

Mesfin Muleta

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PROFESSIONAL SUMMARY

Behavioral health counselor, detail-oriented junior web developer

TECHNICAL SKILLS

W3Schools JavaScript Certification (in progress; expected date of completion 06/2021)

- JavaScript
- HTML
- CSS
- Bootstrap
- Unit Testing with Mocha
- Git

EXPERIENCE

Generation Junior Web Developer Program | February 2022 - July 2022

Training Participant (in progress)

- Participating in an 11-week, 350+ hour Junior Web Developer program that emphasizes hands-on practical application
- Learning fundamentals of JavaScript, programming fundamentals, developer tools, git and problem solving

Sanford Health — Behavioral Health Care Coordinator | April 2021 - August 2022

- Tracked and monitored patients care using Excel, Epic charting
- Provided Documents services in electronic filing system
- Guided patients to community resources to assist in reaching successful outcomes
- Utilized all forms of communication to connect with patients and referrals through MyEpic

A.C. Clark Library of Bemidji State University, Bemidji MN-Tech Support | January 2018 - December 2019

- Troubleshoot hardware and software problems
- Provide first level contact and convey resolutions to customer issues
- Installed operating systems and setup users for customers
- Maintained all aspects of laptops, desktops, mobile devices, tablets, licensing, and standard related software for end users

Aramark Food Service, Bemidji, MN | Student Service Representative | January 2016 - August 2019

- Oversaw operations related to production, distribution and food service
- Guided employees by creating a shared understanding about what needs to be achieved and how to execute
- Scheduled and assisted staff on a weekly basis and resolves appropriate break schedules to improve floor coverage and customer service.

EDUCATION

Bemidji State University, Bemidji, MN, | *Bachelor of Science*

- Psychology with the emphasis of cognitive and counseling
- Collaborative Institutional Training Initiative Certificate (CITI Program)

LANGUAGES

English, Amharic, Oromo

