUCATION

Merit America | Full-Stack Software Development Training Program | Online | 02/2021 - 07/2021

IT Support Certificate | Google | Online | 11/2020

The University of Montana | Communications | Missoula, MT | 2010 - 2014