

Usability Evaluation

Scope

The test will be on the list of upcoming videos. Creating, editing, and deleting entries will be tested.

Purposes

Possible concerns:

1. Can the user find all the buttons and understand what they do?
2. Will the user accidentally delete the wrong entry?

Participants

The test will need someone to create an entry, edit an entry, and delete an entry. Each user should do all tasks. At most 3 people would be needed. If this test would be done in the real world and not in the CTEC 4321 classroom, I would ask all of the client company's employees who would be use this feature to do a brief beta test. (approximately 6-7 people)

Scenarios

1. User needs to create an entry with a new video about a Samsung cell phone, the video is currently in the script writing phase
2. The Samsung cell phone video is now in the filming phase; the entry needs to be modified to reflect this.
3. The Samsung cell phone video has been published to YouTube and its entry needs to be deleted.
4. The user needs to create a new entry about an apple smart watch, the video is in the filming stage, this video is top secret.

Observation Notes

Both users completed all tasks as instructed without hesitation or questions. One user published a secret video as public by mistake.

Usability issues

There was only one issues during testing:

Usability issues	Severity	User 1	User 2
Published a “top secret” video as public	Maximum	Yes	No

This was fixed by having the “top secret” choice in the “confidentiality” portion of the form pre-selected. If the user forgets about the “confidentiality” option, the form will automatically submit the entry as “top secret.” The user has to manually select the “public” option in the form.