Integration HandBook



WiseQuarter Education





Integration

Integration means to create a connection between a specific Salesforce instance and another database or system. The connection can be inbound, outbound, or bi-directional, and you may be connecting to another database, another Salesforce instance, or another cloud-based data source. Integrations can be focused on sharing data between systems, or continuing a business process automation from one system to another.

In other words; It is the integration of the Salesforce CRM with other clouds, apps on the Salesforce AppExchange and/or with 3rd party software.

Api:

API stands for Application Programming Interface. It is the means that allows two applications to talk to each other. For example, when you use an app on your phone, the app connects to the internet, grabs data from a server, and presents it back to you in a readable format. With the right API, this whole process should happen without a hitch.

Salesforce Integration Capabilities

You need a **high-functioning API** that allows any two applications to communicate with each other. When we are talking about integrations, it's important that we understand their timing and direction. Timing falls into two categories:

- 1. **Synchronous**: You make a call to another system, but you have to wait for a response in return. The processing won't continue until the response has been received.
- 2. **Asynchronous**: You make a call to another integrated system, but you don't have to wait for a response further processing can continue. For example, if you have a background job that will take a long time to process, you don't want to wait for the response from that to be created (as you risk a timeout).

The other consideration is the direction of the integration, which can be outbound or inbound. Ask the question of which system is the initiator; if the answer is Salesforce then it's an outbound call, and if it's another system, it's an inbound call.

Integration capabilities are what Salesforce gives us in order to build these integrations. Here are two that you should know about:

1. REST API

This focuses on data-based operations:

- GET to guery a database
- POST to create a record
- PUT to update
- PATCH
- DELETE

REST API is best for web or mobile applications. Regarding data formats, it uses **XML** or **JSON**. **JSON** works better with data and is best for web or mobile applications. This means that REST doesn't use much bandwidth and is easily consumed by web browsers.

In terms of timing, REST is synchronous. For example, you send a POST request to create a record in Salesforce and you will receive a response as to whether it was successful or not.

<u>Salesforce Workbench</u> is a suite of tools that allows you to interact with Salesforce using APIs. I recommend you do some exploring with Workbench to get familiar with the REST API.

2. SOAP API

SOAP API was more commonly used by older systems, but you may still come across it. It's best for system-to-system integrations, back-end system communication, and for applications that require formal hand-off (contracts) between the API and the consumer (thanks to <u>WSDL</u>).

While it's reliable and well-established, it tends to be **slower and use more bandwidth than REST**. It uses **XML** for very structured payloads and is asynchronous, meaning that it doesn't need to wait for a response and can continue with other processing without causing blocks.

XML:

XML is a software- and hardware-independent tool for storing and transporting data.

- XML stands for extensible Markup Language
- XML is a markup language much like HTML





- XML was designed to store and transport data
- XML was designed to be self-descriptive

Maybe it is a little hard to understand, but XML does not DO anything.

- It has sender information
- It has receiver information
- It has a heading
- It has a message body

Note
To: Tove
From: Jani
Reminder
Don't forget me this
weekend!

```
<note>
    <to>Tove</to>
    <from>Jani</from>
    <heading>Reminder</heading>
    <body>Don't forget me this weekend!</body>
</note>
```

XML and HTML were designed with different goals:

- XML was designed to carry data with focus on what data is
- HTML was designed to display data with focus on how data looks
- XML tags are not predefined like HTML tags are

The XML language has no predefined tags:

- The tags in the example above (like <to> and <from>) are not defined in any XML standard. These tags are "invented" by the author of the XML document.
- HTML works with predefined tags like , <h1>, , etc.
- With XML, the author must define both the tags and the document structure.
- XML simplifies data sharing
- XML simplifies data transport
- XML simplifies platform changes
- XML simplifies data availability

Example:

JSON:

- JSON stands for JavaScript Object Notation
- JSON is a lightweight format for storing and transporting data
- JSON is often used when data is sent from a server to a web page
- JSON is "self-describing" and easy to understand





Example:

it defines an employees object: an array of 3 employee records (objects):

Json Syntax:

- Data is in name/value pairs
- Data is separated by commas
- Curly braces hold objects
- Square brackets hold arrays

The JSON syntax is derived from JavaScript object notation syntax, but the JSON format is text only. Code for reading and generating JSON data can be written in any programming language.

JSON data is written as name/value pairs, just like JavaScript object properties.

A name/value pair consists of a field name (in double quotes), followed by a colon, followed by a value:

```
"firstName":"John"
```

JSON names require double quotes. JavaScript names do not.

• JSON objects are written inside curly braces.

Just like in JavaScript, objects can contain multiple name/value pairs:

```
{"firstName":"John", "lastName":"Doe"}
```

• JSON arrays are written inside square brackets.

Just like in JavaScript, an array can contain objects:

```
"employees":[
          {"firstName":"John", "lastName":"Doe"},
          {"firstName":"Anna", "lastName":"Smith"},
          {"firstName":"Peter", "lastName":"Jones"}
]
```

In the example above, the object "employees" is an array. It contains three objects.

Each object is a record of a person (with a first name and a last name).

• A common use of JSON is to read data from a web server, and display the data in a web page.

For simplicity, this can be demonstrated using a string as input.

First, create a JavaScript string containing JSON syntax:

```
var text = '{ "employees" : [' +
    '{ "firstName":"John" , "lastName":"Doe" },' +
    '{ "firstName":"Anna" , "lastName":"Smith" },' +
    '{ "firstName":"Peter" , "lastName":"Jones" } ]}';

console.log(text);
// { "employees" : [{ "firstName":"John" , "lastName":"Doe" },{ "firstName":"Anna" , "lastName":"Smith" },{ "firstName":"Peter" , "lastName":"Jones" } ]}
```

Then, use the JavaScript built-in function JSON.parse() to convert the string into a JavaScript object:

```
var obj = JSON.parse(text);
console.log(obj);
/* {
  employees: [
```





Apex Rest Method:

- Apex REST supports two formats for representations of resources: JSON and XML.
- JSON representations are passed by default in the body of a request or response, and the format is indicated by the Content-Type property in the HTTP header.
- You can retrieve the body as a Blob from the HttpRequest object if there are no parameters to the Apex method.
- If parameters are defined in the Apex method, an attempt is made to deserialize the request body into those parameters.
- If the Apex method has a non-void return type, the resource representation is serialized into the response body.

These return and parameter types are allowed:

- Apex primitives (excluding sObject and Blob).
- sObjects
- Lists or maps of Apex primitives or sObjects (only maps with String keys are supported).

