membes

SaaS Pricing Schedule

Version 2.9

Valid to 30 June 2021

membes SaaS

membes SaaS base setup includes the following:

MEMBES SAAS PLATFORM SETUP

Base setup of the *membes* platform including database and fully integrated website, workflows around joining, renewals, event management, communications, reporting etc. built-in and configurable within the system.

TRAINING & HEALTH CHECKS

Online training courses and full system documentation are available on-demand.

A two-hour personalised training session structured to give your team what they need for success in ongoing management of the platform.

A health check with a senior member of the support team will be scheduled approximately one week prior to your go-live review your configuration and setup. A second one is scheduled approximately three months post go-live to work through any questions that aren't suited to the Help Desk.

USER SUPPORT

Ticket based user support is available for administrators who have completed the online training.

Where the *membes* support team determine that a user support query cannot be resolved via the Help Desk, an online training session will need to be booked.

Ticket based support is based on a fair use policy.

BASE WEBSITE STYLING

The brand and style is applied to the integrated website. This includes logo, fonts and corporate colours ready to load website content.

TOTAL BASE SETUP $12,900

Monthly licence fee

The monthly licence fee covers hosting, technical support, enterprise backups, system monitoring, security patches and all core platform functional upgrades and additions.

LICENCE TIER	NUMBER OF PROFILES	LICENCE FEE
membes1000	Up to 1,000	$415
membes2000	Up to 2,000	$595
membes5000	Up to 5,000	$820
membes10000	Up to 10,000	$1,050
membes15000	Up to 15,000	$1,420
membes25000	Up to 25,000	$1,880
membes50000	Up to 50,000	$2,650
membes100000	Up to 100,000	$3,500

Usage charges

The monthly licence fee covers all costs in relation to keeping your system running and up to date, with the exception of the below pay-per-use items.

ITEM	PRICE
Additional storage	$10 per GB, per month
All licence tiers include 5GB of file storage. Additional storage applies if and when this allocated storage is exceeded.	
SMS	10c per message
SMS credits must be pre-purchased. Your initial setup includes $5 credit.	
NOTE: Log a ticket in the Help Desk if you wish to purchase additional SMS credits.	
Email	$0.003 per email
Email charges are invoiced each month based on the number of emails sent. This includes broadcast emails sent from the communications module and individual emails sent directly from a profile.	
NOTE: Automated system emails such as renewal reminders, event registration confirmations, forum notifications etc. are free of charge.	

Optional modules and services

MODULE	INITIAL SETUP FEE	ONGOING FEE
CPD tracking and auditing	Nil	15% of monthly licence fee
Integrated *membes* mobile app (iOS & Android)	$8,000	$200 per month
membes open API	$2,200	$65 per month
Embeddable CMS	$2,200	$65 per month
Resource library (including 2GB of storage)	Nil	$180 per month
		$95 per month each additional GB of data
Intel Plus (Reporting)	Nil	15% of monthly licence fee
Zoom webinar integration	Nil	5% of monthly licence fee