Shreve Memorial Library User Stories

Priority	Story Type	As a...	When I...	I want to...	so that...
A	Account	new user	access the homepage	request a library card	I have access to materials in person and online.
A	Account	new user	access the homepage	sign up for an online account	I have the ability to access content without the assistance of a librarian.
A	Account	returning user	access the homepage	sign in to my online account	I have access from anywhere.
B	Account	new user	register	I want to create a username and password or PIN	I don't always have to remember my library card to reserve items online.
C	Account	returning, casual user	lose my library card	request a replacement library card	my membership isn't interrupted.
C	Account	returning, casual user	access my account	pick a preferred branch	my reservations are always sent there.
A	Browsing	returning, casual user	don't have a specific material in mind	browse content I might be interested in straight from the homepage	I can discover new titles and authors.
A	Browsing	returning, casual user	browse the catalog	search by material type	I can see what's available in Xbox games or audiobooks.
C	Browsing	returning, casual user	don't have a specific material in mind	see staff recommendations	I have ideas of what to reserve next.
C	Browsing	returning, casual user	look for staff recommendations	see a bit about that librarian's taste	I know if I should take their advice.
C	Browsing	returning, casual user	look for staff recommendations	see results broken down by subgenre	I have a better chance of finding something that interests me.
A	Search Results	returning, casual user	my search doesn't return results	see similar suggested search terms	I have a better idea of what to look for in the catalog.
A	Search Results	returning, casual user	search the catalog	see results from both the catalog and the e-resources	I don't have to do a separate search.
A	Search Results	returning, casual user	find a material I might want to check out	see quickly if it's available at my branch	I know if I need to reserve and transfer it.
A	Search Results	returning, casual user	search or browse the catlog	filter my results by what's available now	I know how long I'll have to wait.
A	Search Results	returning, casual user	search or browse the catlog on my smartphone	see the results to display responsively	it's easy to search no matter where I am.
B	Search Results	returning, casual user	search or browse the catalog	see my search terms highlighted in each result	I don't have to dig into the item details very deeply.
C	Search Results	returning, casual user	search or browse the catalog	ask a librarian about the search results	I can better understand and refine the results.
A	Product Detail Pages	returning, casual user	finish reading a book I like	see recomendations based on that title	I can continue to find relevant content.
B	Product Detail Pages	returning, casual user	find a material I might want to check out	see other readers' ratings on a national level (filter my results by ratings)	I see what's popular.
A	Account	returning, super user	access my account	quickly see the due dates of my items	I can make sure they won't be late.
A	Account	returning, super user	access my account	see my items on hold and estimated availability dates	I can plan my trips to the library branch or cancel a hold.
B	Account	returning, super user	access my account	see my checkout history	I can reference things I've already read.
C	Account	returning, super user	access my account	see a total of my overdue fines	I know how soon I need to pay.
C	Account	returning, super user	access my account	pay my fines online	I don't have to go to the physical branch.
A	Search Results	returning, super user	search the catalog	see results from all available libraries within my consortium	I don't have to do separate searches for each.
B	Search Results	returning, super user	find an e-resource	see its available download formats	I know which device I need to claim at home.
A	Product Detail Pages	returning, super user	reserve a material	see an estimated date of availability	I know the first date I can expect it.
C	Product Detail Pages	returning, super user	find material I like	add it to a "to read" list	it's easy to find later.
C	Calendar	returning, super user	view the kids' event calendar	easily register for an event	I know I have a reserved spot.
C	Calendar	returning, super user	see there are no event spots available	be notified if a space opens up	I can still attend.
C	Calendar	returning, super user	When a new event is released	receive a notification	I don't miss out.
C	Calendar	returning, super user	find an event I like	subscribe to the event or calendar	I can be notified of future similar events.
engineering issue	Account	returning, super user	access the site	know the site will remember me	I don't have to login with my card number that I often forget.
Icebox	Virtual Book Club	returning, super user	can't attend a book club	chat with a similar local community online	I can still make connections with other readers.
Icebox	Account	new user	have trouble registering	I want to quickly ask a question	my registration process doesn't drag on.