



# NextGen **Pattern Inventory**

July 2, 2015



# Global Navigation

**SECURUS**  
Technologies

 Dashboard

 Monitor

 Search ▾

 Investigate ▾

 Visits

 Manage ▾

 CI Eden ▾

 5



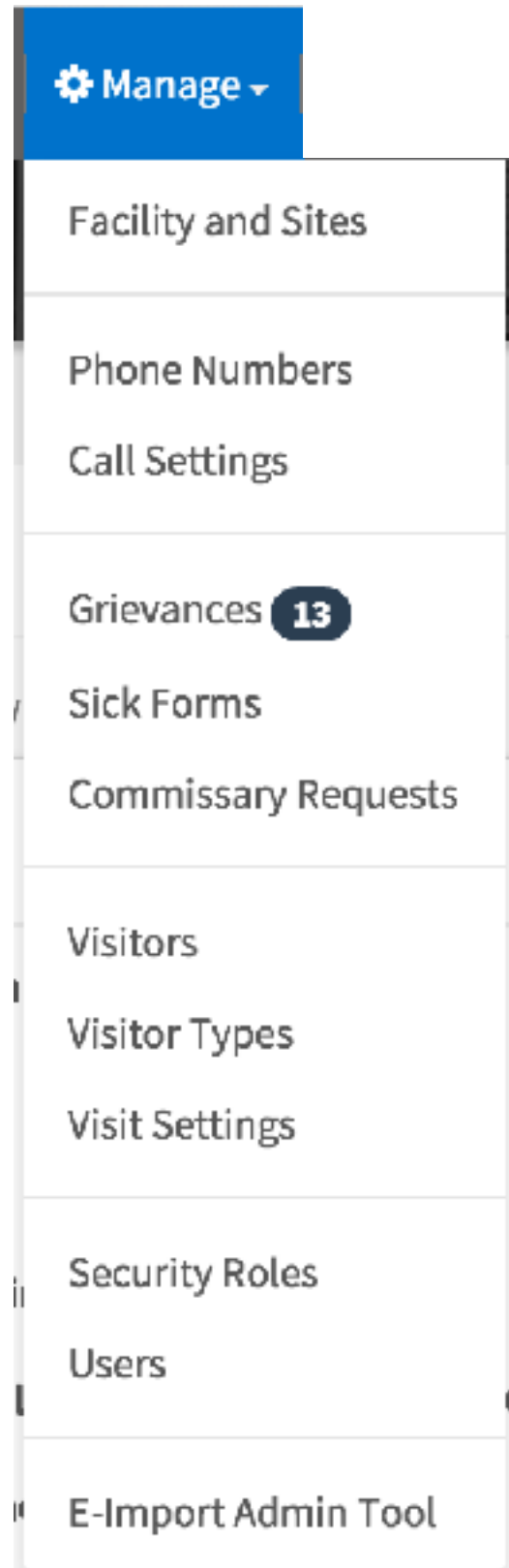




H. Schrader ▾

# Active on Entities list

# Second Level Navigation



# Third Level Navigation

 Call Forward Numbers

 Call Restrictions


 Call Schedules

 Call Velocity Restrictions

 Covert Alerts

 Virtual Groups


# Select Entities


Applied block locations  [Manage](#)


You have not selected a location for this blocked phone number.

[Add a blocked location →](#)

Applied block locations

 **Facilities** **1**

 **Sites** **5**

 **Inmates** **12**

Applied block locations

 **Facilities** **1**

CI Eden

 **Sites** **5**

 **Inmates** **12**

# Search Form

Search

Search types ▼

Date Range



Search

# Search Field Refiner

## Search

Search types ▼

## Search

Search types ▼

- ☒ Select All
- ☒ **Calls**
- ☒ **Videos**
- ☒ **Crime Tip**
- ☒ **Informant Line**
- ☒ **Emergency Call**
- ☒ **Voice Biometrics**
- ☒ **Voice Biometrics Failure**



