**Mena Ehab Botros**

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**TECHNOLOGY SKILLS**

* Desktop Applications in C# & MS SQL
* Frontend development with HTML, CSS, and JavaScript
* Restful Web Services
* ASP .Net MVC – T-SQL
* Visual Studio 2019
* Java
* Python

**PROJECTS**

IT World of Solving Problems **05/2020 – 07/2020**

My internship was full of energetic and productive work supported by my instructors. Using C# & MS SQL to create a desktop application for the IT department in one of the companies (pretend to). I created one system interface for clients so they can submit troubleshooting tickets direct to the IT department. I also designed techs’ interface to receive the tickets directly from the clients and start taking actions towards them. Techs can close, update, or even reopen a ticket. My instructor liked the idea of my project, and I got a grade of “A” for my project and the whole internship too.

**EDUCATION / CERTIFICATIONS**

**B.A.S in Technology Development and Management in progress**

St. Petersburg College - Clearwater, FL

**Google Data Analytics Certification in progress**

**Associate of Science in Computer Programming July 2020**

St. Petersburg College - Clearwater, FL

**IT helpdesk Pro February 2018** ID: UC-DLUCPY2Y

Udemy.com

**EXPERIENCE**

**Web Developer May 2018 -- Present**

St. Philopateer Coptic Orthodox Church, Palm Harbor, FL

[www.st-philopateerfl.org](http://www.st-philopateerfl.org)

* Designing the church website from scratch
* Using Coding Languages like Html, CSS, and JavaScript
* Adding new updates to the website
* Collecting donations on the website

**Lab Medical Assistant October 2016 -- Present**

Baycare Health System - Clearwater, FL

* Collect blood from patients – Answer phone calls
* Process blood samples and get them ready for testing
* Help physicians and nurses order the correct blood tests

**Cashier May 2015 - August 2016**

Chevron gas station – St. Petersburg, FL

* Greet customers entering the store
* Maintain clean and orderly checkout area
* Receive payments in cash or cards
* Issue receipts, refunds, credits or change due to customers