

Mina Mamdouh Wadie

+20 103 059 9400 | Cairo, Egypt

menamamdouh379@gmail.com

<https://www.linkedin.com/in/mina-mamdouh-cma/>

Profile:

Initiative-taking and analytically driven professional, certified as a Certified Management Accountant (CMA), specializing in strategic planning and performance analysis and studying data analysis with Digital Egypt pioneers' initiative – DEPI. Excellent critical thinking skills and a passion for continuous learning and professional development

Professional Experience:

- **Customer service at HD Bank** **May,2025- present**
 - Leverage deep knowledge of financial products to provide tailored customer solutions.
 - Manage a diverse portfolio of high-net-worth clients.
 - Cross-selling and conflict resolution.
 - Demonstrated high flexibility by providing cross-branch support in different geographical locations, maintaining consistent service quality standards.

Internships:

- **National Bank of Egypt Onsite internship** **August,2023**
 - Understand bank products, and financial inclusion.
- **Hiver Program** **May,2023**
 - I represented Helwan University and lone star university (USA) reached semi-finals, Project name "Principles of Audit."
- **CIB Online internship** **July,2022**
 - Understand The basics of Entrepreneurship.
- **Banque Misr Rowad Online Training Program** **June,2022**
 - Understand The basics of financial inclusion.
- **Banque Misr Rowad Online Program** **June,2021**

Education:

- **Helwan University:** **(2020-2024)**
Bachelor degree of Accounting English section | **Grade: Excellent (90.9%)**

- **AUC English level:** Upper-Intermediate (B1C level)

Certifications:

- **Digital Egypt pioneers' initiative – DEPI** (November,2025 – present)
 - Data analysis – Excel | power bi | SQL | python | power query
- **Certified Management Accountant (CMA)** (January 27, 2026)
 - Part 1 score: 420 | Part 2 score: 420
 - Certificate Number: **145118**

Courses:

- **Anti-fraud & forgery (money & documents)**
 - HD bank,2025
- **Financial Statement and credit analysis**
 - CFI,2023
- **The art of business negotiation**
 - NBE, 2023 | Almentor

Skills & Abilities:

- Banking: KYC/AML Compliance, CRM, Retail Banking Products
- Effective communication and interpersonal skills.
- Ability to quickly grasp new concepts.
- Creative & Organized

Languages:

- Arabic – Native proficiency
- English - Upper-Intermediate