



ARDIOLA BYTYQI

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EDUCATION

**BA Computer and
Information Sciences**
University for Business and Technology
2022 - Present

Natural sciences
Gjon Buzuku
2019-2022

SKILLS

- Customer Service & Communication
- Food & Beverage Service
- Retail Sales & POS Operation
- Housekeeping & Sanitation
- Visual & Hands-on Learning
- Team Collaboration & Group Work
- Problem-Solving

LANGUAGE

Albanian – Native
Turkish – Advanced (C1)
English – Advanced (C1)
German – Beginner (A1)

About Me

Motivated and adaptable individual with strong experience in customer service, hospitality, and retail. Known for excellent communication skills, a hands-on learning style, and a positive, team-oriented attitude. Eager to contribute to dynamic work environments and continuously grow both personally and professionally.

WORK EXPERIENCE

Jun 2024 – Sep 2024

Wet n Wild

Retail Sales Assistant

- Assisted customers with purchases and inquiries
- Operated the cash register and handled transactions
- Maintained cleanliness and organization in the store

Jun 2024 – Sep 2024

Adventurer Oceanfront Inn

Hotel Housekeeping

- Cleaned and sanitized rooms and common areas
- Managed cleaning supplies and adhered to safety protocols
- Supported guests with needs to enhance their stay

Jun 2022 – Sep 2022

River Hill

Server

- Greeted and seated guests
- Took food and drink orders and handled billing
- Ensured customer satisfaction and table cleanliness

Jun 2022 – Aug 2022

M Burger

Waitress

- Greeted and served customers
- Took orders and delivered food and beverages
- Maintained a positive guest experience