

# Merritt Mason

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## PROFILE

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Motivated IT professional pursuing an AAS in IT – Computer Programming and Development at Rowan-Cabarrus Community College, with a certificate in Information Technology Essentials and ongoing preparation for CompTIA A+ Core 2 and IT Technical Support Specialist certifications. Experienced with Microsoft Office Suite (Word, Excel, PowerPoint, Access), hardware configuration, and system administration across Windows, macOS, and Linux environments. Proficient in building custom PCs, managing NAS servers, configuring networks, and working with SQL-based databases. Strong foundation in IT support, troubleshooting, and infrastructure, with a focus on delivering reliable, user-centered solutions.

## EDUCATION

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### IT Computer Programming and Development AAS

*Rowan Cabarrus Community College*

Dean's List

Expected Fall 2025

Salisbury, NC

### Computer Science

*The University of Alabama*

Expected Spring 2026

Tuscaloosa, AL

### Information Technology, Essentials Certificate

*Rowan Cabarrus Community College*

Dean's List

Received Spring, 2025,

Salisbury, NC

## PROFESSIONAL EXPERIENCE

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### American Red Cross Lifeguard Instructor/Lifeguard *J.F. Hurley YMCA, Salisbury, NC November 2023 - Present*

- Train and certify new lifeguards in CPR, first aid, water rescues, emergency response, and emergency oxygen usage.
- Teach, evaluate, and enforce American Red Cross safety protocols.
- Conduct lifeguard recertification and in-service training to ensure continued compliance with safety standards.

### Aquatic Facility Director *Trump National Golf Club Charlotte, Mooresville, NC May 2023 - August 2023*

- Managed lifeguard operations at Trump National Golf Club Charlotte, overseeing a team of 15.
- Operated a three-pool facility featuring a large water slide.
- Maintained a safe environment for patrons and ensured proper pump room procedures.

### Lifeguard/Shift Leader *The University of Alabama, Tuscaloosa, AL November 2022 - May 2023*

- Worked at the university's aquatic center with a team of 30 lifeguards.
- Maintained safety at a facility featuring an Olympic-sized pool, high-dive platforms, and diving boards.
- Familiarized with pump room operations, including chemical handling, water levels, and drain maintenance.

## CERTIFICATIONS

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### Microsoft Office Specialist (Word, Excel, PowerPoint, Access)

*Issued 2016*

### CompTIA A+ Core 2 (In Progress)

*Testing Fall 2025*

### IT Technical Support Specialist (In Progress)

*Testing Fall 2025*

### Autodesk Inventor 3D Certification

*Issued 2017*

### SolidWorks Academic Certification

*Issued 2021*