

# Mert Ali Uludağ

IT Business Analyst

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Türkçe CV için tıklayınız

#### **TOOLS & TECHNOLOGIES**

·SQL ·Python ·JavaScript ·HTML ·CSS ·Trello ·Miro

· Whimsical · MS Office W.E.PP · Adobe Illustrator · Canva

#### **EDUCATION**

**Nisantasi University** 2023 Information Technology Present Master's Degree

**Eskisehir Osmangazi University** 2017 **Economics** 2021 Bachelor's Degree

#### **COURSES**

#### Introduction to Al

Global Al Hub

#### **SQL Training Program**

Dip Consulting

#### **Big Data And Business Analysing**

KUGIM

#### **Algorithm Development**

#### **SWOT Analysis**

**ESOGU Business and Economics Club** 

#### **Business Healty And Security**

**IIENSTITU** 

#### **Project Documentation**

Eskisehir Youth Center

## **VOLUNTEER WORKS**

ESOGU Business and	2018
<b>Economics Club</b>	2020

Board Member, Team Lead

2017 **ESOGU AKUT Society** Volunteer Member 2020

#### **HOBBIES**

- Drawing&Painting Guitar
- Cycling Camping

#### **WORK EXPERIENCE**



#### **Junior IT Business Analyst**

Nicosia, Cyprus

March 2022 July 2023

Near East Technology is a part of Near East Group Companies. This group is the most biggest holding company in North Cyprus. This firm is produce internal and external IT solutions.



#### IT Business Analyst Trainee

Istanbul, Turkiye

July 2021 March 2022

**DIP Consulting** is an IT consulting company. This firm is produce external IT solutions.



#### **Banking Intern**

Istanbul, Turkiye

Agust 2019 October 2019

VakifBank is a bank of Turkish government. This bank is the most biggest second bank of the Turkiye.

#### **IT PROJECTS**

#### Near East Colleges - Stock Inventory System (NET)

Supply Chain Control Inventory Tracking Product Efficiency Improvement Billing and Finance Control Customer Relationship Management Case App

### School and Colleges Management System (NET)

All process of Student from admission to Graduation.

Courses Assign, Attendance Record, Grade system, Activity System and Transport,

Student Tuition Fees and Debt control, Student Complete Documentation.

Student grades and performenace control From Parents, All Type of Reports Customer Relationship Management

#### **Electronical Documentation Managment System** (NFT)

Integraiton of Electronic Documentation System for Near East Group Companies. Flow Algortihm Implementation. Customer Relationship Management

# Turkish Airlines- Turkish Airlines's CRM Database

CX and Unit Tests by Cases

#### Turkive Finans Participation Bank- CBRT Sending Periodical Report Project (DIP)

Created anaylist documents for data validaiton and sending periodic reports to Central Bank of the Republic Created Test Cases to Validate Data.

CX and Unit Tests by Cases. Customer relationship management. Updating Database.

#### BUPA Acıbadem - Insurance SBM (DIP)

Created Anaylist Document for sending Periodic Reports to Insurance Information and Monitoring Center of Turkive

Created Test Cases and CX, Unit Tests

Customer Relationship Management.

#### Donkey Hitchhiking (Personal Project)

Ride Sharing Application analysis. Registration, Ride searching, Route finding, Chat and Car Owner and Hitchhiker Profile

## Management. Ride Evaluation and Comments

Dynamic Restaurant Menu QR Code genration for Menu Online Menu Template Library Campaigns Advertisment Module Case and Finance App

OR Menu (Personal Project)