

# Mert Acun

Ottawa, ON

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in mert-acun

mertacun

Portfolio Website: <https://mertacun.github.io>

## EDUCATION

### Algonquin College

Web Development and Internet Applications

Ottawa, ON

Sept. 2023 - Present

- GPA: 3.94 / 4.0
- Dean's Honours List in Fall 2023 and Winter 2024

**Areas of learning:** Front End Development, Back End Development, Database Design and Management, Network Operating Systems, Web Project Management

## PROGRAM-RELATED SKILLS

**Accessibility and Inclusive Design:** Dedicated to creating accessible websites for all users, including those with disabilities. I follow WCAG guidelines to ensure websites are perceivable, operable, understandable, and robust. This includes keyboard navigation, text alternatives for non-text content, high color contrast, and clear navigation. My goal is to improve user experience and promote equality.

**Programming Languages and Frameworks:** Experienced with HTML, CSS, JavaScript, jQuery, Bootstrap, SQL, C#, ASP.NET, Python, and PHP. Skilled in using RESTful APIs and ensuring cross-browser compatibility.

**Development Tools:** Experienced with Visual Studio Code, PyCharm, DataGrip, Figma, and the version control system Git.

**Database Management:** Skilled in designing, implementing, and managing databases (MySQL) for data retrieval needs.

**Project Management:** Skilled in project management concepts and strategies, contributing effectively as a team member. Familiar with Agile methodologies and Scrum for efficient project planning and task management.

## PROJECTS

### Multilingual Customer Feedback Hub | HTML, CSS, JavaScript

Apr. 2024 - May 2024

- Developed a Multilingual Customer Feedback Hub to enhance user feedback accessibility.
- Created this app to address the needs of many people in Canada who cannot speak the official languages confidently, encouraging them to provide feedback.
- Enabled users to select their preferred language for writing feedback, improving user experience.
- Translated feedback in real-time to the store's preferred language using Google Translate API, ensuring effective communication.
- Focused on accessibility by incorporating features for users with disabilities, such as screen reader compatibility and keyboard navigation.
- Ensured the application is fully responsive, performing optimally on all devices.
- You can see the live demo on my portfolio website.

- Conceptualized and designed the user interface for a movie database website using Figma, incorporating user experience and interface design best practices through feedback and testing.
- Engineered wireframes and prototypes to effectively visualize the layout and flow of the website.
- Collaborated with classmates to gather feedback and iteratively refine the design, demonstrating effective communication and teamwork skills.

## WORK EXPERIENCE

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### Cashier Assistant

*Costco Wholesale*

Sept. 2023 – Present

*Ottawa, ON*

- Efficiently packed member orders, implemented cleaning protocols, and provided exceptional member service, resulting in a 20% increase in positive customer feedback.
- Collaborated with team members to efficiently manage checkout lines during peak hours, minimizing wait times for members by an average of 10 minutes.
- Received consistent positive feedback for exceeding performance targets and contributing to a positive team culture. Commended with a picture displayed on the wall in January 2024 for receiving notable positive feedback from customers.

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### Language Teacher

*Ministry of National Education*

Oct. 2016 – Aug. 2023

*Izmir, Turkey*

- Created and taught lesson plans that helped students of all levels improve their language skills.
- Led fun and interactive classes, which improved student test scores by 15%.
- Ran language clubs and conversation groups to help students practice speaking.
- Gave individual feedback to students, leading to high student satisfaction.
- Guided new teachers by sharing tips and best practices.

## VOLUNTEER EXPERIENCE

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### Computer Teacher

*Educational Volunteers Foundation*

Feb. 2015 - June 2015

*Eskisehir, Turkey*

- Facilitated interactive computer lessons for children, fostering enthusiasm for fundamental computer skills.
- Crafted a dynamic educational atmosphere that encouraged curiosity and foundational understanding of technology among young learners.

## CERTIFICATIONS

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- **Web Design for Web Developers** Course Certificate, Udemy, 2022
- **Introduction to Flutter Development Using Dart** Course Certificate, The App Brewery, 2020
- **Python: Programming From A to Z** Course Certificate, Udemy, 2020
- **Adobe InDesign** Course Certificate, International Open Academy, 2019