



Traffic Light Report



Month	November	▼
Year	2025	▼

PERFORMANCE

Target

Inbound Availability Performance

November October

1.1a	Stock in on time (within 24h) - Finished Goods	99,99%	100,00%	<div style="width: 99,99%;"><div style="width: 100%;">OK</div></div>
1.2	Issue to be resolved: within 72h	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>
1.3	Inbound unloading in time: within 1hrs after arrival	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>

Outbound Performance

2.1a	On Time In Full - Finished Goods	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>
2.1b	On Time In Full - Finished Goods - ROW	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>
2.1c	On Time In Full - Finished Goods - NL	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>
2.1d	On Time In Full - Finished Goods - BE	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>
2.1e	On Time In Full - Finished Goods - DE	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">OK</div></div>



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Outbound Performance

		November	October	Target
2.2a	Warehouse operation accuracy	99,99%	99,98%	<div style="width: 99.98%;"></div>
2.2b	Warehouse operation accuracy - ROW (FG)	99,89%	99,95%	<div style="width: 99.95%;"></div>
2.2c	Warehouse operation accuracy - NL (FG)	100,00%	99,99%	<div style="width: 99.99%;"></div>
2.2d	Warehouse operation accuracy - BE (FG)	99,55%	99,48%	<div style="width: 99.48%;"></div>
2.2e	Warehouse operation accuracy - DE (FG)	100,00%	100,00%	<div style="width: 100%;"></div>

Inventory Performance

3.1a	Cycle count results storage locations; 4 times per year	100,00%	100,00%	<div style="width: 100%;"></div>
3.1b	Cycle count results pickface locations; monthly	100,00%	100,00%	<div style="width: 100%;"></div>
3.2	Damages in Warehouse	100,00%	99,99%	<div style="width: 99.99%;"></div>



Traffic Light Report



Service Performance		November	October	Target
4.1	VAL (only V2S)	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">的良好</div></div>
4.2	VAL (only V2P)	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">的良好</div></div>
4.3	VAL - Spain Blue Stickering	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">的良好</div></div>
4.4	VAL - US striping	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">的良好</div></div>
4.5	Returns	100,00%	100,00%	<div style="width: 100%;"><div style="width: 100%;">的良好</div></div>
4.6	Customer complaint follow-up in 5 working days	100,00%	99,99%	<div style="width: 100%;"><div style="width: 99,99%;">良好</div></div>
4.7	Number of critical complaints	100,00%	100,00%	

Incident reporting

6.1	LTI (Loss Time Incident) YTD	6	5
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Traffic Light Report



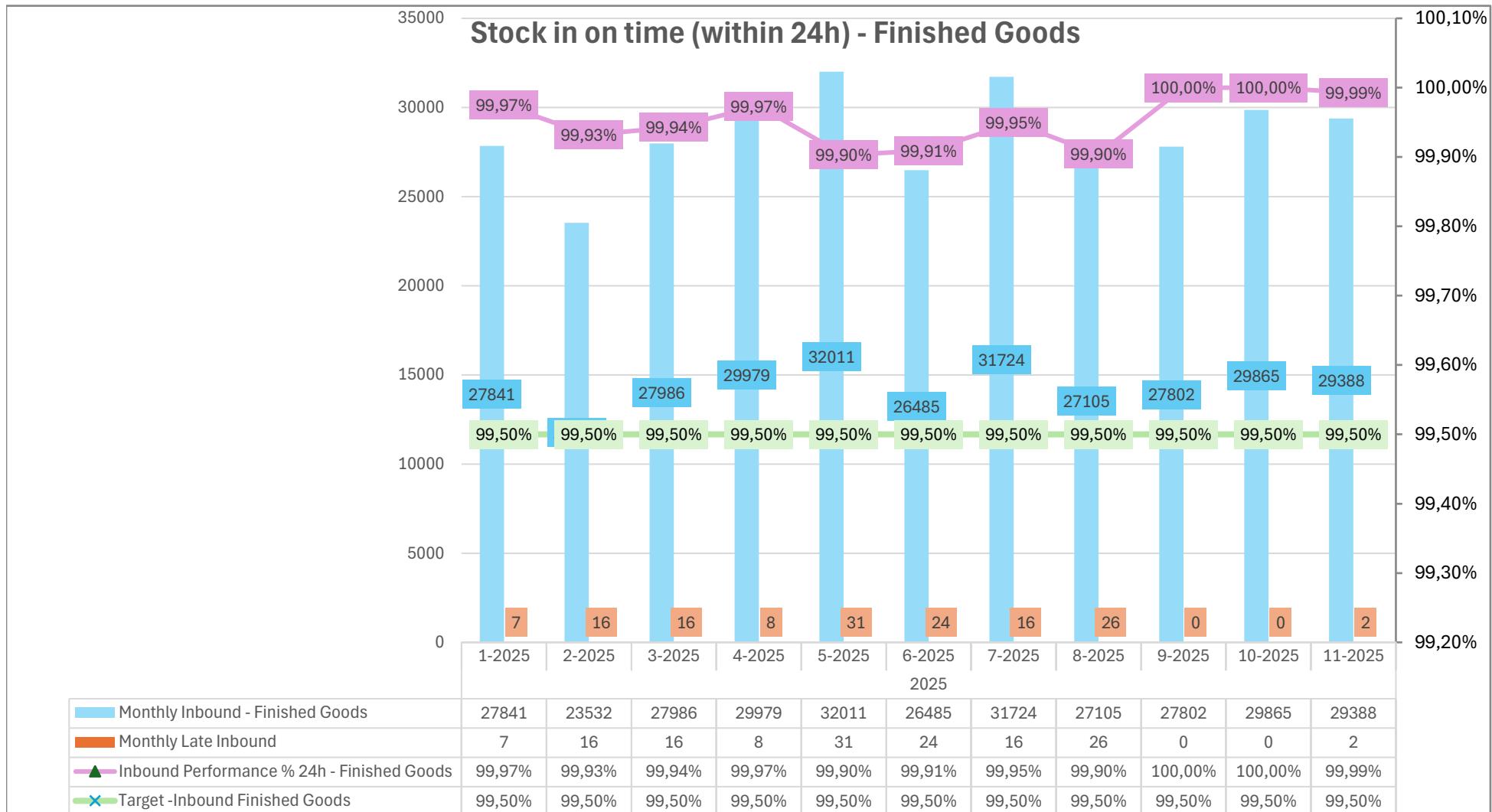
				Target
		November	October	
Order processing & productivity				
5.1a	Inbound pallets per hour - FG	19	17	
	Average YTD	18	17	
5.3	Outbound cartons per hour -ROW	427	442	
	Average YTD	436	445	
5.4	Outbound cartons per hour – G3	95	87	
	Average YTD	90	86	

1.1

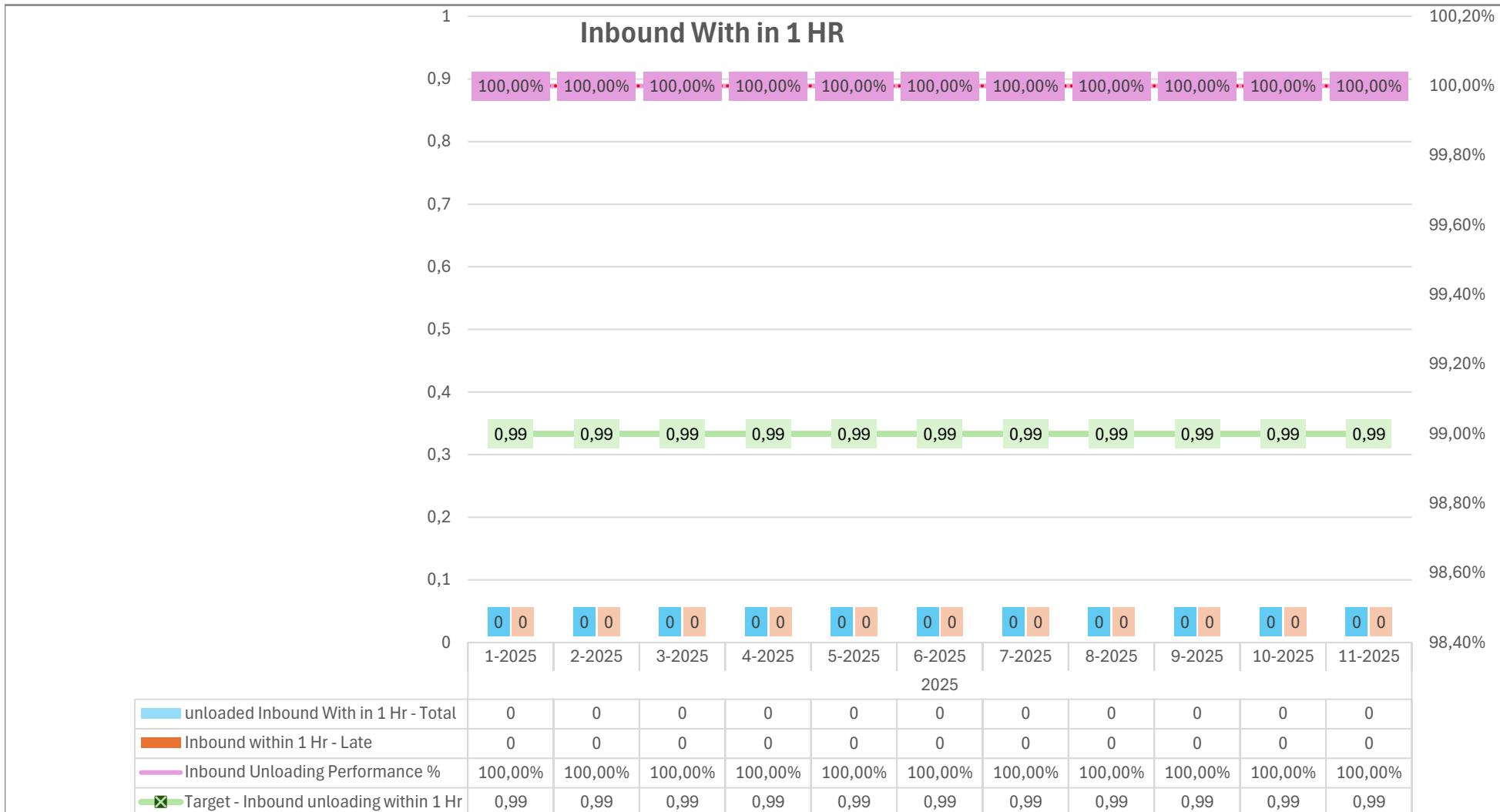
Stock in on time (within 24h) - Finished Goods

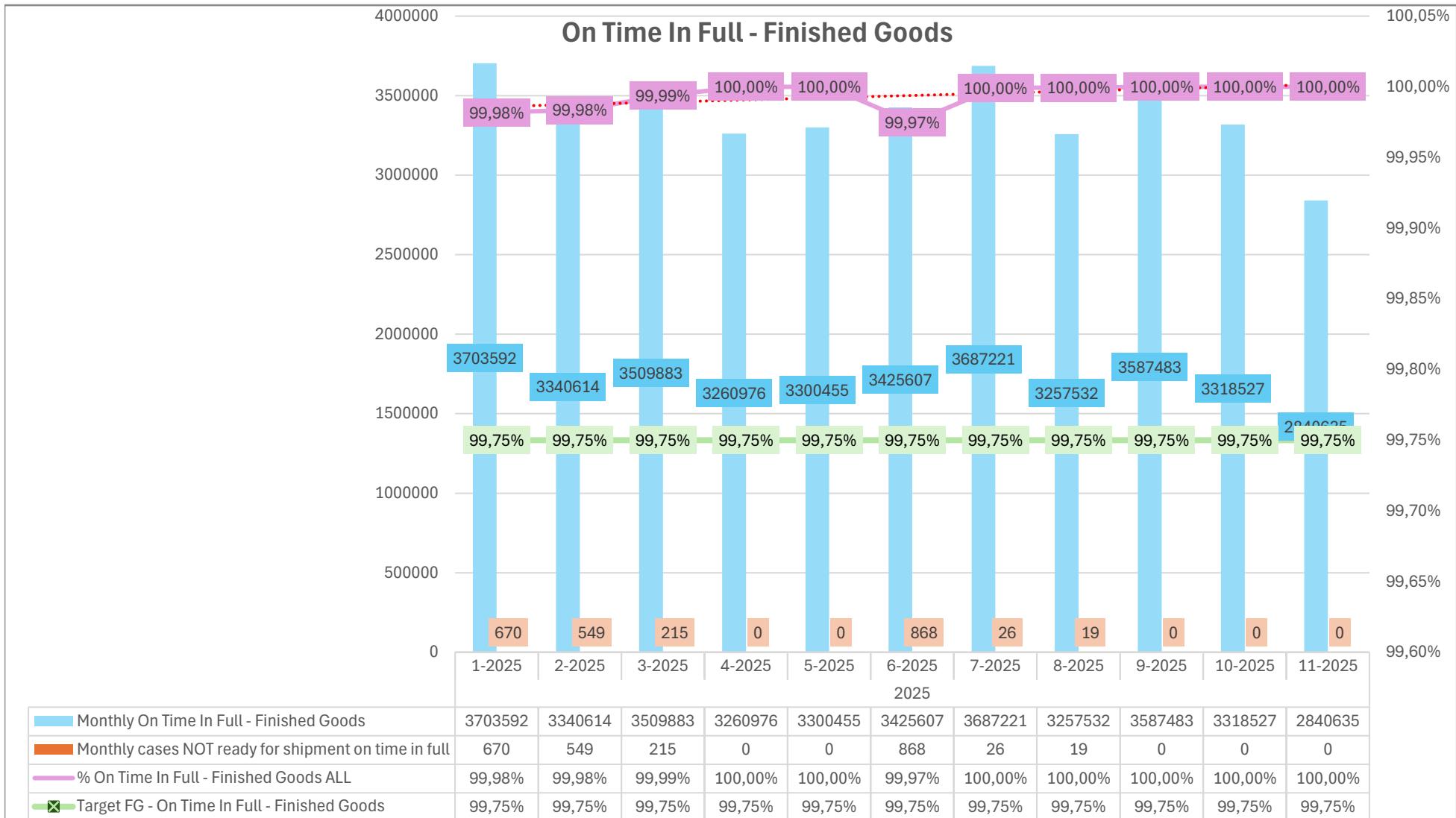
Definition:

