**Menisa Bella A. Mendoza**

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**CAREER OBJECTIVE**

Look for a position related to my field of specialization which will serve not only as a career growth but also as a challenge to my profession.

**PROFESSIONAL SUMMARY**

* 2 years working as a software engineer in a Financial and Credit Card IT Solutions company specializing in a web application, Monitoring System of FEP (Front End Processing) System;
* Experienced worked overseas for a Project Deployment Support and System Testing;
* Extensive experience in implementing code modifications and development;
* Completed project development accordingly to its requirements, schedules, and activities;
* Experienced in different types of testing like System Integration Testing / System Testing, User Acceptance Testing and Regression Testing. Analyzed business requirements to create test cases, detailed design, and user’s manual; and
* Has good interpersonal skills, a team player, flexible, attentive to details, has willingness to learn, and observes strong work ethics.

**TECHNICAL SKILLS**

*Build Automation:* ANT, Maven

*Issue/Project Tracking:* Mavenlink, Jira, Redmine

*Logging:* Log4j, SLF4j

*Version Control:* Git, SVN

*Application Server:* Apache Tomcat, Fujitsu Interstage, GlassFish, Weblogic

*Framework:* SpringMVC

*IDE:* Eclipse, NetBeans, IntelliJ

*PL:* Java (EE and SE), Shell Scripting, Javascript, XML, CSS, AJAX, jQuery

*Database:* MySQL, PostgreSQL

*OS:* Windows, Linux

*Other Tools/Utilities and Techonologies:* JSP, JSTL, Servlets, Card Brand Simulators *(Visa, MasterCard)*, pgAdmin, WinSCP, PuTTY, Symfoware, VNC, TeamViewer, Redmine, GitExtension

**CAREER HISTORY**

**AEON Credit Service Systems (Philippines) Inc.**

Associate Software Engineer

*(February 2015 - Present)*

**PROJECT:** Front End Processing’s (FEP) Monitoring System

**DESCRIPTION:** Web Application System that monitors all transaction passes through FEP System, alerts users if network connection (card brands, ATM, IVR, HSM and HOST etc) is down, generate reports depending on client’s requirements, allows user and FEP maintenance.

**CLIENT/s:** AEON Credit Service (M) Berhad (ACSM)

AEON Specialized Bank (Cambodia) PLC.

PT. AEON Credit Service Indonesia

**ROLE:** Developer, Maintenance and Support

**RESPONSIBILITIES:**

* Maintain and manage repository of source codes.
* Modify existing codes to include job request and correct bugs
* Create environment for unit testing/ Do unit testing/ Create test scenarios
* Provide test logs and evidences and endorse to QC.
* Support client on inquiries and do investigation on raised issues.
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline and deployment instruction documents

**PROJECT:** ACSI - IVR-PIN’s Monitoring System

**DESCRIPTION:** System functionality wherein cardholders can perform One-Time PIN and PIN Change request through telephone. FEP and Monitoring System must cater these type of transactions.

**CLIENT:** PT. AEON Credit Service Indonesia

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.

**PROJECT:** WEB Console PIN Change System using virtual PIN Pad and Monitoring System

**DESCRIPTION:** Web application that enables cardholders to change pin. FEP and Monitoring System must cater these type of transactions.

**CLIENT:** AEON Specialized Bank (Cambodia) PLC.

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline and deployment instruction documents

**PROJECT:** ACSKH – IVRS Project Monitoring ’s Monitoring System

**DESCRIPTION:** System that enables cardholder to change PIN and inquire current points and balance using telephone. FEP and Monitoring System must cater these type of transactions.

**CLIENT**: AEON Specialized Bank (Cambodia) PLC.

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline, user manual and deployment instruction documents.

**PROJECT:** EDC Chip and PIN (Monitoring System)

**DESCRIPTION:** System functionality that enables card issuers and card acceptors must migrate from ‘Chip and Signature’ to ‘Chip and PIN’ processing in EDC terminal transactions. FEP and Monitoring System must cater these type of transactions.

