



# Bug Report: Missing Validation in Shipping Address Form

Bug ID	BUG002
Title	Shipping form allows invalid phone numbers and fake/incomplete address
Severity	High
Priority	High
Environment	Browser: Firefox Version: 139.0.4 (64-bit) OS: Windows 10
Reporter	Menna Ashraf
Date Reported	19/6/2025

## Description:

During checkout, the shipping form allows clearly invalid and fake inputs for phone number and address fields. This behavior is inconsistent with standard e-commerce validation requirements and can result in failed deliveries or data quality issues.

## Steps to Reproduce:

1. Go to:

<https://magento.softwaretestingboard.com/>

2. Add any product to cart
3. Click "Proceed to Checkout"
4. In the shipping form, enter:

Phone Number: "abc"

Street Address: "test test"

5. Click "Next" to proceed to shipping method

### ✗ Actual Result:

- User is allowed to proceed with invalid phone number and address
- No validation message is shown
- Form accepts data that is clearly incorrect

### ✓ Expected Result:

- Phone number field should validate format (e.g., require digits, at least 7–10 characters)
- Address fields should require a realistic structure (e.g., not empty or just 1–2 words)
- User should be blocked from continuing if inputs are invalid

### 📸 Attachments (Screenshots, Videos):

#### Payment Method

Check / Money order

☒ My billing and shipping address are the same

Menna ashraf  
test , test, test  
new york, Alabama 12345  
United States  
abc

Place Order

#### Order Summary

Cart Subtotal	\$350.00
Discount	-\$70.00
Shipping Best Way - Table Rate	\$0.00
<b>Order Total</b>	<b>\$280.00</b>
5 Item in Cart	▼

screen video:

[Shopping Cart — Mozilla Firefox 2025-06-20 02-16-59.mp4](#)

### 📝 Notes / Additional Info:

- Bug occurs for both guest and logged-in users
- No HTML validation or client-side JavaScript validation observed
- Business-critical: affects shipping accuracy and customer experience