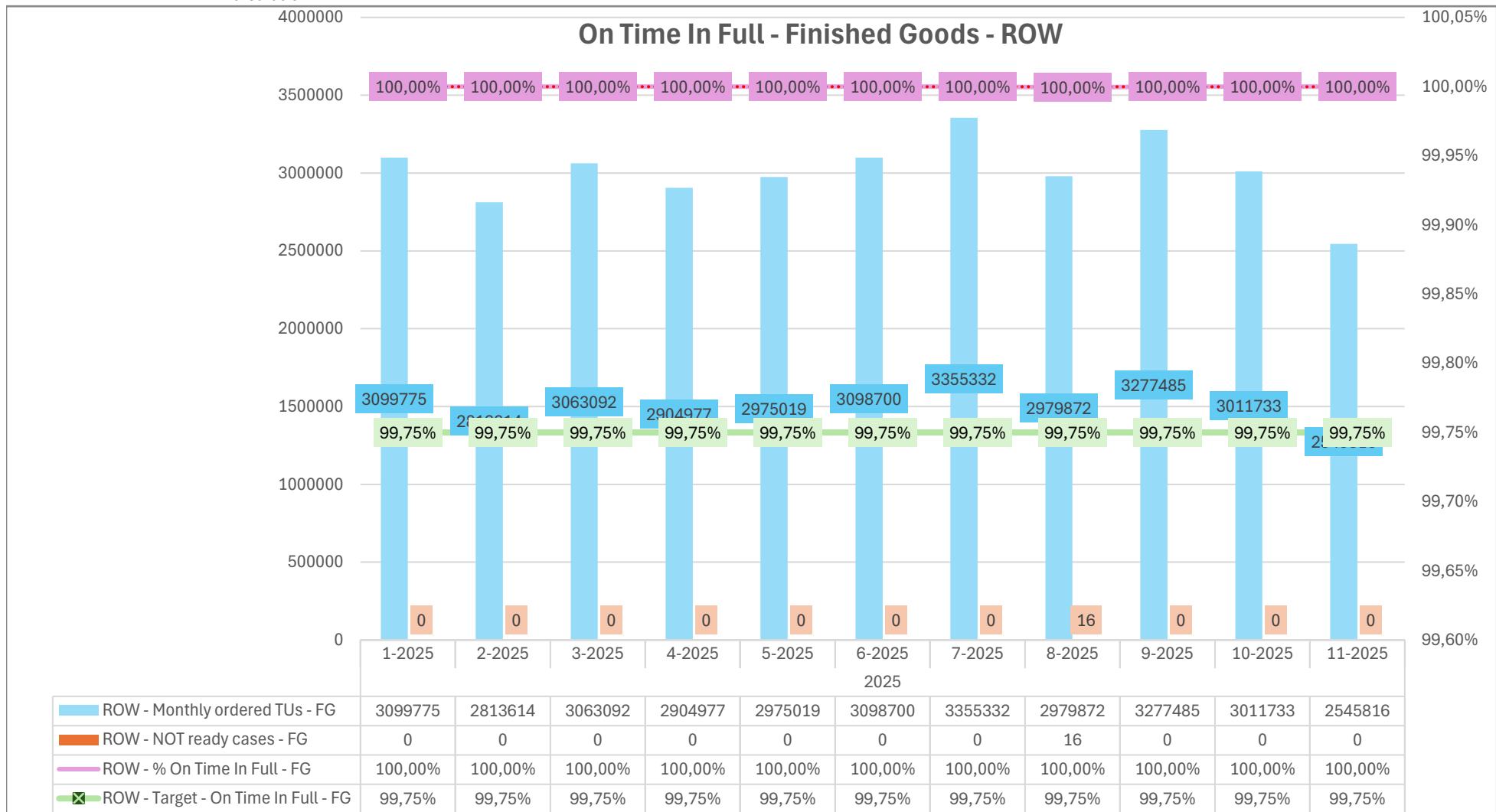
Calculation:

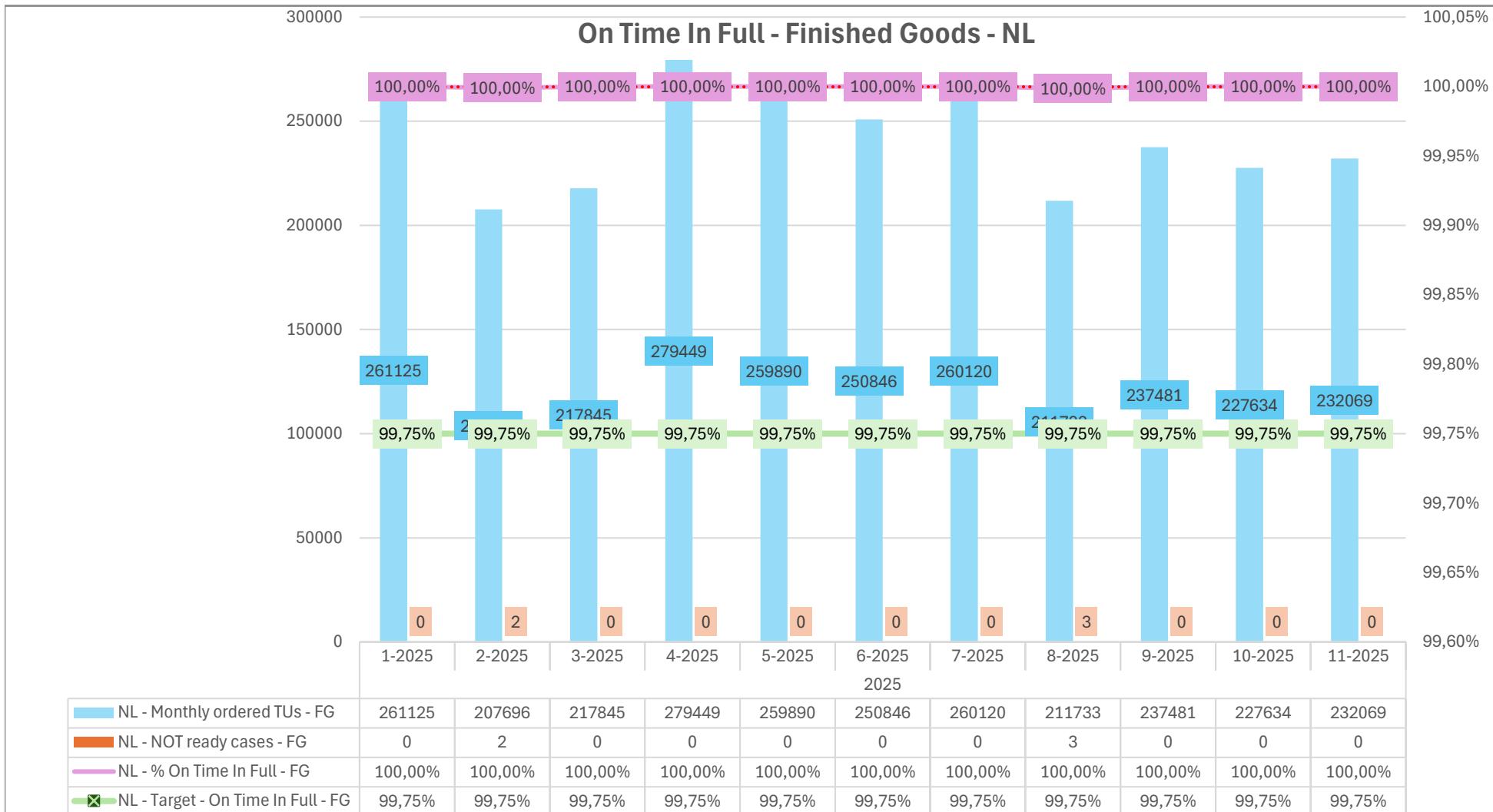


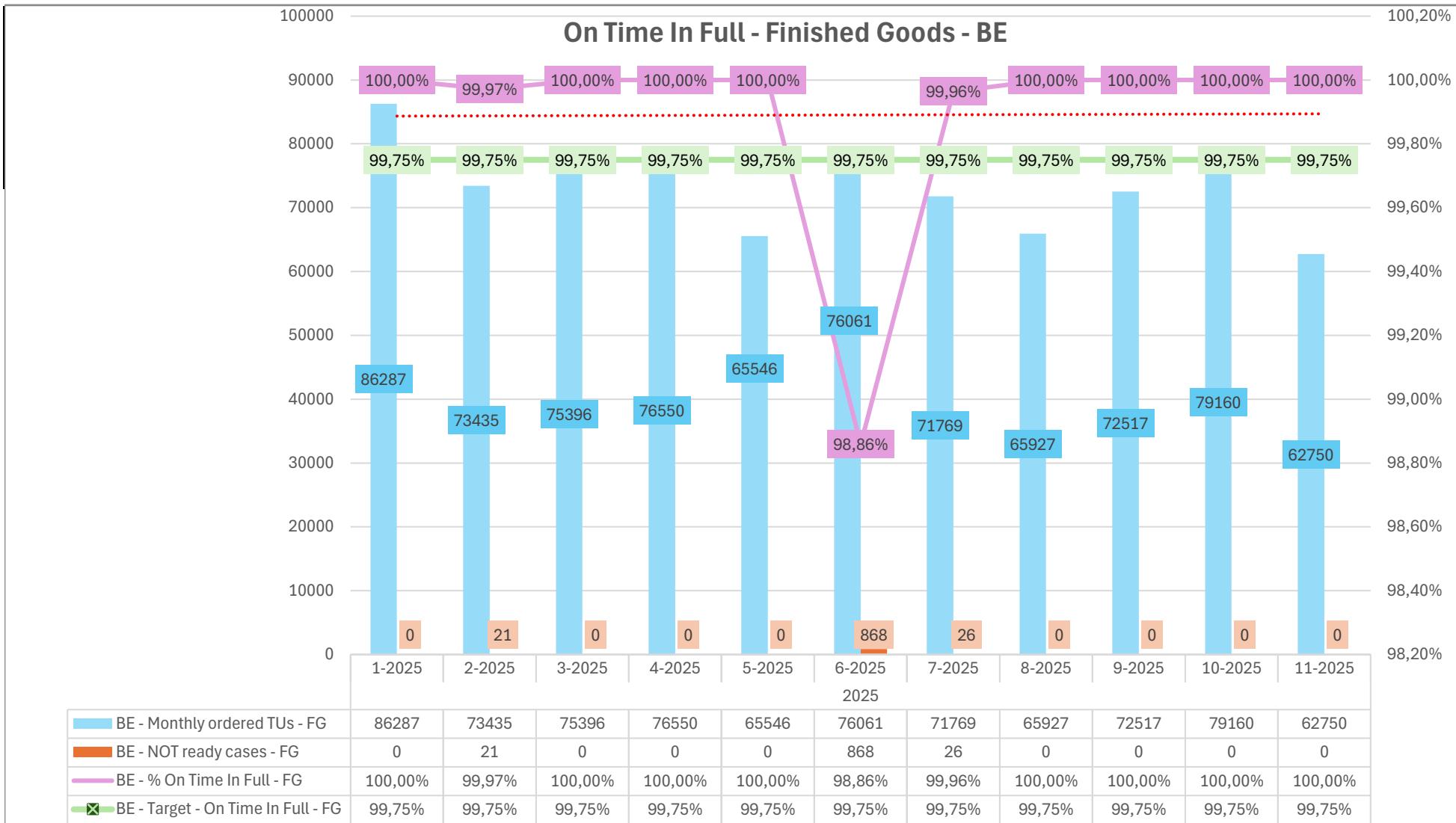
1.2**Issue to be resolved: within 72h****Definition:****Calculation:**

