# **TESSA**

**Text Emotion System Sentiment Analysis** 

CSC 44800: Artificial Intelligence

Professor: Yunhua Zhao

**FALL 2023** 

Georgios Ioannou Meng Wai Chan Farhanul Thouship





## Introduction



Georgios Ioannou

Computer Science

CUNY City College of New York



## Meng Wai Chan

Computer Science

CUNY City College of New York



# Farhanul Thouship

Computer Science

CUNY City College of New York



#### Goal

Interpreting human emotions is hard, even for us humans!

So, can we interpret human emotions on machines with reasonable accuracy?

#### Action

Interpret a user's human emotion from text using Machine Learning!

Interpret the six universal expressions!



02

## Goal

#### 1. IDENTIFY USE CASES:

- Acting
- Social Media Postings
- Text Messages
- Customer Service
- Product Feedback
- Market Research
- Interview Essay Questions
- Human-Robot Interaction



02

## Goal

#### 2. EXPLORE AND IMPLEMENT SOLUTIONS

Particularly, we chose to solve the sub-problem

• Actors practicing: Emotion detection can be used to provide real-time feedback on an actor's performance.

# 03

#### **USER SCENARIO 1**

#### Prompts user with:

A text input field

#### **Classify Button:**

- Take user input text
- Send input text to the model
- Return the emotion from the user input text

## USER SCENARIOS

#### **USER SCENARIO 2**

#### **Prompts user with:**

 Emotion/Expression to convey

#### **Record Button:**

- Taking actor's voice
- Send it to a pre trained speech to text model

#### **Classify Button:**

- Take text from pretrained model
- Send that text to the model
- Return the emotion from the actor's text

- 04
- Solution

- Classification Problem
- 6 emotion values (classes)
  - Anger, Fear, Joy, Love, Sadness, Surprise
- **Training data** = 16,000 unique text documents (rows)
- Validation data = 2,000 unique text documents (rows)
- **Testing data** = 2,000 unique text documents (rows)
- Sourced posts from Twitter API
- Main dataset: <a href="https://www.kaggle.com/datasets/praveengovi/emotions-dataset-for-nlp">https://www.kaggle.com/datasets/praveengovi/emotions-dataset-for-nlp</a>
- Supplementary dataset to preserve class balances if needed:
  - https://huggingface.co/datasets/dair-ai/emotion/viewer/unsplit





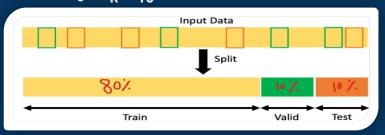
## **Solution**

#### **Models to try:**

- I. LSTM
- 2. CNN
- 3. MultinomialNB
- 4. SVM
- 5. Logistic Regression
- 6. Decision Tree
- 7. Random Forest
- 8. XGBoost

#### <u>Training/Testing/Validation Technique:</u>

- 1. k-fold Cross-Validation
  - k = 10



# Technologies That May Be Utilized



- 1. Tensorflow
- 2. Pytorch
- 3. Keras
- . NLTK
- SciKit-Learn
- S. Numpy
- . Pandas
- 8. Imbalanced-Learn
- 9. Plotly
- 10. Matplotlib
- Seaborn
- 12. Jupyter Notebook
- 13. Python
- 14. Flask
- 15. Streamlit
- 16. Hugging Face
- 17. HTML
- 18. CSS
- 19. JavaScript
- 20. Git
- 21. GitHub

# Questions & Answers

# Connect with us on LinkedIn!





