

# Tim Hordern

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[timhordern.com](http://timhordern.com)  
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I'm a Testing and Continuous Integration person. I help build better products with a product management and quality mindset. Sometimes I just do all the things. I enjoy small teams working with fantastic people, building valuable products, on interesting technology and in the right culture.

## Work Experience

2015–Now

### XO GROUP

*Lead Software Engineer in Test*  
New York, NY

- Lead Test Engineer for internal React.js app, building features, infrastructure, automation suites & the CI build system, after helping rescue original project. Helped shape user flows and built up library of React UI components to match designs.
- Built first Docker application using continuous delivery pipeline for content team. Built tooling to clone production into local Docker containers for a better development environment. Rebuilt Jenkins environments for faster feedback & smaller build queues.
- Ran first ever XO internal hackathon with 20 apps built, including one saving us \$80k annually.
- Pushed to improve code quality, with developer coaching, developed style guides & linters, and improved testing practices & standards.

2013–2015

### INTENT MEDIA

*Agile QA Engineer*  
New York, NY

- QA Engineer & Product Analyst for first continuous delivery reporting tool, developing features, prioritised and scoped work, built prototypes and developed automated test suites.
- Performed functional testing Intent's full stack: JS, Java, Rails, MySQL, Vertica, S3, MongoDB, iOS, and Node applications. Built production test for service verification.
- Grew QA team, recruiting engineers, building performance test suites, and redefined practices & recruitment processes.

2011–2013

### THOUGHTWORKS

*Senior Consultant*  
Melbourne, Australia

- Held a number of client QA Engineer roles, notably testing Ruby, Node, Android and iOS applications, developing test automation and conducting exploratory testing. Built performance test suites, managed and optimised Jenkins continuous integration systems. Internal advisor on iOS application automation and submission.
- Product Designer for iOS application prototypes for over 30,000 staff. Ran user testing of iOS applications with range of users, including in-situ user testing sessions. Designed wireframes and prototypes for iOS applications and information kiosks. Built icons and UI from wireframe sketches to Illustrator assets.

2010–2010

### INFOSYS

*Technical Test Lead*  
Melbourne, Australia

- Test Manager for SAP SRM Upgrade project, leading onsite and remote testing teams.

2006–2009

## ACCENTURE

*Consultant*

Melbourne, Australia

- Worked with a number of Australian and multinational organisations through their transformations.
- Established and coordinated project management office (PMO), planned future project phase resourcing & activities for transformation of \$1.4bn mining company.
- Planned and delivered data migration effort for large SAP PM/MM upgrade, supporting maintenance of 11,000+ vehicles travelling more than 350 million kms. Managed team of developers, analysts and client SMEs. Built test strategy and conversions for SAP MM/PM upgrade.
- Test Analyst for Oracle RPM implementation and in-store & POS retail systems for supermarket chain, handling \$35 billion in transactions for 8.8 million consumers.

2003–2005

## GENERAL MOTORS HOLDEN

*Analyst*

Melbourne, Australia

- Reporting/System Analyst for SAP R/3 AP, invoicing and Procure-To-Pay processes.
- SAP SRM Analyst & System Administrator, developed and managed data in Requisite electronic catalogues, in conjunction with external vendors.
- Reporting and Database Analyst for procurement department, reporting directly to executive team and CEO. Developed and administered reporting toolsets and redeveloped key database to streamline end of month reconciliation.
- Delivered data migration and go-live capability for large SAP MM/SRM implementation. Led conversions team across multiple rollouts and managed data cleansing team.

## Education

2014–2015

### Product Management

*General Assembly*, New York, NY

Paused due to family emergency. Expecting to complete in 2016.

2009–2010

### Master of Public Policy and Management

*University of Melbourne*, Melbourne, Australia

Concentration on project management and implementation.

2001–2005

### Bachelor of Information Systems

*University of Melbourne*, Melbourne, Australia

Split degree of Commerce and Information Systems. Graduated earlier with BIS to pursue work opportunities.

## Further Information

### Project Experience

*More details of my consulting and work projects*

### Side Projects

*Details of some side projects I've built*

### /now

*What I'm working on now*