

# Evaluating Issue/Bug Title

Hello and thank you for your interest!

This google form contains 20 bug descriptions, each accompanied by different titles. For all the titles given in the options, you need to give a score for each option based on Factual Correctness and Completeness. After this, choose the title you would prefer. You can also select 'None of the above' if you feel none of the options is correct or does not fulfill the requirement.

**Before getting started, please read the definitions, example and instructions given below**

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You will be given a bug description and different titles, as shown below.

**Bug Description:** "When zooming while taking a video or to take a pic, the app froze the whole phone and the phone reboot."

**Title Options:**

## 1. App freezes and reboots

Factually Correctness: 0   1   2

Completeness:            0   1   2

## 2. Zooming while taking a video or a picture makes the phone reboot.

Factually Correctness: 0   1   2

Completeness:            0   1   2

## 3. Camera app crashes when switching between front and rear cameras.

Factually Correctness: 0   1   2

Completeness:            0   1   2

## 4. Unable to open the gallery app after taking a picture

Factually Correctness: 0   1   2

Completeness:            0   1   2

## 5. Choose the title you would prefer:

Option 1: App freezes and reboots.

- Option 2: Zooming while taking a video or a picture makes the phone reboot.
- Option 3: Camera app crashes when switching between front and rear cameras.
- Option 4: Unable to open the gallery app after taking a picture.
- None of the above
- 
- 

## Definition and Explanation of the Evaluation Metrics.

### 1. Factual Correctness

**Definition:** Factual correctness refers to whether the title contains accurate information that correctly represents the details provided in the description. Any logical inconsistency or irrelevance (entailment issues) should be considered a factual inaccuracy, as it misrepresents the provided details. For better understanding, see the example below.

**Factually Incorrect Title:** "Camera app crashes when switching between front and rear cameras."

**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

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Based on these definitions and instructions, evaluate all the bugs.

Best of Luck

\* Indicates required question

### Participant Demographics

1. Your Name

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2. Gender \*

*Mark only one oval.*

☐ Male

☐ Female

☐ Prefer not to say

3. Are you currently working in academia or industry? \*

*Mark only one oval.*

☐ Academia

☐ Industry

☐ Other

## 4. Years of Programming Experience? \*

*Mark only one oval.*

- ☐ Less than 5
- ☐ Between 5 to 10
- ☐ More than 10

## 5. Occupation \*

*Mark only one oval.*

- ☐ Graduate student
- ☐ Undergraduate student
- ☐ Professor
- ☐ Professional software developer
- ☐ Other: \_\_\_\_\_

## 1. Bug description

Received a video in a groupchat but when trying to play it a toast message 'Unable to play media' pops up.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Unable to play video

#### 6. Factual Correctness ★

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**7. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Unable to Play Received Video in Group Chat: 'Unable to play media' Toast Message Appears****8. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**9. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Group chat crashes when trying to play videos**

10. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Cannot view media**12. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



14. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Unable to play video
- ☐ Option 2: Unable to Play Received Video in Group Chat: 'Unable to play media' Toast Message Appears
- ☐ Option 3: Group chat crashes when trying to play videos
- ☐ Option 4: Cannot view media
- ☐ None of the above

## 2. Bug description

It thinks that the device does not support Google Play Services but it is installed and all other apps are working just fine.

Version: 7.4.0 (self compiled)

I tried it on a GrapheneOS device with sandboxed Google Play Services many times. (Pixel 7a with Android 14)

And I also tried on a Pixel running the Stock Android (Pixel 4XL with Android 13)

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### Definition and Explanation of the Evaluation Metrics.

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## Option 1: App does not recognize Google Play Services

### 15. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**16. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: App crashes on devices with Google Play Services installed****17. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**18. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: App does not work**

19. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: App Does Not Recognize Installed Google Play Services on GrapheneOS and Stock Android**21. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

22. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

23. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: App does not recognize Google Play Services
- ☐ Option 2: App crashes on devices with Google Play Services installed
- ☐ Option 3: App does not work
- ☐ Option 4: App Does Not Recognize Installed Google Play Services on GrapheneOS and Stock Android
- ☐ None of the above

### 3. Bug description

Since the latest update (7.6.x) the backup seems to be triggered twice in a row.