# Date Range

**Date Range**

FROM

07/02/2015

TO

07/02/2015

Apply

Cancel

← Jul 2015 →

Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

← Jul 2015 →

Su	Mo	Tu	We	Th	Fr	Sa
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

# Search Results

<input type="checkbox"/> Last Name ▾	First Name	ID	Status	Suspended	Site	Release Date
<input type="checkbox"/> Canfield	Justin	087456710	Active		Kellway	1/31/2017
<input type="checkbox"/> Emerson	Fittipaldi	125236178	Active		Kellway National High Security	5/8/2069
<input type="checkbox"/> Cestarte	Jay	626234619	Active	✓	Kellway	9/25/2014
<input type="checkbox"/> Dev	Gupta	412341531	Inactive	✓	Mizzouri-Columbia	1/1/2015
<input type="checkbox"/> Kevin	Jordan	123459678	Active		TDJC Site #3	10/9/2022
<input type="checkbox"/> Jones	Aaron	134156789	Active		Kellway	3/25/2036
<input type="checkbox"/> Smith	Jonathan	163247869	Active		Kellway	7/3/2074
<input type="checkbox"/> Hill	Graham	231956789	Active	✓	TDJC Site #3	6/2/2016

# Pagination



# Search Results Toolbar

1038 Results

Export Results ▾

1019 Results

 Tag

 Get Location

Package Records

 Edit

Export Results ▾


# Contextual Filter

Refine by:	Expand All
Agency Type	^
Geo Location	^
Communication Type	^
Communication Status	^
Inmate Terminal	^
Covert Alert Recipient	^
Tags	^
Alternate ID	^
Alternate Misc. Group	^

Refine by:	Expand All
Agency Type	^
<input type="checkbox"/> None	
<input type="checkbox"/> AKDOC	
<input type="checkbox"/> AZDOC	
<input type="checkbox"/> BOP	
<input type="checkbox"/> CDCR	
Geo Location	^
Communication Type	^
Communication Status	^
Inmate Terminal	^
Covert Alert Recipient	^
Tags	^
Alternate ID	^
Alternate Misc. Group	^

Refine by:	Expand All
Agency Type	v
Geo Location	^
Communication Type	^
Communication Status	^
Inmate Terminal	^
Covert Alert Recipient	v
Tags	^
Search	
<input type="checkbox"/> Case ID 34151	
<input type="checkbox"/> Heisenberg	
<input type="checkbox"/> FBI Case	
<input type="checkbox"/> Case ID 62621	
<input type="checkbox"/> Bloods	
...	
Alternate ID	^
Alternate Misc. Group	^

# Advanced Search Form


Date/Time	<b>Communication Date Range</b> <input type="text" value="MM/DD/YYYY hh:mm A - MM/DD/YYYY hh:mm A"/> 	
Inmate Info	<b>Inmate Name</b> <input type="text" value="Inmate name"/>	<b>Inmate ID (Custody Account #)</b> <input type="text" value="Inmate ID or custody account"/>
	<b>Prepaid Account Number</b> <input type="text" value="Prepaid account number"/>	<b>PIN</b> <input type="text" value="PIN"/>
Communication Info	<b>Dialed Number(s)</b> <input type="text" value="Dialed number(s)"/>	<b>Destination Zone</b> <input type="text" value="All"/>
	<b>Duration</b> <input type="text" value="Greater Than"/>	<b>Minutes</b> <input type="text" value="0"/>
<input type="button" value="Search"/>		

# Alerts




A small, blue rectangular button with a white bell icon and the number 5 in white.


You have 1 new alert



9-7-2014 at 12:59 p.m.  
**Inmate video** is ready for download



9-7-2014 at 12:59 p.m.  
**CD Image: Chavez Case** is ready for download



9-7-2014 at 12:59 p.m.  
**CD Image: Chavez Case** failed. Try again later.

# Breadcrumb

Activity at:  CI Eden /  Frisco City Jail  /  All Terminal Groups  /  All Terminals 



# Card View

**Investigator All**

Praesent commodo cursus magna, vel scelerisque nisl consectetur et. Duis mollis, est non commodo luctus, nisi erat porttitor ligula, eget lacinia odio sem nec elit. Donec id elit non mi porta gravida at eget

**12 Users**





**No calls allowed**

Inmates are allowed to make **all call types** and are limited to:


- **unlimited** call attempts...
- with **unlimited** successful connections...
- and are allowed **1** minutes of total call time.