Note:

- Apex REST doesn't support XML serialization and deserialization of Connect in Apex objects.
- Apex REST does support JSON serialization and deserialization of Connect in Apex objects.
- Also, some collection types, such as maps and lists, aren't supported with XML

Use these annotations to expose an Apex class as a RESTful Web service:

- @ReadOnly
- @RestResource(urlMapping='/yourUrl')
- <u>@HttpDelete</u>
- @HttpGet
- <a>@HttpPatch
- @HttpPost
- @HttpPut
- Methods annotated with @HttpGet or @HttpDelete should have no parameters. This is because GET and DELETE requests have no request body, so there's nothing to deserialize.
- ❖ The @ReadOnly annotation supports the Apex REST annotations for all the http requests: @HttpDelete, @HttpGet, @HttpPatch, @HttpPost, and @HttpPut.
- A single Apex class annotated with @RestResource can't have multiple methods annotated with the same HTTP request method. For example, the same class can't have two methods annotated with @HttpGet.

Salesforce Apex REST API Key Methods

Apex code has several built-in methods that you can leverage when creating standard HTTP request-response protocols between a client and the Salesforce platform. These include standard methods such as **GET, POST, PUT,** and **DELETE**.

The REST callouts in Apex are associated with HTTP methods and endpoints. The HTTP method request that you callout will dictate the type of action that is desired for a given resource. You can call out these API methods to receive data from an external service or send data from Apex code to an external service.

REST guidelines recommend using a specific HTTP method on a particular type of call made to the server. These HTTP methods are as follows:

- GET
- POST





- PUT
- PATCH
- DELETE

1) **GET**

You can use the **HTTP GET method** to **read** (or retrieve) a resource representation. GET returns a representation in JSON or XML format in the safe path and an HTTP response code of **200** (**OK**). It most often returns a **400** (**BAD REQUEST**) or **404** (**NOT FOUND**) in an error case.

2) POST

The **POST verb** is most often used for **creating** new resources. In particular, developers use it to create subordinate resources. On successful creation, POST returns HTTP status **201**, returning a Location header with a link to the newly created resource.

3) PUT

PUT method can be used for **updating** the capabilities. However, you can also use PUT to **create** a resource where a client chooses the resource ID instead of the server.

4) PATCH

You can use the PATCH method to **modify** capabilities. The PATCH request only needs to contain the changes to the resource, not the complete resource. This resembles PUT, but the body has a set of instructions describing how you should modify a resource currently residing on the server to produce a new version.

5) DELETE

You can use the DELETE method to **delete** a resource identified by a URL.

Further information:

From the above classification, you can see that the least difficult and most commonly used Apex REST API method that you can call out is a GET request. A GET request signifies that a client (sender) wants to retrieve data about a specific resource from the server. Once the server receives a GET request, it will process the request and return the requested information to the client.

You often use a lot of GET requests when browsing the internet. For example, let's say you want to access your Facebook account on your phone. You fire up your browser and click on the Facebook bookmark. Your browser then performs a GET request soliciting for Facebook's home page. The HTML page displayed on your screen is the response object.





Methods for HttpRequest

getBody()

Retrieves the body of this request.

getBodyAsBlob()

Retrieves the body of this request as a Blob.

getBodyDocument()

Retrieves the body of this request as a DOM document.

getCompressed()

If true, the request body is compressed, false otherwise.

getEndpoint()

Retrieves the URL for the endpoint of the external server for this request.

getHeader(key)

Retrieves the contents of the request header.

getMethod()

Returns the type of method used by HttpRequest.

setBody(body)

Sets the contents of the body for this request.

setBodyAsBlob(body)

Sets the contents of the body for this request using a Blob.

setBodyDocument(document)

Sets the contents of the body for this request. The contents represent a DOM document.

setClientCertificate(clientCert, password)

This method is deprecated. Use setClientCertificateName instead.

setClientCertificateName(certDevName)

If the external service requires a client certificate for authentication, set the certificate name.

setCompressed(flag)

If true, the data in the body is delivered to the endpoint in the gzip compressed format. If false, no compression format is used.

setEndpoint(endpoint)

Specifies the endpoint for this request.

setHeader(key, value)

Sets the contents of the request header.

setMethod(method)

Sets the type of method to be used for the HTTP request.

setTimeout(timeout)

Sets a timeout for the request between 1 and 120,000 milliseconds. The timeout is the maximum time to wait for establishing the HTTP connection. The same timeout is used for waiting for the request to start. When the request is executing, such as retrieving or posting data, the connection is kept alive until the request finishes.

toString()

Returns a string containing the URL for the endpoint of the external server for this request and the method used, for example, Endpoint=http://YourServer, Method=POST

Methods for HttpResponse

getBody()

Retrieves the body returned in the response.

getBodyAsBlob()

Retrieves the body returned in the response as a Blob.

getBodyDocument()

Retrieves the body returned in the response as a DOM document.

getHeader(key)

Retrieves the contents of the response header.

getHeaderKeys()

Retrieves an array of header keys returned in the response.

getStatus()

Retrieves the status message returned for the response.

getStatusCode()

Retrieves the value of the status code returned in the response.

getXmlStreamReader()

Returns an XmlStreamReader that parses the body of the callout response.

setBody(body)

Specifies the body returned in the response.

setBodyAsBlob(body)

Specifies the body returned in the response using a Blob.

setHeader(key, value)

Specifies the contents of the response header.

setStatus(status)

Specifies the status message returned in the response.





A) Get Data from an External Service Using the Apex REST API

Salesforce developer console ile data çekme. (@httpRequest)

- Let's write an Apex Class that sends a GET request
- The external web service will send back the response in JSON format. Since JSON is essentially a string, you will be using the built-in Apex JSONParser class to convert it to an object.

