

Introduction to Data Science

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Introduction

Let's first introduce the general term of data science. It is a new and important discipline that can be viewed as:

- An amalgamation of classical disciplines such as statistics, data mining, databases, and distributed systems,
- With additional new challenges constantly emerging and making the field highly dynamic and appealing.

The problems grow in terms of size ("Big data") and complexity of the questions to be answered. But the basic job can be summarized as:

- Input: data \Rightarrow Processed by data scientist (with tools) \Rightarrow Output: value
- Where the skills of a data scientist is the combination of: open mind, human interest, analytical skills, creativity, business-benefiting weighting, ...
- Or in other terms as can be seen in 0.1

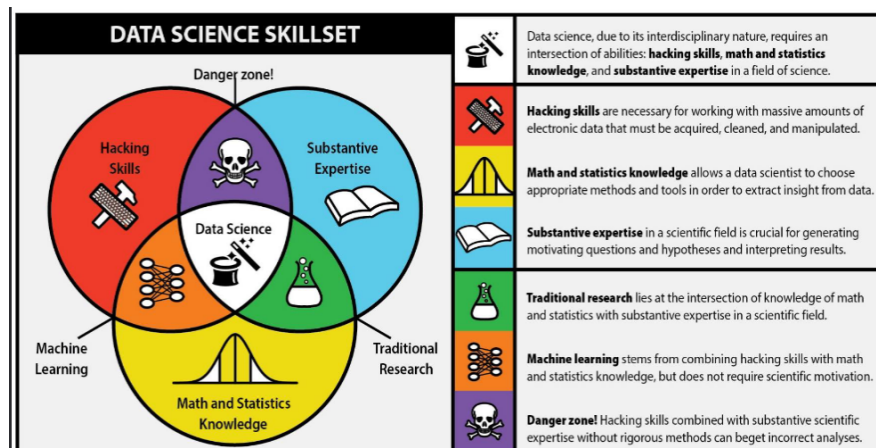


Figure 0.1: Skillset of a data scientist

With the growing importance of data and digitalization, organizations are looking for data scientists, maybe outnumbering computer scientists in the future. Important is the ability to handle data in any form, so basically the need for an all-around skilled "data wizard". This importance can be further highlighted when looking at the tech-development over the past 20 to 30 years. While the hardware got tremendously cheaper, faster, and more compact (20 times faster for MIP = mixed integer programs), also software has progressed in terms of speed (50 times faster for MIP). Interesting to look at is also the aspect of automation.

Dimensions of data science are:

- The different types of data (structured or unstructured, text, images, events, ...)
- The different types of tasks (supervised or unsupervised, ...)

- Human versus machine (Who does what?)
- Algorithm versus visualization (What is needed?)
- Flexibility versus usability
- Scalability versus quality (exact versus heuristics)
- Responsibility versus utility (accuracy and precision versus fairness, privacy, transparency, ...)

Besides raw data science, interesting to look at is also the connection to process science. The interplay between process and data science (PADS) leads to the term of process mining. Imagine the connection as shown in 0.2.

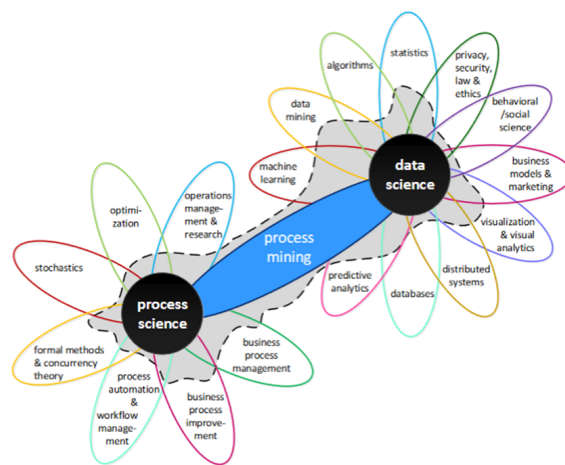


Figure 0.2: Interplay between process science and data science

And as the final part of the introduction, we will now see the general covered topics in this course:

- Basic data exploration and visualization
- Decision trees, regression, support vector machines
- Neural networks, evaluation of supervised learning problems, clustering
- Frequent items sets, association rules, sequence mining, process mining, text mining
- Data preprocessing, data quality and binning, visual analytics and information visualization
- Responsible data science
- Big data technologies

1 Basics of data science

1.1 Data science pipeline

First, we are going to look at how data is processed in terms of the **data science pipeline** as it can be seen in 1.1.

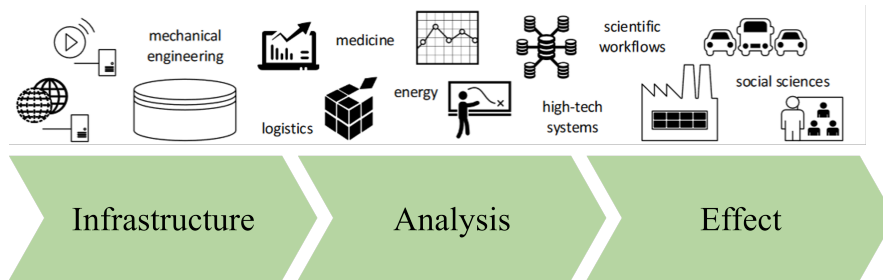


Figure 1.1: Pipeline of data science

Let's look at the individual components. The first step to pay attention to when wanting to handle data is the **infrastructure** with the keywords "**volume and velocity**". The main challenge is making things scalable and instant. Important terms are for example:

- Instrumentation
- Big data infrastructures, distributed systems
- Data engineering (databases and data management)
- Programming
- Security
- Scalability, responsiveness

Next, we have the step of the actual **analysis** concerned with **extracting knowledge** from data. The core challenge can be put as providing answers to known and unknown unknowns. Important terms are for example:

- Statistics
- Data and process mining
- Machine learning, artificial intelligence
- Operations research
- Algorithms
- Visualization

Finally, we also need to be concerned with the **effect** of our results on people, organizations, and society. The main challenge of this pipeline step is to do **responsibly** perform data handling. Important terms are for example:

- Ethics and privacy

- IT law
- Human-technology interaction
- Operations management
- Business models
- Entrepreneurship

This course will look into all the steps of the pipeline, but the main focus lies on the data analysis.

