# ITALIAN COFFEE SERVICES

Getting into the Canadian Market

### INTRODUCTION

- I.C.S sells services and products related to coffee to customers and consumers.
- Main service/product to consumers: "Coffee Education Program"
  - Started in Italy
  - Already working in Vancouver.
- I.C.S. are looking for cities that have similar growth behavior as Vancouver; and their people to implement their service: Coffee Education Program.
  - Toronto seems like a possible candidate.

#### **PROBLEM**

- If Toronto is the right place to address a new store, where should it be placed? Requirements for the right city:
  - Constant population growth over last 5 years
  - Constant income growth over last 5 years
- Requirements for the store:
  - Needs to be close to other coffee stores (to attract consumers).
  - Can not be on top of the other coffee stores because sometimes they are their customer for some products.
  - The job must be done with an statistical approach since there are too many local an international coffee stores around Toronto.
  - It needs to be in a borough where coffee shops are the main type of venue.

### **ANALYZING TORONTO**



TORONTO IS A POTENTIAL CANDIDATE FOR A NEW STORE

Sources: Ontario Population Projections Update Statistics Canada (See reference slide)

### WHERE IN TORONTO PART I

Zip codes, boroughs and neighborhood information:

|          | Borough     | Neighborhood                           |
|----------|-------------|--|
| Postcode |             |  |
| M1B      | Scarborough | Rouge, Malvern                         |
| M1C      | Scarborough | Highland Creek, Rouge Hill, Port Union |
| M1E      | Scarborough | Guildwood, Morningside, West Hill      |
| M1G      | Scarborough | Woburn                                 |
| M1H      | Scarborough | Cedarbrae                              |

Zip codes latitude and longitude information

|             | Latitude  | Longitude  |
|-------------|-----------|------------|
| Postal Code |           |            |
| M1B         | 43.806686 | -79.194353 |
| M1C         | 43.784535 | -79.160497 |
| M1E         | 43.763573 | -79.188711 |
| M1G         | 43.770992 | -79.216917 |
| M1H         | 43.773136 | -79.239476 |
|             |           |            |

Neighborhoods and their top venues.

```
----Adelaide, King, Richmond-
                 venue freq
          Coffee Shop
                       0.06
                  Café
                       0.05
           Steakhouse
                       0.04
                       0.04
                   Bar
   American Restaurant
                       0.04
----Berczy Park----
                      freq
               venue
         Coffee Shop
                       0.09
        Cocktail Bar
                       0.05
1
  Italian Restaurant
                      0.04
                Café
                      0.04
         Cheese Shop 0.04
4
```

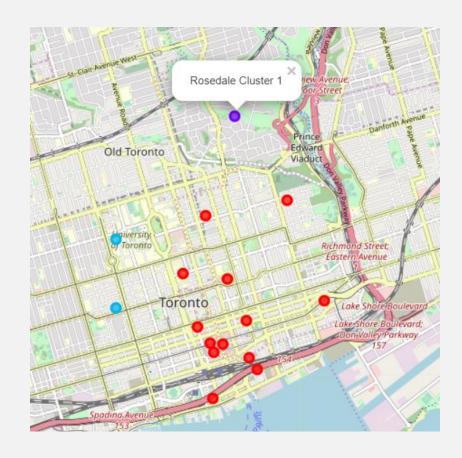
```
--Cabbagetown, St. James Town-
             venue freq
       Coffee Shop
                    0.09
        Restaurant 0.07
Italian Restaurant 0.04
       Pizza Place 0.04
            Bakery 0.04
--Central Bay Street----
             venue freq
       Coffee Shop 0.16
              Café
                    0.05
Italian Restaurant 0.05
      Burger Joint 0.03
    Sandwich Place 0.03
```

 Seems like in the borough Downtown Toronto must of their neighborhoods their top venue is related to coffee.

