

Chat ID: 17640138 Initial Question: Hi, I need web hosting for my web without domain name. so i need dedicated IP Address. Which package should i choose ? Thanks

11:58:46 AM **Austin B** Welcome to Live Support. My name is Austin and I will be glad to assist you with this. you require a dedicated IP address, you would need a VPS or dedicated server to receive this. While you can receive a dedicated IP on the shared or reseller servers, this would require a SSL which in turn would require a domain.

12:01:06 PM **Austin B** Was this the information you were looking for?

12:04:06 PM **Austin B** Just checking, are you still with me?

12:05:03 PM **andre** yes

12:05:09 PM **andre** sorry

12:05:58 PM **andre** so, if i want to use SSL, do i need domain name for website ?

12:06:52 PM **Austin B** yes, that is correct.

12:07:05 PM **andre** and if i want dedicated IP, i should choose VPS

12:07:08 PM **andre** ?

12:08:35 PM **andre** okay then, that's really help. i'll consider to choose VPS then. thanks for your help austin

12:10:04 PM **Austin B** Yes, if you wish to only have a dedicated IP without a SSL then you would need a VPS or dedicated server.

12:10:06 PM **Austin B** You are very welcome! Was there anything else I could help you with today?

12:11:38 PM **andre** well sorry, one more question, actually i need dedicated IP and SSL. is that mean i need domain ?

12:13:16 PM **Austin B** Yes, you would need to purchase a domain if you wish to also purchase a SSL. Our Business shared package actually comes with a free dedicated IP and SSL. You can find more information on this here: <http://support.hostgator.com/articles/hosting-guide/lets-get-started/shared-web-hosting/tell-me-about-the-business-hosting-plan>

12:15:29 PM **andre** okay thanks austin, i think that's all. i'll check the link you've given

12:15:35 PM **Austin B** You are very welcome! Have a great day! Dont hesitate to contact us again and thank you for using HostGator Live Chat. If you could take a minute to let us know if your questions were answered and/or your support request was resolved, it would help us to improve our customer service. To do that, just click the button that says "Rate and Exit" in the upper right hand corner. The survey takes less than a minute to fill out.