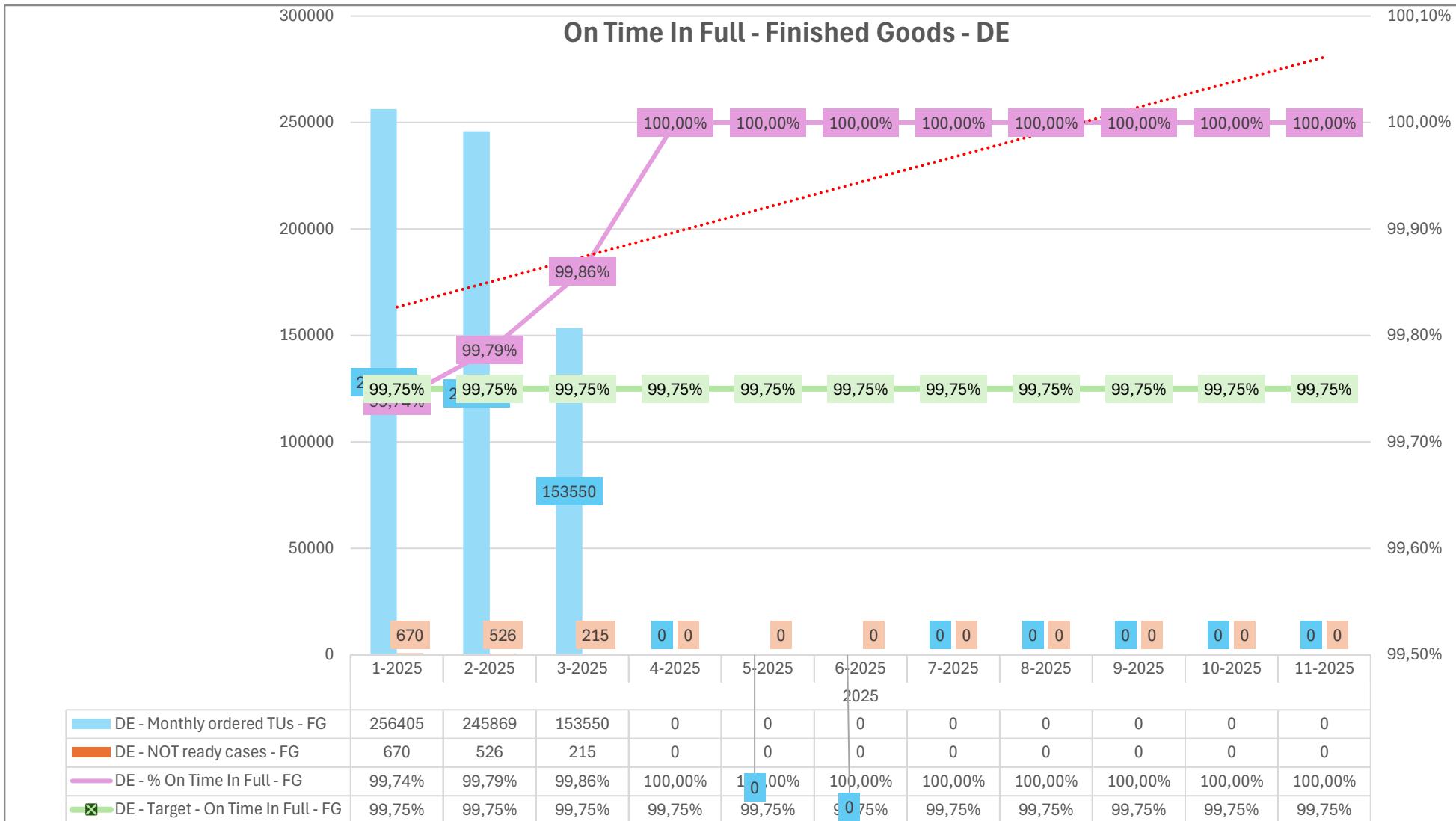
1.3**Inbound unloading in time: within 1hrs after arrival****Definition:****Calculation:**

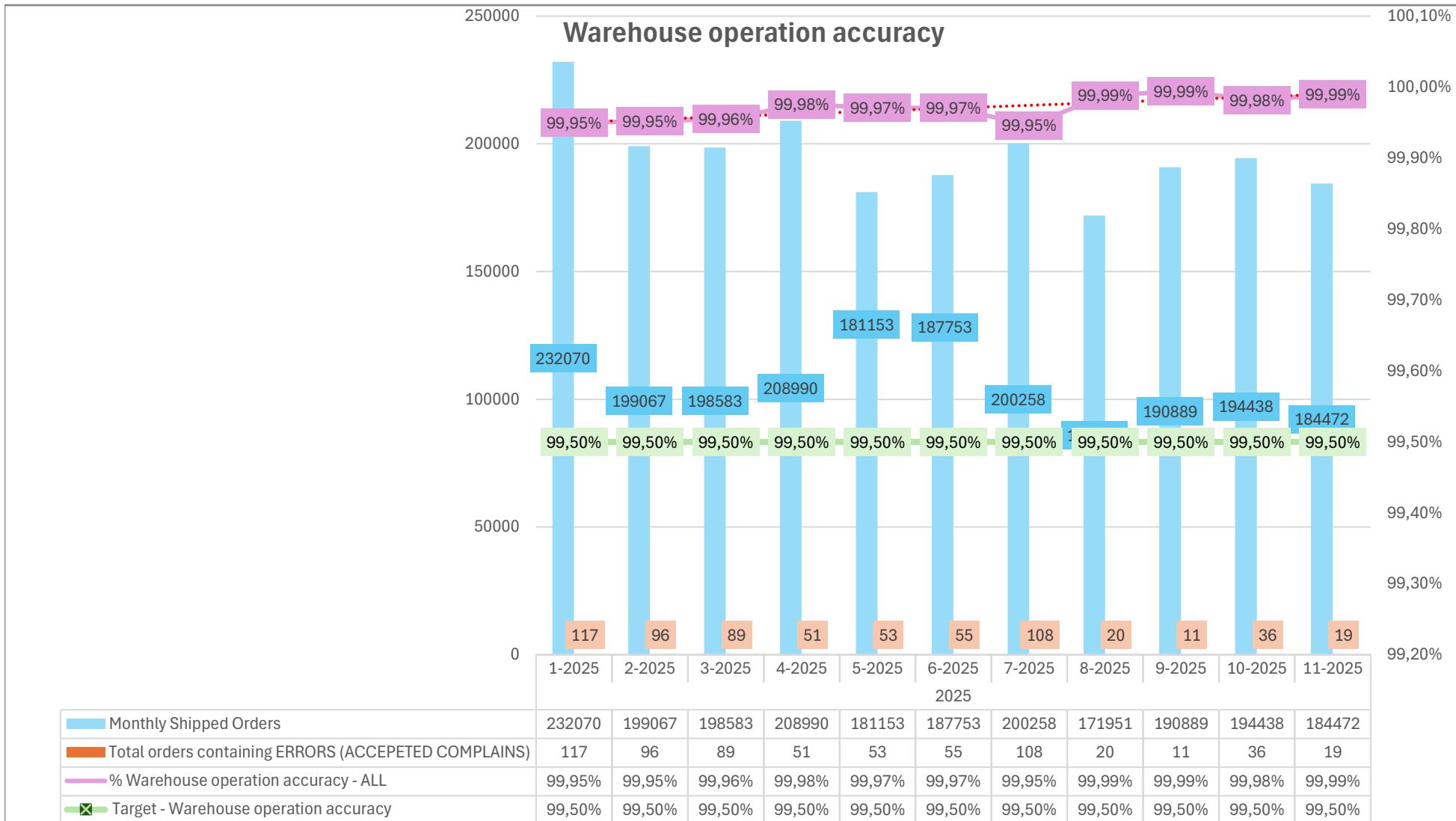
2.1a**On Time In Full - Finished Goods****Definition:****Calculation:**

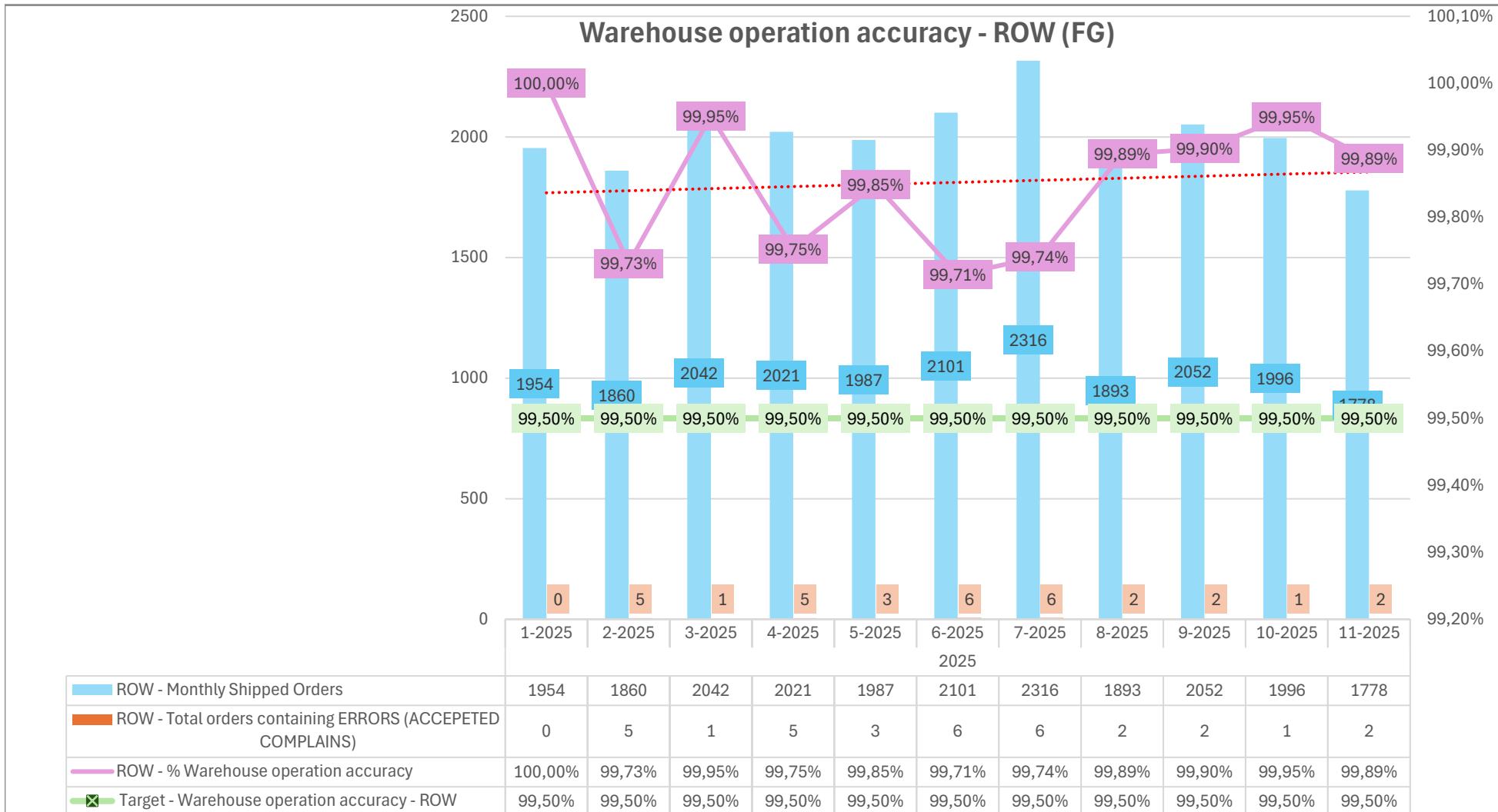
2.1b**On Time In Full - Finished Goods - ROW****Definition:****Calculation:**