**CLIENT**: AEON Credit Service (M) Berhad (ACSM)

PT. AEON Credit Service Indonesia

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline, user manual and deployment instruction documents.

**PROJECT:** ACSM – CDM IC Lookup (Monitoring System)

**DESCRIPTION:** A CDM feature that allows cardholders to use and input their Malaysian Identification Number in retrieving their Credit card, Agreement and Prepaid card numbers during non-card payment. FEP and Monitoring System must cater these type of transactions.

**CLIENT**: AEON Credit Service (M) Berhad (ACSM)

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline, user manual and deployment instruction documents.

**PROJECT:** ACSM – E Money (Monitoring System)

**DESCRIPTION:** System functionality to support reloading using Prepaid Card using Visa payWave and setting up PIN through EDC terminal. FEP and Monitoring System must cater these type of transactions.

**CLIENT**: AEON Credit Service (M) Berhad (ACSM)

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design.
* Modify existing codes to include job request and correct bugs
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline and deployment instruction documents.

**PROJECT:** ACSM – Visa Fast Funds (Monitoring System)

**DESCRIPTION:** System functionality that enables cardholder on sending/adding money to a target recipient. FEP and Monitoring System must cater these type of transactions.

**CLIENT**: AEON Credit Service (M) Berhad (ACSM)

**ROLE:** Developer

**RESPONSIBILITIES:**

* Maintain and manages repository of source codes.
* Write codes based on requirements and design.
* Modify existing codes to include job request and correct bugs.
* Provide and create deployment scripts and other items needed for deployment.
* Create release, baseline and deployment instruction documents.

**TRAINING, SEMINARS ATTENDED, RESEARCH**

1. **INTERNSHIP**

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| --- | --- |
| **PHILEOSOFT IT SERVICES/ Efficio Technology Services**  Intern (as a Web Developer)  April 2013 – June 2013 | **BucoHRM** **Reports** – The project is time tracker and timesheet system used to track time spent of an employee on projects, tasks, and off-hours work. It is an extension project of BucoHRM based from OrangeHRM, an open source and SaaS application. The system can filter by name of employee, project, task or month-year and export timesheet in CSV or XLS file. It was done using PHP, JavaScript, HTML, CSS and JavaScript. |

1. **SEMINARS**

**Java Bootcamp Training**

AEON Credit Service Systems (Philippines) Inc.

Feb 2015 – April 2015

**Agile Software Development - Scrum**

AEON Credit Service Systems (Philippines) Inc.

July 8, 2015

**Japanese Language and Culture Training**

AEON Credit Service Systems (Philippines) Inc.

July 2015 – December 2015

1. **THESIS**

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| --- | --- |
| “Annoyance and Frustration Recognition Software using Image Processing for Computer Users”  Undergraduate Thesis (Group Project)  *October 2012 – March 2014* | The system detects face pattern from the captured image and crop the pattern. From then it traces the facial feature to gather data and then compares to the pre-defined trained data to acquire results. The software displays the percentage of chances of having frustration/annoyance from the face image which is the result. It was done using C# language. |

**EDUCATION**

Cavite State University – Indang Campus

Bachelor of Science in Computer Science

*2011 – 2014*

National College of Science and Technology

*attended for freshman year 2010 - 2011*

**ORGANIZATION**

* Computer Science Student Organization (University)

Officer - Business Manager (June 2012 - April 2013)

* Gawad Kalinga - Cavite (Non-profit Org.)

Service Team/Volunteer (Nov. 2010 - present)

**REFERENCES**

**Rhodel Siaotong**

Senior Software Consultant I, AEON Credit Service Systems (Philippines) Inc.

*rsiatong@aeoncredit.com.ph/09173024371*

**Roberto B. Figueroa Jr**

Cofounder, Phileosoft Solutions

Consultant, Leafnode Technology

*bob@phileosoft.com/09175634543*

**Aris Nazareno**

Java Developer, IBM Philippines

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I declare that the above mention information is true and correct to the best of my knowledge and beliefs.