See timestamp names of the uploaded files to my nextcloud.

The issue was reported on the [forum](#) and after check I recognized I'm also affected.

#### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

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#### Definition and Explanation of the Evaluation Metrics.

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##### 2. Completeness

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**Option 1: Backup Triggered Twice in a Row Since Latest Update (7.6.x), Affecting Dropbox Users****24. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**25. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Backup Issue in App****26. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**27. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Backup Fails After Latest Update**

**28. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**29. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Backup Triggered Twice in a Row****30. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**31. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

32. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Backup Triggered Twice in a Row Since Latest Update (7.6.x), Affecting Dropbox Users
- ☐ Option 2: Backup Issue in App
- ☐ Option 3: Backup Fails After Latest Update
- ☐ Option 4: Backup Triggered Twice in a Row
- ☐ None of the above

#### 4. Bug description

When zooming while taking a video or to take a pic, the app froze the whole phone and the phone reboot

#### Q. Give a score for all the titles in the options.

For Completeness:

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- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

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#### **Definition and Explanation of the Evaluation Metrics.**

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##### **2. Completeness**

**Definition: Completeness**

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**Option 1: App freezes and reboots.**

33. \*

**Factual Correctness**

*Mark only one oval.*

0    1    2

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☐ ☐ ☐

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34. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Zooming while taking a video or a picture makes the phone reboot.**

35. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

36. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Camera app crashes when switching between front and rear cameras.**

37. \*

**Factual Correctness***Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

38. **Completeness** \**Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Unable to open the gallery app after taking a picture.**39. **Factual Correctness** \**Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

40. **Completeness** \**Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

41. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: App freezes and reboots.
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- ☐ Option 3: Camera app crashes when switching between front and rear cameras.
- ☐ Option 4: Unable to open the gallery app after taking a picture.
- ☐ None of the above



## 5. Bug description

The email support system rejects any support request I make, claiming that my app is out of date, in spite of the app being up-to-date, or as far up-to-date as the palystore will allow it to be.

I don't know what is causing this, but it is a serious issue which prevents users from reaching out, and Signal from being notified of bugs. Hopefully the issue is exclusive to me and other bug reports aren't being sent back.

If you try to reply to the automated rejection email (usually with support emails of this kind, you can reply to the machine as a "I want to talk to a human any way, the provided documentation did not help), you are met with the following reply, which is greatly disheartening.

### Q. Give a score for all the titles in the options.

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### Option 1: Support requests rejected due to app version

#### 42. Factual Correctness \*

*Mark only one oval.*

0    1    2

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☐ ☐ ☐

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**43. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Email support system crashes when sending requests from the app****44. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**45. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Email Support System Incorrectly Judges Application Version**

**46. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**47. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Unable to contact support****48. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**49. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

50. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Support requests rejected due to app version
- ☐ Option 2: Email support system crashes when sending requests from the app
- ☐ Option 3: Email Support System Incorrectly Judges Application Version
- ☐ Option 4: Unable to contact support
- ☐ None of the above

## 6. Bug description

The emoticons that I select are not the ones being transmitted. On both test devices the option use system-emoticons was turned off. Enabling the option to use system emojis results in the actual emoticons that are received to be displayed on the sender. This bug is not related to the appearance or design of the emoticons, it is about the actual emoticon, the screenshot shows that the emoticons don't match. Not all emojis are affected.

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### Option 1: Selected Emoticons Not Transmitted Correctly

#### 51. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**52. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: System Emoticons Appear Incorrectly on All Devices****53. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**54. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Emoticon Design Issue**



55. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

56. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Selected Emoticons Transmitted Incorrectly When System-Emoticons Option is Turned Off**57. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

58. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

59. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Selected Emoticons Not Transmitted Correctly
- ☐ Option 2: System Emoticons Appear Incorrectly on All Devices
- ☐ Option 3: Emoticon Design Issue
- ☐ Option 4: Selected Emoticons Transmitted Incorrectly When System-Emoticons Option is Turned Off
- ☐ None of the above

## 7. Bug description

Signal is repeatedly asking for donations, and one can only answer "yes" or "maybe later", but not "no." I would expect signal to [understand user consent](#) and accept "no" as an answer.

