

Georg – Claims & Complaints



This document provides a detailed guide on setting up and using Georg, a complaints and claims management system within Microsoft Business Central. Georg facilitates the registration, tracking, and follow-up of complaints and claims, ensuring efficient case management.

System Setup

When the system has been installed as a Business Central extension it is possible to find the main menu by searching for “Georg” or simply just “claims ...” and the first thing that shows up is “Georg - Claims & Complaints” ...

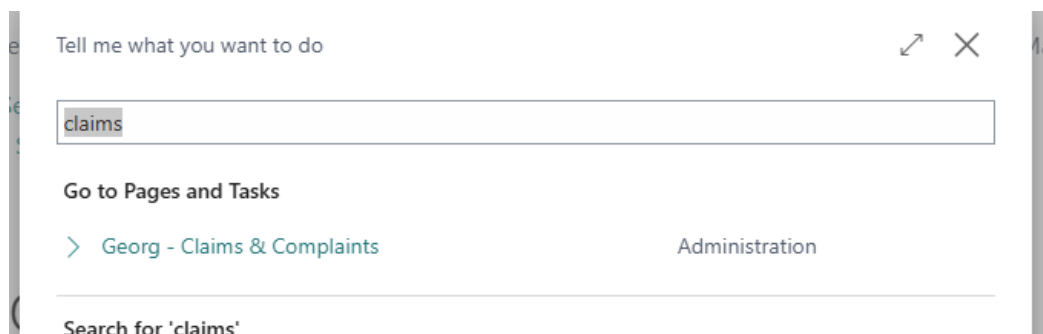


Image 1 – Searching for the Claims and Complaints system

This opens up the main ...

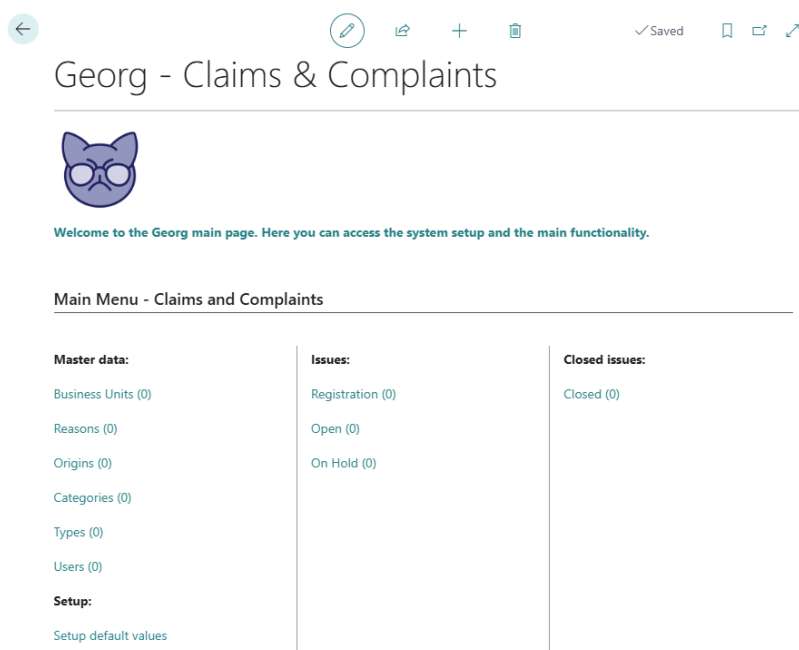


Image 2 –Main menu for setting things up and managing claims



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