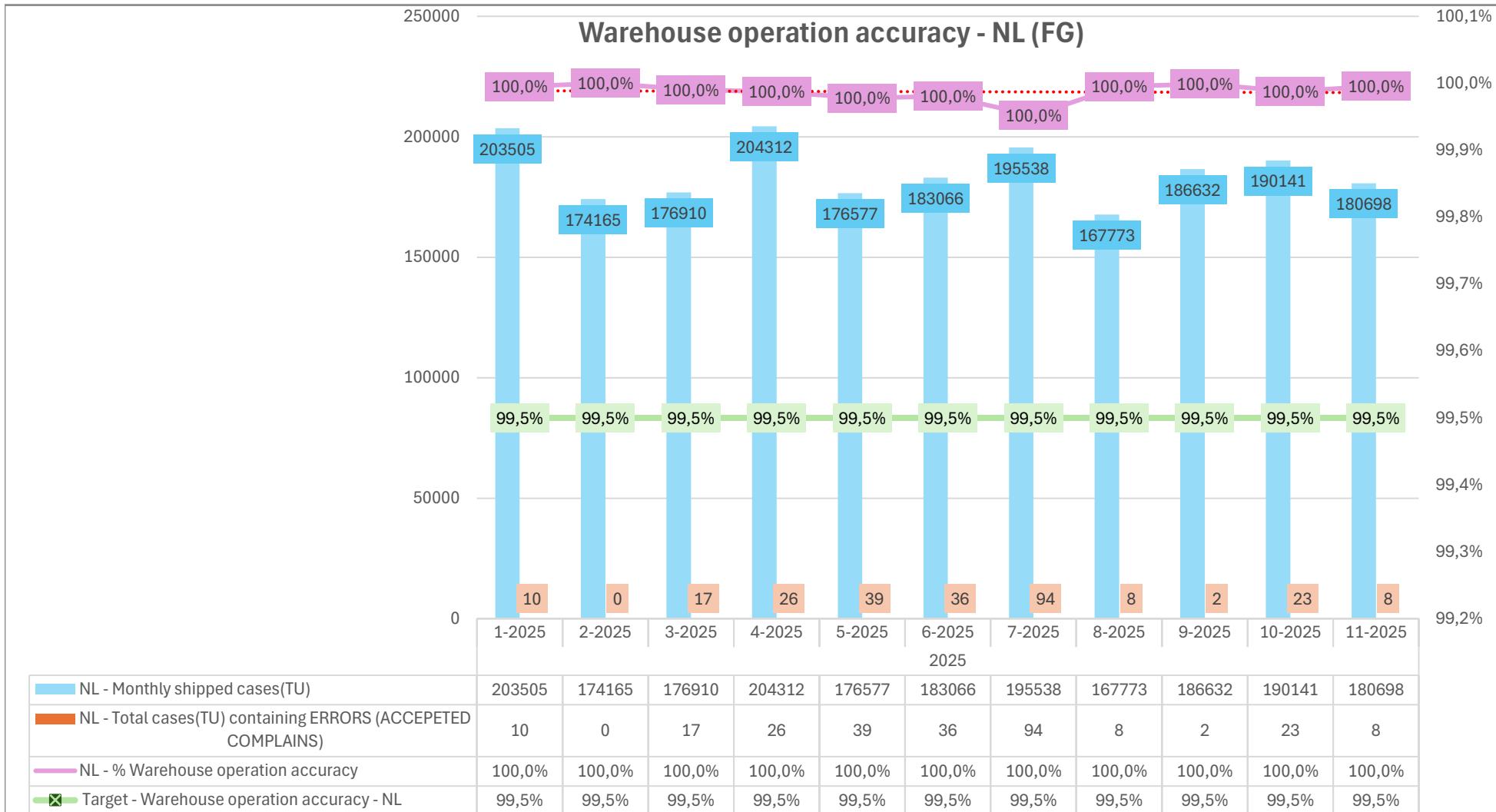
2.1c**On Time In Full - Finished Goods - NL****Definition:****Calculation:**

2.1d**On Time In Full - Finished Goods - BE****Definition:****Calculation:**

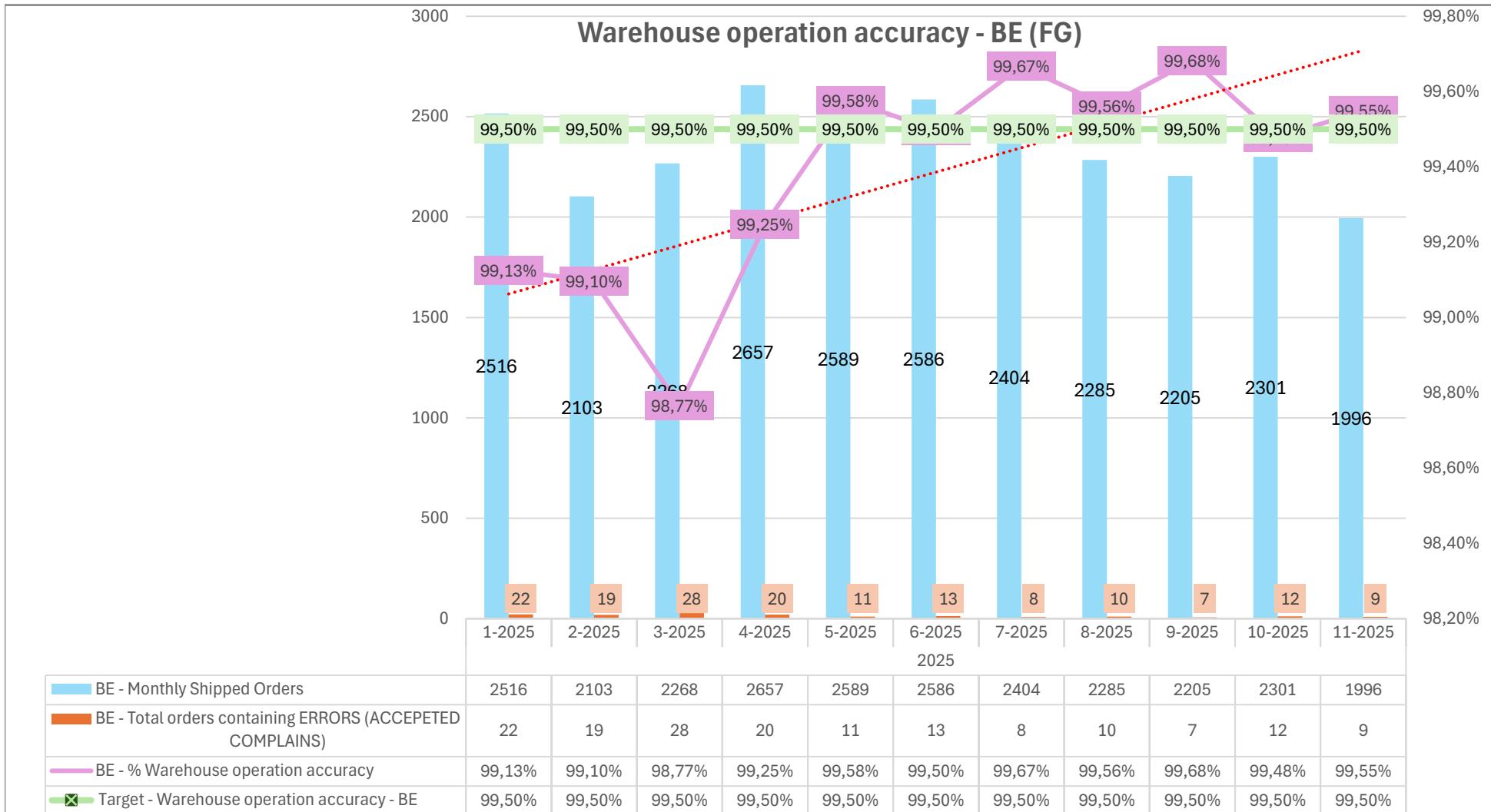
2.1d**On Time In Full - Finished Goods - BE****Definition:****Calculation:**

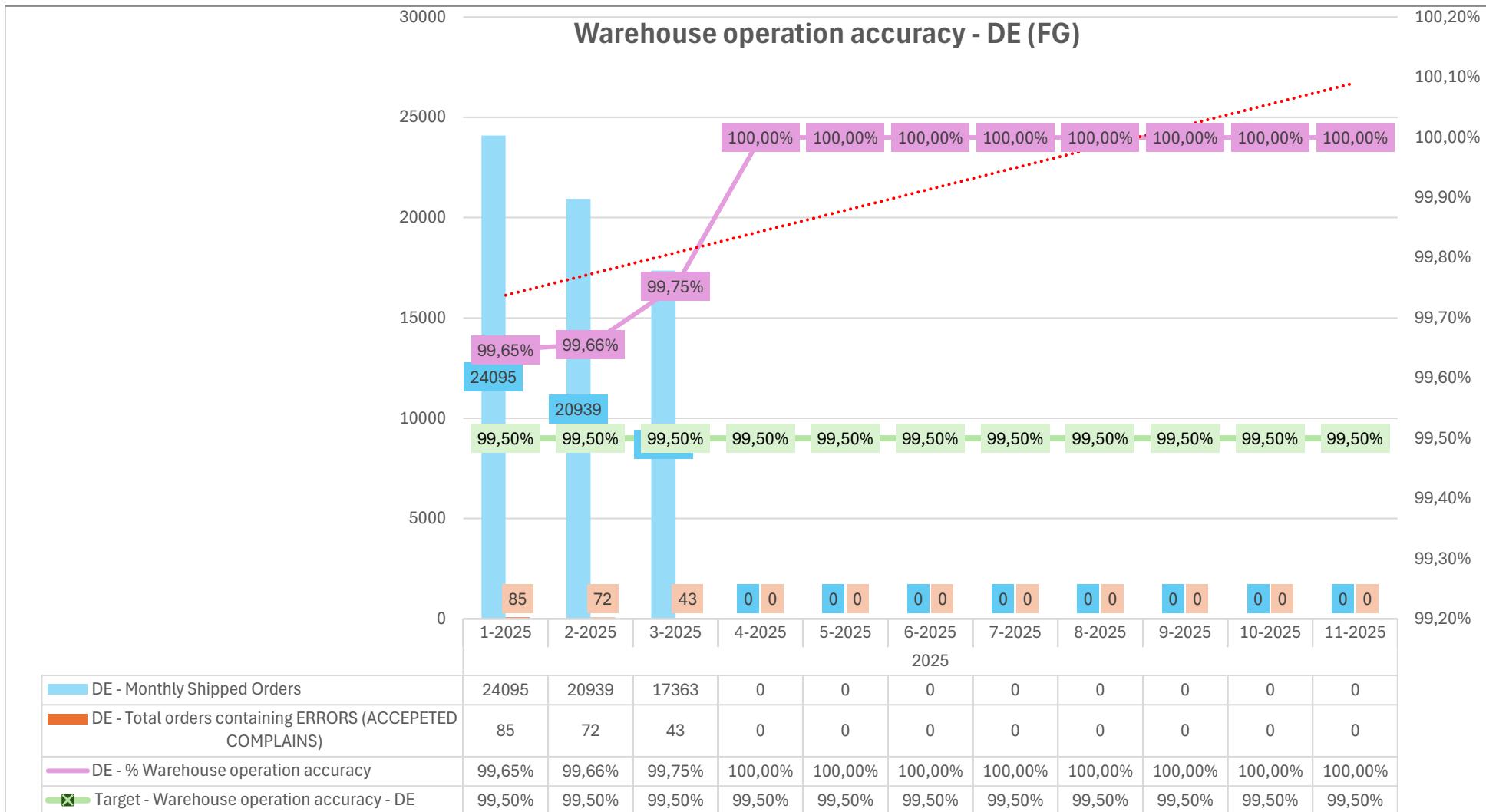
2.2a**Warehouse operation accuracy****Definition:****Calculation:**