EX:

Fetching All Customers. (GET) (From goRest to Salesforce Org) (By Name)

```
customerIntegration Class
public class customerIntegration {
    public static void fetchAllCustomers( ){
                                            // todo http olustur
        Http http = new Http(); // postman acildi
                                           // todo
                                                      http request olustur
        HttpRequest request = new HttpRequest();
        request.setMethod('GET');
        request.setEndpoint('https://gorest.co.in/public/v2/users');
                                            // gelen response isle
        HttpResponse response = http.send(request); // http.send(request); send butonuna basmak
        if(response.getStatusCode() == 200) {
            system.debug('Response getHeaderKeys() ' + response.getHeaderKeys() );
            /*
              Response getHeaderKeys() (
              x-pagination-limit,
              x-pagination-page,
              Server,
              x-links-previous, vary, x-frame-options, x-download-options, x-links-next, Report-To,
              referrer-policy, ...)
            system.debug('Response getHeader(Server) :::: ' + response.getHeader('Server') );
                   Response getHeader(Server) :::: cloudflare
            system.debug('Response getBody() ' + response.getBody() );
              Response getBody() [
              { "id":5739,
              "name": "Ms. Darshwana Somayaji",
               "email":"ms_darshwana_somayaji@jakubowski.com",
               'gender":"female",
               'status":"inactive"},
              {"id":5737, "name": "Datta Embranthiri", "email": "datta_embranthiri@wuckert-
              weissnat.io","gender":"female","status":"active"},
              {"id":5734, "name": "Gov...
            */
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
}
```

Anonymous Windows

customerIntegration.fetchAllCustomers();

ExecuteAnonymous Error

System.CalloutException: Unauthorized endpoint, please check Setup->Security->Remote site settings. endpoint = https://gorest.co.in/public/v2/users





After this error be solved, we may execute.

From SetUp --> Home --> Remote Site Settings --> New Remote Site

EX:

Search Customer By userId (GET) (From goRest to Salesforce Org)

customerIntegration Class

```
public class customerIntegration {
    public static void searchCustomerById(String userId){
                                           // todo http olustur
        Http http = new Http(); // postman acildi
                                           // todo
                                                     http request olustur
        HttpRequest request = new HttpRequest();
        request.setMethod('GET');
        request.setEndpoint('https://gorest.co.in/public/v2/users/' + userId);
                                           // gelen response isle
        HttpResponse response = http.send( ); // http.send(request); send butonuna basmak
        if(response.getStatusCode() == 200) {
            system.debug('Response getHeaderKeys() ' + response.getHeaderKeys() );
              Response getHeaderKeys() (
              x-pagination-limit,
              x-pagination-page,
              Server,
              x-links-previous, vary, x-frame-options, x-download-options, x-links-next, Report-To,
              referrer-policy, ...)
            */
            system.debug('Response getHeader(Server) :::: ' + response.getHeader('Server') );
                   Response getHeader(Server) :::: cloudflare
            system.debug('Response getBody() ' + response.getBody() );
              Response getBody() {
              "id":5614, "name": "Navin Pillai",
              "email":"pillai_navin@reichel-labadie.biz",
              "gender": "female",
              "status":"inactive"}
            */
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
}
```

Anonymous Windows

customerIntegration.searchCustomerById ('5732');





EX: Search Customer By Name (GET) (From goRest to Salesforce Org) (By Name)

```
customerIntegration Class
public class customerIntegration {
    public static void searchCustomerByName(String Name){
                                             // todo http olustur
        Http http = new Http(); // postman acildi
                                            // todo
                                                       http request olustur
        HttpRequest request = new HttpRequest();
request.setMethod('GET');
        request.setEndpoint('https://gorest.co.in/public/v2/users?name=' + Name);
                                            // gelen response isle
        HttpResponse response = http.send(request); // http.send(request); send butonuna basmak
        if(response.getStatusCode() == 200) {
            system.debug('Response getHeaderKeys() ' + response.getHeaderKeys() );
               Response getHeaderKeys() (
               x-pagination-limit,
               x-pagination-page,
               Server,
               x-links-previous, vary, x-frame-options, x-download-options, x-links-next, Report-To,
               referrer-policy, ...)
            system.debug('Response getHeader(Server) :::: ' + response.getHeader('Server') );
                   Response getHeader(Server) :::: cloudflare
            system.debug('Response getBody() ' + response.getBody() );
               Response getBody() [
               "id":5468,
               "name":"Akroor Bhattathiri",
               "email":"akroor_bhattathiri@pagac-kautzer.name",
               "gender":"female",
               "status":"inactive"
               "id":5406,
               "name": "Akroor Khanna",
               "email":"khanna_akroor@ryan.net",
               "gender":"female",
               "status":"active"
               "id":4634,
               "name":"<mark>Akroor</mark> Kaul","e
            */
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
```

}





customerIntegration.searchCustomerByName ('Akroor');

customerIntegration Class

```
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void searchCustomerByName(String Name){
                                           // todo http olustur
        Http http = new Http(); // postman acildi
                                                     http request olustur
                                           // todo
       HttpRequest request = new HttpRequest();
        request.setMethod('GET');
        request.setEndpoint(API_ENDPOINT+'?name=' + Name);
                                           // gelen response isle
        HttpResponse response = http.send(request); // http.send(request); send butonuna basmak
        if(response.getStatusCode() == 200) {
            system.debug('Response getHeaderKeys() ' + response.getHeaderKeys() );
              Response getHeaderKeys() (
              x-pagination-limit,
              x-pagination-page,
              Server,
              x-links-previous, vary, x-frame-options, x-download-options, x-links-next, Report-To,
              referrer-policy, ...)
            */
            system.debug('Response getHeader(Server) :::: ' + response.getHeader('Server') );
                   Response getHeader(Server) :::: cloudflare
            system.debug('Response getBody() ' + response.getBody() );
              Response getBody() [
              "id":5468,
              "name": "Akroor Bhattathiri",
               'email":<mark>"akroor_bhattathiri@pagac-kautzer.name",</mark>
               gender":"female",
               "status":"inactive"
              "id":5406,
              "name": "Akroor Khanna",
               'email":"khanna_akroor@ryan.net",
               gender":"female",
               'status":"active"
              "id":4634,
              "name":"Akroor Kaul","e
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
   }
}
```





Anonymous Windows

```
customerIntegration.searchCustomerByName ('Akroor');
```

Serialization and Deserialization

Use the JSON class methods to perform roundtrip serialization and deserialization of your JSON content. These methods enable you to serialize objects into JSON-formatted strings and to deserialize JSON strings back into objects.

