

## Quick Reference Guide

### Overview

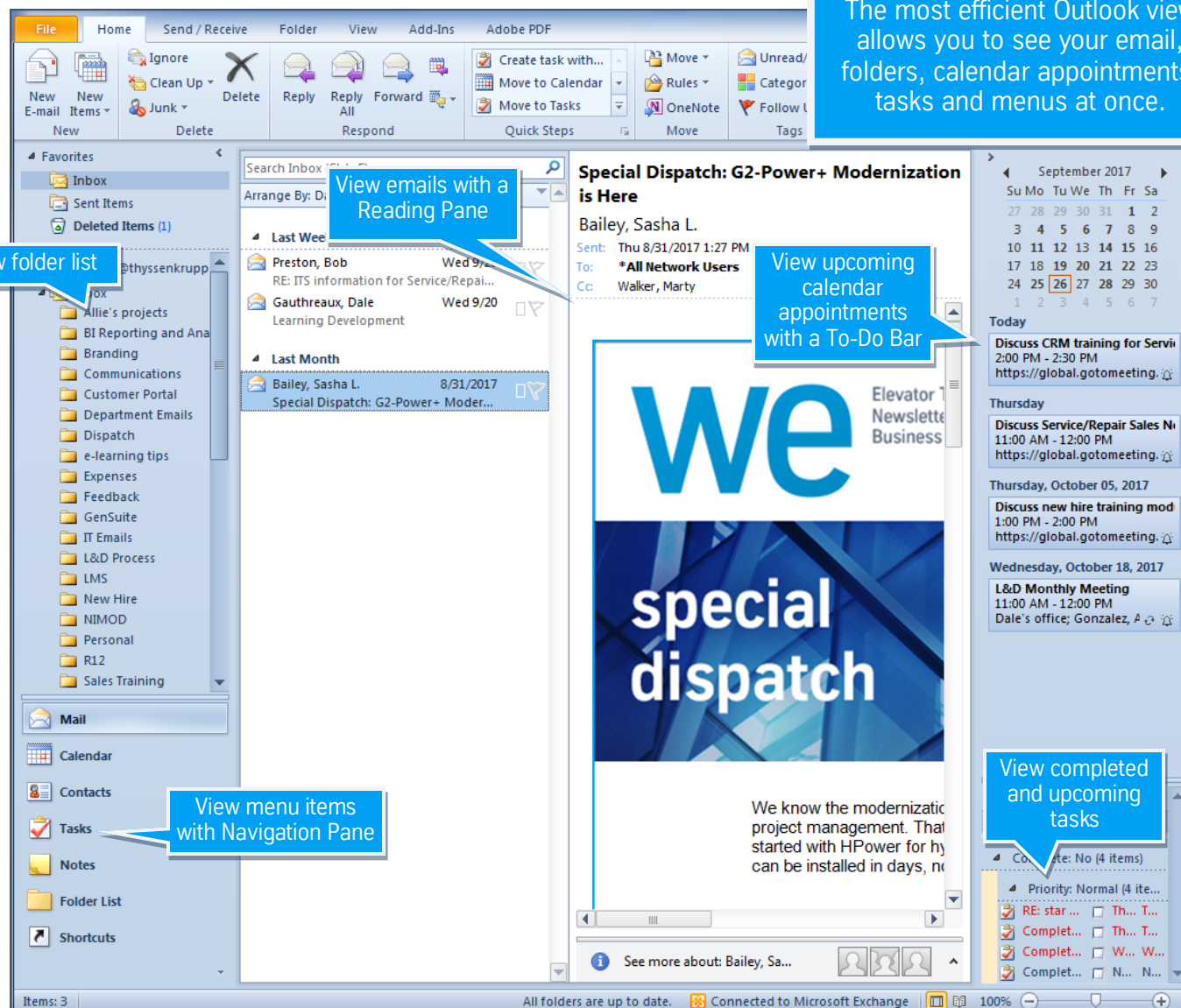
Microsoft Outlook can be an effective time management tool when used properly. Your email, tasks and calendar can assist you to better manage your time and workload. Master a few basic tips, and you will control your email, rather than allowing your email to control you.

