# ENGG 683 – Competitive Advantage

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# Competitive Advantage



Look for the **ONE** thing you will do better than any other competitive delivering benefit to the customer.



# Industry Analysis





# Industry Analysis

1. Who wants value? Customers and suppliers

2. Who limits the amount of value you get? Competition

3. What external factors determine your profit in this industry?

Regulation, environmental, ..



#### Definitions

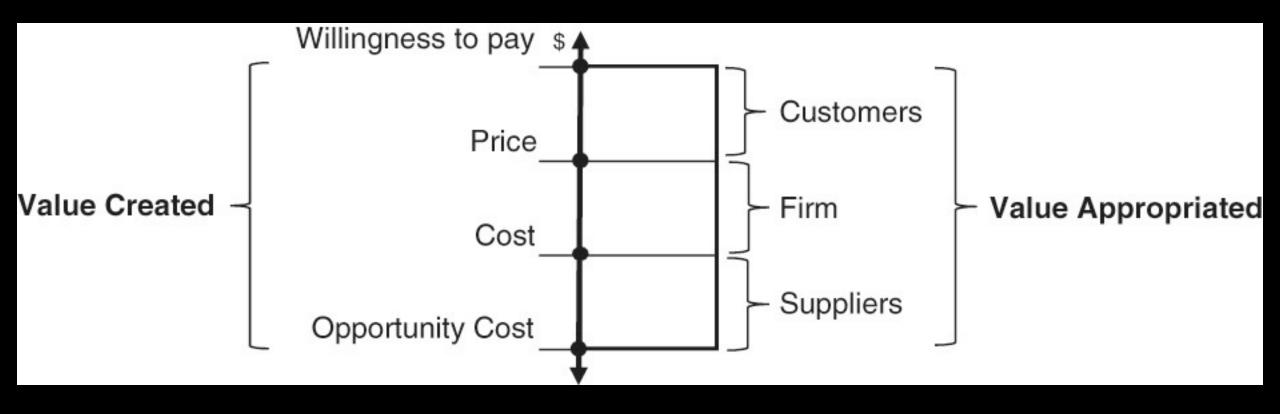
 Willingness to pay (WTP) – maximum amount a customer is willing to pay to obtain a product, technology or service

 Supplier cost – smallest amount a supplier is willing to accept to produce the product

Total Value = Customer WTP – Suppliers Cost



#### What is the value created?





# Examples of factors that drive willingness to pay and cost

| WTP         | COST           |
|-------------|----------------|
| Technology  | Manufacturing  |
| Performance | Transportation |
| Maintenance | Service        |
| Brand name  | Quality        |
| Resale      |                |