<u>Serialization</u> is a process of converting an apex object into stream of bytes so that it can be transferred over a network or stored in a salesforce record. (From sObj to JSon). (Obecti JSON formatina çevirme)

```
Anonymous Windows
Account acc = [SELECT Id, Name, industry FROM Account WHERE Industry != null Limit 1];
System.debug('acc: ' + acc);
// acc: Account:{Id=0018d00000GTLh1AAH, Name=WR Email Deneme, Industry=Banking}
jsonstr = JSON.serialize(acc); // From sObject To JSON String
System.debug('JSON.serialize(acc): ' + jsonstr);
      JSON.serialize(acc):
      {"attributes":{"type":"Account","url":"/services/data/v56.0/sobjects/Account/0018d00
      000GTLh1AAH"},
      "Id": "0018d0000GTLh1AAH",
      "Name": "WR Email Deneme",
      "Industry": "Banking"}
      */
List<Account> acclist = [SELECT Id, Name, industry FROM Account WHERE Industry != null Limit 3];
System.debug('accList: ' + accList);
accList: (Account:{Id=0018d00000GTLh1AAH, Name=WR Email Deneme, Industry=Banking},
         Account:{Id=0018d00000GTLq4AAH, Name=Time Based Deneme, Industry=Banking},
         Account:{Id=0018d00000Bks37AAB, Name=GenePoint, Industry=Biotechnology})
String jsonstr = JSON.serialize(accList);
System.debug('JSON.serialize(accList): ' + jsonstr);
      JSON.serialize(accList): [
      {"attributes":{"type":"Account","url":"/services/data/v56.0/sobjects/Account/0018d00000G
      "Id":"0018d00000GTLh1AAH","Name":"WR Email Deneme","Industry":"Banking"},
      {"attributes":{"type":"Account","url":"/services/data/v56.0/sobjects/Account/0018d00000G
      TLq4AAH"},
      "Id":"0018d00000GTLq4AAH",&...
      */
```





Descrialization is a process of converting a JSON into an apex object. Descrialization is the exact opposite of Serialization – which convert bytes of stream into object. (JSON formatini sObject e çevirme)

```
Anonymous Windows
Account acc = [SELECT Id, Name, industry FROM Account WHERE Industry != null Limit 1];
string jsonstr = JSON.serialize(acc); // From sObject To JSON String
Account jsonAcc = (Account)JSON.deserialize(jsonStr, Account.class); // From JSON to sObj.
System.debug('JSON.deserialize(jsonStr, Account.class): ' + jsonAcc);
      JSON.deserialize(jsonStr, Account.class): Account:{Industry=Banking, Id=0018d00000GTLh1AAH,
      Name=WR Email Deneme}
      */
List<Account> acclist = [SELECT Id, Name, industry FROM Account WHERE Industry != null
Limit 3];
string jsonstr = JSON.serialize(accList); // From sObject List To JSON Array
List<Account> jsonAccList = (List<Account>)JSON.deserialize(jsonStr, List<Account>.class);
// From JSON Array to sObject List.
System.debug('List<Account>)JSON.deserialize(jsonStr, List<Account>.class): ' + jsonAccList);
      JSON.deserialize(jsonStr, Account.class):
      Account:{Industry=Banking, Id=0018d00000GTLh1AAH, Name=WR Email Deneme},
      Account:{Industry=Banking, Id=0018d00000GTLq4AAH, Name=Time Based Deneme},
      Account:{Industry=Biotechnology, Id=0018d00000Bks37AAB, Name=GenePoint}
      */
```





EX: (GET) (From goRest to Salesforce Org)

Create a **Customer** Object in Salesforce Org. and create fields: **name**, **email**, **gender**, **status**. Gelen JSON **Deserialize** edilecek ve yeni objecti Database e insert edeceğiz. (For All) (geçici bir ocject-class oluşturarak-TempObj class) çünkü gelen JSON da da Id olduğu için.

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void fetchAndInsertCustomers( ){
        Http http = new Http();
        HttpRequest request = new HttpRequest();
        request.setMethod('GET');
        request.setEndpoint(API_ENDPOINT);
        HttpResponse response = http.send(request);
        if(response.getStatusCode() == 200) {
            system.debug('Response getBody() ' + response.getBody() );
   List<TempObj> jsonTmpList = (List<TempObj>)JSON.<mark>deserialize</mark>(response.getBody(), List<TempObj>.class);
          // From JSON Array to sObject List.
       System.debug('List<TempObj>)JSON.deserialize(jsonStr, List<TempObj>.class): ' + jsonTmpList);
      List<Customer_ c> jsonCstList = new List<Customer_ c>();
             for(TempObj tmp: jsonTmpList){
                 Customer c newCusttomer = new Customer c();
                 newCusttomer.name = tmp.name;
                 newCusttomer.email_ c = tmp.email;
                 newCusttomer.gender__c = tmp.gender;
                 newCusttomer.status c = tmp.name;
                jsonCstList.add(newCusttomer);
             Database.insert(jsonCstList);
          }else {
            system.debug('Error :: ' + response.getStatusCode() );
       }
    }
}
```

Anonymous Windows

```
{\tt customerIntegration.fetchAndInsertCustomers();}
```

TempObj Class

```
public class TempObj {
    public integer id;
    public string name;
    public string email;
    public string gender;
    public string status;
}
```





EX: (GET) (From goRest to Salesforce Org)

(For Single sObject Records)

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void fetchAndInsertSingleCustomers( ){
        Http http = new Http();
        HttpRequest request = new HttpRequest();
        request.setMethod('GET');
        request.setEndpoint(API_ENDPOINT+'/'+userId);
        HttpResponse response = http.send(request);
      if(response.getStatusCode() == 200) {
            system.debug('Response getBody() ' + response.getBody() );
        TempObj jsonTmp = (TempObj)JSON.deserialize(response.getBody(), TempObj.class);
            // From JSON Array to sObject List.
    System.debug('List<TempObj>)JSON.deserialize(jsonStr, List<TempObj>.class): ' + jsonTmp);
         List<Customer__c> jsonCstList = new List<Customer__c>();
           Customer__c newCusttomer = new Customer__c();
                newCusttomer.name = jsonTmp.name;
                newCusttomer.email__c = jsonTmp.email;
                newCusttomer.gender__c = jsonTmp.gender;
                newCusttomer.status__c = jsonTmp.status;
           jsonCstList.add(newCusttomer);
            Database.insert(jsonCstList);
     }
    }
```

Anonymous Windows

}

customerIntegration.fetchAndInsertSingleCustomers('5634');

TempObj Class

```
public class TempObj {
    public integer id;
    public string name;
    public string email;
    public string gender;
    public string status;
}
```









B) Send Data to an External Service Using the Apex REST API

HTTP POST request to send data to an external web service. The data packet again will be in JSON format.