### 4 Ds of email

You can put every email into four categories, called the 4 Ds of email:

- Do it now—read it and address it right away. This may mean filing it in a folder or writing a reply.
- Date activate it—put a date on it to address the email later. This may mean setting it up as a task for yourself or calendar item.
- Delegate it—some emails may need to be assigned to others as a task.
- Delete it—some emails may be strictly informational, and once you've read the information it can be deleted.

### Outlook view



The screenshot displays the Microsoft Outlook interface with several callouts highlighting key features:

- View folder list:** Points to the left-hand navigation pane showing folders like 'Inbox', 'Sent Items', and 'Deleted Items'.
- View emails with a Reading Pane:** Points to the central pane displaying an email titled 'Special Dispatch: G2-Power+ Modernization is Here'.
- View menu items with Navigation Pane:** Points to the bottom-left pane showing icons for 'Mail', 'Calendar', 'Contacts', 'Tasks', 'Notes', 'Folder List', and 'Shortcuts'.
- View upcoming calendar appointments with a To-Do Bar:** Points to the right-hand pane showing a calendar view for September 2017 and a list of upcoming tasks.
- View completed and upcoming tasks:** Points to the bottom-right pane showing a list of tasks, including 'Discuss CRM training for Serv' and 'Discuss new hire training mod'.

