**ASSIGNMENT 3**

**Test Cases**

**1)**

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| Test Summary: Verify that user is able to click on the cancel button. | |
| Test Description: This test case will validate that user is able to find cancel button and can click on that cancel button. | |
| Prerequisite:  User has valid login credentials and have booked ticket. | |
| Steps | Expected results: |
| 1 Login to Application | On valid credentials redirect to user home page and on invalid credentials redirect to prompt displaying error message. |
| 2 Click Cancel button | Redirect to cancellation page. |

**2)**

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| Test Summary: Verify that cancel button should not be displayed for those tickets for which journey date is previous than current date | |
| Test Description: This test case will validate that if journey date is previous than the current date than no display of cancel button. | |
| Prerequisite:  User has valid login credentials, booked ticket for which journey date is previous than the current date. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is previous than current date. | Details of the ticket should be displayed but no cancellation button is there. |

**3)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 70% of the amount should be refunded if user cancel the ticket 60 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 70 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 70 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 70% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 700. |

**4)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 50% of the amount should be refunded if user cancel the ticket 31 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 31 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 31 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 50% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 700. |

**5)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 50% of the amount should be refunded if user cancel the ticket 60 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 60 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 31 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 50% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 700. |

**6)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 35% of the amount should be refunded if user cancel the ticket 30 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 30 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 31 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 35% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 350. |

**7)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 35% of the amount should be refunded if user cancel the ticket 11 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 11 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 11 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 35% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 350. |

**8)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 20% of the amount should be refunded if user cancel the ticket 10 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date is after 10 days. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is after 10 days | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 20% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 200. |

**9)**

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| Test Summary: Verify that user is able to cancel a ticket which is booked | |
| Test Description: This test case will validate that 20% of the amount should be refunded if user cancel the ticket 1 days prior to journey date. | |
| Prerequisite:  Valid login credentials.  Booked ticket for which journey date next day | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket for which journey date is next day | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancel | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 20% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 200. |

**10)**

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| Test Summary: Verify that cancellation button is disabled after chart is prepared | |
| Test Description: This test case will validate that user can’t be able to cancel the ticket if the chart for the train is prepared already. | |
| Prerequisite:  Valid login credentials. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the confirmed ticket for which train chart is prepared i.e train has started. | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message that ticket can’t be cancelled. |

**11)**

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| Test Summary: Verify that cancellation button is disabled after chart is prepared | |
| Test Description: This test case will validate that user can’t be able to cancel the ticket even waiting is not cleared if the chart for the train is prepared already. | |
| Prerequisite:  Valid login credentials. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the waiting ticket for which train chart is prepared i.e train has started. | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message that ticket can’t be cancelled.  User should get money as refund. |

**12)**

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| Test Summary: Verify that cancellation mail is sent to user on cancellation of ticket | |
| Test Description: This test case will validate that user should receive cancellation mail to confirm that ticket has been cancelled. | |
| Prerequisite:  Valid login credentials.  Confirmed booked ticket | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the confirmed ticket | Detail of booked ticket should be displayed |
| 3. Click on cancel button | Prompt message that ticket has been cancelled.  Message has been sent to the user email and mobile number. |

**13)**

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| Test Summary: Verify that user is able to cancel single passenger from a ticket which is booked for multiple passengers. | |
| Test Description:  This test case will validate that if there are multiple passengers are traveling through a single ticket(PNR), they can cancel single passenger ticket also. | |
| Prerequisite:  A single ticket is booked for multiple passengers and date of journey is 70 days from current date. | |
| Steps | Expected results: |
| 1 Log in to Application and goto Booked history / Transaction History Or My Ticket orders | All the booked tickets should be displayed |
| 2 Select the ticket which contains the ticket for multiple passengers and journey date id after 70 days | Check boxes for all passengers should be displayed to cancel one or multiple passenger. |
| 3 Select one passenger out of all the passenger.  Click on cancel button | Prompt message to confirm the cancellation |
| 4 User confirmed the cancell | User should get an email/message for successful cancellation.  User should get the email with the amount which is refunded.  Refund amount should be 70% of the passenger ticket amount.  Example – If single ticket was of R 1000, User should get an refund of Rs 700. |