EX: Sending data as a hard code (POST) (From Developer Console to goRest)

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void sendUserToGoRest(){
        Http http = new Http();
    string accessToken = '4d5904f8cd60978f0f1e5a297260b37614a35f3da1e397a55dbe8ea448c47779';
        HttpRequest request = new HttpRequest();
        request.setMethod('POST');
        // 1. yöntem
        request.setEndpoint(API_ENDPOINT);
         request.setHeader('Authorization', 'Bearer ' + accessToken);
        // 2. yöntem (url de görünür-tavsiye değil)
        // request.setEndpoint(API_ENDPOINT+'?access-token='+accessToken);
        request.setHeader('Content-Type', 'application/json;charset=UTF-8');
 String userForGoRest = '{"name": "Micheal", "email":"micheal46@micheal.com", "gender": "male",
                           "status": "active"}'; //JSON format
        request.setBody(userForGoRest);
        HttpResponse response = http.send(request);
        if(response.getStatusCode() == 201) {
 system.debug('Response getHeader(Content-Type) :::: ' + response.getHeader('Content-Type') );
            // Response getHeader(Content-Type) :::: application/json; charset=utf-8
        system.debug('Response getBody() ' + response.getBody() );
// Response getBody() {"id":8040,"name":"Micheal", "email":"micheal46@micheal.com", "gender":"male","status":"active"}
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
}
```

Anonymous Windows

customerIntegration.sendUserToGoRest();





EX: Sending data of a customer obj. by id as a half dynamic (POST) (From Salesforce Org to goRest)

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void sendUserDynToGoRest(){
        Http http = new Http();
    string accessToken = '4d5904f8cd60978f0f1e5a297260b37614a35f3da1e397a55dbe8ea448c47779';
        HttpRequest request = new HttpRequest();
            request.setMethod('POST');
             request.setEndpoint(API_ENDPOINT);
             request.setHeader('Authorization', 'Bearer ' + accessToken);
             request.setHeader('Content-Type', 'application/json;charset=UTF-8');
 Customer__c sendingCustomer = [SELECT Id, Name, email__c, gender__c, status__c FROM Customer__c
                                WHERE id='a0G8d000007X11YEAS'];
      String jsonCst = JSON.serialize(sendingCustomer);
                                                            // convert into JSON format to send
            request.setBody(isonCst);
        HttpResponse response = http.send(request);
        if(response.getStatusCode() == 201) {
 system.debug('Response getHeader(Content-Type) :::: ' + response.getHeader('Content-Type') );
            // Response getHeader(Content-Type) :::: application/json; charset=utf-8
        system.debug('Response getBody() ' + response.getBody() );
// Response getBody() {"id":8040,"name":"Micheal", "email":"micheal46@micheal.com", "gender":"male","status":"active"}
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
```

Anonymous Windows

customerIntegration.sendUserDynToGoRest ();

Log executeAnonymous

Error :: 422

goRest defines **own id.** And since we sent it with id, it conflicted and gave an error.

We need to send data without ID.

Solution:

We create a temporary object class. We temporarily assign the records from the Salesforce database there.

Then we serialize it from the temporary object(class) and send it without ID





Correct Answer:

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
   public static void sendUserDynToGoRest(){
        Http http = new Http();
    string accessToken = '4d5904f8cd60978f0f1e5a297260b37614a35f3da1e397a55dbe8ea448c47779';
        HttpRequest request = new HttpRequest();
            request.setMethod('POST');
            request.setEndpoint(API ENDPOINT);
            request.setHeader('Authorization', 'Bearer ' + accessToken);
            request.setHeader('Content-Type', 'application/json;charset=UTF-8');
 Customer__c sendingCust = [SELECT Id, Name, email__c, gender__c, status__c FROM Customer__c
                                                                WHERE id='a0G8d000007XllaEAC'];
             SendingUser SendObj = new SendingUser();
                 SendObj.Name = sendingCust.Name;
                 SendObj.email = sendingCust.email__c;
                 SendObj.gender = sendingCust.gender_
                 SendObj.status = sendingCust.status
            String isonCst = JSON.serialize(SendObj);
                                                          // convert into JSON format to send
            request.setBody(jsonCst);
      HttpResponse response = http.send(request);
        if(response.getStatusCode() == 201) {
 system.debug('Response getHeader(Content-Type) :::: ' + response.getHeader('Content-Type') );
            // Response getHeader(Content-Type) :::: application/json; charset=utf-8
        system.debug('Response getBody() ' + response.getBody() );
// Response getBody(){"id":8963,"name":"ilker","email":"trivedi_harinarayan@koss.biz","gender":"male","status":"active"}
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
   }
}
```

```
Anonymous Windows
```

```
customerIntegration.sendUserDynToGoRest ();
```

SendingUser Class

```
public class SendingUser{
    public string name;
    public string email;
    public string gender;
    public string status;
}
```





EX: Sending object From Anonymous Windows to goRest by getting data from user. (**POST**) (From Salesforce Org to goRest)

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
public static void sendToGoRest(String userName, String userEmail, String userGender,
String userStatus ){
        Http http = new Http();
    string accessToken = '4d5904f8cd60978f0f1e5a297260b37614a35f3da1e397a55dbe8ea448c47779';
         HttpRequest request = new HttpRequest();
             request.setMethod('POST');
             request.setEndpoint(API_ENDPOINT);
             request.setHeader('Authorization', 'Bearer ' + accessToken);
             request.setHeader('Content-Type', 'application/json;charset=UTF-8');
             SendingUser SendObj = new SendingUser();
                  SendObj.Name = userName;
                  SendObj.email = userEmail;
                  SendObj.gender = userGender;
                  SendObj.status = userStatus;
             String jsonObj = JSON.serialize(SendObj);
                                                             // convert into JSON format to send
             request.setBody(jsonObj);
       HttpResponse response = http.send(request);
        if(response.getStatusCode() == 201) {
 system.debug('Response getHeader(Content-Type) :::: ' + response.getHeader('Content-Type') );
            // Response getHeader(Content-Type) :::: application/json; charset=utf-8
      system.debug('Response getBody() ' + response.getBody() );
// Response getBody() {"id":9033,"name":"ilker","email":"ilker46@ilker.com","gender":"male","status":"active"}
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
}
```

Anonymous Windows

```
customerIntegration.sendUserToGoRest ();
```

SendingUser Class

```
public class SendingUser{
   public string name;
   public string email;
   public string gender;
   public string status;
}
```





EX:

