



# Mert Ali Uludağ

## IT Business and System Analyst



E-mail:

mertaliuludag@gmail.com



LinkedIn



GitHub



Phone:

+90 531 491 85 80



Address:

Istanbul



Website:

[mertali.github.io/mertaliuludag](https://mertali.github.io/mertaliuludag)

### TOOLS & TECHNOLOGIES

• SQL • Python • JavaScript • HTML • CSS • Trello • Jira • Postman  
• Miro • Whimsical • AXURE RP • MS Office • Adobe Illustrator  
• Canva • DataGrip • TeamCity • DBeaver

### EDUCATION

**Eskisehir Osmangazi University** 2021  
Economics 2017  
Bachelor's Degree

### COURSES

**Introduction to AI** Global AI Hub

**SQL Training Program** Dip Consulting

**Big Data And Business Analysing** KUGIM

**Algorithm Development** Udemy

**SWOT Analysis** Business and Economics Club

**Business Healty And Security** ILENSTITU

**Project Documentation** Eskisehir Youth Center

### VOLUNTEER WORKS

**ESOGU Business and Economics Club** 2020  
Coordinator of Design and Social Media 2018  
Board Member

**ESOGU AKUT Community** 2020  
Volunteer 2017

### LANGUAGE

**Turkish** : Native

**English** : Fulent

### HOBIES

• Playing Guitar • Drawing • Painting  
• Camping • Cycling

### EXPERIENCES



**IT Business and System Analyst**

Istanbul, Turkiye

Present

October 2023

**IQB Solutions** is a software consulting company specified for energy sector. This company is a part of Çalık Group Companies. The company producing technological transformation projects and R&D projects for all of the electric sector.



**IT Business and System Analyst**

Nicosia, Cyprus

August 2023

March 2022

**Near East Technology**, a subsidiary of Near East Group — one of the largest holding companies in Northern Cyprus — provides comprehensive internal and external IT solutions.



**IT Business and System Analyst (Internship)**

Istanbul, Turkiye

March 2022

July 2021

**DIP Consulting** müşterilerine havacılık, bankacılık, perkende, sigortacılık gibi pek çok sektörde yazılım danışmanlığı ve büyük veri çözümleri sunan bir yazılım danışmanlığı şirkettir.



**Bank Staff (Internship)**

Istanbul, Turkiye

October 2019

August 2019

**VakıfBank** is a bank of Turkish government. This bank is the most valuable second bank of the Türkiye.

# PROJECTS



## **IQB Solutions**

IT Business and System Analyst  
Istanbul, Türkiye

- Requirements analysis and preparation of analysis documents
- Creating prototypes using Miro and Axure RP
- Preparing analysis diagrams with tools such as Miro, Excalidraw, and Visio
- Creating analysis-related tasks (Jira)
- Managing test processes
- Product development across 16 different clients and 12 different variations
- Monitoring regulations and industry requirements
- Business development
- Database design
- Creating report views and SQL querying
- Preparing proposals for additional feature development
- Integrations and scheduled jobs
- Creating document templates with Adobe Acrobat
- Preparing user manuals
- Version planning and deployment processes



## **Near East Technology**

IT Business and System Analyst  
Nicosia, Cyprus

- Requirements analysis and preparation of analysis documentation
- Creating prototypes using Miro and Whimsical
- Manual testing
- Preparing test scenarios
- Creating user guides
- Version planning and deployment processes



## **DIP Consulting**

IT Business and System Analyst  
(Internship)  
Istanbul, Türkiye

- Manual testing based on test scenarios
- Creating analysis documentation
- Developing test scenarios
- Requirements analysis
- Writing reporting SQL queries
- Version planning and deployment processes



## **Personal Project**

- Analysis of product requirements and business development activities aimed at solving transportation and traffic problems in Northern Cyprus
- Interface design and creation of diagrams using Miro

## **UTILON DCC – Electricity Distribution Management System & Unlicensed Electricity Generation Management System**

- Process, document, and reporting management for project, connection, and grid facility processes in electricity distribution
- Process, document, and reporting management for project, connection, and grid facility processes related to renewable energy generation
- A customized Support Desk Management and Call Center module for the application
- An e-signature application developed in compliance with TÜBİTAK standards
- Preparation of SQL views for audit and periodic EPDK reports, which cannot be modified through the user interface
- Built-in dynamic reporting tool and reporting application
- Integrations with SAP, GIS, NVI (Civil Registry), GIB (Revenue Administration), and the Investment Management System
- AI-powered solutions for process management
- Used by 17 electricity distribution companies

## **NETPOS – Stock and Inventory Management System**

- Supply chain control
- Stock tracking and inventory management
- Product profitability tracking and reporting
- Invoicing
- POS (Point of Sale) application (barcode scanning, sales, and return operations)

## **MINIMUS – School Management System**

- Management and reporting of all student processes from school admission to graduation
- Management and reporting of all processes related to teachers and administration
- Administrative features including course assignment, exam processes, attendance tracking, grading systems (aligned with both the Turkish and UK education systems), elective courses and clubs, and student transportation tracking
- Student tuition and debt management, along with all student-related documentation
- Student grade and performance tracking
- Reporting for parents

## **EnVision – Electronic Document Management System (EDMS)**

- Configuration of EDMS workflows tailored to group companies and their processes
- Creation and implementation of process algorithms
- Communication and requirements analysis with the application developer company, CBK Soft
- Served as the product owner in the project

## **Turkish Airlines – THY CRM Database Project**

- CRM application development

## **Türkiye Finans Participation Bank – CBRT Periodic Reporting Application (DIP Legal)**

- Data validation and generation of periodic reports submitted to the Central Bank of the Republic of Türkiye (CBRT)
- Transmission of validated reports to CBRT services

## **BUPA Acıbadem Insurance – SBM Periodic Reporting Application (DIP Legal)**

- Data validation and generation of periodic reports submitted to the
- Insurance Information and Monitoring Center (IIMC)
- Transmission of reports to relevant IIMC services

## **Donkey**

- Car-sharing application
- Features: Registration, Route Creation, Route Search, Finding Passengers, Communication and Negotiation, Trip Fare Calculation
- Driver and Hitchhiker profile management
- Trip rating and reviews