Sources:
Wikipedia Canada Zip codes
Canada Zip codes geolocation .csv
Foursquare API
(See reference slide)

## WHERE IN TORONTO PART II

|   | Postal<br>Code | Borough             | Neighborhood                      | Latitude  | Longitude  | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | Ċ |
|---|----------------|---------------------|-----------------------------------|-----------|------------|-------------------|-----------------------------|-----------------------------|---|
| 0 | M4W            | Downtown<br>Toronto | Rosedale                          | 43.679563 | -79.377529 | 1                 | Park                        | Playground                  |   |
| 1 | M4X            | Downtown<br>Toronto | Cabbagetown,<br>St. James<br>Town | 43.667967 | -79.367675 | 0                 | Coffee<br>Shop              | Restaurant                  |   |
| 2 | M4Y            | Downtown<br>Toronto | Church and<br>Wellesley           | 43.665860 | -79.383160 | 0                 | Coffee<br>Shop              | Japanese<br>Restaurant      | R |
| 3 | M5A            | Downtown<br>Toronto | Harbourfront,<br>Regent Park      | 43.654260 | -79.360636 | 0                 | Coffee<br>Shop              | Pub                         |   |
| 4 | M5B            | Downtown<br>Toronto | Ryerson,<br>Garden District       | 43.657162 | -79.378937 | 0                 | Coffee<br>Shop              | Clothing<br>Store           |   |
| 4 |                |                     |                                   |           |            |                   |                             |                             |   |



### **RESULTS**

- Toronto is a candidate for a store.
- After the cluster, Rosedale seems like a right place to open the first store in Toronto.
  - In Rosedale borough (Downtown Toronto), most of its neighborhoods its top venue are related to coffee.
  - Rosedale is close to many coffee shops but inside its neighborhood, coffee shops are not one of their top venue.

| Neighborhood | Latitude  | Longitude  | Cluster<br>Labels | 1st Most<br>Common<br>Venue | 2nd Most<br>Common<br>Venue | 3rd Most<br>Common<br>Venue | 4th Most<br>Common<br>Venue | 5th Most<br>Common<br>Venue | 6th Most<br>Common<br>Venue | 7th Most<br>Common<br>Venue | 8th Most<br>Common<br>Venue       | 9th Most<br>Common<br>Venue |
|--------------|-----------|------------|-------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------------|-----------------------------|
| Rosedale     | 43.679563 | -79.377529 | 1                 | Park                        | Playground                  | Trail                       | Women's<br>Store            | Department<br>Store         | Ethiopian<br>Restaurant     | Electronics<br>Store        | Eastern<br>European<br>Restaurant | Dumpling<br>Restaurant      |

### CONSIDERATIONS

- We are just considering the top venues of the zone.
- Safety, neighborhood and borough policies are not part of the estimate and analysis
- We can only tell in which borough and neighborhood should the store open, we can not say precisely the coordinates of the store.
- We do not consider if the neighborhood is attractive enough to open the store.
- We are only considering the people behavior towards coffee.

### FINAL THOUGHTS

- There are other neighborhoods around that the store might work.
- We are considering specifically Rosedale because coffee is not even part of the cluster.
- We don't agree that the airport could be a right neighborhood, even though that coffee is not its top venue.
  - People use airports to travel not to drink coffee every weekday.

### **REFERENCES**

- Wikipedia: https://en.wikipedia.org/wiki/List\_of\_postal\_codes\_of\_Canada:\_M
- Geospatial\_Coordinates.csv
- Foursquare API:
   https://api.foursquare.com/v2/venues/explore?&client\_id={}&client\_secret={}&v ={}&ll={},{}&radius={}&limit={}
- Ontario Population Projections:
   <a href="https://www.fin.gov.on.ca/en/economy/demographics/projections/">https://www.fin.gov.on.ca/en/economy/demographics/projections/</a>
- <u>Statistics Canada:</u> <u>https://www150.statcan.gc.ca/t1/tbl1/en/cv.action?pid=1110023901#timeframe</u>