PRATIK BISWAL
Software Developer

Enthusiastic and dedicated MCA student with a background in physics. Aspiring developer with 2 years of experience in technical support, client services, and manual testing. Proficient in Python programming and SQL database management. Adept at event management with a keen interest in contributing to dynamic projects.

CONTACT

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SKILL

- Programming: Python
- Database: SQL
- Testing: Manual Testing
- Event Management: Proficient in organizing and managing events
- Basic knowledge in accounting principles

OBJECTIVE

Passionate about leveraging my technical skills and hands-on experience to contribute to a dynamic development team. Eager to bring a strong work ethic, problem-solving abilities, and a commitment to achieving project goals.

EDUCATION

° Master of Computer Applications (MCA), Indira Gandhi National Open University (IGNOU) (Expected Graduation: 2024)

° Bachelor of Science in Physics (Honors), Sri Jaydev College of Education and Technologies (2021)

EXPERIENCE

TECHNICAL SUPPORT EXECUTIVE | CLIENT SUPPORT | MANUAL TESTING
CREATIVE TERABITE SOLUTIONS PRIVATE LIMITED, NUAGAON | NOV21-NOV23

- Provided technical support and client services, ensuring customer satisfaction.
- Conducted manual testing procedures, identifying and resolving software issues.
- Collaborated with cross-functional teams to enhance product functionality.
- Developed strong problem-solving skills and attention to detail.