When insertToGoRest__c field checkbox is true, Send data of a customer object By using trigger (first create a insertToGoRest checkbox field for Customer__c object) (POST) (From Salesforce Org to goRest)

```
customerIntegration Class
public class customerIntegration {
    public static final String API_ENDPOINT = 'https://gorest.co.in/public/v2/users'
    public static void sendUserToGoRestByTrigger(Id mustId){
        Http http = new Http();
    string accessToken = '4d5904f8cd60978f0f1e5a297260b37614a35f3da1e397a55dbe8ea448c47779';
         HttpRequest request = new HttpRequest();
             request.setMethod('POST');
             request.setEndpoint(API_ENDPOINT);
             request.setHeader('Authorization', 'Bearer ' + accessToken);
             request.setHeader('Content-Type', 'application/json;charset=UTF-8');
 Customer__c sendingCust = [SELECT Id, Name, email__c, gender__c, status__c FROM Customer__c
                                                                WHERE Id=:mustId];
            SendingUser SendObj = new SendingUser();
                 SendObj.Name = sendingCust.Name;
                 SendObj.email = sendingCust.email__c;
                 SendObj.gender = sendingCust.gender__c;
                 SendObj.status = sendingCust.status
             String | sonCst = JSON.serialize(SendObj);
                                                          // convert into JSON format to send
            request.setBody(jsonCst);
      HttpResponse response = http.send(request);
        if(response.getStatusCode() == 201) {
 system.debug('Response getHeader(Content-Type) :::: ' + response.getHeader('Content-Type') );
            // Response getHeader(Content-Type) :::: application/json; charset=utf-8
        system.debug('Response getBody() ' + response.getBody() );
   // Response getBody() {"id":9282,"name":"ilkerT","email":"ilker@trigger.com","gender":"male","status":"active"}
        }else {
            system.debug('Error :: ' + response.getStatusCode() );
    }
       }
```

insertCustomerToGoRestTrigger

```
trigger insertCustomerToGoRestTrigger on Customer__c
  (after insert, after update) {
    for(Customer__c cst: Trigger.new){
```

SendingUser Class

```
public class SendingUser{
    public string name;
    public string email;
    public string gender;
    public string status;
}
```





Http Request From Client(Postman) To Salesforce

Two ways of learning my domain url:

- 1. From salesforce set up, go home and write 'My Domain' in the Quick Find Box and click on it.
- 2. In developer console; open Anonymous Windows and execute the following code:

```
System.debug(System.url.getSalesforceBaseUrl());
```

To reach our object CLIENT should add /services/apexrest/... after domain Xxxsalesforce.com/services/apexrest/cases (for Case Obj.)

SessionID: A session Id is used to identify a user using salesforce UI or API tools, it has a time limit and can be manually expired by the user logging out or by an admin removing that session in setup. To learn sessionID, Execute the following code in Anonymous Windows:

```
System.debug('SessionId:: ' + System.UserInfo.getSessionId().substring(15));
```

Or Go To **Setup** | Type **Session Management** in the Quick Find box | Click **Session Management** @HttpGet:

The **@HttpGet** annotation is used at the method level and enables you to expose an Apex method as a REST resource. This method is called when an HTTP GET request is sent, and returns the specified resource.

These are some considerations when using this annotation:

- To use this annotation, your Apex method must be defined as **global static**.
- Methods annotated with @HttpGet are also called if the HTTP request uses the HEAD request method.

@HttpDelete :

The <code>@HttpDelete</code> annotation is used at the method level and enables you to expose an Apex method as a REST resource. This method is called when an HTTP DELETE request is sent, and deletes the specified resource.

To use this annotation, your Apex method must be defined as global static.

@HttpPost :

The **@HttpPost** annotation is used at the method level and enables you to expose an Apex method as a REST resource. This method is called when an HTTP POST request is sent, and creates a new resource.

To use this annotation, your Apex method must be defined as global static.

@HttpPut :

The <code>@HttpPut</code> annotation is used at the method level and enables you to expose an Apex method as a REST resource. This method is called when an HTTP PUT request is sent, and creates or updates the specified resource.

To use this annotation, your Apex method must be defined as global static.

@HttpPatch :

The <code>@HttpPatch</code> annotation is used at the method level and enables you to expose an Apex method as a REST resource. This method is called when an HTTP PATCH request is sent, and updates the specified resource.

To use this annotation, your Apex method must be defined as global static.

*** @HttpGet, @HttpDelete, @HttpPost, @HttpPut ve @HttpPatch methodlarını içeren class oluşturduktan sonra Postman da Authorization kısmına sessionid ekleyerek Get, Delete, Post, Put ve Patch yapabiliriz. (Client = Postman)





Map<String, Object> params = (Map<String, Object>)JSON.deserializeUntyped(req.requestBody.toString());

deserializeUntyped Gelen request in Body sini string e cevirir.
Gelen Request in hangi formatta geldiğini bilmediğimiz için deserializeUntyped() ve Map kullandık.
Map içerisinde string ve object cifti olarak veriler tutuluyor. Bu verileri for ile dönerek
istediğimiz bilgileri alırız.

@RestResource(urlMapping='/yourURLNameHere/')

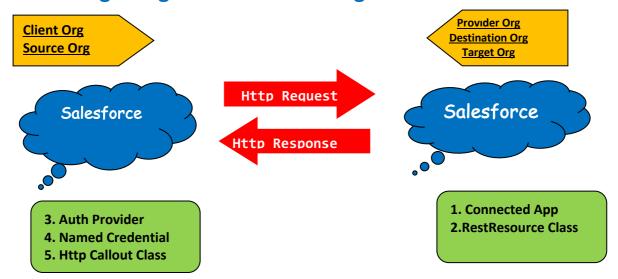
is used to allow a third party system to hit this URL. And used at the beginning of apex class. caseProviderManager Class

```
@RestResource(urlMapping='/cases/*')
global class caseProviderManager {
    global static List<case> caseAllCases(){
       RestRequest req = RestContext.request;
       List<case> emptyList = new List<case>();
       String caseId = req.requestURI.substring(req.requestURI.lastIndexOf('/')+1);
       if( caseId.length()==18 ){
          List<case> caseList = [SELECT id , CaseNumber , Subject FROM case WHERE id =:caseId];
                              // if id is given, returns case records of given Id
           return caseList;
        } else if(caseId.contains('case')){
          List<case> caseList = [SELECT id , CaseNumber , Subject FROM case];
                              // if Id is not given; returns case List
            return caseList;
        } else{
            return emptyList; // if nothing is given, returns empty list
    @HttpDelete
    global static void deleteCase(){
        RestRequest req = Restcontext.request;
String caseId =req.requestURI.substring(req.requestURI.lastIndexOf('/')+1);
      Case caseToBedeleted = [SELECT Id FROM Case WHERE Id =: caseId];
        delete caseToBeDeleted;
    @HttpPost
    global static Id createCase(string Subject, string Status, string Origin, string Priority){
        case newCase = new Case();
            newCase.Subject = Subject;
            newCase.Status = Status;
            newCase.Origin = Origin;
            newCase.Priority = Priority;
       Database.insert(newCase);
        return newCase.Id;
    @HttpPut
   global static Id upsertCase(string Subject, string Status, string Origin, string Priority, string
Id){
        case newCase = new Case();
           newCase.Id = Id;
            newCase.Subject = Subject;
            newCase.Status = Status;
            newCase.Origin = Origin;
            newCase.Priority = Priority;
       Database.upsert(newCase);
        return newCase.Id;
    @HttpPatch
    global Static Id updateCase(){
        RestRequest Req = RestContext.request;
        String caseId = req.requestURI.substring(req.requestURI.lastIndexOf('/')+1);
```