2.2b**Warehouse operation accuracy - ROW (FG)****Definition:****Calculation:**

2.2c**Warehouse operation accuracy - NL (FG)****Definition:****Calculation:**

2.2d

Warehouse operation accuracy - BE (FG)**Definition:****Calculation:**

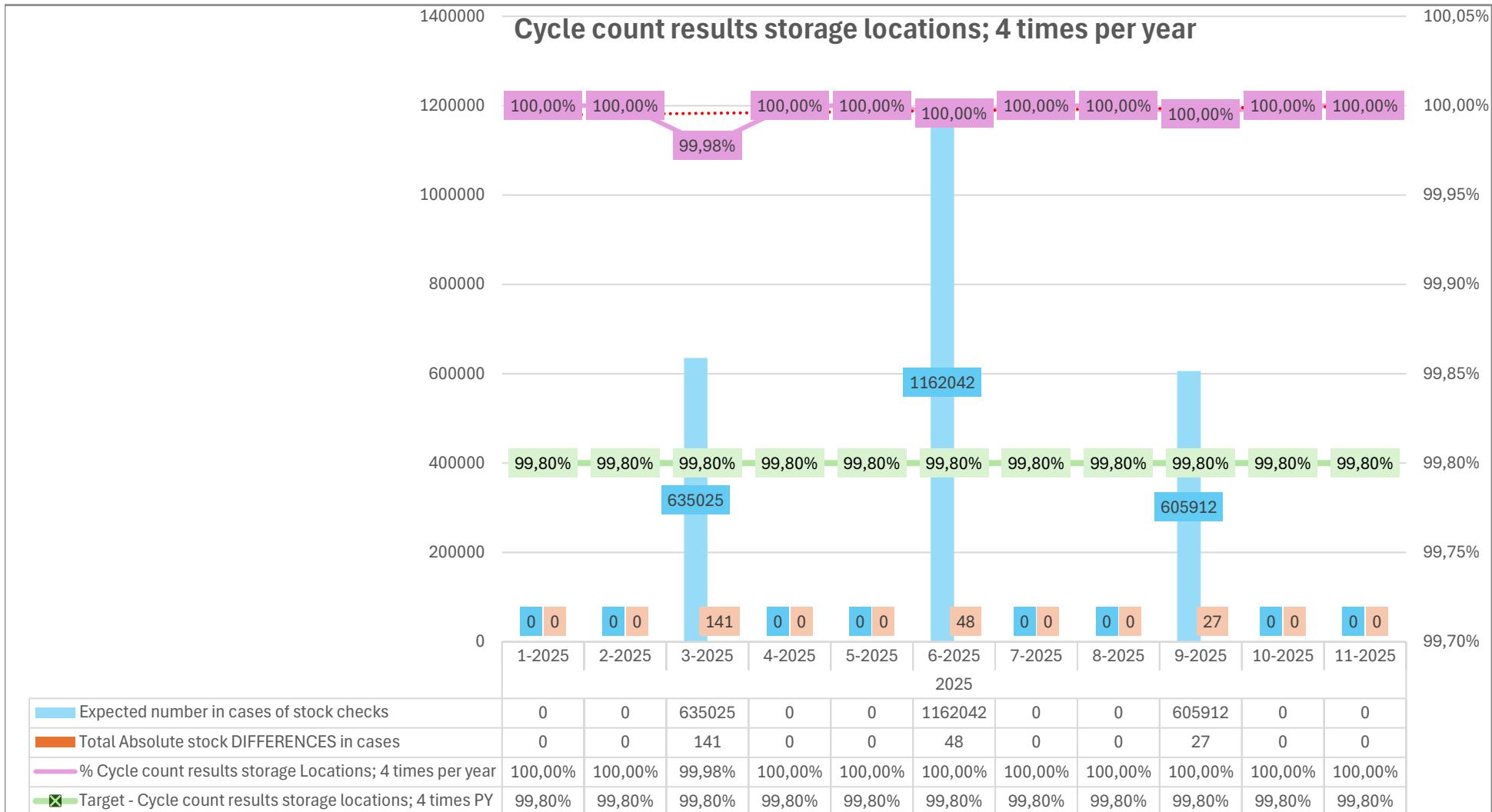
2.2e**Warehouse operation accuracy - DE (FG)****Definition:****Calculation:**

3.1a Cycle count results storage locations; 4 times per year



Definition:

Calculation:

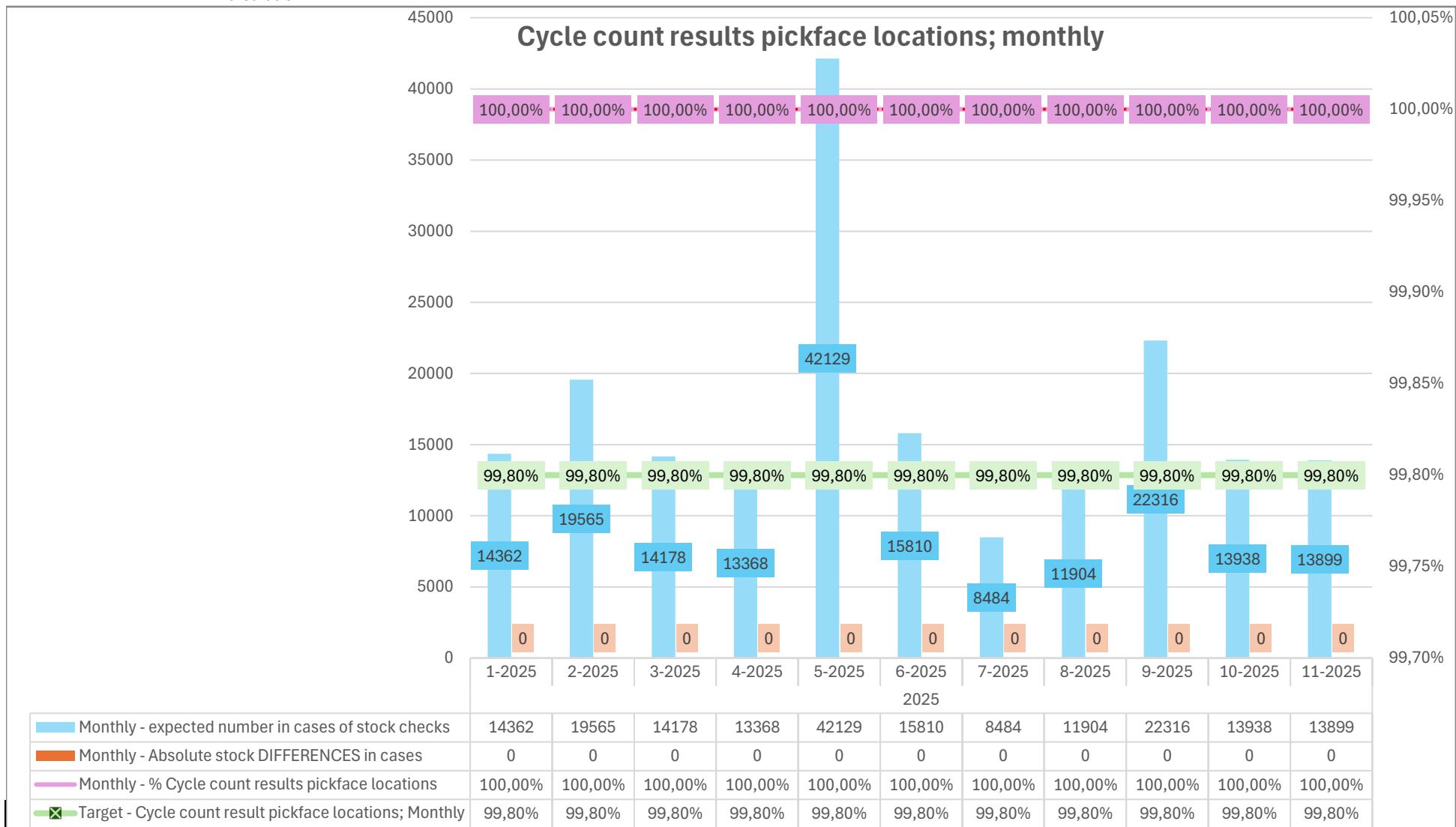


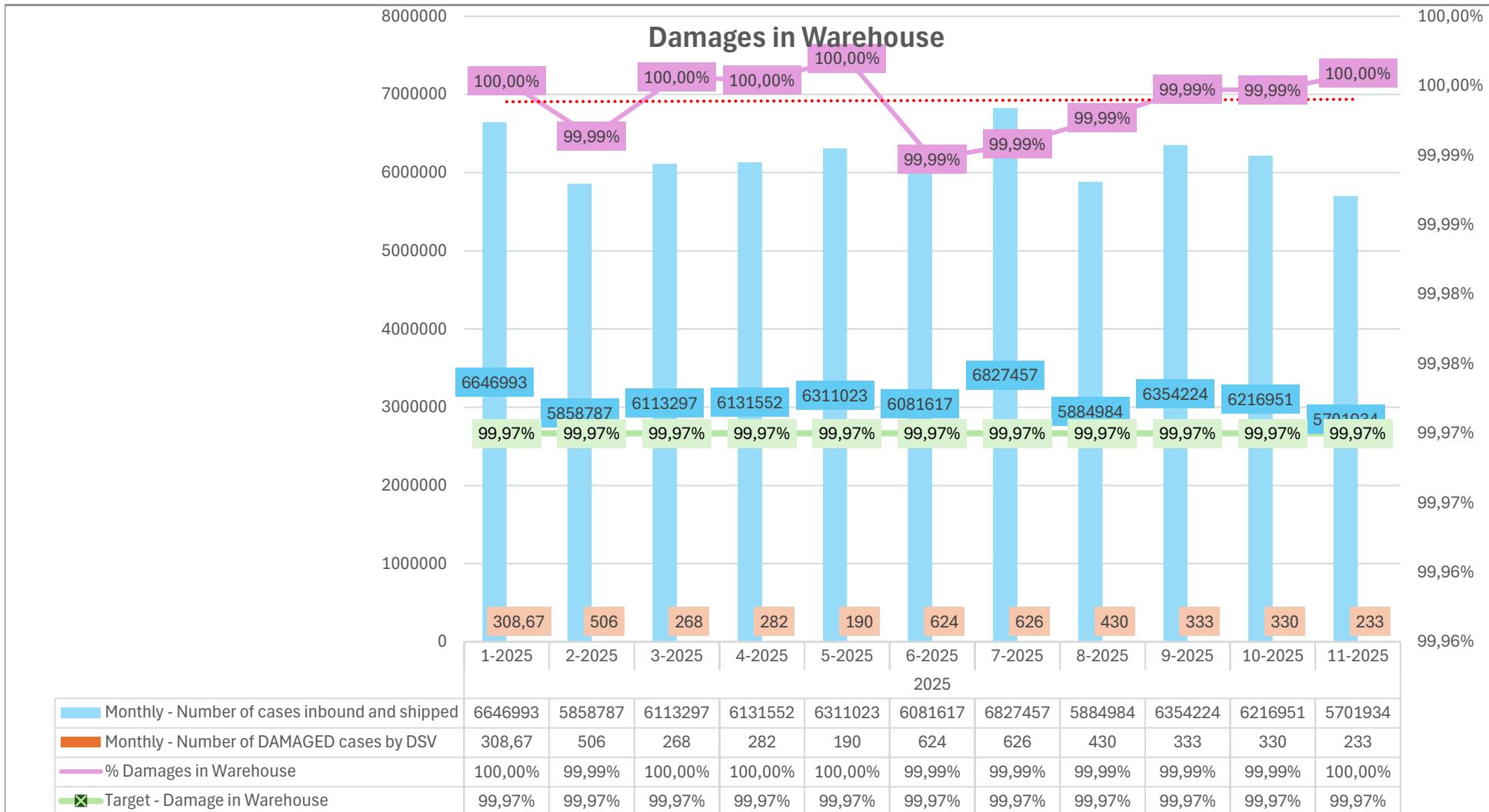
3.1b Cycle count results pickface locations; monthly

