

Grooming

User Story:

Case 1:When the train is cancelled

Case 2:Refund on the basis of Status of the ticket of the passenger

Case 3:Should also sent an mandatory confirmation message on mobile

Case 4:Authentication code(OTP) should be send on cancellation of ticket to authenticate the user

Case 5:The page should display list of all the booked tickets and a search option to search for the required ticket

Case 6:Refund is not credited

Case 7:How amount should be credited back

Case 8:In case of multiple seats are booked via one PNR number and user wants to cancel only few of them but not the whole ticket