# NLP Book Recommendation System

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#### Dataset

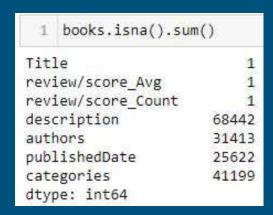
- I used the Amazon Book Reviews data available on Kaggle here:
   https://www.kaggle.com/datasets/mohamedbakhet/amazon-books-reviews?select=
   books\_data.csv
- This is a rich dataset for Natural Language Processing containing text descriptions and categories for 212,403 books as well as 3,000,000 text reviews from users. Therefore it is ideal for text analysis.
- The data originally come in two csv files, one for books data and the other for user reviews data, with the below columns.
- Books: Title, description, authors, image, previewLink, publisher, publishedDate, infoLink, categories, ratingsCount
- Ratings: Id, Title, Price, User\_id, profileName, review/helpfulness, review/score, review/time, review/summary, review/text

### Data Cleaning Tasks Performed

- Dropped columns from the Books Data: image, previewLink, infoLink, ratingsCount, publisher
- Dropped Columns from the Ratings Data: Price, profileName, review/time
- The categories column in the books data has 5415 unique categories. However, I noticed that there are duplicate categories with slightly different wording. I did not worry about it too much because I planned to perform NLP and text similarity process on the categories column which would detect similar categories as similar to each other.
- The title column had duplicate values with slightly different wording/spelling and/or case. I converted the text in the title column to lowercase and removed duplicates. I dropped the duplicates with less number of ratings and kept the ones with the highest number of ratings. However, I did not have a good solution for the duplicate titles with slightly different wording or spellings.
- I removed empty spaces, special characters and numbers from the Title column.

#### Missing Values

• The books data had the following missing values:

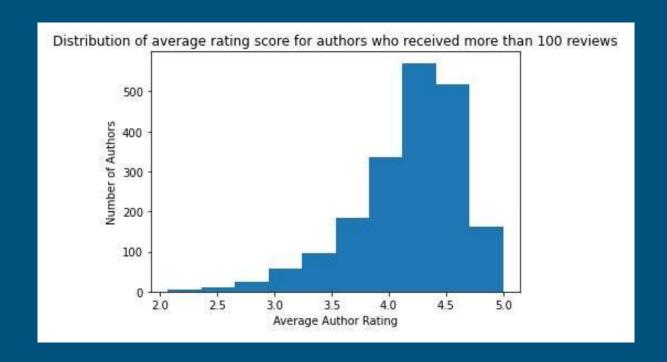


- Published date: filled the missing dates with the average published date value.
- Authors: filled missing values with 'unknown'
- Description and categories: Since these columns are vital for text analysis, I dropped the rows with null description or categories.
- Title, review/score\_avg, and review/score\_count removed the missing rows.

### Feature Engineering

- I used the Pandas groupby function to calculate the average review score and the total number of ratings for each book from the ratings data. Review/score\_avg and review/score\_count columns were then added to the Books data.
- Converted the publishedDate column in the books data to date/time in the format of 4-digit year.

# EDA - Distribution of average rating for authors with more than 100 reviews.



#### Authors with the highest number of reviews

```
authors
['Agatha Christie']
                             112
["Louis L'Amour"]
                             110
['William Shakespeare']
                             106
['Ann M. Martin']
                              65
['Carolyn Keene']
                              62
['Edgar Rice Burroughs']
                               59
['Various']
                               58
['DK']
                               55
['Nora Roberts']
                               52
['Mark Twain']
                               51
```

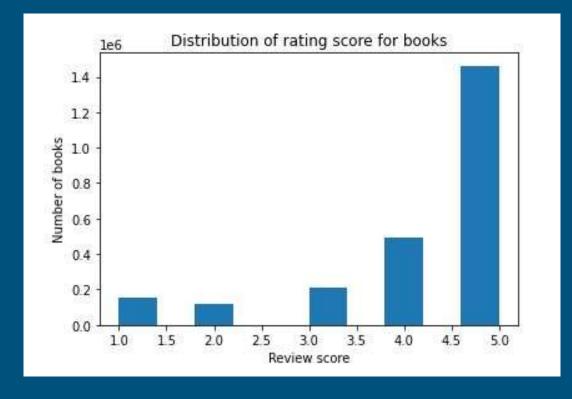
# EDA - review/score count and review/score average

