

Capstone - RenderTribe 2018 Shivam Singmanshi

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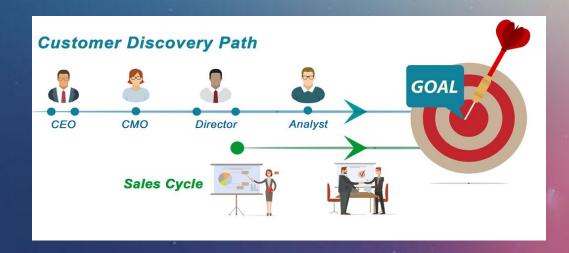
Contents

1 Context of the project

1.1 Context of the project



With shifting focus from lead generation to pipeline marketing, RenderTribe wants to develop an efficient lead scoring method for B2B landscape and enable alignment of customer discovery path to the goals. There is a need to establish correlation between marketing actions that occur during the sales pipeline and closing of a deal, so that sales can redirect resources to relevant accounts.



2 Problem Statement

2.1 Problem statement

- Analyze the factors and figure out the top attributes correlated with creation of opportunities and deals being won.
- Analyze the importance of Contact's Titles in closing of a deal.
- Explore the option of predicting "opportunity-won" using past years data to predict for the next quarter.
- Make recommendation on the proper models used for marketing analysis

3 Methodology

3.1 Data cleaning

Data Understanding:

- Relationship of Salesforce objects
- Breakdown of objects through sales pipeline







Data Preparation:

- Aggregate data by organization level and quarter
- Capture the conversion from Leads, Contacts,
 Opportunity based on the basis of tasks/events.
- Apply fuzzy matching to extract a proper company name and reduce the redundancy

3 Methodology

3.2 Modeling

Models:

- Logistics Regression
- Random forest
- Simple Exponential Smoothing Time series

Tools:

- Merged these files by Python
- Creating a Jupyter Notebook for the entire process

		Leads										Contacts										Tasks												Opportunity			
		2015					2016			2017					201	2015		2016			2017				201		15		2016				2017				
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3 (Q4 Q	1 Q	2 Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
Organization Name																																					Yes/No
	adviso	sor agent		а	analyst		assistant		t c	chairman		consulta		tant	схс	cxo dire		ctor leader		r	manager		0	owner p		prin	orincipal		recruiter		rep		Vice president			others	iswon
Organizati on name																																					
			call		demo			Discovery call			email			Internal follow u		meet		etin	ng			Meeting face to f									Value conversation		n	iswon			
Organization name																																					

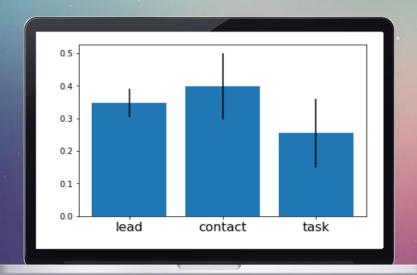
4.1 Fuzzy matching

Number of Contacts are most significant in opportunity creation

Before Fuzzy Matching



After Fuzzy Matching

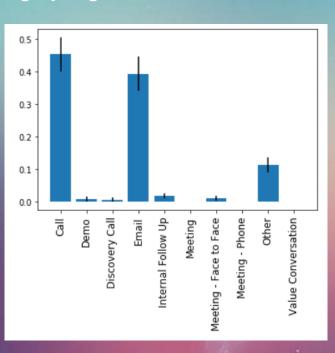


4.2 Event types

For opportunity to be won, Call and Email events are highly significant

Event Type 1 Follow Up Conversation 2 Meeting - Phone 3 Discovery Call 4 Value Conversation 6 Follow Up Demo 8 Initial Demo 9 Call 10 In-Person Meeting 11 Email 12 Venture In-Person Meeting 13 Other



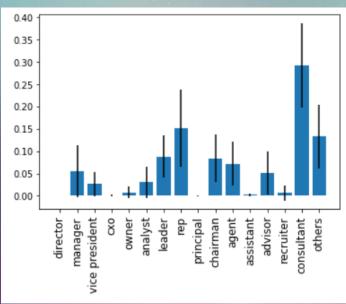


4.3 Title rank

For opportunity to be won, top 5 important titles are: Consultant, Rep, Leader, Chairman, and Agent

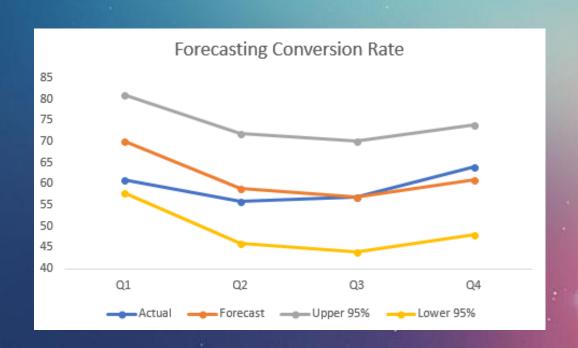
Title Type Director Manager Vice president Cxo Owner Analyst Leader Rep Principal Chairman Agent Assistant Advisor Recruiter Consultant **Others**





4.4 Opportunity prediction

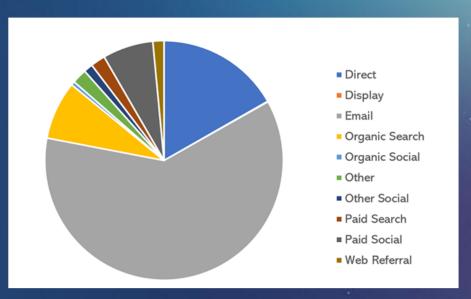
Forecasting 2017 Opportunity Conversion rate using 2015-2016 data



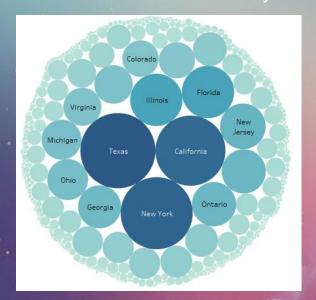
4.5 Bizible table

Data exploration for Bizible table

Bizible Marketing Channel Breakdown



Bizible Lead count creation by States



5 Further Development

5.1 Further development



2018

Thanks for watching!