



María Eugenia Martín Fuentes

Trilingual Senior Analyst | Expertise in Software Testing | Delving into Software Development | Proficient in Java, SQL | Agile & Kanban Enthusiast | Focused on Process Optimization & Continuous Improvement

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SKILLS

ISTQB Tester (FL)	Test Management & Automation Tools	Jira & Confluence	Oracle SQL & MySQL
Black-box Testing	Fast Learner	Organization	Detail-oriented
			Team player

WORK EXPERIENCE

QA-Analyst / Software Tester

mgm technology partners GmbH

Leipzig (Germany)

04/2021 – 09/2024

Tasks and Achievements

- **Within-Team UAT Leadership**
Led and participated in internal User Acceptance Testing within the development team, ensuring that software meets internal quality standards and team expectations
- **Analysis of Customer Requirements**
Formulation of comprehensive test cases for process management in the retail and public sector based on a thorough analysis of customer requirements
- **Test Case Management**
Design, creation, review, and execution over 1,000 manual test cases, ensuring extensive testing coverage and identifying potential issues using TestRail and in-house test management tool TMT
- **Test Documentation Management**
Regularly updated and maintained comprehensive test documentation on a weekly basis, summarizing testing progress, advancements, and challenges. Compiled final documentation, providing a detailed overview of testing outcomes, identified issues, and resolutions
- **Process Flow Design**
Proactively designed process flow diagrams using draw.io, enhancing visual representation and clarity in communicating complex processes
- **Customer Communication**
Conducted weekly phone calls with customers, fostering effective communication and addressing queries or concerns promptly
- **Bug Tracking and Documentation**
Documentation and tracking of bugs using JIRA, maintaining a detailed record of identified issues and their resolution status
- **Retesting and Regression Testing**
Performing retesting and regression tests, ensuring software stability and functionality after changes or bug fixes
- **External Customer UAT**
User Acceptance Testing on behalf of the external customer, resulting in increased satisfaction and successful software deployments
- **UI Test Automation**
Implementing QF-Test and carrying out automated tests for enhancing testing efficiency in model-based-code application using Jenkins
- **SQL Query Development**
Developed and executed SQL queries, contributing to data-driven testing efforts

HR Consultant / Sales Manager

Truffls GmbH

Berlin (Germany)

10/2019 – 04/2020

Tasks and Achievements

- Customer acquisition and support: 5% Startups, 75% SME's and 20% corporates approximately
- Average monthly goal achievement: 83%
- Offer preparation with Salesforce: min. 2 per week
- 2-3 weekly One-to-one Online Workshops
- Training new colleagues for the Sales-Team
- Promotion as Sales Operations Manager was made redundant due to COVID

HR-Department

Volkswagen Automobile Leipzig GmbH

Leipzig (Germany)

04/2016 – 09/2019

Tasks and Achievements

- Assistance planning and realization of events (9 to 40 people)
- Process optimization: Creation of a base for knowledge management and an evaluation tool for trainees and applicants
- Applicant Management (Persis) and employee support (340 employees)
- Certified instructor (AEVO)
- Bachelor Thesis: Evaluation of the health program for the VGRD GmbH

Freelance Translator

Amazon Core S.à.r.l.

Remote

03/2014 – 09/2019

- Over 60 translation and post-editing projects from English and German into Spanish

Multilingual Market Expansion

Consultant, Translator and Customer Service Representative

InterCultural Elements GmbH & Co.

Leipzig (Germany)

02/2014 – 01/2016

Tasks and Achievements

- Helping e-commerce retailers to expand their business domestically and internationally: Europe, North America and Japan
- Customer support in German, English and Spanish
- Coordinator for returns (approx. 20 packages per day)

Multilingual Customer Advisor

Wirecard Communication Services GmbH

Leipzig (Germany)

04/2013 – 02/2014



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EDUCATION

Vocational Training in Cross-Platform Application Development

I.S.F.P. San Antonio Murcia and UNIR F.P.

Remote

10/2022 – present

(part-time)

Specialization

- Programming languages: Java, JavaScript, Python, Kotlin
- Databases & ORM: MySQL, MongoDB, JPA, Hibernate
- Web: HTML, CSS
- Web-Development: Spring Boot, React
- GUI: JavaFX, Swing, Tkinter
- Development tool: JDK
- Mobile: Android Studio (Kotlin)
- Cloud: AWS (currently), Azure (currently)
- Version control: git, GitHub
- Development environments: IntelliJ, Microsoft Visual Studio Code, eclipse
- OS: Windows, Linux Ubuntu, MacOS
- Other tools: draw.io, FIGMA, Canva

B.A. Business Administration – HR

internationale Berufsakademie

Leipzig (Germany)

04/2016 – 09/2019

Specialization

- Performance and Process Management
- Organization and Leadership
- Int. Aspects for Business Management
- Consulting und Coaching
- Real consulting project: Product Range Diversification

M.A. German As A Foreign Language

Universidad de Salamanca and Universität Leipzig

Salamanca (Spain) and Leipzig (Germany)

10/2010 – 09/2012

B.A. Translation and Interpreting – ES/EN/DE

Universidad de Murcia

Murcia (Spain)

10/2005 – 02/2010

LANGUAGES

Spanish: C2/Native speaker

English: C1

German: C1

HOBBIES

Yoga Wing Fight Movies Opera Musicals

CERTIFICATIONS

[ISTQB® Certified Tester Foundation Level \(CTFL\)](#)

Leipzig (Germany)

01/2024

Brightest

Skills

- Black-box Techniques
- Configuration Management
- Fundamental Test Process
- Maintenance Testing
- Review Process
- Risk And Testing
- Software Development Models
- Software Life Cycle
- Static Techniques
- Statis Analysis
- Test Design Techniques
- Test Estimation
- Testing Code of Ethics
- Testing Fundamentals
- Testing Tool Support
- Test Levels
- Test Management
- Test Planning
- Test Process
- Test Types
- White-box Techniques

Data Analytics Bootcamp

Ironhack

Berlin (Germany) and Remote

10/2020 – 12/2020

Modules

- Data cleaning, wrangling, analyzing, visualizing
- Inferential statistics & predictive modelling
- Machine Learning Models

PROJECTS

[Expanding into Brazil – Where should be the warehouse?](#)

12/2020

- Python, Pandas, Tableau, GitHub, PPT

[House price prediction](#)

11/2020

- Python, Pandas, ML, Numpy, Scikit-learn, Tableau, GitHub, MySQL