To make it extra-annoying, I made a [one-time \\$5000 donation to Signal in 2021](#), so it feels a bit rude to be asked to donate \$5 on a regular basis.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can also select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

#### 1. Factual Correctness

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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

## 2. Completeness

**Definition:** Completeness

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Signal keeps asking for money and is unable to take no for an answer

#### 60. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**61. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Signal App Donation Issue****62. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**63. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Signal Forces Users to Make Donations**

64. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

65. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Signal Repeatedly Asks for Donations**66. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

67. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

68. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Signal keeps asking for money and is unable to take no for an answer
- ☐ Option 2: Signal App Donation Issue
- ☐ Option 3: Signal Forces Users to Make Donations
- ☐ Option 4: Signal Repeatedly Asks for Donations
- ☐ None of the above

## 8. Bug description

Since last week, when making a video call or a call with the speaker, the other part can't hear my voice. The microphone permission is granted and the Android icon that notifies microphone activity is displayed

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can also select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

#### 1. Factual Correctness

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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

#### 2. Completeness



**Definition: Completeness**

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

**Option 1: Voice Not Heard During Calls****69. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**70. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Call Issue****71. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**72. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Microphone Not Working During Calls Despite Permissions****73. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**74. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Other Party Can't Hear Voice During Video and Speaker Calls Despite Microphone Permission****75. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**76. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

77. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Voice Not Heard During Calls
- ☐ Option 2: Call Issue
- ☐ Option 3: Microphone Not Working During Calls Despite Permissions
- ☐ Option 4: Other Party Can't Hear Voice During Video and Speaker Calls Despite Microphone Permission
- ☐ None of the above

## 9. Bug description

Sharing text to Signal works as expected.

But when sharing files to Signal while Signal is locked, it asks for authentication but instantly closes afterwards.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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#### 2. Completeness

**Definition: Completeness**

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

**Option 1: Signal Closes After Authentication Request****78. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**79. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Signal Crashes When Sharing Text While Locked****80. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**81. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: File Sharing Issue in Signal****82. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**83. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Sharing files to Signal fails when Signal locked****84. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**85. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



86. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Signal Closes After Authentication Request
- ☐ Option 2: Signal Crashes When Sharing Text While Locked
- ☐ Option 3: File Sharing Issue in Signal
- ☐ Option 4: Sharing files to Signal fails when Signal locked
- ☐ None of the above

## 10. Bug description

Unspecific crashing over the last 14 to 21 days that could be isolated down to receiving images from a Pixel 7 user that have a Google Inc. embedded ICC profile. Stripping the colour profile with EXIF removal tools made the images not trigger their crashing behaviour.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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#### 2. Completeness

**Definition:** Completeness

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**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: App Crashes When Receiving Images from All Pixel Devices

#### 87. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 88. Completeness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: App Crashes When Receiving Images****89. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**90. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Crash & reboot to recovery (Android 11) upon receipt of Pixel 7 screens & photos /w specific ICC profile****91. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**92. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Image Issue in App****93. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**94. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

95. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: App Crashes When Receiving Images from All Pixel Devices
- ☐ Option 2: App Crashes When Receiving Images
- ☐ Option 3: Crash & reboot to recovery (Android 11) upon receipt of Pixel 7 screens & photos /w specific ICC profile
- ☐ Option 4: Image Issue in App
- ☐ None of the above

## 11. Bug description

Since last update (6.46.1) the app keeps crashing after some seconds. It's probably related to an backup running in background. App diagnostics are showing a lot uncaught exceptions in FullBackupExporter:

```
SignalUncaughtException: at  
org.thoughtcrime.securesms.backup.FullBackupExporter.isNonExpiringMessage  
(FullBackupExporter.java:595)  
SignalUncaughtException: at  
org.thoughtcrime.securesms.backup.FullBackupExporter.isForNonExpiringMessage  
(FullBackupExporter.java :613)
```

After disabling the backup it seems to be stable and not crashing.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can also select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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## 2. Completeness

**Definition:** Completeness

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**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: App Crashes After Update



96. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

97. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: App Crashes After Update 6.46.1 Due to Uncaught Exceptions in FullBackupExporter**98. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

99. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: App Crashes Due to Expiring Messages After Update****100. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**101. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: App Issue After Update****102. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

103. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

104. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: App Crashes After Update
- ☐ Option 2: App Crashes After Update 6.46.1 Due to Uncaught Exceptions in FullBackupExporter
- ☐ Option 3: App Crashes Due to Expiring Messages After Update
- ☐ Option 4: App Issue After Update
- ☐ None of the above

## 12. Bug description

Trying to share a specific video through Signal fails. After selecting the video and share it there is a spinner and a notification that the video is being compressed. After the compressing there is an error saying sending failed and some things need your attention. This only seems to happen to this specific file. The size of this file is ~40Mb. Tested this on two devices and Signal versions. Both failed.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

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## 2. Completeness

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Video Sharing Fails in Signal

#### 105. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**106. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: All Videos Fail to Share in Signal After Compression****107. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**108. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: File Issue in Signal**

109. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

110. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Sending specific video failed after compressing**111. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

112. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

113. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Video Sharing Fails in Signal
- ☐ Option 2: All Videos Fail to Share in Signal After Compression
- ☐ Option 3: File Issue in Signal
- ☐ Option 4: Sending specific video failed after compressing
- ☐ None of the above



### 13. Bug description

When Signal is opened in front of me on my phone and via Hangouts PC I hear the other party while his Signal is actually ringing me. My Signal shows no sign that I'm being called. At the end of ringing, when the network automatically disconnects, I immediately receive a "You have a missed call" notification in the chat.

Reproduced on three different WiFi networks with the same person.

The time difference between the two phones is approximately 5 seconds. Both phones are set to synch to carrier time.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
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**Definition:** Completeness

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Missed Call Notification Delay in Signal

#### 114. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**115. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Signal Rings Late on Phone Compared to Hangouts PC****116. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**117. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Call Notification Issue in Signal**

**118. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**119. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Calls always income as missed ones without ringing and Signal doesn't report the call failed**

**120. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**121. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

122. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Missed Call Notification Delay in Signal
- ☐ Option 2: Signal Rings Late on Phone Compared to Hangouts PC
- ☐ Option 3: Call Notification Issue in Signal
- ☐ Option 4: Calls always income as missed ones without ringing and Signal doesn't report the call failed
- ☐ None of the above

## 14. Bug description

While the time zone is set to DST, scheduling a message for beyond DST (eg in November) will result in the message being scheduled an hour early. I presume this is due to the scheduled time being saved correctly, but afterwards interpreted as the time zone active in November, without DST.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

#### 1. Factual Correctness

##### Definition:

Factual correctness refers to whether the title contains accurate information that correctly represents the details provided in the description. Any logical inconsistency or irrelevance (entailment issues) should be considered a factual inaccuracy, as it misrepresents the provided details. For better understanding, see the example below.

**Factually Incorrect Title:** "Camera app crashes when switching between front and rear cameras."

**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

#### 2. Completeness

**Definition: Completeness**

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

**Option 1: Message Scheduling Error Due to Time Zone****123. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**124. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Messages Scheduled an Hour Late During DST****125. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**126. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Message Scheduling Issue****127. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



128. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Scheduling messages beyond Daylight Savings Time are ambiguous**129. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

130. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

131. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Message Scheduling Error Due to Time Zone
- ☐ Option 2: Messages Scheduled an Hour Late During DST
- ☐ Option 3: Message Scheduling Issue
- ☐ Option 4: Scheduling messages beyond Daylight Savings Time are ambiguous
- ☐ None of the above

## 15. Bug description

Over the last days I observed multiple times that the date formatting switched from "Apr 30" to "30 Apr" on the Main Page. I am not sure if these are differences in British and US English. The language in Signal is manually set to English.

Might be related to [#11353](#) although the language itself on the other chat dates remain in english.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

#### 1. Factual Correctness

##### Definition:

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**Factually Incorrect Title:** "Camera app crashes when switching between front and rear cameras."

