

# Firmware upgrade instruction

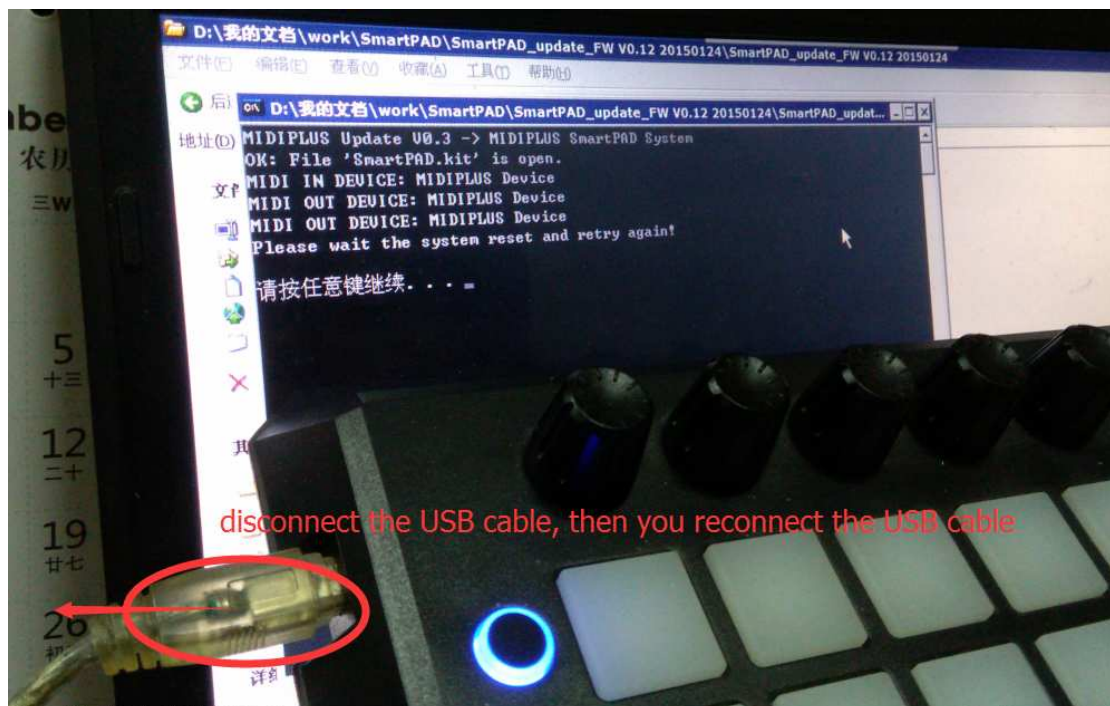
**20150124**

**Step 1:** SmartPAD connected to the computer, observation SmartPAD to work normally, Check the computer's device manager, “device manager” have a device of SmartPAD, the following chart.



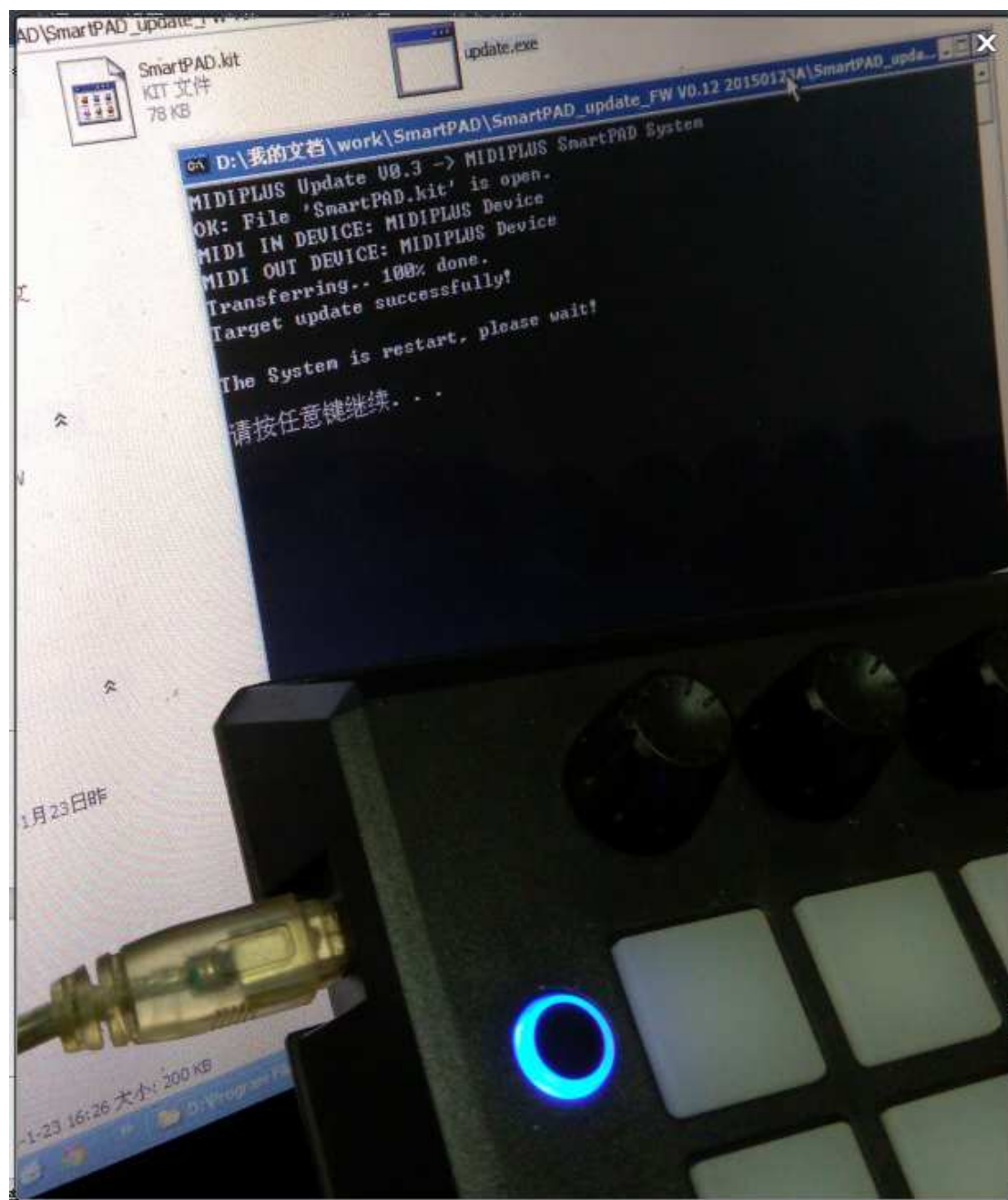
**Hint:** You must use the **Microsoft Windows XP** system. Firmware upgrade, you can't open the MIDI software (such as LIVE9), MIDI software will take up the SmartPAD USB devices, you won't be able to upgrade the firmware program.

**Step2:** Open the firmware update software“update.exe”, The software prompts:‘Please wait the system reset and retry again!’, you need to disconnect the USB cable, then you reconnect the USB cable to the SmartPAD, close the software “update.exe”.



**Step3:** SmartPAD to restart the power supply, Open the firmware update software“update.exe”, the state of the firmware update, the following chart.





## Problem analysis

Picture 1:



Upgrade firmware upgrade only in Windows XP system. You can't in the Windows 7 or 8 system or higher upgrade system to upgrade the firmware.



## Picture 2:

Upgrade status: SmartPAD the upgrade mode, the SmartPAD function is abnormal, can only display the USB equipment, equipment for: "SmartPAD\_Bootloader".