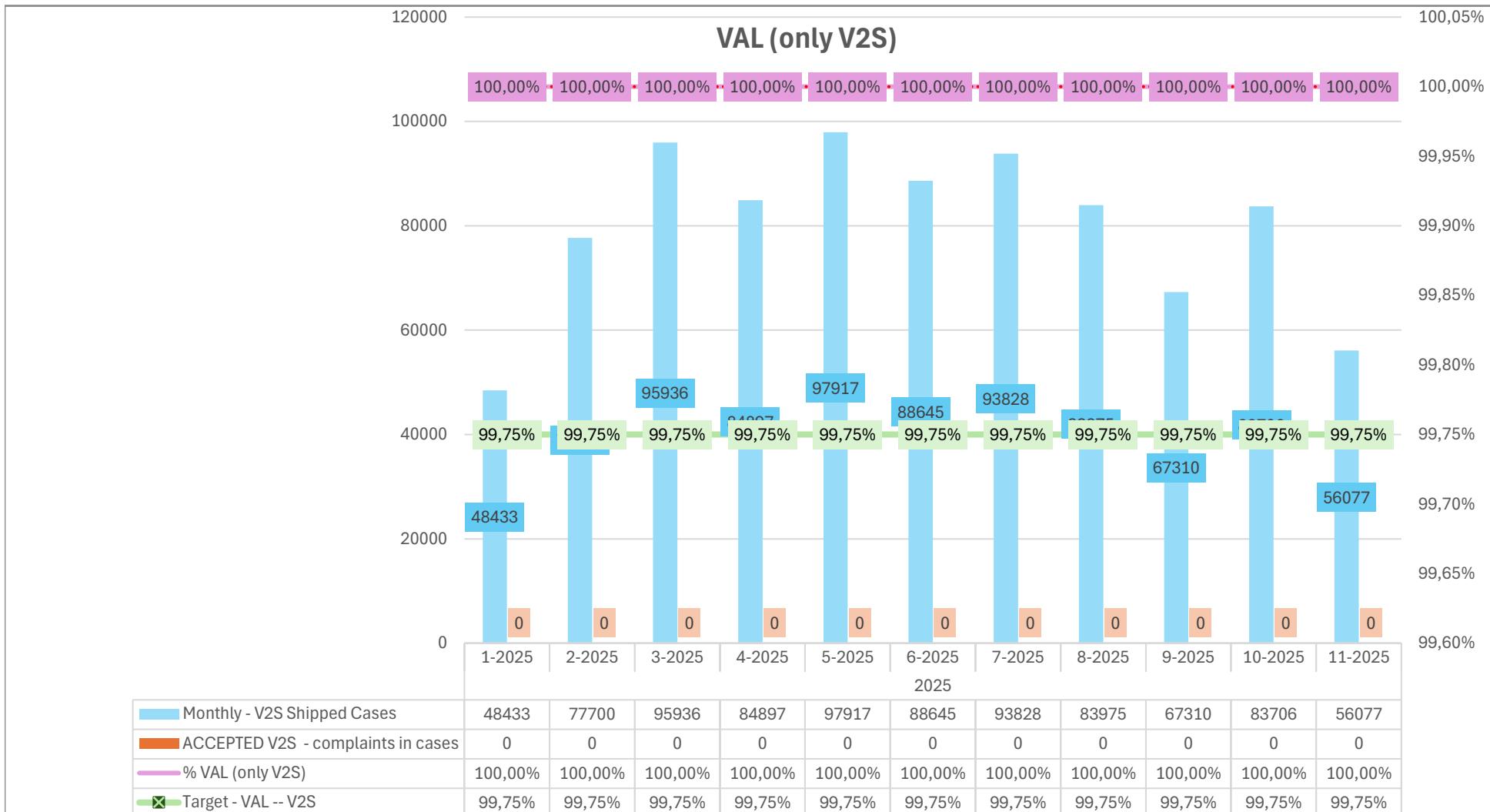


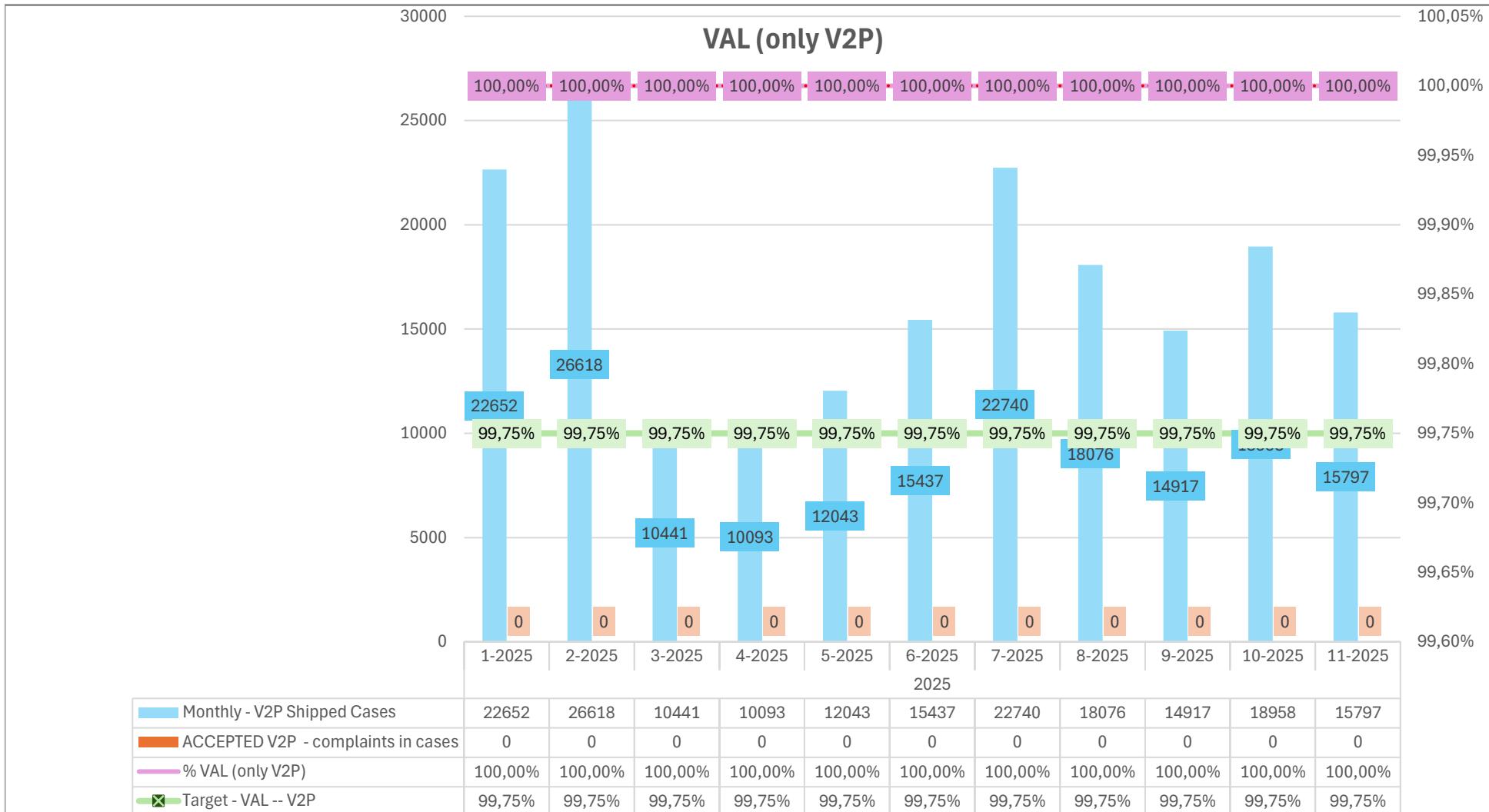
Definition:

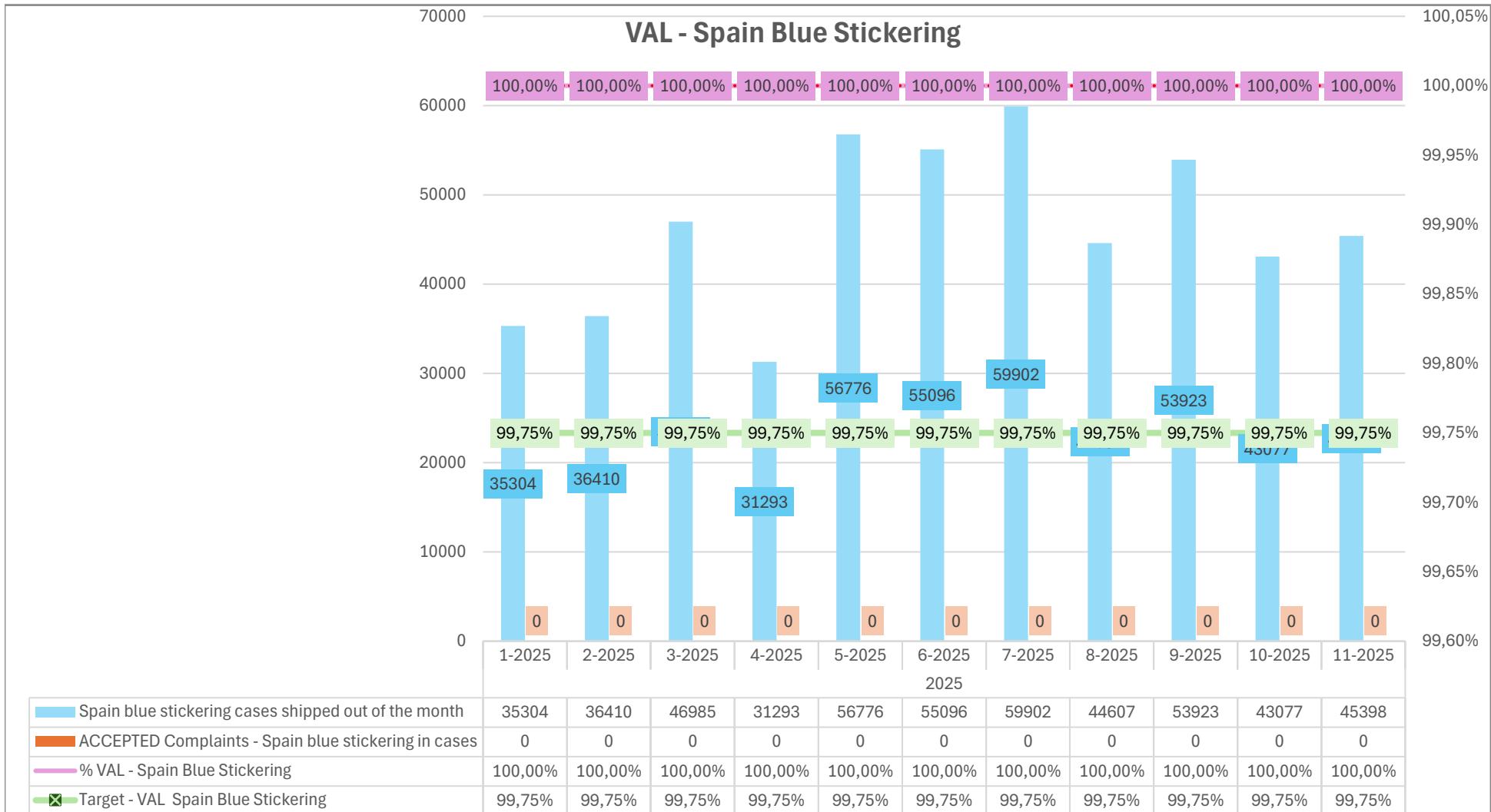
Calculation:



3.1c**Damages in Warehouse****Definition:****Calculation:**

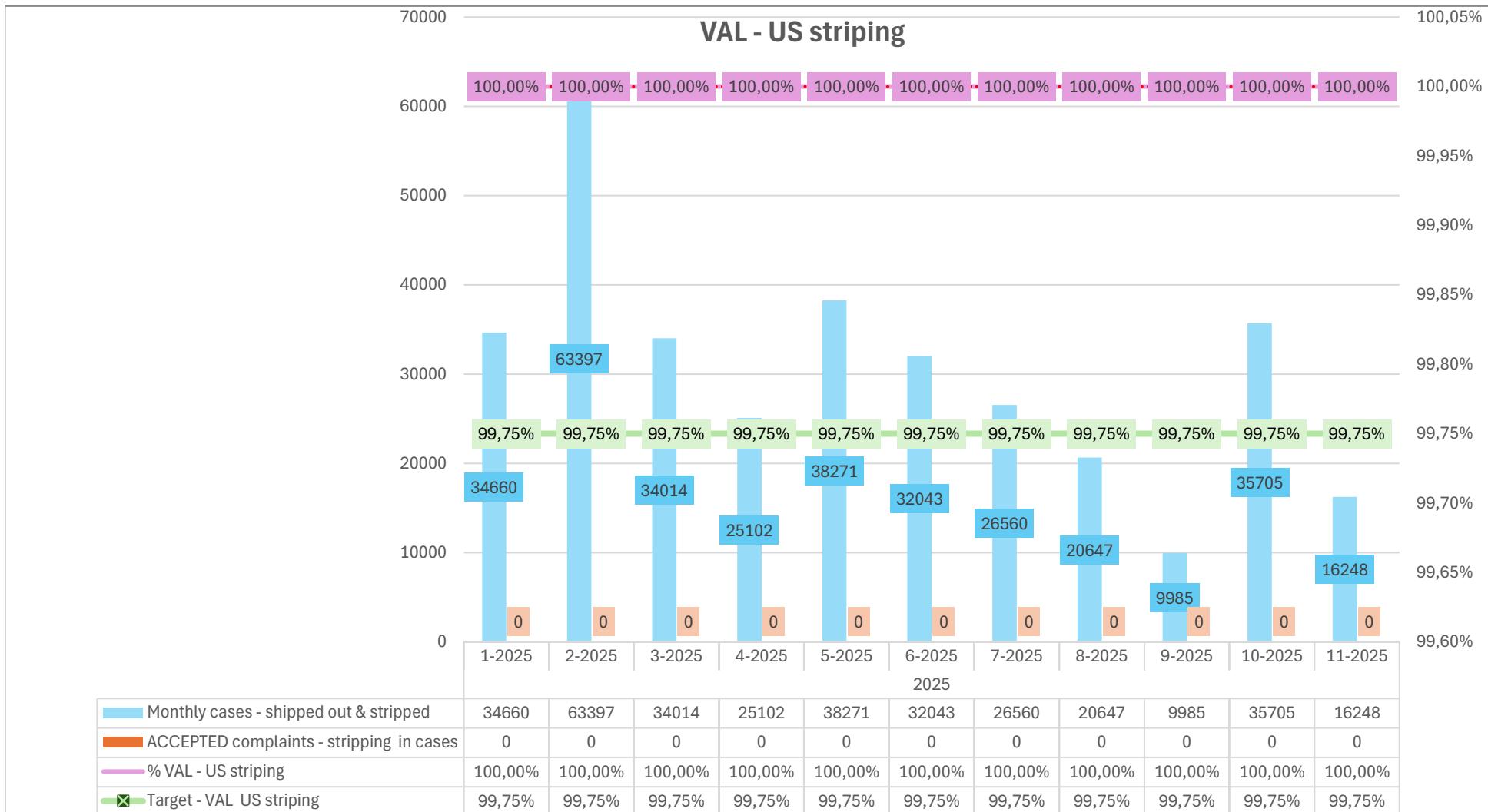
4.1**VAL (only V2S)****Definition:****Calculation:**

