

Interviews at Safaricom

Here's what others thought about the interview process at Safaricom. 

Job Title

(all) 

Search

Interview experience

Based on 10 interviews

 **Favorable**

Interview difficulty

Based on 10 interviews

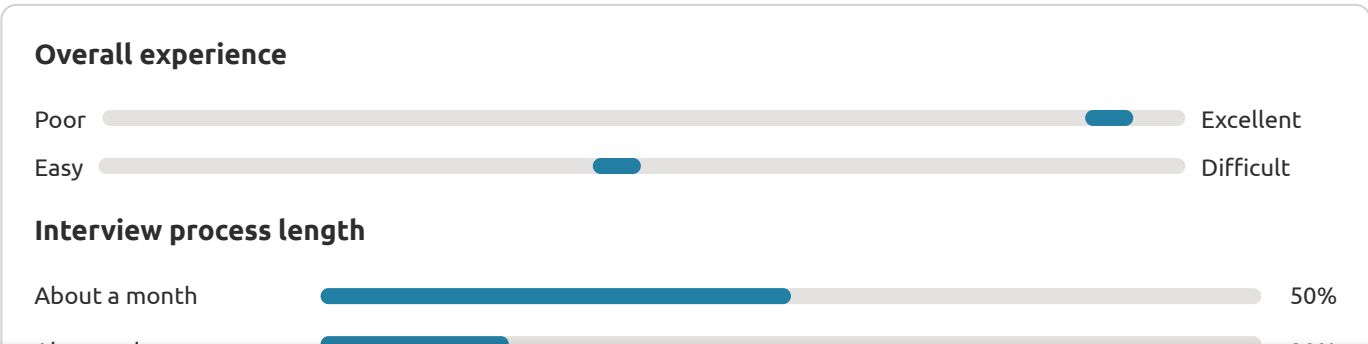
 **Medium**

Interview process length

Based on 10 interviews

 **About a month**

Interview process at Safaricom



Snapshot

Why Join Us

91Reviews

Salaries

Jobs

20Q&A

Interviews

2Photos

More than one month

0%

Most reported steps

On-site interview

50%

Written test

40%

Problem solving exercises

40%

Background check

40%

Phone call/screening

20%

Least reported steps

Drug test

0%

They have no interview

0%

Other

0%

What candidates say about the interview process at Safaricom

Visible. a person is asked questions pertaining the career and efforts, hobbies and interest face to face
Shared on November 15, 2018 - mpesa agent - kisumu

Fast and easy in general
Shared on June 18, 2018 - Customer Service Representative - Nairobi

[Read more about the interview process at Safaricom](#) >

Interview questions at Safaricom

Commonly asked questions, as reported by candidates

- “

Case study and aptitude tests

Shared on September 7, 2019 - Area Sales Manager - Nairobi
- “

Did aptitude tests

Shared on May 30, 2019 - Customer Service Representative - Nairobi
- “

Tell me about something you did or failed to do,that you feel a little ashamed of?

Shared on June 21, 2017 - IT Quality Control Intern - Anywhere

[Read more interview questions at Safaricom](#) >



What was your interview with Safaricom like?

Your insights will help other jobseekers.

Share your experience

Interview tips at Safaricom



Dress code for the interview

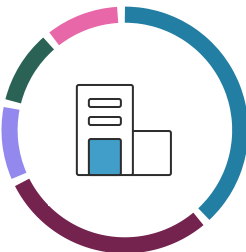
● Formal (business suit)	55%
● Business casual (e.g. dress slacks)	36%
● They didn't have a dress code	9%
● Casual (t-shirt and jeans)	0%
● Special outfit (e.g. protective gear)	0%

What advice do candidates give for interviewing at Safaricom

Be professional, have business acumen and be open minded.
Shared on December 30, 2019 - Trade development representative - Mombasa, KE

Read more about interview tips for Safaricom >

The first interview at Safaricom



Snapshot	Why Join Us	91 Reviews	Salaries	Jobs	20 Q&A	Interviews	2 Photos
<div><div><div></div>Other online job site</div><div><div></div>Paper application</div><div><div></div>Walk-In</div><div><div></div>I called them</div></div>							<div><div>30%</div><div>10%</div><div>10%</div><div>10%</div></div>

How candidates received their first interview at Safaricom

Very good.
Shared on July 11, 2019 - Customer Experience Executive - Jambo contact Center, Mombasa Road

[Read more about getting an interview at Safaricom >](#)

Share your interview experience

Common questions about interview at Safaricom

Answered by current and former employees at Safaricom

- How did you get an interview at Safaricom?▼
- What was your interview like at Safaricom?▼
- How much related work experience did you have when you interviewed at Safaricom?▼
- How long was the process at Safaricom from interview to job offer?▼

Safaricom Interviews by Job Title

- Business Development Representative>
- Customer Service Representative>
- Customer Experience Verifications>

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