This restriction resets every **week** on **Tuesday**.

✓ Active on:





 Sites	<b>3</b>
 Terminal Groups	<b>8</b>
 Terminals	<b>12</b>
 Inmates	<b>23</b>

**No calls on Friday**



Su M T W Th F Sa

✓ Active on:

 Sites	<b>3</b>
 Terminal Groups	<b>8</b>
 Phone Numbers	<b>12</b>
 Inmates	<b>23</b>

# Card Search

Search

Search

Sort by


Alphabetical Descending





# Right Panel

**Escalation Level:** 0 1 2 3

Grievance Status

**Assigner** Joe Smith 

**Processor** -- Choose one -- 

**Status** Working 


Actions Taken to Resolve Grievance

**Response**

☐ Return to previous escalation level

**Reason for return**

**PIN** Call Settings Visit Settings Voice Bio

**PIN Settings** 

**PIN Number** Required

Min. Length 4; Max. 20

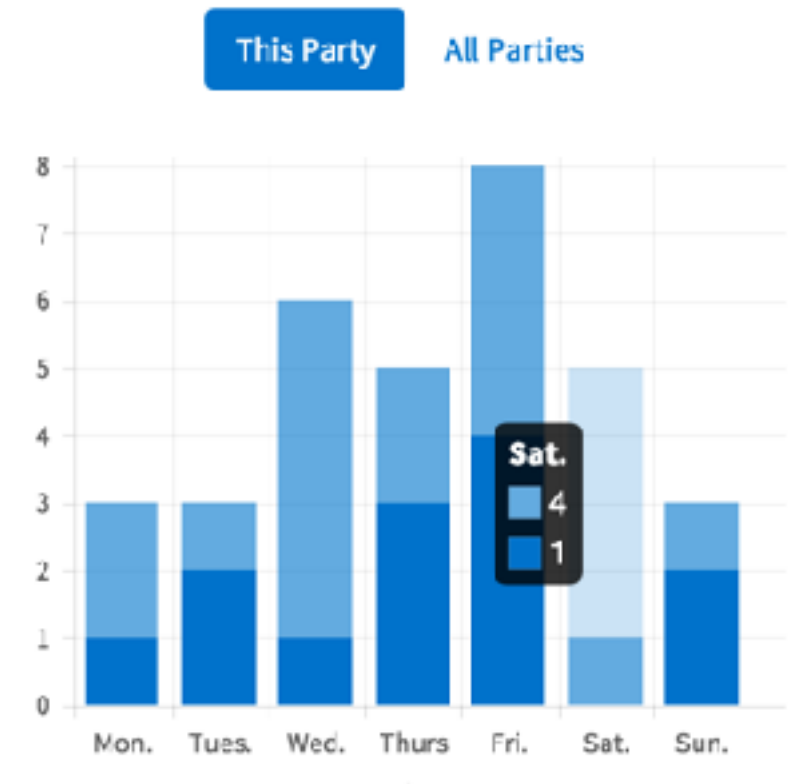
**PIN Generation Length**

Generate

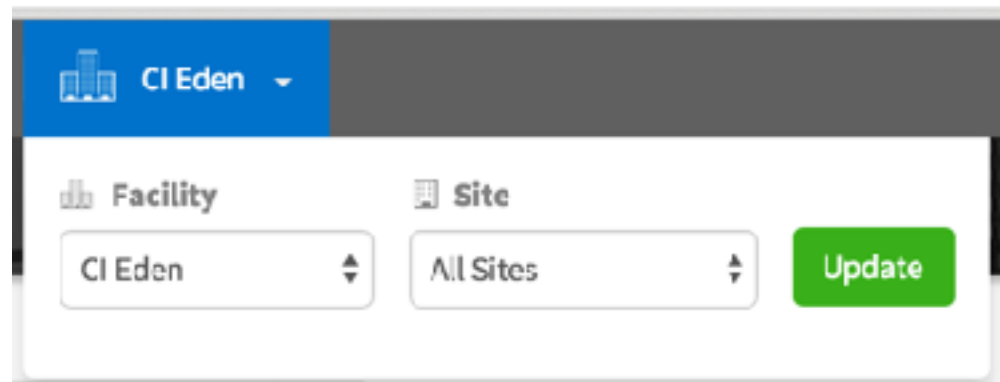
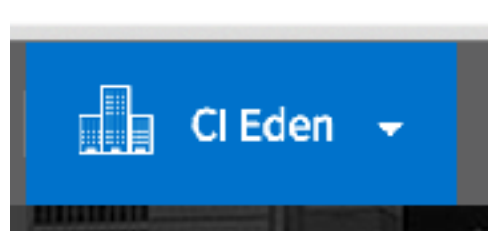
**PIN Append Length**

Append

