

Miranda Rahn

Phone: (260) 443-8717

Email: miranda.rahn@gmail.com

EDUCATION

Indiana University - Bloomington

Anticipated Graduation May 2025

Bachelor of Science in Informatics

Cognate: Graphic Design

Minor in Creative Tech Art & Design, Human-Centered Computing, and Web Design & Development

WORK EXPERIENCE

Indiana University - Bloomington

August 2022 - Present

Residential Assistant

- Advise and oversee over 30 residents daily, answering any questions and providing resources
- Manage administrative duties, including being on call for residents
- Conduct weekly monitoring of all floors and buildings in Ashton Center
- Counsel and guide residents on conflict resolution

Laurie Burns McRobbie Serve IT Clinic (Luddy School of Informatics, Computing, and Engineering) - Bloomington, IN

August 2023 - Present

Teach IT Intern / UX Design Intern / Web Client Team Lead

- Earns credit toward Bachelor of Science degree
- Run internet safety and tech help desk sessions for adults via Thriving Connections program
- Work with a team to create responsive web pages via WordPress
- Work with a team to improve Dementia Friendly Bloomington's website via SquareSpace
- Works with a team to redesign Feral Cat Friends website via WordPress

Starbucks Coffee Company - Fort Wayne and Bloomington, IN

September 2019 - November 2024

Barista

- Demonstrate proficiency on point-of-sale system including managing multiple forms of currency acceptance
- Collaborate with small and large teams of coworkers
- Conduct daily cleaning duties as well as weekly deep cleaning
- Perform excellent customer service via in-person and drive-through experience

TECHNICAL SKILLS

Programming Languages: Knowledgeable in Python, SQL, and PHP

Platforms: Adobe Illustrator, Adobe Photoshop, Adobe InDesign, TouchDesigner, Blender, Microsoft Word, and Microsoft Powerpoint

Web Development: HTML, CSS, JavaScript, WordPress, Wix, and SquareSpace