



CONTACT

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- www.artican.org

EDUCATION

VORONEZH STATE UNIVERSITY

- Bachelor of computer sciences
in Information Systems

SKILLS

- CISCO PACKET TRACER
- HTML/CSS/JS
- React JS
- Linux OS/Windows OS/MacOS
- Windows Server
- Adobe Photoshop/Illustrator
- Website Security
- Microsoft Office Pack
- Wireshark

LANGUAGES

- English (Fluent)
- French (Fluent)
- Arabic (Fluent)
- Russian(Intermediate)

MESSAOUDI NEDJEM EDDINE

IT SUPPORT/WEB DEVELOPER

WORK EXPERIENCE

Artican (Co-Founder)

2020 - PRESENT

Web developer/ IT Support (Freelance)

- Develop websites using HTML,CSS,JS and other framerworks like Bootstrap,Tailwind and React.
- Using PHP,MySQL to develop the backend.
- Search Engine Optimization.
- Fixing Bugs and problems in web apps and platforms.
- Diagnosed and resolved hardware and software issues.
- Assisted with system crashes, software malfunctions, and other technical disruptions.

BENFLIS MOTORS GROUP (FIAT & OPEL)

2024 - PRESENT

IT Lead and Network Engineer

- Fix all the problems related to the network on site.
- Taking care of the IT room, Swithces, Routers, Cables Management and Servers.
- Secure the network and the data of the company.
- Creating backups for the data and the files.
- Installed and configured new hardware and software.
- Set up user accounts, permissions, and access rights.
- Diagnosed and resolved hardware and software issues.
- Provided solutions for network connectivity problems.
- Performed routine maintenance on computer systems and servers.
- Report on recurring issues and improvements.
- Printers and file sharing.
- Performed data extractions with **WINMOTOR (Specialized ERP for automotive parts and After-Sales management)**.
- Managed user access control for **WINMOTOR** (+15 role based profiles).
- Trained +10 staff members on WINMOTOR.
- Resolved +500 monthly technical tickets (hardware/software issues,network connectivity,password resets) via phone,email and remote tools (Teamviewer,Anydesk).
- Performed OS installations/upgrades (Windows10/11) and driver updates for +70 devices.
- Developed knowledge base articles detailing solutions for top 20 recurring issues, decreasing average resolution time.
- Created +150 professional email accounts via cPanel, managing DNS records and security protocols.
- Configured Outlook clients on desktop (Windows/MacOs) and mobile devices (iOs and android).
- Developed a web car orders tracking app using HTML,JS, TailwindCSS, PHP and MySQL.
- Developed the company website with a booking and registration systems using HTML,JS,TailwindCSS,PHP and MySQL.
- Installing, managing access, creating accounts and fixing problems of **GV(Desktop app for Car Orders Management)**

MELGO (AI Leading Travel Agency in Algeria)

February 2023-August 2023

IT Support/ Web developer (REMOTE)

- Fix the bugs and the problems in the MELGO online platform.
- Secure Online payments, bookings, and encryption of the clients DATA.
- Creating backups for the data and the files.
- Installed and configured new hardware and software.
- Set up user accounts, permissions, and access rights.
- Diagnosed and resolved hardware and software issues.
- Provided solutions for network connectivity problems.
- Performed routine maintenance on computer systems and servers.

GOOGLE DEVELOPER GROUPS BATNA

2021-2023

Web Developer

- Developed Devfest websites and other web apps.
- Made web developement workshops
- Organized multiples workshops and events.

TRAINING AND CERTIFICATIONS:

- Cisco CCNA.
- Google Professional IT Support.
- Windows Server Administration.
- Linux Online Training.
- Comptia A+,Comptia Network+ (In progress).
- Web Developement online Bootcamp.
- Active Directory.
- English for IT.