

# Tim Hordern

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timhordern.com  
github.com/mence

Main Resume Available at <http://timhordern.com/resume>

## Resume Appendix: Detailed Project Experience

Jun 2015–Dec 2015

### XO GROUP: FASHION ADMINISTRATION TOOL

*Developer & Test Engineer*

New York, NY

- Developer & Test Engineer on React.js internal admin tool, reducing data entry time by 50-200%. Built infrastructure, build system, tooling & continuous integration to support team. Built API service contract testing suite in Node.js and Jasmine to allow safe refactoring.
- Built team's first ever Docker application using a continuous delivery pipeline. Rebuilt Jenkins continuous integration environments, for faster feedback & cutting build queues.

Jun 2014–Jan 2015

### INTENT MEDIA: REPORTING INFRASTRUCTURE

*QA Engineer & Product Analyst*

New York, NY

- QA Engineer & Product Analyst for reporting team. Wrote automated tests using Cucumber-JVM and helped build our automated reporting tool as the first continuously deployed Docker application in production. Removed the previous manual process entirely, initially with UI macros and email automation.
- Worked with product and technology leads to define priorities, clarify architecture, improve testability, and manage scope creep & organizational challenges.
- Worked with internal stakeholders to resolve production critical issues rapidly and develop messaging for external impact.

Apr 2013–May 2013

### THOUGHTWORKS PROJECT: GOVERNMENT RAIL ORGANISATION

*Product Designer*

Sydney, Australia

- Designer for organisation-wide iOS application for rail network management. Ran user testing of iOS applications with range of users, including in-situ user testing sessions (onboard train). Built UI interfaces and developed overall user experience for consumers and staff.
- Designed wireframes and prototypes for iOS applications. Developed assets in Illustrator.

Mar 2013

### THOUGHTWORKS PROJECT: NOT-FOR-PROFIT ORGANISATION

*Quality Analyst*

Melbourne, Australia

- Functional tester for Android tablet application. Performance tested Rails backend on Heroku.

Jan 2013

**THOUGHTWORKS PROJECT: CONSUMER LAW FIRM**

*Developer & Quality Analyst*

Melbourne, Australia

- Front End Developer, rapidly built prototypes in Node/CoffeeScript/Jade stack. Designed wireframes and UI components for prototype mockups.

Oct 2012–Jan 2013

**THOUGHTWORKS PROJECT: GLOBAL CHARITY ORGANISATION**

*Product Manager & Engineer*

Melbourne, Australia

- Scoped & managed user stories with acceptance criteria in Atlassian JIRA. Analysed integration systems for future development work.
- Tester for Customer Portal and services, incorporating exploratory testing and automated test development in Selenium. Built Gatling test suite in Scala for SOAP services, microservices and HTML5 front-end. Helped team optimise workflows, Kanban boards and metrics. Developed Bamboo CI dashboard and build light.

Jul 2012–Oct 2012

**THOUGHTWORKS PROJECT: SUPERMARKET AND RETAIL CHAIN**

*Agile Consultant*

Melbourne, Australia

- Product and Technical Consultant for agile and DevOps fast-track assessment. Conducted project analysis and inception planning for proposed fast-track project. Agile coaching of project team lead. Helped clarify and prioritise user stories. Developed Kanban walls for pilot agile teams.

Nov 2011–Jul 2012

**THOUGHTWORKS PROJECT: NOT-FOR-PROFIT ORGANISATION**

*Quality Analyst*

Melbourne, Australia

- Tester for iOS application and .NET webservice, incorporating exploratory testing, accessibility testing, field handset testing and automated test development in Frank.
- Built and managed TestFlight instance for 100+ internal and external beta users. Managed Jenkins instance and build pipeline. Developed build monitor dashboard and build lights.
- Built visual design wall to elicit feedback from organisation in a cohesive product view.
- Provided guidance on iTunes App Store submissions, management and marketing.
- Tester for .NET web application, built automated tests in Selenium and conducted functional and exploratory testing. Worked out production fixes for identified bugs.

Aug 2011–Nov 2011

**THOUGHTWORKS PROJECT: GLOBAL ONLINE REAL ESTATE ADVERTISING**

*Quality Analyst*

Melbourne, Australia

- Tester for Java/Ruby web application. Developed Cucumber acceptance tests for legacy product and training Java developers in adding tests.

Feb 2011–Jun 2011

**THOUGHTWORKS PROJECT: ADVERTISING AND DIRECTORY LISTING**

*Quality Analyst*

Melbourne, Australia

- Tester for Ruby big data analytics and reporting platform, developed automated testing and conducted exploratory testing. Developed cross-team automated integration tests.

2009	<p><b>ACCENTURE PROJECT: LARGE MINING INDUSTRIAL COMPANY</b>  <i>Product Manager</i>  Melbourne, Australia</p> <ul style="list-style-type: none"> <li>Established and coordinated project management office (PMO), planned future project phase resourcing &amp; activities for transformation of 14bn mining company.</li> </ul>
2008	<p><b>ACCENTURE PROJECT: MAIL AND DELIVERY ORGANISATION</b>  <i>Test and Migrations Lead</i>  Australia &amp; New Zealand</p> <ul style="list-style-type: none"> <li>Planned and delivered data migration effort for large SAP PM/MM upgrade, supporting maintenance of 11,000+ vehicles travelling more than 350 million kms. Managed team of developers, analysts and client SMEs. Built test strategy and conversions for SAP MM/PM upgrade.</li> </ul>
2006	<p><b>ACCENTURE PROJECT: SUPERMARKET AND RETAIL CHAIN</b>  <i>Senior Tester</i>  Melbourne, Australia</p> <ul style="list-style-type: none"> <li>Test Analyst for Oracle RPM implementation and in-store &amp; POS retail systems for supermarket chain, handling 35 billion in transactions for 8.8 million consumers.</li> <li>Supervised team of manual testers through test case development and execution. Generated progress trackers and coverage reporting.</li> </ul>
2004-2005	<p><b>GENERAL MOTORS PROJECT: SAP FICO (AP/AR) UPGRADE</b>  <i>Reporting &amp; System Analyst</i>  Melbourne, Australia</p> <ul style="list-style-type: none"> <li>Reporting/System Analyst for SAP R/3 AP, invoicing and Procure-To-Pay processes.</li> <li>Reporting and Database Analyst for Procurement department, with direct executive and CEO reporting. Developed and administered reporting toolsets and redeveloped key database to streamline end of month reconciliation.</li> </ul>
2003-2005	<p><b>GENERAL MOTORS PROJECT: SAP MM/SRM IMPLEMENTATION</b>  <i>Data Migrations Analyst &amp; SRM System Analyst/Administrator</i>  Melbourne, Australia</p> <ul style="list-style-type: none"> <li>Delivered data migration and go-live capability for large SAP MM/SRM implementation. Led Conversions team across multiple rollouts and managed Data Cleansing team.</li> <li>SAP SRM Analyst &amp; System Administrator, developed and managed data in Requisite electronic catalogues, in conjunction with external vendors.</li> </ul>

## Resume Appendix: Side Projects

Dec 2015	<p><b>QUOTES ON SOFTWARE DEVELOPMENT</b>  A quick hack to play around with React.js. Displays quotes that I've collected on the art and craft of software development.</p>
2015	<p><b>HASHTAG TESTING SLACK CHAT</b>  The largest QA community on Slack. Runs Slackin to handle registration and realtime user counts.</p>
May 2014	<p><b>WORKSTATION BUILDER</b>  A shell tool to build out an OSX development environment. Chef for when you don't have Chef.</p>