There is not a strong correlation between how many reviews a book received and the average review score.

	review/score_Avg	review/score_Count
review/score_Avg	1.000000	-0.008262
review/score_Count	-0.008262	1,000000

# Ratings

Most ratings are 4 or 5 points.



- Most users rated between 1 to 5 books.
- However, the highest number of ratings by one user is 5795 and the second highest is 3606. I quickly scanned these ratings and they looked genuine.

#### Text Preprocessing

- I combined the categories and description columns and created categories\_description column.
- I removed special characters and numbers since these will not have value to the meaning of the text. I also converted the text to lowercase.
- I then tokenized the text to separate each word in the text.
- I lemmatized each word in order to group various forms of a word together. This
  will help the model to recognize similar words as one word and provide better
  performance.
- I also removed stop words which do not add meaning to the text.
- In the end, I joined the words back together to form one long string for the categories\_description value of each book.

#### Model 1 - CountVectorizer and Cosine Similarity

- Since the books data was too large to do cosine similarity on, I took a subset of the book data, which is books with more than 10 reviews. There are 29560 books in this smaller dataset.
- I also moved to a Google Colab Pro environment in order to get access to better RAM and GPU.
- I used CountVectorizer to create vectors for the description\_categories text.
- I then used created the Cosine Similarity matrix.
- After that, I was able to pick the 5 books with highest similarity scores to the chosen title in order to make recommendations. The way this recommendation system works is the user will choose a book he/she read and liked before. The system then looks for 5 books are are most similar to that chosen title using the similarity matrix and make recommendations.

#### Model 1 - How about accuracy matrix

In the absence of labeled data, I was not able to quantify the accuracy of the model. However, I have assessed the recommendations for several books and it does seem to make some decent recommendations most of the time.

Here is an assessment of three example recommendations made using this model.

- 1. 1 is one the chosen book is early childhood rhyming and counting picture book. The recommended titles are all early childhood picture books, several in rhyme/riddle format which matches with the chosen book. I think the recommendations for this book are great!
- 2. Spanish stepbystep In this example, the recommended books are all language learning books and many of them for the Spanish language. It would have been better if they were all for the Spanish language though.
- 3. To kill a mockingbird The recommended books are all mostly older (18th and 19th Centuries) popular fictions (one biography), but I do not see a lot of overlap on their topics. Therefore, I am not completely satisfied with this recommendation.

### Model 2 - Gensim and Spacy

- I took a subset of the book data, which is books with more than 10 reviews. There are 29560 books in this smaller dataset.
- I vectorized the description\_categories column using nlp.
- I then computed similarity for a given book with all of the books, including itself.
- I then created a function that recommends 5 most similar books for that book based on their similarity scores.
- As this model does not output a similarity matrix like in the SBERT model, I designed the system to compute similarity of the chosen title with all other books to make recommendations for that particular chosen book.
- This model proved to run surprisingly fast.

# Model 2 - How about accuracy matrix

Here is an assessment of three example recommendations made using this model.

- 1. 1 is one One of the recommendations, The dictionary of the khazars is a very different book from the chosen book. It is a 339 page novel for adults about imiaginary people living somewhere in Europe. Unfortunately, this title appears twice in the recommendation with variant titles. The rest of the recommendations are rhyming early childhood picture books like the chosen title. I am not satisfied with this recommendation.
- 2. Spanish stepbystep All of the recommended books are language learning books. However, I would hope to get at least a few for the Spanish language specifically. I am not happy with this recommendation either.
- 3. To kill a mockingbird The recommended books are similar to the chosen title, To kill a mockingbird in that they have some element of crime and mystery. Not such great recommendations though, in my opinion. One, the painted bird is about Native Americans. However, the others don't have the element of multi ethnicity as you would expect from the chosen title. However, I notice that the description text for To kill a mockingbird is not that great. It mostly talks about how popular the book is than describing the story.