# Charts



# Context Switcher



# Details Sidebar

# Dropdown with Summary

1 Free Call per Month

Inmates are allowed to make **all call types** and are limited to:

- **unlimited** call attempts...
- with **1** successful connections...
- and are allowed **60** minutes of total call time.

This restriction resets every **3 days**.

None selected  
✓ 1 Free Call per Month  
2 hours/month  
Excessive Use

Inmates are allowed to make **all call types** and are limited to:

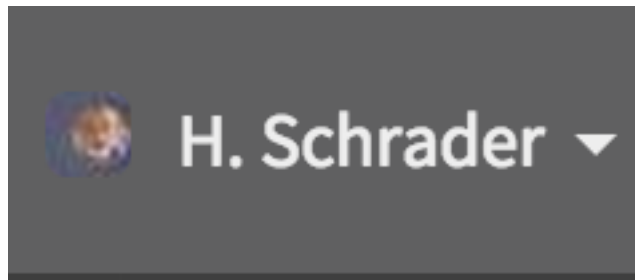
- **unlimited** call attempts...
- with **1** successful connections...
- and are allowed **60** minutes of total call time.

This restriction resets every **3 days**.

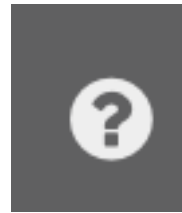
# Entity List



# User Profile



# Help



# Notifications

 Password changes can take up to 30 minutes to take effect.




 Please correct the errors in the form before saving.



 CDR could not be downloaded **3**



 We were unable to save the changes. Please try again later.



 Changes saved.