Integrating One Salesforce Org into Another

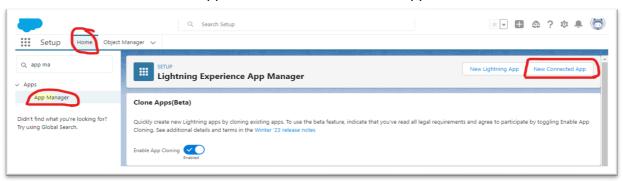


Step By Step:

- Step 1: Create connected App in Provider Org.
- Step 2: Create an Apex RestResource Class in Provider (Target) Org.
- Step 3: Create AuthProvider in source (Client) Org.
- **Step 4:** Create named Credential in Client (source) Org.
- **Step 5:** Create Http Callout class in Client (source) Org to fetch or post data from destination (Provider) Org.

Step 1: Create a Connected App in Provider (Target) Org

- Connected apps are a framework that enables the external app to integrate with Salesforce via APIs.
- It uses OAuth protocols to authenticate and provide tokens to use with Salesforce APIs.
 - Go to Setup > App > App Manager in Provider Org.
 - Click on the 'New Connected App' Button in the "Connected App" section.



> Enter the **Name** of the Application.

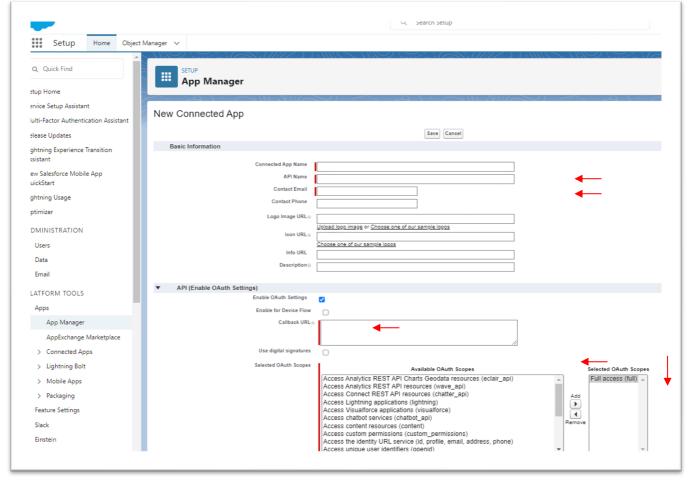




- Enter your **Email** and any further information suitable for your application.
- > Enable **OAuth settings** in the API section.
- In "Callback URL" enter the temporary Salesforce URL. We will come back again on this step later to provide Callback URL (for example (https://trailhead.salesforce.com/) or (https://localhost.com)) as callback URL.
- Add Selected OAuth Scopes. Here I'm giving "Full access(full)."
- > Click on the 'Save' button, then 'Continue' button.



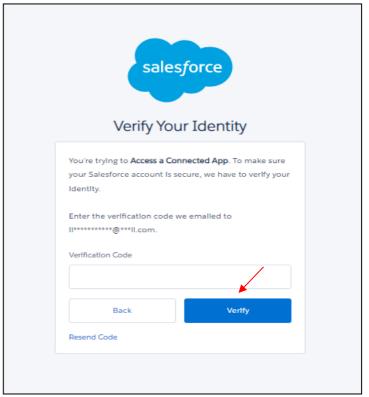




> After creating the Connected App, here are the steps you need to follow:

- Click on Manage Consumer Details.
- You will receive an OTP in the Mail for verification.
- Get the "Consumer Key " and "Consumer secret," as these details are needed to authenticate the external application.



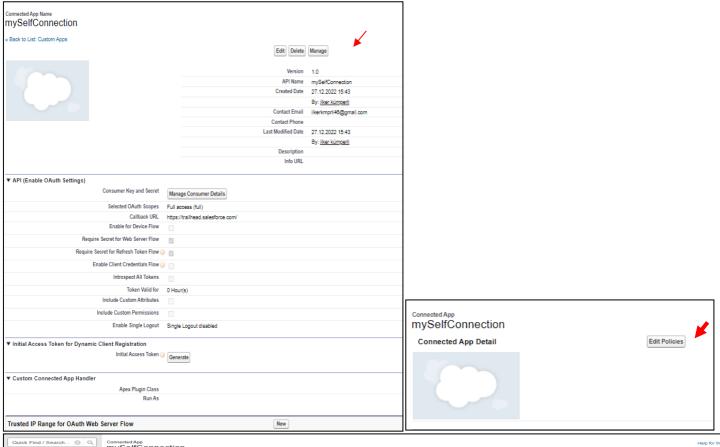


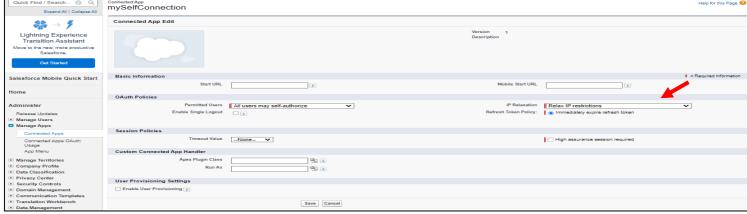






- Click on 'Cancel' then Click on 'Manage
- Click on Edit policies.
- Click on Ip Relaxation and select Relax IP Restrictions and Click save.