**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

## 2. Completeness

**Definition:** Completeness

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Language Switches from English to Another Language on Main Page

#### 132. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**133. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Date Issue on Main Page****134. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**135. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Date formatting changes on Main Screen with English Language Setting**

136. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

137. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Date Formatting Inconsistency on Main Page**138. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

139. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

140. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Language Switches from English to Another Language on Main Page
- ☐ Option 2: Date Issue on Main Page
- ☐ Option 3: Date formatting changes on Main Screen with English Language Setting
- ☐ Option 4: Date Formatting Inconsistency on Main Page
- ☐ None of the above

## 16. Bug description

Signal crashes on a specific single contact/chat, immediately upon opening a chat with that contact.

The other contact chats go fine.

This occurs since I attempted to send this person a web link.

There is this attempt active as a “draft message”. As soon as I open the chat, the draft appears and Signal crashes straight away.

I was able to circumvent the matter.

Signal tried to prepare a preview for that specific draft message (which contained a link to a website).

I disabled that feature in the chat settings (“generate link previews”).

Thereupon Signal properly opened the draft message, and I could handle it further.

The “generate link preview” feature was the cause of this crash for this specific link.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

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##### Definition:

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issues) should be considered a factual inaccuracy, as it misrepresents the provided details. For better understanding, see the example below.

**Factually Incorrect Title:** "Camera app crashes when switching between front and rear cameras."

**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

## 2. Completeness

**Definition:** Completeness

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Signal Crashes When Opening Specific Chat

**141. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**142. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: Signal Crashes When Sending Any Web Link****143. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**144. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Option 3: Signal Crashes When Opening Specific Chat Due to Link Preview in Draft Message

#### 145. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### 146. Completeness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Option 4: Chat Issue in Signal

#### 147. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

148. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

149. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Signal Crashes When Opening Specific Chat
- ☐ Option 2: Signal Crashes When Sending Any Web Link
- ☐ Option 3: Signal Crashes When Opening Specific Chat Due to Link Preview in Draft Message
- ☐ Option 4: Chat Issue in Signal
- ☐ None of the above

## 17. Bug description

I have an alphanumeric PIN. I deleted Signal from my phone and re-installed it for reasons. I was pleasantly surprised that I was able to restore my registration with my PIN only, without receiving SMS. It was easy to switch to an alphanumeric keyboard during the entry of my PIN.

However, later on, I got the PIN reminder screen. When I attempted to confirm my PIN, the keyboard was numeric and I was not able to change it to an alphanumeric keyboard. Eventually I worked around it by resetting my PIN (to the same alphanumeric PIN). Since then, when I confirm my PIN the keyboard opens up as alphanumeric.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

#### 1. Factual Correctness

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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while

taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

## 2. Completeness

### **Definition:** Completeness

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

## Option 1: Unable to Use Alphanumeric PIN During Signal Registration

### 150. **Factual Correctness** \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**151. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: PIN Confirmation Keyboard Issue****152. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**153. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Unable to Switch to Alphanumeric Keyboard for PIN Entry After Reinstalling Signal**

154. **Factual Correctness \****Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

155. **Completeness \****Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Keyboard Issue in Signal**156. **Factual Correctness \****Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

157. **Completeness \****Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



158. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Unable to Use Alphanumeric PIN During Signal Registration
- ☐ Option 2: PIN Confirmation Keyboard Issue
- ☐ Option 3: Unable to Switch to Alphanumeric Keyboard for PIN Entry After Reinstalling Signal
- ☐ Option 4: Keyboard Issue in Signal
- ☐ None of the above

## 18. Bug description

My OS crashed after getting a notification and opening it in the android conversation bubble feature.

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. You can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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### Definition and Explanation of the Evaluation Metrics.

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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

#### 2. Completeness

**Definition: Completeness**

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**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

**Option 1: OS Crashes After Opening Notification****159. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**160. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: App Crashes When Using Android Conversation Bubble****161. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**162. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Notification Issue****163. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

164. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: OS Crashes After Opening Notification in Android Conversation Bubble Feature**165. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

166. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

167. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: OS Crashes After Opening Notification
- ☐ Option 2: App Crashes When Using Android Conversation Bubble
- ☐ Option 3: Notification Issue
- ☐ Option 4: OS Crashes After Opening Notification in Android Conversation Bubble Feature
- ☐ None of the above

## 19. Bug description

Attempts to restore chat backup fail with "Incorrect Passphrase" error yet correct (verified) passphrase was used. Xposed is not installed. Signal-back produces an empty xml/empty "output" folder with the backup file.

