| | **#** | | --- |  |  | | --- | | **Issue Description** | **Severity** | **Priority** | **Environment** | **Steps** | **Expected Result** | **Actual Result** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | When users change the language, a blank page with brackets appears. | High | High | Android Huawei Y9s | 1. Open the app.  2. Change the language setting. | Language change should load the appropriate page. | Blank page with brackets appears. |
| 2 | When checking out for a product, the payment form accepts 19 digits for the bank card number. | Medium | High |  | 1. Add a product to the cart.  2. Proceed to checkout.  3. Enter a 19-digit card number in the payment form. | Payment form should accept valid card numbers only | Accepts 19 digits instead of the standard limit. |
| 3 | When the user applies a price filter by entering the same price for 'from' and 'to', it accepts the input. | Low | Medium |  | 1. Go to the products page.  2. Enter the same price in 'from' and 'to' fields.  3. Apply the filter. | Input should be rejected or handled correctly. | Accepts the input. |
| 4 | When the user creates an account and enters an invalid phone format, it continues to the next page. | Medium | High |  | 1. Open the account creation page.  2. Enter an invalid phone number.  3. Proceed to the next page. | Invalid phone format should prevent proceeding. | Continues to the next page successfully. |
| 5 | When the user creates an account and sends the OTP, the back button doesn't work. | High | Medium |  | 1. Create an account.  2. Send the OTP.  3. Attempt to use the back button. | Back button should function properly. | Back button does not work. |
| 6 | All emails from Jumia show the logo as the images didn’t load properly. | Low | Low |  | 1. Open a Jumia email.  2. Observe the logo image. | Logo should load correctly in emails. | Logo images do not load. |
| 7 | When the user creates an account with incorrect data and edits it, the data overlaps with placeholder text. | Medium | Medium |  | 1. Create an account with incorrect data.  2. Go back to edit the data.  3. Observe the fields. | Data should not overlap with placeholder text. | Data overlaps with placeholder text. |
| 8 | When clicking the continue button without entering data, only the first two fields are marked as required. | Medium | Medium |  | 1. Navigate to the form.  2. Click the continue button without entering any data. | All required fields should be marked. | Only the first two fields are marked as required. |
| 9 | When clicking on the product rating, the title is partially hidden on the redirected page. | Medium | Medium |  | 1. Go to a product page.  2. Click on the product rating. | Title should be fully visible. | Title is partially hidden. |