**Assignment-1**

**GROOMING POINTS**

1. Where to credit back the refund amount on cancellation of ticket to user.
2. To user bank account.
3. To the wallet.
4. Verification mail or OTP should be sent to user email id or mobile number on cancellation of ticket.
5. Amount of refund money should depend on type of ticket cancelled (RAC, Confirmed or Waiting).
6. In case when multiple tickets are booked using same PNR number, then there should be an option to cancel single ticket.
7. Total Amount to be refunded to the user when the train cancelled.
8. If refund money to be credited to user account then how to get account details.
9. If train is running more than 3 hours late and passenger has not travelled full refund should be provided.
10. I-Ticket cancellation button is not available online.