



October 21, 2024

RE: **Expedited Decision on Detained Items**
Airway Bill, B/L, Etc.: **HLCUDX3240632156**
Container number(s): **FDCU0172524, NIDU5211178 (2 Containers)**
Customs entry #: **AC1-63431714**

Dear Officer Male,

I hope this message finds you well. I am writing on behalf of our small, minority-owned startup business located in southeast Aurora, CO. Our mission is to provide affordable, high-quality flatbread to our community, which consists of many low-income families. We are operating with a limited budget and are eager to launch our operations as soon as possible to serve our community's needs.

While we understand that U.S. Customs and Border Protection (CBP) has established processes and procedures, and we are fully committed to complying with all laws and regulations, we are concerned about the delay in receiving a decision regarding our detained items. We have diligently provided all requested documentation in a timely and transparent manner and are now seeking an expedited review of this matter.

The delay is significantly affecting our ability to begin operations, and as a small business with limited resources, these disruptions could have serious financial consequences. We respectfully request your assistance in expediting a decision on this matter, which would enable us to move forward and open our bakery to the community we are committed to serving.

If there are any additional documents or information required to facilitate the process, please do not hesitate to inform us. We sincerely appreciate your attention to this matter and look forward to your prompt response.

Thank you for your consideration.

Sincerely,

Abolghasem Esmaili
Owner/Operator