DESIGN THINKING + RAPID PROTOTYPING

RJ Owen, Director of User Experience Lori Kirkland, VP of Experience Innovation Tyler Merry, UX Designer

SKETCH YOUR IDEA. 5 MINUTES.

INTERVIEWS. 4 MINUTES EACH. List major activities, behaviors, and pain-points in your partner's experience.

DIG DEEPER. 3 MINUTES EACH. Ask "why." Go for story. Understand your partner's underlying motivations.

GENERATE POINT-OF-VIEW STATEMENTS. 3 MINUTES.

As many as you can. partner: needs a way to: because (or "but" or "surprisingly"):

SKETCH AT LEAST FIVE RADICAL WAYS TO MEET YOUR PARTNER'S NEED. 5 MINUTES.

Your problem statement:	$Radical\ solutions:$		

GET FEEDBACK. 5 MINUTES EACH. Get feedback from your partner on your sketched out design ideas.

GET FEEDBACK. FOUR MINUTES EACH. What could be improved? What's working? New questions: New ideas to explore:

BRAINSTORM WAYS TO IMPLEMENT DESIGN THINKING IN THE NEXT 2 MONTHS. If I had a billion dollar budget I would... Who else should be involved? For very little budget I could.... What should I do to get started?

THANKS!

TYLER MERRY

• tyler.merry@universalmind.com

www.universalmind.com