# **TESSA**

**Text Emotion System Sentiment Analysis** 

CSC 44800: Artificial Intelligence

Professor: Yunhua Zhao

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### Introduction



## Georgios Ioannou

Computer Science

CUNY City College of New York



## Meng Wai Chan

Computer Science

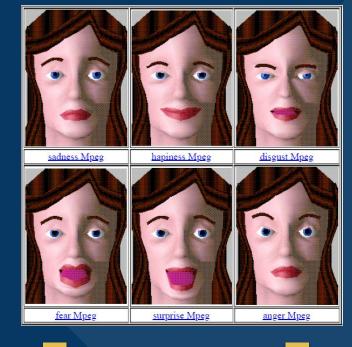
CUNY City College of New York



## Farhanul Thouship

Computer Science

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#### Goal

Interpreting human emotions is hard, even for us humans!

So, can we interpret human emotions on machines with reasonable accuracy?

#### Action

Interpret a user's human emotion from text using Machine Learning!

Interpret the six universal expressions!



### Goal

#### 1. IDENTIFY USE CASES:

- Acting
- Social Media Postings
- Text Messages
- Customer Service
- Product Feedback
- Market Research
- Interview Essay Questions
- Human-Robot Interaction



### Goal

#### 2. EXPLORE AND IMPLEMENT SOLUTIONS

Particularly, we chose to solve the sub-problem

• Actors practicing: Emotion detection can be used to provide real-time feedback on an actor's performance.

#### **USER SCENARIO 1**

#### Prompts user with:

A text input field

#### **Classify Button:**

- Take user input text
- Send input text to the model
- Return the emotion from the user input text

# USER SCENARIOS

#### **USER SCENARIO 2**

#### Prompts user with:

 Emotion/Expression to convey

#### **Record Button:**

- Taking actor's voice
- Send it to a pre trained speech to text model

#### **Classify Button:**

- Take text from pretrained model
- Send that text to the model
- Return the emotion from the actor's text

- Classification Problem
- 5 emotion values (classes)
- 39,825 text documents (rows)
- Sourced posts from Twitter API

#### Solution

=	▲ content	=
22%	39827 unique values	
21%		
57%		
	21%	22% 21% <b>39827</b> unique value

https://www.kaggle.com/datasets/pashupatigupta/emotion-detection-from-text

- Supplementary datasets to preserve class balances

https://www.kaggle.com/datasets/praveengovi/emotions-dataset-for-nlp
https://www.kaggle.com/datasets/shivamb/go-emotions-google-emotions-dataset
https://huggingface.co/datasets/dair-ai/emotion

sadness	Funeral ceremonygloomy friday	
enthusiasm	wants to hang out with friends SOON!	
neutral	@dannycastillo We want to trade with someone who has Houston tickets, but no one will.	





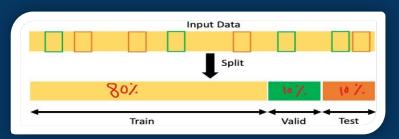
### **Solution**

#### **Models to try:**

- 1. LSTM
- 2. MultinomialNB
- 3. SVM
- 4. Logistic Regression
- 5. Decision Tree
- 6. Random Forest
- 7. XGBoost

#### **Training/Testing/Validation Technique:**

- 1. k-fold Cross-Validation
  - k = 10



## Technologies That May Be Utilized



- 1. Tensorflow
- 2. Pytorch
- 3. Keras
- . NLTK
- SciKit-Learn
- S. Numpy
- . Pandas
- 8. Imbalanced-Learn
- 9. Plotly
- 10. Matplotlib
- 11. Seaborn
- 12. Jupyter Notebook
- 13. Python
- 14. Flask
- 15. Streamlit
- 16. Hugging Face
- 17. HTML
- 18. CSS
- 19. JavaScript
- 20. Git
- 21. GitHub

# Questions & Answers

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