Lecture Notes

Course Number: CSC 513

Instructor: Dr. Singh

Lecture Number: 15

E-BUSINESS CONTRACTS

MANUFACTURING : PARTIES? CUST MANU   WHITE   BLACK BOX

EXAMPLE CLAUSES IN SUCH A CONTRACT   ENCAPSULATION

DURATION: GOVT REGULATION

DEADLINE   COMPENSATION   CONFIDENTIALITY   INDUSTRY STDS
    PENALTY   (OF BUSINESS SECRETS)

                                   SPECS

INSURANCE   NOT MISUSE FOR PURPOSES OUTSIDE THE CONTRACT

                                TRAINING OF MANU STAFF BY CUST STAFF

COST (PRICE - FIXED)

PRICE : COST + MARKUP
     └ INFLATION

QTY OF GOODS   SPECIFICATION OR DESIGN   CONDITIONS FOR TERMINATION
                    ≅ FUNCTIONALITY   - VOID BECAUSE OF MALFEASANCE

QUALITY OF GOODS

RETURN (RECALL) OF GOODS BECAUSE OF QUALITY

QUALITY ASSURANCE PROCESS   HOW TO CLEAN UP INCOMPLETE PROCESSES
       WARRANTY

IT CONTRACT : SLA   Client ——— C — P

↳ AMAZON EC2 S³
  COMPUTE CLOUD, DATA CENTER
PARTIES :   CUSTOMER - PROVIDER   P WILL PROVIDE
                                          TECHNICAL
   P IS PROTECTED AGAINST ABUSE   SUPPORT
   C

   BACKUP OF DATA   (ECONOMIC) ASPECTS
                                          OF TRUST ARE
                                          IN BACKGROUND

   COPYRIGHT (?)
                                          NUMBER
ALL RIGHTS RESERVED BY AMAZON (?)   OF
                                          USERS
   SEEM TO APPLY TO INTELLECTUAL
        PROPERTY IN GENERAL

                                          COMPENSATION
                                          (PENALTY)

 · PRICING SCHEDULE

   DATA .·· PRIVACY (OF C's DATA)

   AVAILABILITY   MAINTENANCE
 · PROCESSING POWER   E.G. INSTALL OS PATCHES
 · STORAGE

Contracts