# Page Header



**BLOCKED NUMBERS**

 Add Blocked Number

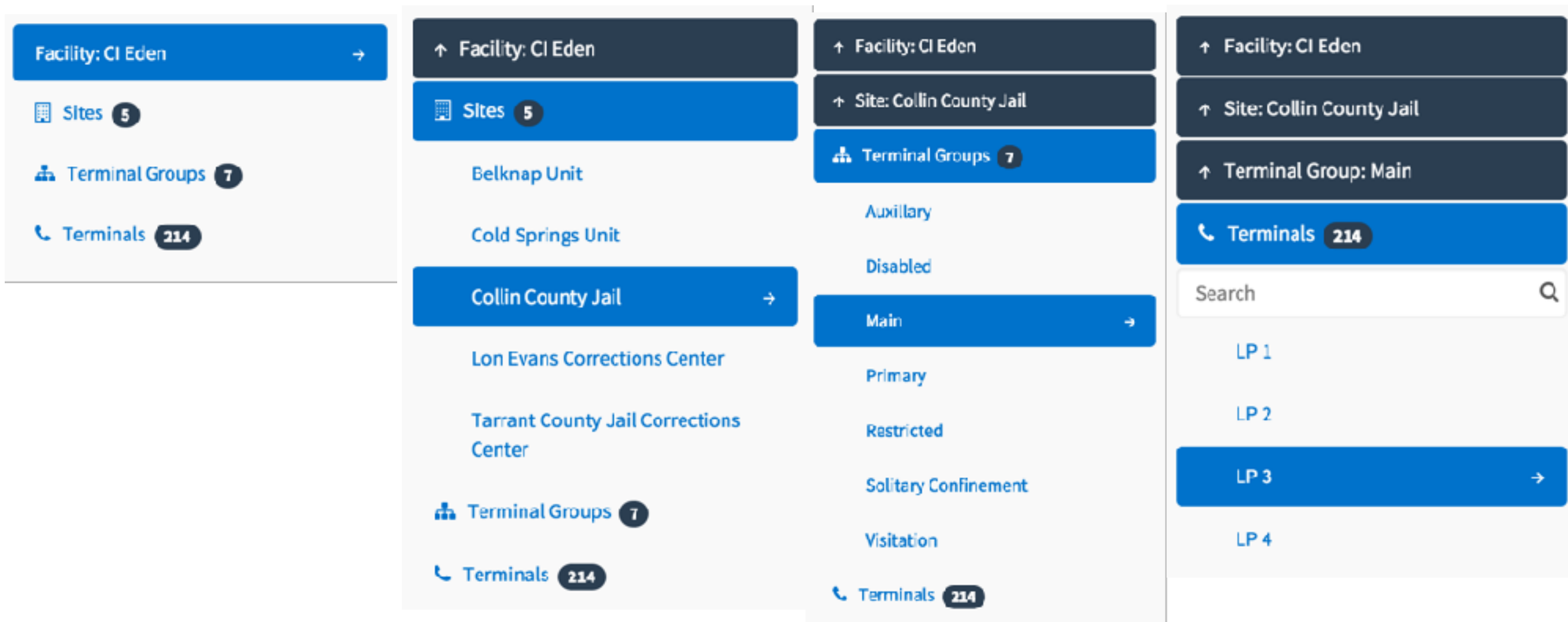


**BLOCK PHONE NUMBER**

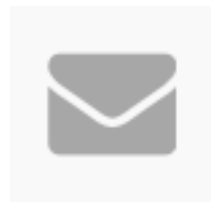
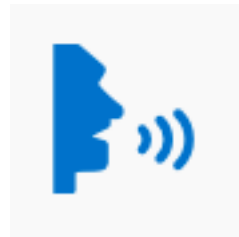
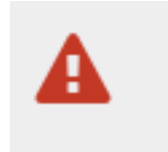
Cancel

 Save

# Hierarchical Navigation



# Icons



# Icon with Tooltip

☒ Always Require Approval 

☐ Approval Not Required

☐ First Time Only

All visits requested by visitors must be approved by a facility admin before the visitation occurs.

Other Party

Get Location

(269) 217-3997



Private



# Images





# Inline Editing

Meredith Sanders

(833) 298-4560

Belknap Unit

 Edit

 Delete

Meredith Sanders

(833) 298-4560

Belknap Unit



Cancel

 Update

# Modal

DELETE PHONE NUMBER

You are about to delete the phone number (214) 555-9412.

This will remove the phone number settings for 1 facility, 5 sites, and 12 inmates.

Do you wish to delete this phone number?

Cancel

Yes, Delete Phone Number

FORWARD CALL TO

☒ Last forwarded recipient:  
Stella Cooley 214-123-4567

☐ Search for investigators:

☐ New name and phone number  

☐ Save name and number to call forward list

This call is currently being forwarded to:

Name	Phone Number	End Call Forward
Jason Kreis	555-231-8234	
Manli Manson	412-231-8234	

Cancel

Forward Call

ADD NOTE

Tracking #

First Name

Last Name

Share with  

All users

☐ Share with users assigned to <Security Template>

Available Users

A Sauce  
A Sauce Jr  
Aaron Bacher  
Ace Edwards

→

←

Selected Users

Notes

Cancel

Add Note

# Password Requirements

## Password Requirements:

- ☐ Between 8-12 characters.
- ☐ Cannot contain spaces
- ☐ Must have at least three of these characteristics:
  - English upper case letter
  - English lowercase letter
  - At least one number
  - At least one special character (such as ! \$ # % etc.)

