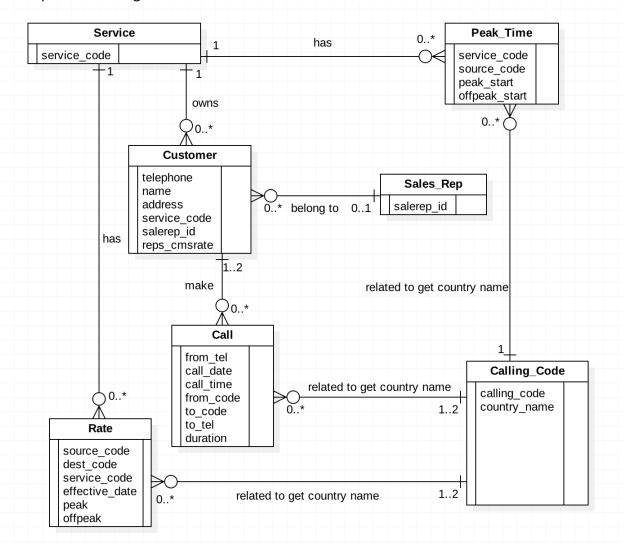
Conceptual ERM Diagram:



Logical ERM:

Logical Litter.	Ţ
Calling_Code(calling_code, country_name)	Service(service_code)
Primary Key calling_code	Primary Key service_code
Sales_Rep(salerep_id)	Peak_Time(service_code, source_code,
Primary Key salerep_id	peak_start, offpeak_start)
	Primary Key service_code, source_code
	Foreign Key service_code references
	Service(service_code)
	Foreign Key source_code references
	Calling_Code(calling_code)
Customer(telephone, name, address,	Rate(source_code, dest_code, service_code,
service_code, salerep_id, reps_cmsrate)	effective_code, peak, offpeak)

Primary Key telephone	Primary Key source_code, dest_code,
Foreign Key service_code references	service_code, effective_date
Service(service_code)	Foreign Key source_code references
Foreign Key salerep_id references	Calling_Code(calling_code)
Sales_Rep(salerep_id)	Foreign Key dest_code references
	Calling_Code(calling_code)
	Foreign Key service_code references
	Calling_Code(service_code)
Call(from_code, to_code, from_tel, to_tel,	
duration, call_date, call_time)	
Primary Key from_tel, call_date, call_time	
Foreign Key from_code references	
Calling_Code(calling_code)	
Foreign Key to_code references	
Calling_Code(calling_code)	
Foreign Key from_tel references	
Customer(telephone)	