**Mercy Christopher Okocha**  
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**Career Objective**

Aspiring Computer Programmer and soon-to-be graduate from Niagara College Toronto, eager to apply practical software development, web development, and system design skills in a dynamic and innovative environment like the National Research Council of Canada (NRC). Seeking to contribute to cutting-edge projects while enhancing my technical expertise and problem-solving abilities.

**Education**  
**Niagara College Toronto**  
**Diploma in Computer Programming**  
**Expected Graduation:** April 2025

Relevant Coursework:

* Software Development (C#, Python)
* Web Application Development (ASP.NET Core, HTML, CSS, JavaScript)
* Database Management (SQL Server, MySQL)
* Mobile Development (Xamarin, Android Studio)
* Systems Analysis and Design
* Agile Development and Team Projects

**Technical Skills**

* **Programming Languages:** C#, Python, JavaScript, SQL
* **Web Development:** ASP.NET Core, MVC, Django, HTML5, CSS3, Bootstrap
* **Mobile Development:** Xamarin Forms (Cross-platform Android/iOS)
* **Database Systems:** SQL Server, MySQL, SQLite
* **Version Control:** Git, GitHub
* **Cloud Platforms:** Azure (basic knowledge)
* **Development Tools:** Visual Studio, Visual Studio Code, SSMS, Postman
* **Collaboration Tools:** Jira, Trello, Microsoft Teams

**Projects**

**HR Recruitment Automation System**  
**ASP.NET Core MVC | SQL Server**

* Developed a **web application** to automate key stages of the **HR recruitment cycle**, including **manpower planning, job posting, candidate screening, interviews, and selection**.
* Implemented user roles for **Recruiters, Hiring Managers, and Admin** with customized dashboards and workflows.
* Integrated **SQL Server database** to manage job openings, applications, interview schedules, and offer letters.
* Applied **Entity Framework Core** for database interaction and **Razor Views** for dynamic front-end interfaces.

**Service Booking App**  
**Xamarin Forms (Android/iOS) | ASP.NET Core Web API**

* Built a **cross-platform mobile application** where users can search, view, and book appointments with local service providers (plumbers, electricians, etc.).
* Developed an **Admin Panel (Web)** to allow admins to manage **service providers, user feedback, and service categories**.
* Created and consumed a **RESTful Web API** to handle booking processes, payment tracking, and user notifications.
* Applied **secure authentication/authorization mechanisms** to protect user and provider data.

**Stress Management App**  
**Power Apps | SharePoint Online**

* Developed a **low-code stress management app** designed to allow users to log stress levels, track stress triggers, and get **personalized coping strategies**.
* Used **SharePoint Lists** as the back-end database and built forms and screens using **Power Apps UI**.
* Implemented a **subscription feature** where users could unlock premium resources after payment.

**Work Experience**  
**Customer Service Representative**  
Pro-motions – Toronto, ON  
2023 – present

* Provided exceptional customer service in a fast-paced environment, enhancing communication and **problem-solving skills**.
* Managed multiple customer inquiries simultaneously, demonstrating strong **time management** and **attention to detail**.
* Worked collaboratively in a team setting, supporting smooth daily operations.

**Additional Strengths**

* Quick Learner with strong analytical and **critical thinking abilities**.
* Passion for **technology innovation** and creative problem solving.
* Excellent collaboration and communication skills honed through **group projects and presentations**.

**Volunteer Experience**

**Volunteer Support in Project Management**  
*Niagara College Toronto* | 09/2024 – Present

* Assisted the school ambassador team in organizing and distributing resources for various projects and events, ensuring smooth operations.
* Supported in planning and executing school events, contributing to the successful coordination of student and faculty activities.