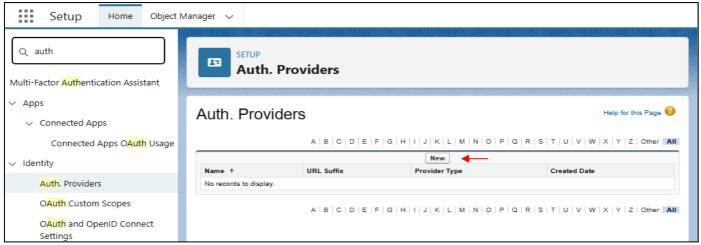


Step 2: Create Create an Apex RestResource Class in Provider (Target) Org to Client (Source)

Org. Click for Apex class with RestResource

Step 3: Create AuthProvider in Client (Source) Org.

- ➤ Go to Setup > Home > Auth. Provider in Client Org.
- Click on the 'New' Button in the "Auth. Provider" section.



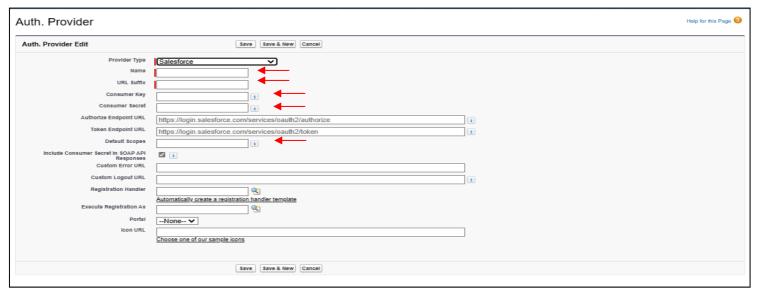
> Select Salesforce as Provider Type.



- > Then, fill in the required sections.
 - Write a Name for Auth. Provider.
 - Write "Consumer Key" and "Consumer Secret" getting from the 'Connected App' step.
 - In "Default Scope" enter the value as "refresh token full".
 - then Save







When you save, it will provide you the set of URLs in "Salesforce Configuration" section on the same page. Copy "Callback URL" and edit Connected App we created in the previous step and set this URL as Callback URL.



Step 4: Create named Credential in Client (Source) Org.

Using Named Credential, we can make call out to external system without supplying username or Password.

A named credential specifies the URL of a callout endpoint and its required authentication parameters in one definition. To simplify the setup of authenticated callouts, specify a named credential as the callout endpoint.

- Navigate to Setup -> Named Credentials.
- Click on the 'New Legacy' Button.

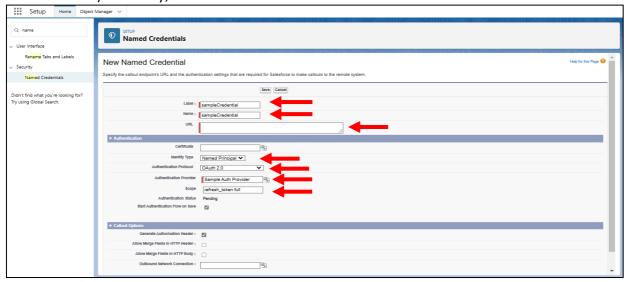


- > Enter a label Name.
- In URL, Provide the Salesforce instance URL of Provider org (Given in my domain in setup of Provider Org). Or execute system.debug(system.url.getSalesforceBaseUrl()) in Anonymous Windows.
- Select "Named Principal" in Identity Type.
- > Select "OAuth 2.0" in Authentication Protocol.
- Select the Outh Provider we have created in the previous step in Authentication Provider.





- In scope, enter the value as "refresh_token full" (not to verify every time)
- > Check "Allow Merge Fields in HTTP Body" checkbox.(this is important to add request body to API callout) Finally, Save.



After save, Enter UserName and Password of the Provider Org.





Step 5: Create Http Callout class in Client (source) Org to fetch data from destination(Provider) Org.

Main Syntax of Http Callout class:

```
public class MyCalloutClass {

   public static void getFromProvider(){
       Http http = new Http();
       HttpRequest req = new HttpRequest();
       req.setEndpoint('callout:Sample_Named_Credentials/services/apexrest/cases/');
       req.setMethod('GET');

      HTTPResponse resp = http.send(req);
   }
}
```

Example of Getting Case List From Provider to Client:

```
public class MyCalloutClass {
    public static void getFromProvider(){
        Http http = new Http();
        HttpRequest req = new HttpRequest();
        req.setEndpoint('callout:Sample Named Credentials/services/apexrest/cases/');
        req.setMethod('GET');
        HTTPResponse resp = http.send(req);
       if(resp.getStatusCode() == 200) {
          List<object> jsonTmpList = (List<object>)JSON.deserializeUntyped(resp.getBody());
// From JSON Array to sObject List. and we used deserializeUntyped() because maybe we don't know the format of response.
          List<case> CaseList = new List<case>();
            for(object obj: jsonTmpList){
              Map<String,Object> caseParam = (Map<String,object>) obj;
                case tempCase = new case();
                    tempCase.Status = (String) caseParam.get('Status');
                    tempCase.Origin = 'Web';
                    tempCase.Subject = (String) caseParam.get('Subject');
                    tempCase.Priority = 'Low';
                CaseList.add(tempCase);
            Database.insert(CaseList);
        }else {
            system.debug('Error :: ' + resp.getStatusCode() );
```





Example of Posting Case List (as a String) from Client to Provider Org: (By using Trigger)

```
public class MyCalloutClass {
   @future(callout=true)
   public static void sendToProvider(){
     Http http = new Http();
      HttpRequest req = new HttpRequest();
       req.setEndpoint('callout:Sample_Named_Credentials/services/apexrest/cases/');
       req.setMethod('POST');
       req.setHeader('Content-Type', 'application/json;charset=UTF-8');
       String body = '{"Subject" : "Case From Client", "Status":"New", "Origin":"Web", "Priority":"Low"}';
         Req.setBody(body);
       HTTPResponse resp = http.send(req);
       if(resp.getStatusCode() == 201 || resp.getStatusCode() == 200 ) {
          System.debug('response ' + resp.getBody());
       }else if (resp.getStatusCode() == 302) {
         Req.setEndpoint(resp.getHeader('Location'));
         HttpResponse respons = new http().send(req);
        }else {
           system.debug('Error :: ' + resp.getStatusCode() );
   }
```

```
sendToProviderTrigger
```

```
trigger sendToProviderTrigger on Case(after insert, after update){
    For(Case cs: Trigger.new){
        if(cs.insertToGoRest__c == true){
            MyCalloutClass.sendToProvider();
        }
    }
}
```

When we want to run the method with the trigger, we should run it with the **@future(callout=true)** method.

insertToGoRest checkbox field is created in case previously.