

02 Evaluation of Information Retrieval Systems

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Why Empirical Evaluation?



- · Complexity of the subject
 - Expressing the information need
 - · Matching queries and documents
 - Ranking
 - Mathematical / statstical approaches to assess semantics
 - · Semantic assessment by humans is not coherent
- → Quality of IRS needs to be measured empirically

General Challenge



"In all cases, evaluation of Information Retrieval Systems will suffer from the subjective nature of information. There is no deterministic methodology for understanding what is relevant to a user's search."

(Kowalski, 1997: 244)

Special Challenge Multimedia



- · Vagueness of images
- Semantics highly depends on context and subject
- No analogy to textual units like ,word' or ,sentence'
- No well defined similarities







Classic Test Setup: Cranfield-Paradigma



1957-1967: Cranfield Project: experiments studying the quality of index languages in an controlled environment



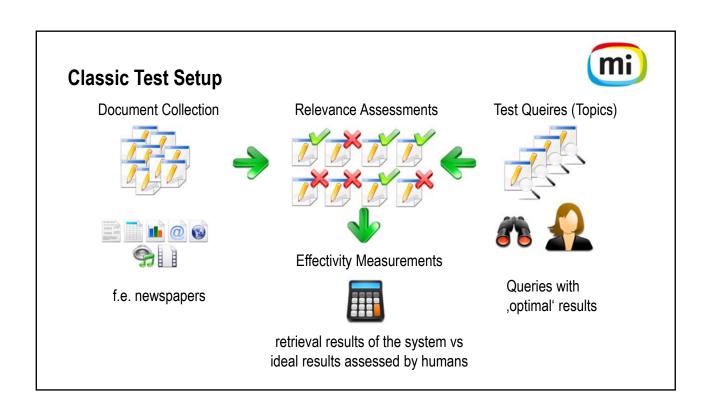






Cyril Cleverdon

→ Comprehensive test collections for compairing different approaches in IR

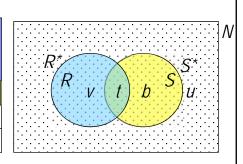


Examples of Collection Sizes Colllection Cranfield CACM TREC2 Size (documents) 1.400 3.204 742.611 Size (MB) 1.5 2.3 2.162 Release year 1968 1983 1991 Words 8.226 5493 1.040.415 Word occurences 123.200 117.578 243.800.000 Average word count 88 36 328 per document 100 Number of topics 225 50

Classic Measurements: recall & precision



Assessmentby juror by system	relevant	non-relevant	sum
found	t	b	S
not found	V	u	S*
sum	R	R*	N



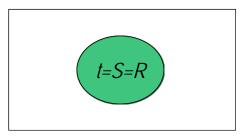
→ Which set would you want to be as big as possible?

$$recall = \frac{t}{R}$$

$$precision = \frac{t}{S}$$



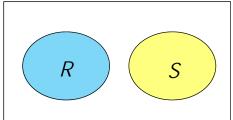




recall = 1

precision = 1

(all documents found are relevant)



recall = 0
precision = 0
(none of the documents found is relevant)

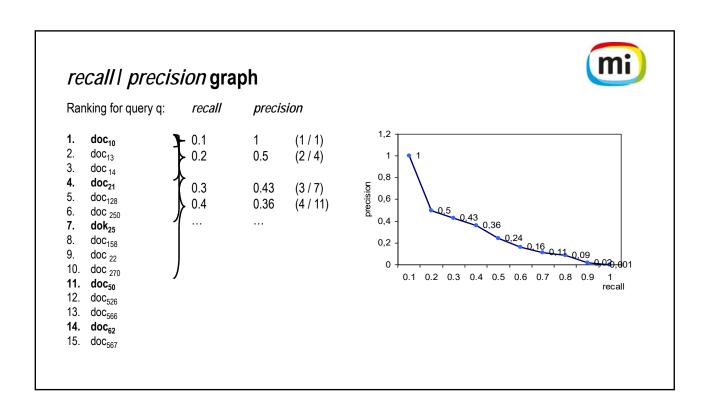
recall | precision: Graph

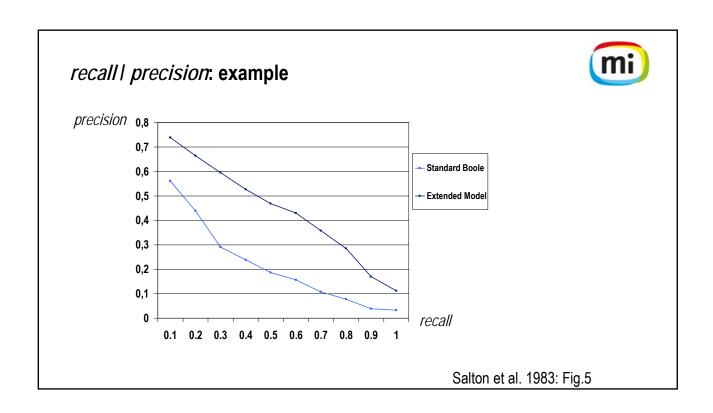


recall | precision-graph with 10 standard measuring points: recall: $0.1 - 0.2 - 0.3 - \dots - 1$

example:

 $\mathsf{R} \text{=} \{ \mathsf{doc}_{10},\, \mathsf{doc}_{21},\, \mathsf{doc}_{25},\, \mathsf{doc}_{50},\, \mathsf{doc}_{62},\, \mathsf{doc}_{70},\, \mathsf{doc}_{100},\, \mathsf{doc}_{105},\, \mathsf{doc}_{150},\, \mathsf{doc}_{198} \, \}$







recall & precision

- Do not work independently
 - · Recall increases with amout of retrieved documents
 - Increasing recall -> decreasing precision
- · Importance depends on context
 - Expert systems, file search: Recall optimized
 - · Web: Precision-optimized