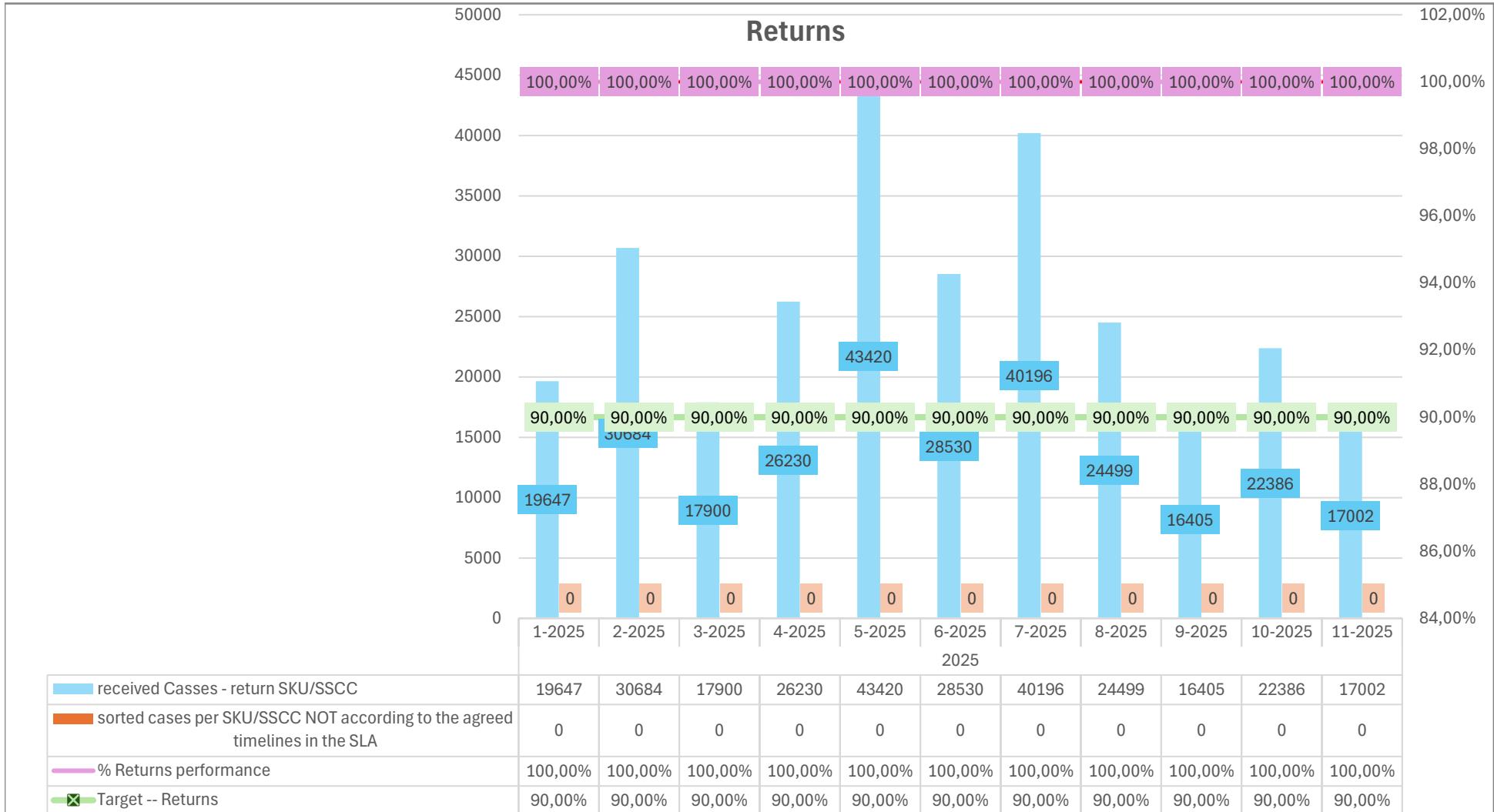
4.2b**VAL (only V2P)****Definition:****Calculation:**

4.3**VAL - Spain Blue Stickering****Definition:****Calculation:**

4.4

VAL - US striping

**Definition:****Calculation:**

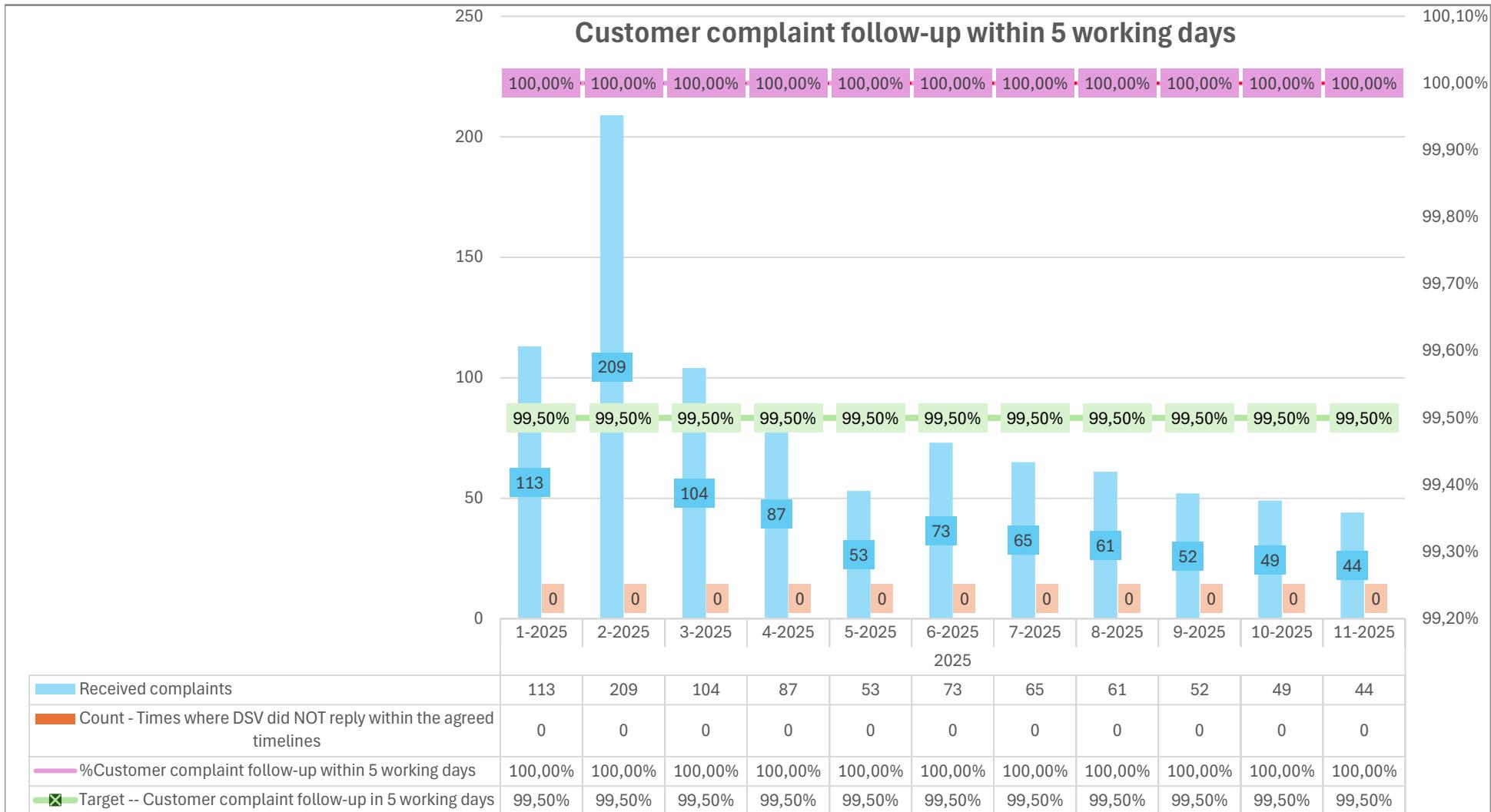
4.5**Returns****Definition:****Calculation:**

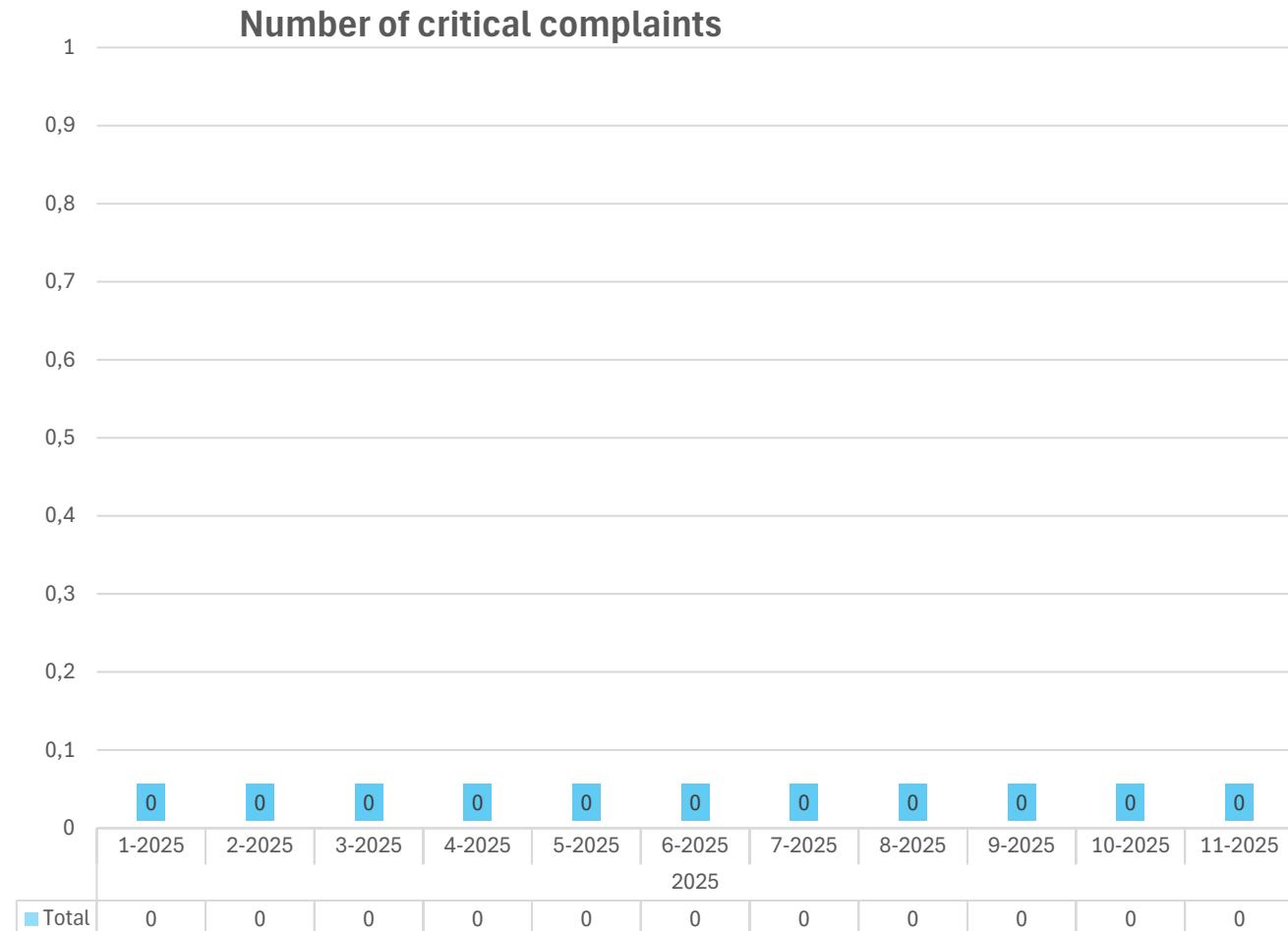
4.6 Customer complaint follow-up in 5 working days