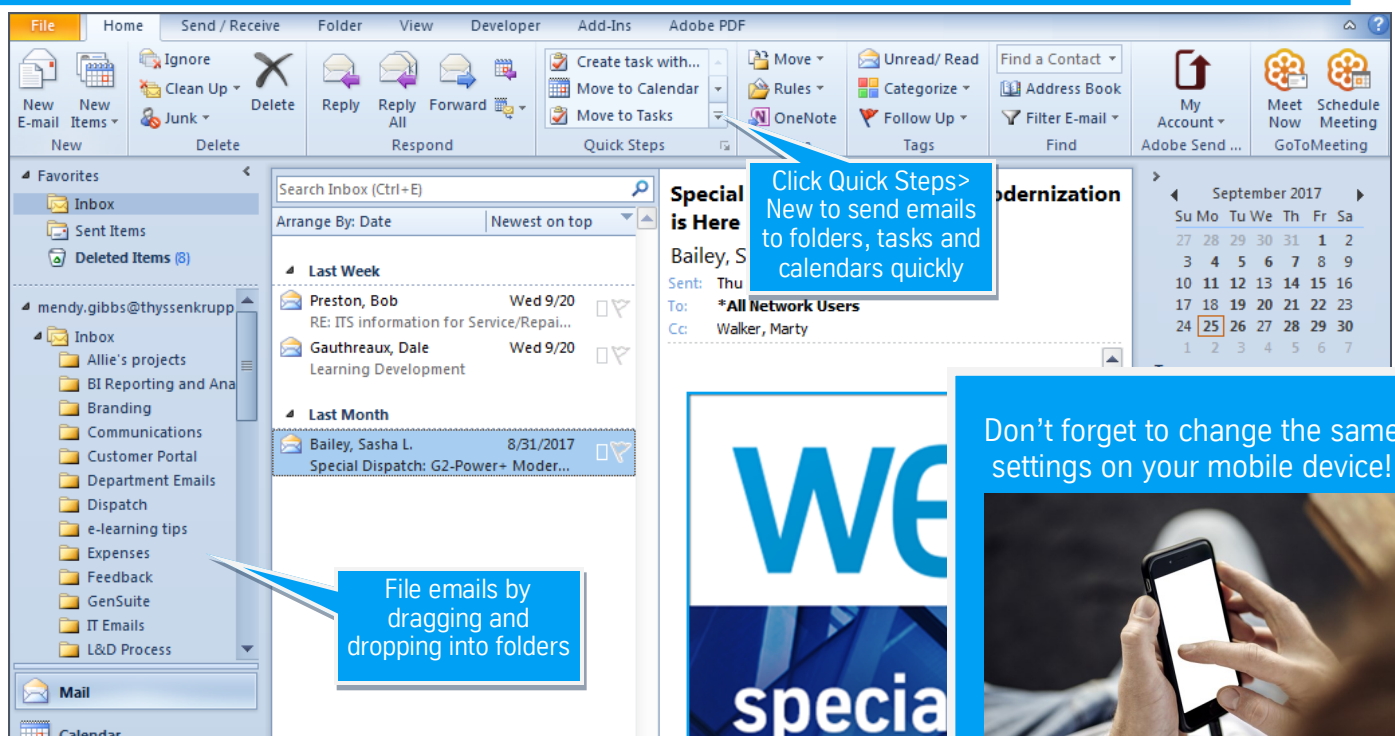
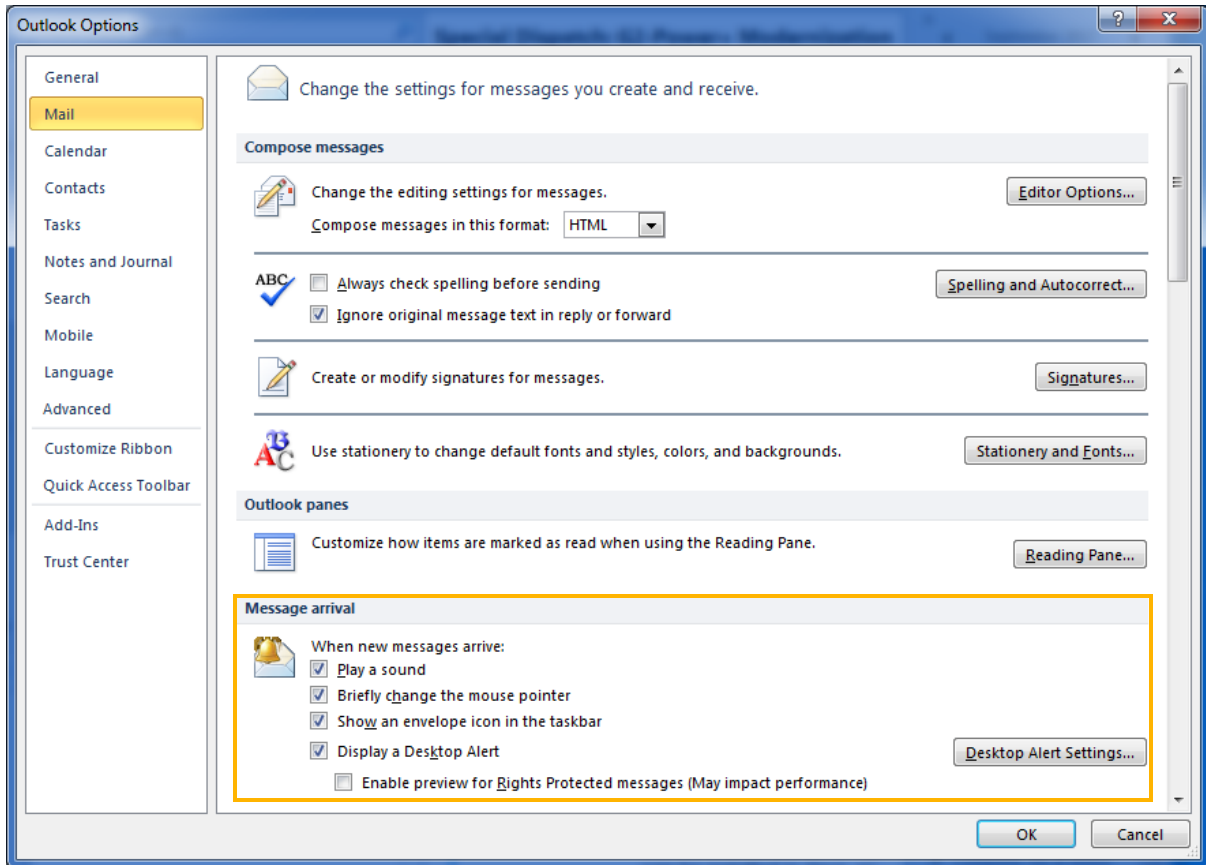
The email content in the Reading Pane includes a large 'we' logo, the text 'special dispatch', and a brief description of a modernization project.

