

Miranda Rahn

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Education

Indiana University - Bloomington, IN

Anticipated Graduation May 2025

Bachelor of Science in Informatics

Cognate: Graphic Design

Minor in Creatice Tech Art & Design, Human-Centered Computing, and Web Design and Development

Work Expierence

Indiana University - Bloomington, IN

August 2022 - Present

Resident Assistant

- Advise and oversee over 30 residents daily, answering any questions and providing resources
- Manage administrative duties, including being on call for residents
- Conduct weekly monitoring of all floors and buildings in Ashton Center
- Counsel and guide residents on conflict resolution

Laurie Burns McRobbie Serve IT Clinic (Luddy School of Informatics, Computing, and Engineering) - Bloomington, IN

August 2023 - Present

Teach IT Intern / UX Design Intern / Web Client Team Lead

- Earn credit toward Bachelor of Science degree
- Teach courses such as internet safety, block coding, and using computer programs to kids in the Boys & Girls Club of Bloomington
- Run internet safety and tech help desk sessions for adults via Thriving Connections program
- Work with a team to create responsive web pages via WordPress
- Work with a team to improve Dementia Friendly Bloomington's website via SquareSpace
- Works with a team to redesign Feral Cat Friends website via WordPress

Starbucks Coffee Company - Fort Wayne and Bloomington, IN

September 2019 - November 2024

Barista

- Demonstrate proficiency on point-of-sale system including managing multiple forms of currency acceptance
- Collaborate with small and large teams of coworkers
- Conduct daily cleaning duties as well as weekly deep cleaning
- Perform excellent customer service via in-person and drive-through experience

Technical Skills

Programming Languages - Knowledgeable in Python, SQL, and PHP

Platforms - Adobe Illustrator, Adobe Photoshop, Adobe InDesign, TouchDesigner, Blender, Microsoft Word, and Microsoft Powerpoint

Web Development - HTML, CSS, JavaScript, WordPress, Wix, and SquareSpace