# Model 3 - with SBERT Sentence Transformer and Cosine Similarity

- Like in the first two model, I took a subset of the data, which is books that received more than 10 reviews. There are 29560 books in the list.
- I then used SBERT SentenceTransformer pre trained model to create sentence embeddings for the description\_categories column.
- I then created the cosine similarity matrix based on the sentence embeddings.
- After that, I was able to pick the 5 books with highest similarity scores to the chosen title from the matrix in order to make recommendations. The way this recommendation system works is the user will choose a book he/she read and liked before. The system then looks for 5 books are are most similar to that chosen title and make recommendations.
- Creating the similarity matrix takes some time to run. However, once the matrix is created, making recommendations is very fast.

# Model 3: How about accuracy matrix

In the absence of labeled data, I was not able to quantify the accuracy of the model. However, I have assessed the recommendations for the same 3 books I used as an example for Model #1 so that I can compare the two models.

- 1 is one the recommendations for this book are all rhyming early childhood picture books. I think this is an excellent recommendation. This particular recommendation is comparable to the 1st Model.
- 2. Spanish stepbystep the recommendations for this book are all language learning books, out of which 2 are for Spanish language and 3 are for other languages. The result seems similar to the 1st Model.
- 3. To Kill a Mockingbird the recommendations for this book are historical fictions that deal with the topics of slavery, race relations, everyday life in the 17th Century and early 18th Century America. I think it is a pretty good recommendation list and better than the 1st Model.

#### Choosing Model 1, Model 2 or Model 3?

I have finally decided to go with the SBERT Sentence Transformer pretrained model (Model 3) due to the following reasons.

- 1. According to my test recommendations, the Gensim and Spacy model (Model 2) seem to produce lower quality recommendations. Although I liked the simplicity of the model and how fast it runs, I did not choose it due to the lower quality of its recommendations.
- 2. Although the Count Vectorizer model (Model 1) provides impressively decent recommendations, the Sentence Transformer model (Model 3) seems to provide even better recommendations.
- 3. The Sentence Transformer Model (Model 2) recognizes synonyms and takes into consideration the semantic and contextual meanings of words and sentences. In addition, SBERT is specifically designed to analyze contextual meanings of sentences as opposed to focusing on just words. The Count Vectorizer (Model 1) and the Gensim and Spacy (Model 2) are very simplistic and only counts how often each word appears in each text and identifies similar text based on commonly appearing words. Therefore, it is not surprising that SBERT seem to perform better.

#### How about the book reviews data

Initially, my plan was to also to work on the review texts of the reviews data. However, the books data with 138000 rows required 76 gb of memory. However, with the reviews data containing more than 2 million rows, it requires an insane amount of memory. Therefore, I am going to base my recommendations on just the categories and description columns of the books data. In addition to that, I think the categories and descriptions are better data to understand what a book is about than reviews.

#### Limitations

- 1. I have not found a good solution for duplicate titles with spelling/wording differences.
- 2. I have not done a quantifiable performance measure due to the absence of labeled data.
- 3. This dataset contains a very rich book reviews data. However, I only used the books data with categories and description columns. I have not used the reviews data apart from computing average ratings and total number of ratings for each book which I added to the books data.
- 4. I have not created a search feature where the user will enter a title. This will need to consider spelling errors and variant titles. This is out of the bounds of this project. However, it will need to be done if this project is to be implemented.

#### References

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#### GloVe

'GloVe has been found to outperform other models on word analogy, word similarity, and Named Entity Recognition tasks' https://neptune.ai/blog/vectorization-techniques-in-nlp-guide#:~:text=Vectorization%20is%20jargon%20for%20a%20classic%20approach%20of,various%20domains%2C%20and%20it%E2%80%99s%20now%20used%20in%20NLP.