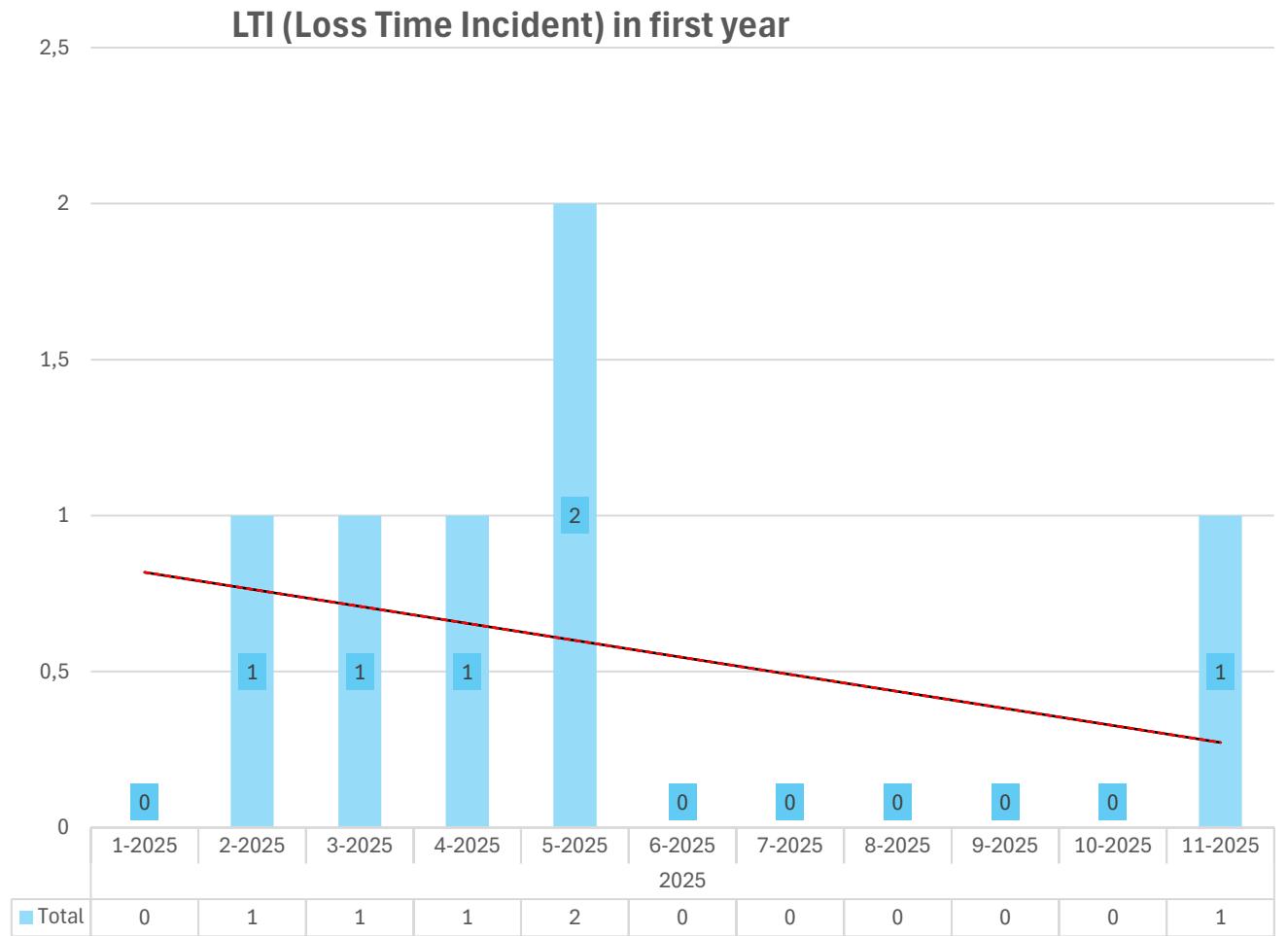


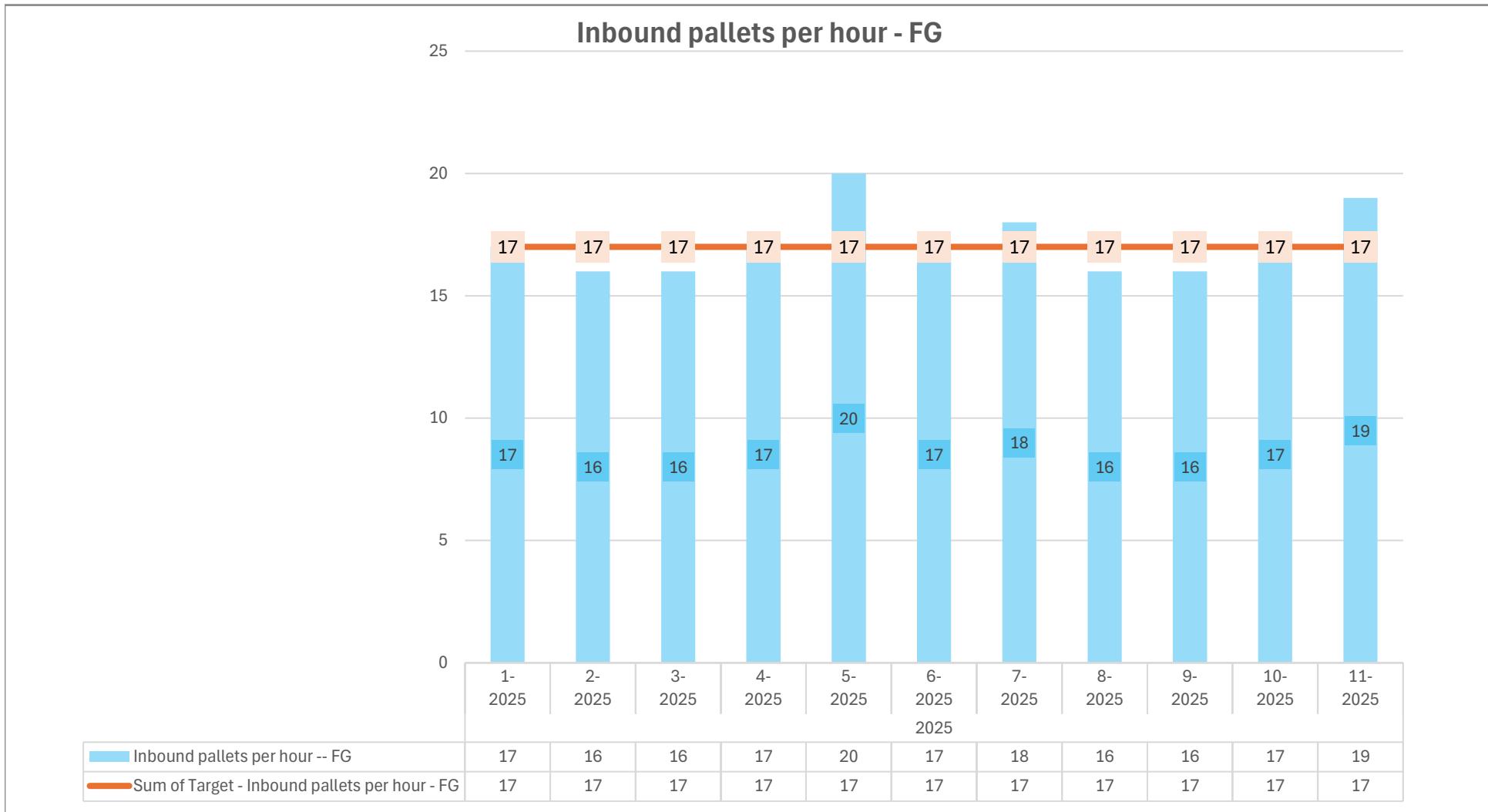
Definition:

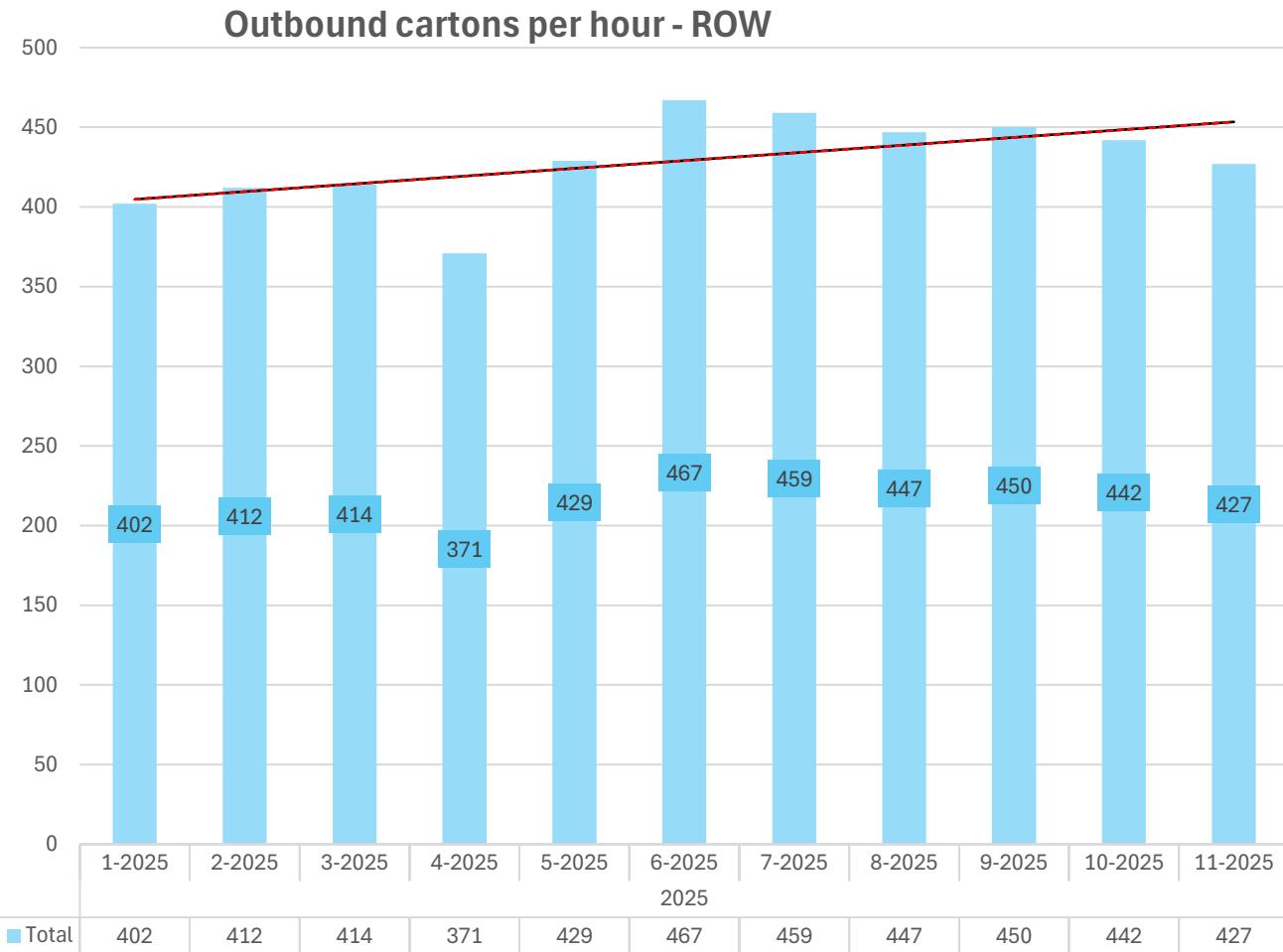
Calculation:



4.7**Number of critical complaints****Definition:****Calculation:**

6.1**LTI (Loss Time Incident) in first year****Definition:****Calculation:**

5.1a**Inbound pallets per hour - FG - AVG****Definition:****Calculation:**

5.3**Outbound cartons per hour -ROW - AVG****Definition:****Calculation:**

5.4**Outbound cartons per hour – G3 - AVG****Definition:****Calculation:**