

Tim Hordern

tim.hordern@gmail.com

timhordern.com
github.com/mence

Main Resume Available at <http://timhordern.com/resume>

Resume Appendix: Detailed Project Experience

Jun 2015–Dec 2015 **XO GROUP: FASHION ADMINISTRATION TOOL**

Developer & Test Engineer
New York, NY

- Developer & Test Engineer on React.js internal admin tool, reducing data entry time by 50-200%. Built infrastructure, build system, tooling & continuous integration to support team. Built API service contract testing suite in Node.js and Jasmine to allow safe refactoring.
- Built team's first ever Docker application using a continuous delivery pipeline. Rebuilt Jenkins continuous integration environments, for faster feedback & cutting build queues.

Jun 2014–Jan 2015 **INTENT MEDIA: REPORTING INFRASTRUCTURE**

QA Engineer & Product Analyst
New York, NY

- QA Engineer & Product Analyst for reporting team. Wrote automated tests using Cucumber-JVM and helped build our automated reporting tool as the first continuously deployed Docker application in production. Removed the previous manual process entirely, initially with UI macros and email automation.
- Worked with product and technology leads to define priorities, clarify architecture, improve testability, and manage scope creep & organizational challenges.
- Worked with internal stakeholders to resolve production critical issues rapidly and develop messaging for external impact.

Apr 2013–May 2013 **THOUGHTWORKS PROJECT: GOVERNMENT RAIL ORGANISATION**

Product Designer
Sydney, Australia

- Designer for organisation-wide iOS application for rail network management. Ran user testing of iOS applications with range of users, including in-situ user testing sessions (onboard train). Built UI interfaces and developed overall user experience for consumers and staff.
- Designed wireframes and prototypes for iOS applications. Developed assets in Illustrator.

Mar 2013 **THOUGHTWORKS PROJECT: NOT-FOR-PROFIT ORGANISATION**

Quality Analyst
Melbourne, Australia

- Functional tester for Android tablet application. Performance tested Rails backend on Heroku.

Jan 2013

THOUGHTWORKS PROJECT: CONSUMER LAW FIRM

Developer & Quality Analyst

Melbourne, Australia

- Front End Developer, rapidly built prototypes in Node/CoffeeScript/Jade stack. Designed wireframes and UI components for prototype mockups.

Oct 2012–Jan 2013

THOUGHTWORKS PROJECT: GLOBAL CHARITY ORGANISATION

Product Manager & Engineer

Melbourne, Australia

- Scoped & managed user stories with acceptance criteria in Atlassian JIRA. Analysed integration systems for future development work.
- Tester for Customer Portal and services, incorporating exploratory testing and automated test development in Selenium. Built Gatling test suite in Scala for SOAP services, microservices and HTML5 front-end. Helped team optimise workflows, Kanban boards and metrics. Developed Bamboo CI dashboard and build light.

Jul 2012–Oct 2012

THOUGHTWORKS PROJECT: SUPERMARKET AND RETAIL CHAIN

Agile Consultant

Melbourne, Australia

- Product and Technical Consultant for agile and DevOps fast-track assessment. Conducted project analysis and inception planning for proposed fast-track project. Agile coaching of project team lead. Helped clarify and prioritise user stories. Developed Kanban walls for pilot agile teams.

Nov 2011–Jul 2012

THOUGHTWORKS PROJECT: NOT-FOR-PROFIT ORGANISATION

Quality Analyst

Melbourne, Australia

- Tester for iOS application and .NET webservice, incorporating exploratory testing, accessibility testing, field handset testing and automated test development in Frank.
- Built and managed TestFlight instance for 100+ internal and external beta users. Managed Jenkins instance and build pipeline. Developed build monitor dashboard and build lights.
- Built visual design wall to elicit feedback from organisation in a cohesive product view.
- Provided guidance on iTunes App Store submissions, management and marketing.
- Tester for .NET web application, built automated tests in Selenium and conducted functional and exploratory testing. Worked out production fixes for identified bugs.

Aug 2011–Nov 2011

THOUGHTWORKS PROJECT: GLOBAL ONLINE REAL ESTATE ADVERTISING

Quality Analyst

Melbourne, Australia

- Tester for Java/Ruby web application. Developed Cucumber acceptance tests for legacy product and training Java developers in adding tests.

Feb 2011–Jun 2011

THOUGHTWORKS PROJECT: ADVERTISING AND DIRECTORY LISTING

Quality Analyst

Melbourne, Australia

- Tester for Ruby big data analytics and reporting platform, developed automated testing and conducted exploratory testing. Developed cross-team automated integration tests.

2009	<p>ACCENTURE PROJECT: LARGE MINING INDUSTRIAL COMPANY <i>Product Manager</i> Melbourne, Australia</p> <ul style="list-style-type: none"> Established and coordinated project management office (PMO), planned future project phase resourcing & activities for transformation of 14bn mining company.
2008	<p>ACCENTURE PROJECT: MAIL AND DELIVERY ORGANISATION <i>Test and Migrations Lead</i> Australia & New Zealand</p> <ul style="list-style-type: none"> Planned and delivered data migration effort for large SAP PM/MM upgrade, supporting maintenance of 11,000+ vehicles travelling more than 350 million kms. Managed team of developers, analysts and client SMEs. Built test strategy and conversions for SAP MM/PM upgrade.
2006	<p>ACCENTURE PROJECT: SUPERMARKET AND RETAIL CHAIN <i>Senior Tester</i> Melbourne, Australia</p> <ul style="list-style-type: none"> Test Analyst for Oracle RPM implementation and in-store & POS retail systems for supermarket chain, handling 35 billion in transactions for 8.8 million consumers. Supervised team of manual testers through test case development and execution. Generated progress trackers and coverage reporting.
2004-2005	<p>GENERAL MOTORS PROJECT: SAP FICO (AP/AR) UPGRADE <i>Reporting & System Analyst</i> Melbourne, Australia</p> <ul style="list-style-type: none"> Reporting/System Analyst for SAP R/3 AP, invoicing and Procure-To-Pay processes. Reporting and Database Analyst for Procurement department, with direct executive and CEO reporting. Developed and administered reporting toolsets and redeveloped key database to streamline end of month reconciliation.
2003-2005	<p>GENERAL MOTORS PROJECT: SAP MM/SRM IMPLEMENTATION <i>Data Migrations Analyst & SRM System Analyst/Administrator</i> Melbourne, Australia</p> <ul style="list-style-type: none"> Delivered data migration and go-live capability for large SAP MM/SRM implementation. Led Conversions team across multiple rollouts and managed Data Cleansing team. SAP SRM Analyst & System Administrator, developed and managed data in Requisite electronic catalogues, in conjunction with external vendors.

Resume Appendix: Side Projects

Dec 2015	<p>QUOTES ON SOFTWARE DEVELOPMENT A quick hack to play around with React.js. Displays quotes that I've collected on the art and craft of software development.</p>
2015	<p>HASHTAG TESTING SLACK CHAT The largest QA community on Slack. Runs Slackin to handle registration and realtime user counts.</p>
May 2014	<p>WORKSTATION BUILDER A shell tool to build out an OSX development environment. Chef for when you don't have Chef.</p>