

Twitter Sensitive Analysis

1. Problem Understanding and Definition

Definition of the Problem Statement

Twitter Sentiment Analysis involves analyzing text data from Twitter to determine the sentiment expressed in each tweet. The core objective is to categorize tweets into three sentiment classes: negative (-1), neutral (0), and positive (1). This classification reflects the emotional tone or attitude conveyed in the tweet regarding a topic, person, or entity.

Significance of the Problem

Companies can use sentiment analysis to gauge public opinion about their brand, products, or services for business insights, market analysis, political campaigns and social research.

Identification of the Target Variable and Relevant Features

The target variable in this context is 'label', representing the sentiment of the tweet. It is a categorical variable with three categories: -1 (negative), 0 (neutral), and 1 (positive), and the primary feature for this analysis is the 'Tweet' text.

Framing the Problem in the Context of Machine Learning

This problem is best framed as a Supervised Learning task as the the dataset contains labeled examples to classify each tweet into one of the predefined categories (negative, neutral, positive).

2. Data Collection and Preprocessing

Data Sources

The primary data source for Twitter sentiment analysis is a dataset containing tweets.

Data Collection Methods

Pre-existing Datasets: Leveraging datasets available on platforms like Kaggle, which may have pre-collected and labeled tweets.

Data preprocessing steps and its justification

- Handling Missing Values:

According to the dataset's size and the missing data's nature, we imputed missing values to avoid skewing the analysis of missing values.

- Data Normalization:

We convert all text to lower case, removing special characters, URLs, and numbers, and possibly replacing or removing emojis and hashtags.

- We convert text into numerical form using technique: TF-IDF to represent each sentence as a vector with each word represented as 1 for present and 0 for absent from the vocabulary.

First, we built three different machine learning models: *Multinomial Naive Bayes*, *Logistic Regression*, and *Support Vector Machines*.

The tuning process aims to find the optimal set of hyperparameters to maximize accuracy and confusion matrices.

A bar chart titled "Model Comparison based on Accuracy" comparing the accuracy of three models. The y-axis is labeled "Accuracy" and ranges from 0.0 to 1.0. The x-axis lists the models: Logistic Regression, SVM Model, and Multinomial Naive Bayes. The bars show that Logistic Regression has the highest accuracy, followed by SVM Model, and then Multinomial Naive Bayes.

Model	Accuracy
Logistic Regression	0.84
SVM Model	0.81
Multinomial Naive Bayes	0.72

Finally, we use the test set to further validate the performance of the best model. We get an accuracy score of 83.38% on the test set.

Confusion Matrix

	0	1	2
0	3698	818	881
1	240	7467	499
2	571	1055	9217

Color scale: 0 to 9000

[illegible]

Negative

For future work, we can do data preprocessing differently by using Bag of Words (BOW) or Count Vectorizer. We can make a list of unique words in the text corpus called vocabulary.

Then we can represent each sentence or document as a vector with each word represented as 1 for present and 0 for absent from the vocabulary.