1.2 Four generic data science questions

Important to answering all these questions is to keep attention to all three pipeline steps, so not only what analysis we need to perform to answer them, but also how we collect our input (data) and how to deal with our output (result).

Nonetheless, here are the four generic data science questions, with variety in terms of difficulty and predicting the future:

1. **What** happened?
2. **Why** did it happen?
3. What will happen in the **future**?
4. What is the **best** that can happen?

1.3 Types of data

Now that we know that we have some kind of data as our input, we need to take a look at what this data can look like. Generally speaking, there are two types:

- | | |
|-------------------|--|
| Structured data | • Structured data like age, time, gender, class, etc., and |
| Unstructured data | • Unstructured data like text, audio, video, etc. |

For **structured data** we have a further subdivision into structured data types. The data types depicted in 1.2 will be described in detail.

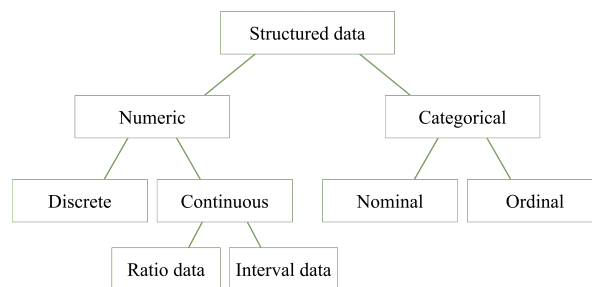


Figure 1.2: Overview structured data types

- **Categorical data** can be stored and identified based on names or labels given to them and is also known as "qualitative" data. Matching can be applied, where data is grouped based on similarities. Categorical data
- Concretely, **nominal data** or naming data has a label and its characteristic similar to a noun and doesn't imply an order. Nominal data
 - Example: name, color=red, country=NL
- **Ordinal data** on the other hand is ranked, ordered, or used on a rating scale. This means, you can count and order ordinal data but are not able to measure it. Ordinal data
 - Example: risk=medium, score=good
- In contrast to categorical data, we also have **numerical data** referring to data in the form of numbers instead of another language or descriptive form. It is also known as "quantitative" data. Important is the ability to be statistically and arithmetically calculated (allowing for +, -, >, =, ...). Numerical data
- One subtype of numerical data is **discrete data** representing countable items, that are collected in a list (finite or infinite). Discrete data
 - Example: number of items=5, age=18
- Then, there's also **continuous data** in the form of intervals or ranges. The data represents measurements with their intervals falling on a number line (so counting isn't involved). Continuous data
- Continuous data can now be further distinguished. One subtype is **interval data** where the data can be measured only along a scale at equal distances from each other, so only addition and subtraction operations are allowed. There is no true zero (and hence no ·, /). Interval data
 - Example: data=11-11-2018, temp=18.5°C
- And finally, we have **ratio data** describing measurement with a defined (true) zero point. Ratio data
 - Example: dropout=33%, speed=128.34km/h

For **unstructured data**, we just take the raw data and interpret it as a stream of bits. This goes for text, audio, images, signals, and videos exactly the same. Examples can be seen in 1.3.

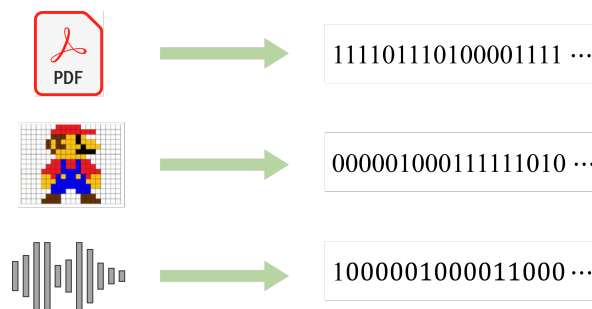


Figure 1.3: Input for unstructured data

Data can now be stored and ordered together by putting it into **tables**. Concretely, Tabular data

columns represent different features (can be different kinds of data types) whereas rows describe data instances. Examples can be seen in 1.4.

| feature | | | | | | | |
|----------|-------------|------------|---------------|---------|-------|-----------------|-------|
| Order id | Product | Price | Date | From | To | Message | Image |
| 32424 | 718 Cayman | 66.000 | 21-10-2018 | Sue | Peter | "How are you?" | 😊 |
| 34535 | 911 Carrera | 102.000 | 22-10-2018 | Peter | Sue | "Very good!" | 👍 |
| 43555 | 911 Turbo | 154.000 | 24-10-2018 | Peter | Mary | "Let's go out." | 👯 |
| ... | ... | ... | ... | ... | ... | ... | ... |
| Ordinal | Nominal | Ratio data | Interval data | Nominal | | Unstructured | |

Figure 1.4: Table data with data types