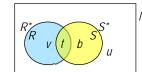
Fallout



Problems with recall | precision:

- Mathematical problems: Division by 0 if no relevant documents exist (recall) or no relevant documents are found (precision)
- recall and precision behave strictly opposite

→ Effektivity
$$fallout = \frac{b}{R^*}$$



(Abfallquote)

Complementary Measurements

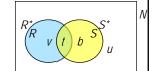


• miss ratio (\leftrightarrow recall) - Fehlquote miss ratio = $\frac{v}{R}$

miss ratio =
$$\frac{v}{R}$$

• noise ratio (\leftrightarrow precision) - Ballastquote noise ratio = $\frac{b}{S}$

$$noise\ ratio = \frac{b}{S}$$



• rejection ratio (\leftrightarrow fallout) - *Abweisquote rejection ratio* = $\frac{u}{R^*}$

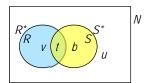
miss ratio = 1 - recall noise ratio = 1 - precision rejection ratio = 1 - fallout

Generality



• Defines proportion of relevant documents:

$$generality = \frac{R}{N}$$

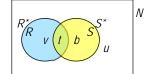


User Centered Measures



Coverage

documents known by the user



Novelty

documents not known by the user t

Calculating Averages



- Situation in a user test
 - Several users
 - Several topics

→ many results: How kann you calculate one single score?

Macro method:

Micro method:

$$\mu(r_i) = \frac{1}{n} \sum_{i=1}^n \frac{r_i}{n_i}$$

$$\mu(r_i) = \frac{\sum_{i=1}^{n} r_i}{\sum_{i=1}^{n} n_i}$$

Example Averaging for *recall*



Retrieval results	1	2	3	4	5	Σ
Number of found relevant documents <i>t</i>	10	5	20	1	30	66
Number of existing relevant documents <i>R</i>	100	5	30	10	40	158
recall r	0.1	1	0.66	0.1	0.75	2.616

Micro:
$$r = \frac{10+5+20+1+30}{100+5+30+10+40} = \frac{66}{158} = \boxed{0.418}$$

Macro:
$$r = \frac{0.1 + 1 + 0.\overline{6} + 0.1 + 0.75}{5} = \frac{2.61\overline{6}}{5} = \boxed{0.52\overline{3}}$$

Example Averaging for *recall*



Retrieval results	1	2	3	4	5	Σ
Number of found relevant documents <i>t</i>	10	5	20	1	30	15
Number of existing relevant documents <i>R</i>	100	5	30	10	40	105
recall r	0.1	1	0.66	0.1	0.75	1,1

Micro:
$$r = \frac{10+5}{100+5} = \frac{15}{105} = 0.143$$
 (over all: 0.418)

Macro:
$$r = \frac{0.1+1}{2} = \frac{1.1}{2} = 0.55$$
 (over all: 0.523)

MAP - Mean Average Precision

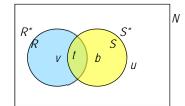


- Calculate by macro method
- Base:
 - Average Precision for each query
 - Standard points of the recall-precision-graph

Problem #1: How to get to R



- Initial situation:
 - N often > 6-7 digit number
 - R three digit number
- Methods of getting to R:
 - Assessment by juror(s)
 - Estimation
 - Pooling





Problem #2: Relevance

"There seems to be general agreement […] that the information retrieval process will never be fully understood without a prior understanding of that elusive notion called ,relevance'. ,Relevance' is one of the most fundamental, if not *the* fundamental, concept encountered in the theory of information retrieval."

Cooper 1971:19

Definition of Relevance



Relevance is the (A) gage of relevance of an (B) aspect of relevance existing between an (C) object judged and a (D) frame of reference as judged by an (E) assessor, where:

(A) (B) (C) (D) (E) measure utility document question requester degree matching document representation question representation intermediary extent informativeness reference research stage expert judgment satisfaction textual form information need user estimate appropriateness information provided information used person appraisal usefulness fact point of view judge relation correspondence article request information specialist

Saracevic 1970b: 121 und 1975: 328 zitiert nach Schamber et al. 1990: 761



Problems of Relevance Assessment I

- · System centered vs. user centered relevance
 - · Cooper 1971: logical relevance vs. utility
 - Salon&McGill 1983: objective vs. subjective relevance
- · Judgements by users are not static but change over time
- → "Subjective, depending on human (user or nonuser) judgment and thus not an inherent characteristic of information or a document."

 (Schamber 1994: 6)

Problems of Relevance Assessment II



- Criteria (Barry 1994):
 - · Amount of information in the dokuments
 - User's background and knowledge
 - · User's personal preferences
 - · Source of the documents
 - · Comparison to other information sources
 - · Physical access to the document
 - User's personal situation



Relevance Assessment: Practice

- Relevance ~ Is the needed information in the document
- four-level scale:
 - Certainly relevant: Contains all information needed for answering the question
 - Possibly relevant: Contains essential information needed for answering the question
 - Less relevant: Contains few information needed for answering the question
 - Not relevant: Contains no information needed for answering the question



Problem #3: Collections

- Specific or general in context (f.e. scientific or general interest)
- Short descriptions or long texts
- · Balanced or unbalanced
- Mediality
- → collection affects algorithms