The most efficient Outlook view allows you to see your email, folders, calendar appointments, tasks and menus at once.

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### Managing emails

Turn off sounds and notification interruptions in the Outlook Options menu. Click File> Options> Mail. Then uncheck the boxes under Message arrival.



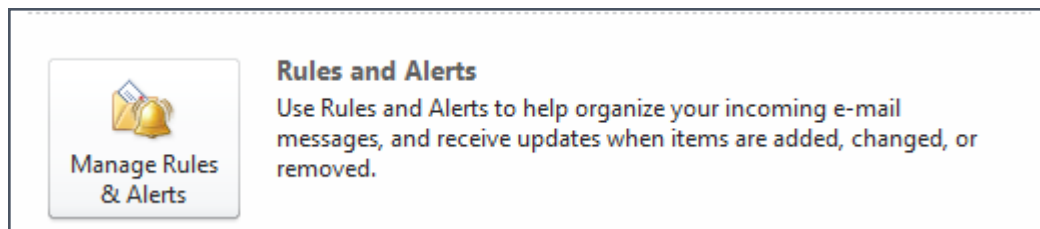
Don't forget to change the same settings on your mobile device!



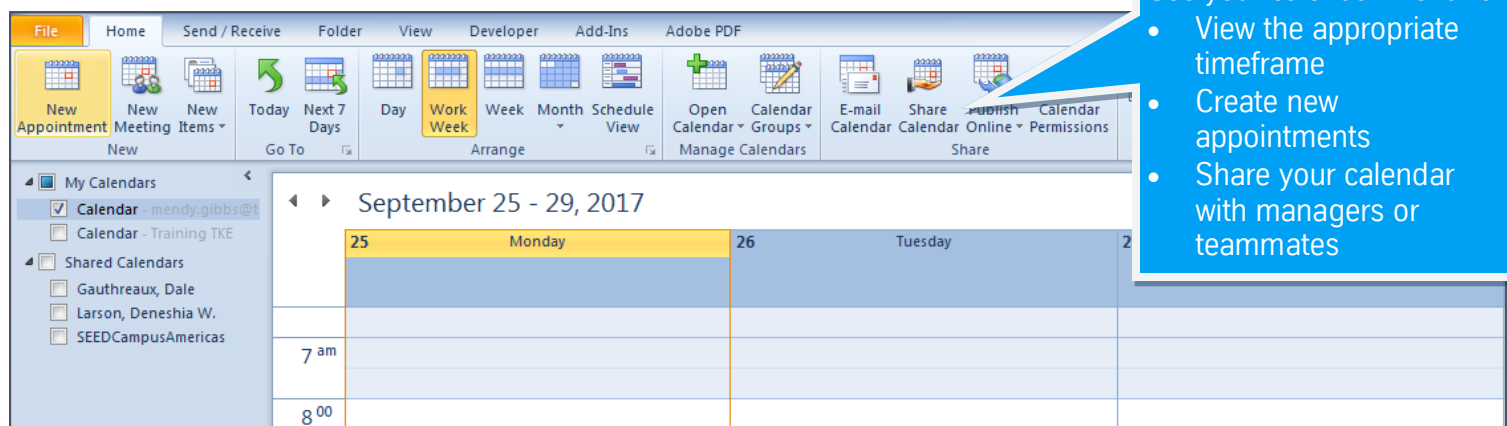
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### Creating rules

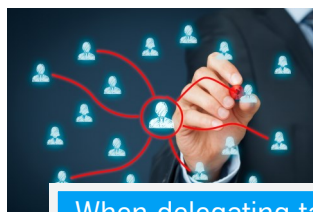
Click File> Manage Rules and Alerts to customize email notifications and file specific emails away automatically.



### Managing calendars



### Managing tasks



When delegating tasks, always communicate first, requesting the recipient's assistance.

Plan ahead, delegating to the best person to work as a team.

