



Mert Ali Uludağ

IT Business and System Analyst

EDUCATION

Eskisehir Osmangazi University	2021
Economics	2017
Bachelor's Degree	

COURSES

Introduction to AI	Global AI Hub
SQL Training Program	Dip Consulting
Big Data And Business Analysing	KUGIM
Algorithm Development	Udemy
SWOT Analysis	Business and Economics Club
Business Healty And Security	IIENSTITU
Project Documentation	Eskisehir Youth Center

VOLUNTEER WORKS

ESOGU Business and Economics Club	2020
Coordinator of Design and Social Media	2018
Board Member	
ESOGU AKUT Community	2020
Volunteer	2017

LANGUAGE

Turkish : Native	English : Fulent
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HOBIES

- Playing Guitar
- Drawing
- Painting
- Camping
- Cycling

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Istanbul

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in LinkedIn

G GitHub

TOOLS & TECHNOLOGIES

- SQL • Python • JavaScript • HTML • CSS • Trello • Jira • Postman
- Miro • Whimsical • AXURE RP • MS Office • Adobe Illustrator
- Canva • DataGrip • TeamCity • DBeaver

EXPERIENCES



IT Business and System Analyst

Istanbul, Turkiye

Present
October 2023

IQB Solutions is a software consulting company specified for energy sector. This company is a part of Çalık Group Companies. The company producing technological transformation projects and R&D projects for all of the electric sector.



IT Business and System Analyst

Nicosia, Cyprus

August 2023
March 2022

Near East Technology, a subsidiary of Near East Group— one of the largest holding companies in Northern Cyprus— provides comprehensive internal and external IT solutions.



IT Business and System Analyst (Internship)

Istanbul, Turkiye

March 2022
July 2021

DIP Consulting müşterilerine havacılık, bankacılık, perkende, sigortacılık gibi pek çok sektörde yazılım danışmanlığı ve büyük veri çözümleri sunan bir yazılım danışmanlığı şirketidir.



Bank Staff (Internship)

Istanbul, Turkiye

October 2019
August 2019

VakıfBank is a bank of Turkish government. This bank is the most valuable second bank of the Turkiye.

PROJECTS

IQB Solutions

IT Business and System Analyst
Istanbul, Turkiye

- Requirements analysis and preparation of analysis documents
- Creating prototypes using Miro and Axure RP
- Preparing analysis diagrams with tools such as Miro, Excalidraw, and Visio
- Creating analysis-related tasks (Jira)
- Managing test processes
- Product development across 16 different clients and 12 different variations
- Monitoring regulations and industry requirements
- Business development
- Database design
- Creating report views and SQL querying
- Preparing proposals for additional feature development
- Integrations and scheduled jobs
- Creating document templates with Adobe Acrobat
- Preparing user manuals
- Version planning and deployment processes

UTILON DCC – Electricity Distribution Management System & Unlicensed Electricity Generation Management System

- Process, document, and reporting management for project, connection, and grid facility processes in electricity distribution
- Process, document, and reporting management for project, connection, and grid facility processes related to renewable energy generation
- A customized Support Desk Management and Call Center module for the application
- An e-signature application developed in compliance with TÜBİTAK standards
- Preparation of SQL views for audit and periodic EPDK reports, which cannot be modified through the user interface
- Built-in dynamic reporting tool and reporting application
- Integrations with SAP, GIS, NVI (Civil Registry), GIB (Revenue Administration), and the Investment Management System
- AI-powered solutions for process management
- Used by 17 electricity distribution companies

Near East Technology

IT Business and System Analyst
Nicosia, Cyprus

- Requirements analysis and preparation of analysis documentation
- Creating prototypes using Miro and Whimsical
- Manual testing
- Preparing test scenarios
- Creating user guides
- Version planning and deployment processes

NETPOS – Stock and Inventory Management System

- Supply chain control
- Stock tracking and inventory management
- Product profitability tracking and reporting
- Invoicing
- POS (Point of Sale) application (barcode scanning, sales, and return operations)

MINIMUS – School Management System

- Management and reporting of all student processes from school admission to graduation
- Management and reporting of all processes related to teachers and administration
- Administrative features including course assignment, exam processes, attendance tracking, grading systems (aligned with both the Turkish and UK education systems), elective courses and clubs, and student transportation tracking
- Student tuition and debt management, along with all student-related documentation
- Student grade and performance tracking
- Reporting for parents

EnVision – Electronic Document Management System (EDMS)

- Configuration of EDMS workflows tailored to group companies and their processes
- Creation and implementation of process algorithms
- Communication and requirements analysis with the application developer company, CBK Soft
- Served as the product owner in the project

Turkish Airlines – THY CRM Database Project

- CRM application development

Türkiye Finans Participation Bank – CBRT Periodic Reporting Application (DIP Legal)

- Data validation and generation of periodic reports submitted to the Central Bank of the Republic of Türkiye (CBRT)
- Transmission of validated reports to CBRT services

BUPA Acıbadem Insurance – SBM Periodic Reporting Application (DIP Legal)

- Data validation and generation of periodic reports submitted to the
- Insurance Information and Monitoring Center (IIMC)
- Transmission of reports to relevant IIMC services

Donkey

- Car-sharing application
- Features: Registration, Route Creation, Route Search, Finding Passengers, Communication and Negotiation, Trip Fare Calculation
- Driver and Hitchhiker profile management
- Trip rating and reviews

Personal Project

- Analysis of product requirements and business development activities aimed at solving transportation and traffic problems in Northern Cyprus
- Interface design and creation of diagrams using Miro