Mert Ali Uludağ
IT Business and System Analyst

E-mail: mertaliuludag@gmail.com

Phone: +90 531 491 85 80

Address: Istanbul

Website: merttali.github.io/mertaliuludag

LinkedIn

GitHub

TOOLS & TECHNOLOGIES

• SQL • Python • JavaScript • HTML • CSS • Trello • Jira • Postman • Miro • Whimsical • AXURE RP • MS Office • Adobe Illustrator • Canva • DataGrip • TeamCity • DBeaver

EDUCATION

Eskisehir Osmangazi University 2021
Economics 2017
Bachelor's Degree

COURSES

Introduction to AI Global AI Hub

SQL Training Program Dip Consulting

Big Data And Business Analysing KUGIM

Algorithm Development Udemy

SWOT Analysis Business and Economics Club

Business Healty And Security IIENSTITU

Project Documentation Eskisehir Youth Center

VOLUNTEER WORKS

ESOGU Business and Economics Club 2020
Coordinator of Design and Social Media 2018
Board Member

ESOGU AKUT Community 2020
Volunteer 2017

LANGUAGE

Turkish : Native **English :** Fulent

HOBIES

• Playing Guitar • Drawing • Painting
• Camping • Cycling

EXPERIENCES

IT Business and System Analyst Present
Istanbul, Turkiye October 2023

IQB Solutions is a software consulting company specified for energy sector. This company is a part of Çalık Group Companies. The company producing technological transformation projects and R&D projects for all of the electric sector.

IT Business and System Analyst August 2023
Nicosia, Cyprus March 2022

Near East Technology, a subsidiary of Near East Group — one of the largest holding companies in Northern Cyprus — provides comprehensive internal and external IT solutions.

IT Business and System Analyst (Internship) March 2022
Istanbul, Turkiye July 2021

DIP Consulting is a software consulting company that delivers software consultancy and big data solutions to clients across various sectors, including aviation, banking, retail, and insurance.

Bank Staff (Internship) October 2019
Istanbul, Turkiye August 2019

VakıfBank is a bank of Turkish government. This bank is the most valuable second bank of the Turkiye.

IQB Solutions
IT Business and System Analyst
Istanbul, Turkiye

- Requirements analysis and preparation of analysis documents
- Creating prototypes using Miro and Axure RP
- Preparing analysis diagrams with tools such as Miro, Excalidraw, and Visio
- Creating analysis-related tasks (Jira)
- Managing test processes
- Product development across 16 different clients and 12 different variations
- Monitoring regulations and industry requirements
- Business development
- Database design
- Creating report views and SQL querying
- Preparing proposals for additional feature development
- Integrations and scheduled jobs
- Creating document templates with Adobe Acrobat
- Preparing user manuals
- Version planning and deployment processes

UTILON DCC – Electricity Distribution Management System & Unlicensed Electricity Generation Management System
- Process, document, and reporting management for project, connection, and grid facility processes in electricity distribution
- Process, document, and reporting management for project, connection, and grid facility processes related to renewable energy generation
- A customized Support Desk Management and Call Center module for the application
- An e-signature application developed in compliance with TÜBİTAK standards
- Preparation of SQL views for audit and periodic EPDK reports, which cannot be modified through the user interface
- Built-in dynamic reporting tool and reporting application
- Integrations with SAP, GIS, NVI (Civil Registry), GIB (Revenue Administration), and the Investment Management System
- AI-powered solutions for process management
- Used by 17 electricity distribution companies

Near East Technology
IT Business and System Analyst
Nicosia, Cyprus

- Requirements analysis and preparation of analysis documentation
- Creating prototypes using Miro and Whimsical
- Manual testing
- Preparing test scenarios
- Creating user guides
- Version planning and deployment processes

NETPOS – Stock and Inventory Management System
- Supply chain control
- Stock tracking and inventory management
- Product profitability tracking and reporting
- Invoicing
- POS (Point of Sale) application (barcode scanning, sales, and return operations)

MINIMUS – School Management System
- Management and reporting of all student processes from school admission to graduation
- Management and reporting of all processes related to teachers and administration
- Administrative features including course assignment, exam processes, attendance tracking, grading systems (aligned with both the Turkish and UK education systems), elective courses and clubs, and student transportation tracking
- Student tuition and debt management, along with all student-related documentation
- Student grade and performance tracking
- Reporting for parents

EnVision – Electronic Document Management System (EDMS)
- Configuration of EDMS workflows tailored to group companies and their processes
- Creation and implementation of process algorithms
- Communication and requirements analysis with the application developer company, CBK Soft
- Served as the product owner in the project

DIP Consulting
IT Business and System Analyst (Internship)
Istanbul, Turkiye

- Manual testing based on test scenarios
- Creating analysis documentation
- Developing test scenarios
- Requirements analysis
- Writing reporting SQL queries
- Version planning and deployment processes

Turkish Airlines – THY CRM Database Project
- CRM application development

Türkiye Finans Participation Bank – CBRT Periodic Reporting Application (DIP Legal)
- Data validation and generation of periodic reports submitted to the Central Bank of the Republic of Türkiye (CBRT)
- Transmission of validated reports to CBRT services

BUPA Acıbadem Insurance – SBM Periodic Reporting Application (DIP Legal)
- Data validation and generation of periodic reports submitted to the
- Insurance Information and Monitoring Center (IIMC)
- Transmission of reports to relevant IIMC services

Personal Project

- Analysis of product requirements and business development activities aimed at solving transportation and traffic problems in Northern Cyprus
- Interface design and creation of diagrams using Miro

Donkey
- Car-sharing application
- Features: Registration, Route Creation, Route Search, Finding Passengers, Communication and Negotiation, Trip Fare Calculation
- Driver and Hitchhiker profile management
- Trip rating and reviews