## Password Requirements:

- ☒ Between 8-12 characters.
- ☒ Cannot contain spaces
- ☒ Must have at least three of these characteristics:
  - English upper case letter
  - English lowercase letter
  - At least one number
  - At least one special character (such as ! \$ # % etc.)

# Print




Print

Total: 1 sheet of paper

Cancel

Print

Destination

 EPSON\_WorkForce\_845

Change...

Pages

☒ All

☐ e.g. 1-5, 8, 11-13

Copies

1

+

-

Layout

Portrait

Color

Black and white

Options

☐ Two-sided

+ More settings

Print using system dialog... (⌘P)

Open PDF in Preview

Visit added to schedule

Remote Visit:	No
Inmate	Justin Canfield
Visitor	Bill Canfield
Relationship to Inmate	Wife
Additional Visitors:	Rita Canfield, 11-07-1968 Jonathan Knight, 01-08-1945
Terminal	1stFloor_W/Size 1
PIN	009234
Date:	Monday, February 2, 2015
Time:	8:40 a.m.
Duration:	120 min

http://localhost:9000/vs/inmate/Visages/visit/schedule/visit.html

1/1

# Revealing Checkbox



**Suspended**



**Suspended**

Until



MM/DD/YYYY



# Rounded Checkbox



**Active**



**Active**

# Inheritance Override



## Remote Call Forwarding Detection (RCFD)

Enabled at: CI Eden. [Override.](#)



## Remote Call Forwarding Detection (RCFD)

[Remove override](#) and use setting from: CI Eden.

---

# Details Section

**Call Velocity Restriction Name** Required

**Description**

Character limit: 255

*Last modified 9/17/2014 at 12:03PM by jvalentine. [View change history →](#)*



# Collapsing Section

Visitor Details

^

First name

Required

Last name

Required









Username (Email)


Visitor Details

^

# Table

<input type="checkbox"/>	Last Name ▾	First Name	ID	Status	Suspended	Site	Release Date
<input type="checkbox"/>	Canfield	Justin	087456710	Active		Kellway	1/31/2017
<input type="checkbox"/>	Emerson	Fittipaldi	125236178	Active		Kellway National High Security	5/8/2059

<input type="checkbox"/>	Type	Inmate (ID) ▾	Other Party	Start Time	Duration	Notes	Flag
<input type="checkbox"/>		Jonathan Smith (123456789)	(269) 217-3997  	12-1-2014 16:02	12:03		
<input type="checkbox"/>		Jonathan Smith (123456789)	Jennifer Smith 	12-1-2014 16:02	12:03		

Start Time:	12-1-2013 16:02
End Time:	12-1-2013 17:23 1hr 21 min. duration
BNA Info:	<b>Sarah McCaulkin</b> 40510 Franker Street San Francisco, CA 95912 <i>Last verified: 10-24-2014 10:37:01</i>
 Covert Alert:	Det. Hank Schrader, Capt. Albert Wesker, Det. Jill Valentine.

# Column Sort

By User ▼
Jill Valentine
Jill Valentine

# Column Filter


<input type="checkbox"/>	Action ▼
<input type="checkbox"/>	View CDR

<input type="checkbox"/>	Action ▼	Call From
<input type="checkbox"/>	View CDR	
<input type="checkbox"/>	Image View	

☐ Select All Actions  
☐ Add Tag  
☐ Delete Tag  
☐ Terminated Call  
☐ View CDR  
☐ All Recording Access Actions  
☐ Download  
☐ Playback  
☐ Monitor

CancelApply Filter

# Add Row

<b>Full name</b>	<b>Date of Birth </b>
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>
<a href="#"> Add Additional Visitor</a>	

<b>Full name</b>	<b>Date of Birth </b>
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>
<input type="text"/>	<input type="text"/>
<a href="#"> Add Additional Visitor</a>	

# Tabs

PIN

Call Settings

Visit Settings

Voice Bio

PIN Settings

PIN Number

Required

Ex: 328491239

Min. Length 4; Max. 20



PIN Generation Length

Generate









PIN Append Length










Append

# Tags









 Tag  Public

 Public

-  Heisenberg 
-  Blue Meth 
-  Cartel Case: 84883821 
-  This is a very very very lo... 

