



Nadi Dida

CONTACT ME

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EDUCATION

Course Studied

**Student at UBT-Higher education
Institution Computer Science major**

2023

English Studies

**London Eye - English language
academy, graduated with C1
language skills**

2017 - 2022

SKILLS

- Fluent in English, Albanian, and Turkish
- Customer Relationship Handling
- Sales experience
- Management experience
- Organizational & Multitasking Skills
- Inventory Management
- Cleanliness & Organization

WORK EXPERIENCE

In charge of communications

Ari Group in Prizren

2019-2023

From my teenage years onward, I have been actively involved in my uncle's family business, which holds the exclusive license for distributing KODAK products in our country. Initially contributing on a smaller scale, I progressively gained hands-on experience in managing the technical and operational aspects of nationwide distribution. Over the years, my role expanded significantly, and I became a crucial link in facilitating communication between KODAK bases in England and Germany, ensuring seamless coordination and alignment with their operational standards.

In addition to liaising with KODAK's international offices, I also played a key role in customer relations, effectively addressing the needs of clients across the Balkans. My responsibilities included managing technical orders, overseeing inventory organization, and assisting with the implementation and troubleshooting of advanced technical systems within the business. These experiences not only enhanced my technical expertise, but also honed my communication and problem-solving skills, enabling me to navigate the complexities of a dynamic, multinational environment.

XL Bar

2022

At XL Bar, I worked closely with bartenders and the floor team to support smooth and efficient operations during high-traffic service hours. My duties included restocking beverages and supplies, maintaining a clean and organized work environment, preparing basic ingredients, and responding quickly to the team's needs throughout the night.

This role gave me firsthand experience in the fast-paced nightlife and hospitality sector, enhancing my time management, teamwork, and adaptability under pressure.

Doku Fest in Prizren

2023

During the latest edition of the well-known Balkan film and music festival DokuFest, I worked as a hospitality assistant for the event's featured performers and high-profile guests. My role involved providing personalized support and managing logistical details to ensure the comfort and satisfaction of artists throughout the event.

I assisted in coordinating accommodations, organizing backstage access, and responding to the requests of performers and VIP attendees with professionalism and discretion. This position strengthened my skills in interpersonal communication, hospitality, and event organization in a high-pressure, time-sensitive environment.

REFERENCES

Arim Dida

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Jeta Veseli

Doku Fest / Head of Hospitality

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