This happens with Signal Version 6.41.3.1365 with three different backups, the oldest was definitely restored successful in the past and is the base for the actual backup. Referring to closed issue [#12743](#) and 7637 etc and a lot on reddit on this error.

Seems to be a common problem since years and nobody from the devs cares? Why?

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
- 2 - Fully or almost factually correct

At the end, choose the title you would prefer. you can select "None of the above" if you feel none of the options is correct or does not fulfill the requirement.

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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by

mentioning something that wasn't part of the original description.

## 2. Completeness

### **Definition:** Completeness

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**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

## Option 1: Backup Restoration Fails with 'Incorrect Passphrase' Error

### 168. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



169. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Option 2: Backup Restoration Fails Due to Xposed Installation

170. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

171. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Option 3: Backup Issue in Signal

172. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

173. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Backup Restoration Fails with 'Incorrect Passphrase' Error in Signal Version 6.41.3.1365 Due to Corrupted Backup Files**174. **Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

175. **Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

176. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Backup Restoration Fails with 'Incorrect Passphrase' Error
- ☐ Option 2: Backup Restoration Fails Due to Xposed Installation
- ☐ Option 3: Backup Issue in Signal
- ☐ Option 4: Backup Restoration Fails with 'Incorrect Passphrase' Error in Signal Version 6.41.3.1365 Due to Corrupted Backup Files
- ☐ None of the above

## 20. Bug description

The conversation bottom sheet now calls "phone contact" what is known in other places in the UI as "system contact".

Actual result: Multiple names are used throughout the app for the same thing.

Expected result: Use one name everywhere, whatever it is. (just don't call it "story", please)

### Q. Give a score for all the titles in the options.

For Completeness:

- 0 - Incomplete
- 1 - Mostly complete
- 2 - Fully or almost complete

For Factual Correctness:

- 0 - Factually incorrect
- 1 - Mostly factually correct
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**Explanation:** The bug description does not mention switching cameras; it mentions zooming while taking a video or picture. This makes the title factually incorrect because it introduces an error by mentioning something that wasn't part of the original description.

## 2. Completeness

**Definition:** Completeness

refers to whether the title covers all the critical aspects of the bug described. A complete title includes key details such as the action being performed, the result, and the context. We understand that choosing the title based on completeness can be subjective and may have personal biases, so it is important that you follow these definitions and ensure the title includes all the important information mentioned in the bug description. For better understanding, read the example below, where we have explained both complete and incomplete title.

**Incomplete:** "App freezes and reboots."

**Explanation:** This title is too vague. It doesn't specify what action caused the freeze and reboot, making it unclear and broad.

**Complete Title:** "Zooming while taking a video or a picture makes the phone reboot."

**Explanation:** This title is complete. It includes the key action (zooming while taking a video or a picture), the result (makes the phone reboot), and the context (while using the camera app), making it clear and easy to understand. Also, this title is factually correct and represents the logically follows from the description.

### Option 1: Inconsistent Naming for Contacts in the App

#### 177. Factual Correctness \*

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**178. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 2: App Crashes Due to Inconsistent Contact Names****179. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**180. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 3: Contact Issue in App**

**181. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**182. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Option 4: Inconsistent Naming: 'Phone Contact' vs. 'System Contact' in Conversation Bottom Sheet****183. Factual Correctness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**184. Completeness \***

*Mark only one oval.*

0	1	2
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

185. **Choose the title you would prefer: \***

*Mark only one oval.*

- ☐ Option 1: Inconsistent Naming for Contacts in the App
- ☐ Option 2: App Crashes Due to Inconsistent Contact Names
- ☐ Option 3: Contact Issue in App
- ☐ Option 4: Inconsistent Naming: 'Phone Contact' vs. 'System Contact' in Conversation Bottom Sheet
- ☐ None of the above

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