SE 216 – SOFTWARE PROJECT MANAGEMENT
STAKEHOLDERS DOCUMENT

PROJECT NAME: E-VET GROUP7 SECTION3
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#	STAKEHOLDER	DESCRIPTION
	ANIMALS	Animals which need to be treated and monitored. IMPACT OF PROJECT SUCCESS: The pets will be analyzed better and better conditions will be provided for them. IMPACT OF PROJECT FAILURE:Contributing the needs and good conditions for the pets will be difficult to provide.
	VETERINARIANS	People who are qualified to treat diseases of animals.Also people who record the information about animal's needs and progresses. IMPACT OF PROJECT SUCCESS:Veterinarians will gain benefits such as money and reputation. IMPACT OF PROJECT FAILURE:Veterinarians will lose reputation and money.
	PET OWNERS	People who create the account of their pets and contact with the veterinarians to be able to see and give the informations about their pet's conditions. IMPACT OF PROJECT SUCCESS: Will not have to remember previous medication details of their pets and save time with online appointment. IMPACT OF PROJECT FAILURE:Monitoring the pets will be more difficult fort he pet owners.Pet owners will have to spend more time on their pet's needs to be handled.

	IT STAFF	People who monitor and maintain the computer systems and networks of the system,also diagnoses hardware and software issues, as well as resolving technological and device issues on the app or website. IMPACT OF PROJECT SUCCESS:They will gain benefits such as money and reputation. IMPACT OF PROJECT FAILURE:IT Staff will lose reputation.They will need to spend more time on the work .
	CUSTOMER SERVICE	A service representative supports customers by providing helpful information, answering questions, and responding to complaints. IMPACT OF PROJECT SUCCESS:They will gain better relations with the users and it will make users more comfortable to use the app.They will gain money . IMPACT OF PROJECT FAILURE:The relations between customer service and the users will might be cut off..