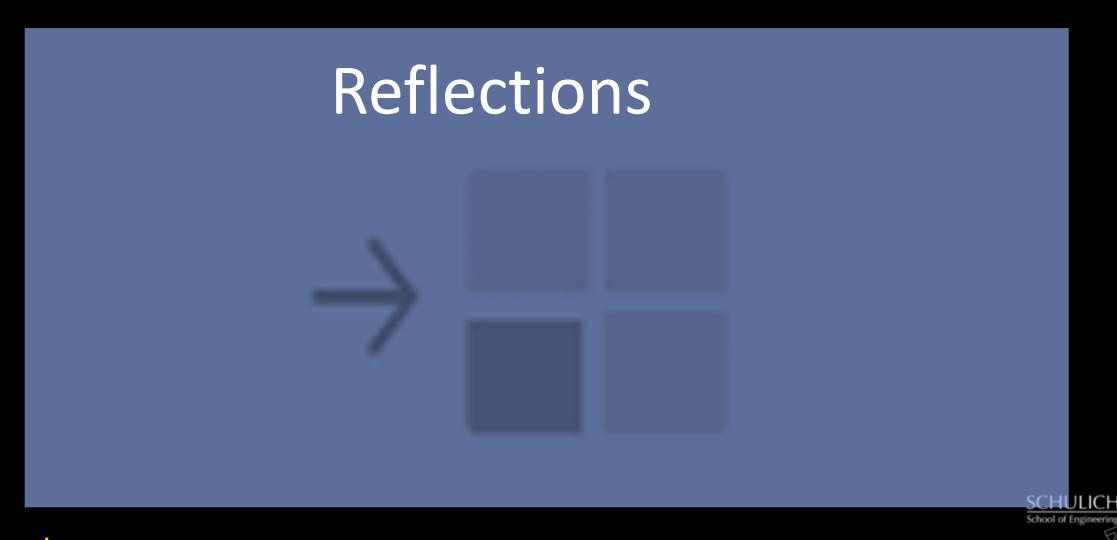


#### Think about this ...

- In tech entrepreneurship, patents secure an advantage
- Being the first one in a new market will make a company successful
- Locking up suppliers with exclusivity agreements secures your unique advantage



## ACTIVITY – Breakout rooms



#### Business Plans

- Develop well written business plans that cover everything about
  - Technology Market Competition –
    Team Finance Sales Channels
- One-page executive summary





# Lean Start-up

Instead of creating a complex business plan



Summarize your hypothesis in a framework called Business Model Canvas



#### What is a Business Model?

A method by which a startup makes money through dedicating some resources to offer value to its customers in a market segment.

A business model quickly shows who pays, how much and for what.



#### **Business Model**







**CUSTOMERS** 

How can you generate revenue from your solution

Must have an understanding of the market and how will you enter it

Identify your customers and how are you going to sell to them

#### **NEW Business Model**



#### Air bnb

- Online platform for renting local rooms or homes
- Connects homes and travelers

# Don't own a single room!

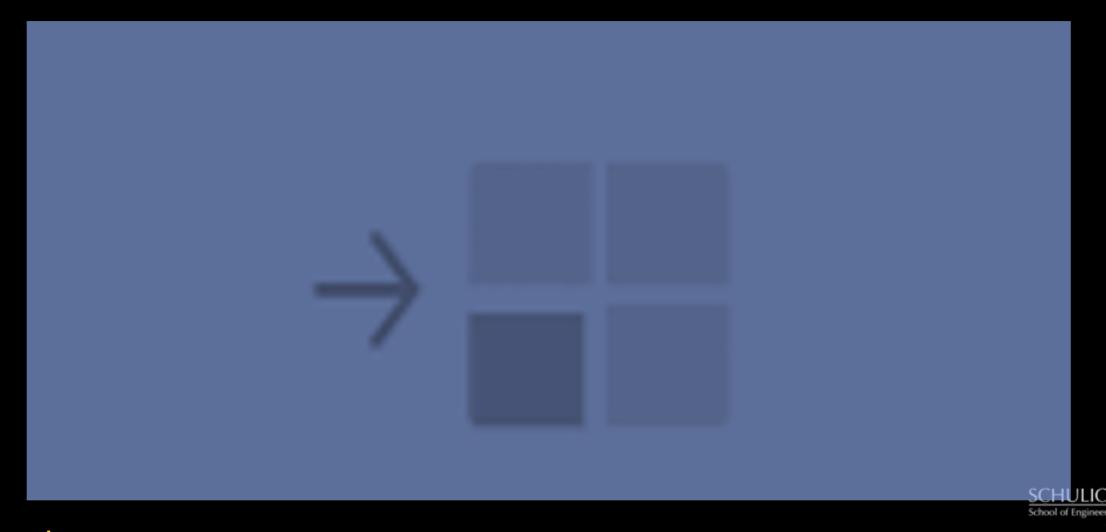


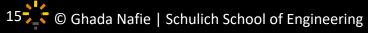
#### REVENUE MODEL

- Guest pays 6-12%
- Host pays 3%



# ACTIVITY – Breakout rooms





# THANKS!

