# Bug Report: Missing Validation in Shipping Address Form

* Bug ID	BUG002
Title	Shipping form allows invalid phone numbers and fake/incomplete address
Severity	High
Priority	High
Environment	Browser: Firefox Version: 139.0.4 (64-bit) OS: Windows 10
♣ Reporter	Menna Ashraf
Date Reported	19/6/2025

# **Q** Description:

During checkout, the shipping form allows clearly invalid and fake inputs for phone number and address fields. This behavior is inconsistent with standard e-commerce validation requirements and can result in failed deliveries or data quality issues.

# Steps to Reproduce:

1. Go to:

https://magento.softwaretestingboard.com/

- 2. Add any product to cart
- 3. Click "Proceed to Checkout"
- 4. In the shipping form, enter:

Phone Number: "abc"

Street Address: "test test"

5. Click "Next" to proceed to shipping method

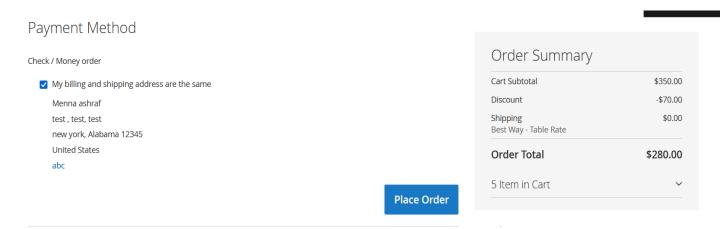
#### X Actual Result:

- User is allowed to proceed with invalid phone number and address
- No validation message is shown
- Form accepts data that is clearly incorrect

# **Expected Result:**

- Phone number field should validate format (e.g., require digits, at least 7–10 characters)
- Address fields should require a realistic structure (e.g., not empty or just 1–2 words)
- User should be blocked from continuing if inputs are invalid

#### **\*\*** Attachments (Screenshots, Videos):



screen video:

Shopping Cart — Mozilla Firefox 2025-06-20 02-16-59.mp4

# 📝 Notes / Additional Info:

- Bug occurs for both guest and logged-in users
- No HTML validation or client-side JavaScript validation observed
- Business-critical: affects shipping accuracy and customer experience