- 
-  Heisenberg 
  -  Blue Meth 
  -  Cartel Case: 84883821 
  -  This is a very very very lo... 

Search by popular tags

-  Heisenberg 
-  Blue Meth 
-  Cartel Case: 84883821 
-  This is a very very very lo... 

# Activity Timeline

Inmate Activity: [All activity \(6\)](#) [Expand all](#)

Upcoming

- Visit with Sarah McCaulkin • in 3 days

Today

- Call to (505) 842-5662 • 1 hour ago
- Call to (940) 394-2591 • 11 hours ago
- Visit with Sarah McCaulkin • 12 hours ago
- Visit with James M. McGill • 13 hours ago
- Unsuspended • 13 hours ago

Call to (940) 394-2591 • 11 hours ago

**Start time:** 12/1/2013 16:02  
**End time:** 12/1/2013 16:23 • 21 min. duration  
**BNA info:** Sarah McCaulkin  
40510 Franker Street  
San Francisco, CA 95912

[View full call details](#) →

Flagged for 3-way call  
 Covert alert sent for **Det. Hank Schrader**  
 Note added by: **credfield** • Added on 9-7-2014 at 12:59 p.m.

Heisenberg ✕ Blue Meth ✕ Cartel Cases: 84883821 ✕

This is a very very very lo... ✕



# Validation Alert

**Required Field\***

Required field

 Field is required

---

# Visit Summary

3:00 p.m.  
Remote  
30 min. visit



Visitor: **Saul Goodman**  
Email: saul@bettercallme.com



Inmate: **Mike Ehrmantraut**  
ID: 26234523455  
Terminal: HU09-A4-15 ▼

In Progress  
[View now →](#)

# Wizard

Visit Type

Inmate

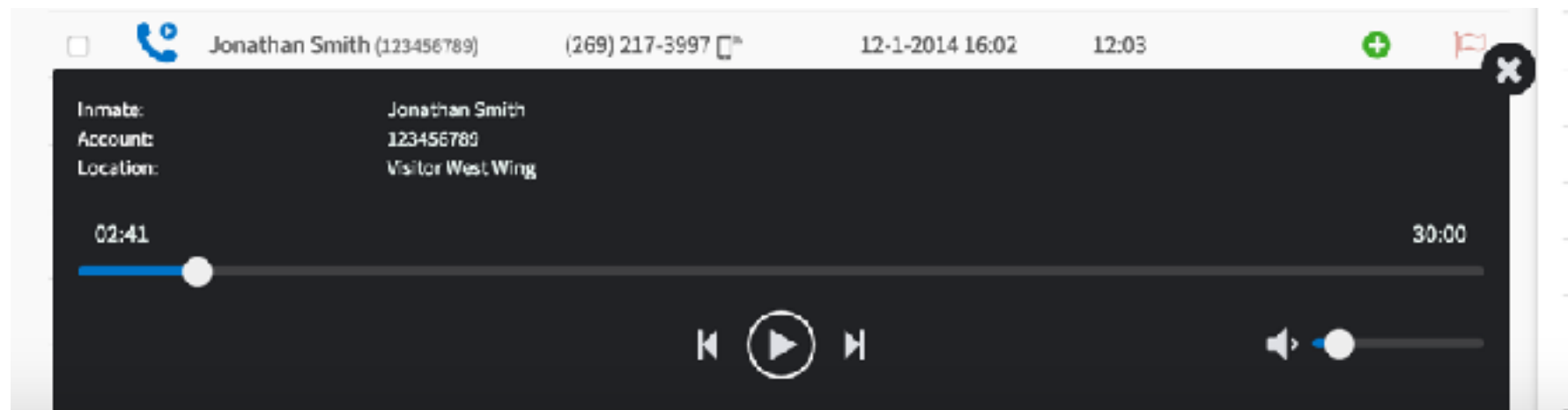
Visitor

Visitor Details

Date & Time

Confirm

# Audio Player



# Video Player

