

# Account Statement



Pro Xtra Credit Card



**Customer Service:**  
homedepot.com/mycrrc



**Account Inquiries:**  
1-800-685-6691 (TTY: 711) Fax 1-800-266-7308

Commercial Account  
MADEWELL HOLMES

**Account Number:** xxxx xxxx xxxx 5039

## Summary of Account Activity

Previous Balance	\$1,579.96
Payments	-\$520.00
Credits	-\$0.00
Purchases	+\$0.00
Debits	+\$0.00
<b>FINANCE CHARGES</b>	<b>+\$23.13</b>
Late Fees	+\$0.00
<b>New Balance</b>	<b>\$1,083.09</b>

Send Notice of Billing Errors and Customer Service Inquiries to:  
HOME DEPOT CREDIT SERVICES  
PO Box 790345, St. Louis, MO 63179-0345

## Payment Information

Current Due		\$91.00
Past Due Amount	+	\$0.00
Minimum Payment Due	=	\$91.00
<b>Payment Due Date</b>		<b>05/07/25</b>
Amount to pay to avoid incurring finance charges		\$1,083.09

Credit Limit	\$1,600
Credit Available	\$516
Closing Date	04/11/25
Next Closing Date	05/12/25
Days in Billing Period	30



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**RELOADABLE CARD**

**3 Cards – 1 Account**

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**Visit your local The Home Depot® store.**



**RELOADABLE**  
Redeem and Reload  
In Store and Online



**Account maintenance request:** If you have not already done so, please have your online users log into your account online at homedepot.com/mycrrc to validate that we have the correct user information. Your online users will be prompted to validate this information immediately upon login. Make sure the Full Name and Date of Birth is correct before submitting this information. Thank you for your prompt attention to this matter.

## TRANSACTIONS

Trans Date	Location/Description	Reference #	Amount
<b>PAYMENTS, CREDITS, FEES AND ADJUSTMENTS</b>			
03/19	ONLINE PAYMENT DEERFIELD IL	P9194002EEHRMFDNG	\$ 260.00-

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION

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CL 6

This Account is Issued by Citibank, N.A.

↓ Please detach and return lower portion with your payment to ensure proper credit. Retain upper portion for your records. ↓



P.O. Box 790411  
St. Louis, MO 63179

Your Account Number is xxxx xxxx xxxx 5039

<b>Payment Due Date</b>	<b>May 7, 2025</b>
<b>New Balance</b>	<b>\$1,083.09</b>
<b>Past Due Amount</b>	<b>\$0.00</b>
<b>Minimum Payment Due</b>	<b>\$91.00</b>

**Amount Enclosed: \$**

Please see reverse side to change your address.  
**Make Checks Payable to ▼**

HOME DEPOT CREDIT SERVICES  
DEPT. xx - xxxxxx5039  
PO BOX 9001030  
LOUISVILLE, KY 40290-1030

**Statement Enclosed**

MADEWELL HOLMES  
ACCOUNTS PAYABLE  
11722 NEWBURY RD  
LOS ALAMITOS, CA 90720-4215

## Other Account and Payment Information

**WHEN YOUR PAYMENT WILL BE CREDITED:** For payments by regular mail, please allow 5-7 days for your payment to reach us. Payment must be received in proper form at our processing facility by 5 p.m. local time there to be credited as of that day. All payments received at the processing facility in proper form after that hour will be credited as of the following day. There may be a delay of up to 5 days in crediting a payment sent by mail if it is not in the proper form or is addressed to a location other than the address listed on the return envelope or on the front of the payment coupon, or, for courier or express mail payments, to the Express Mail address set forth in the Express Mail section.

**PROPER FORM** for payments sent by mail or courier.

**For a payment to be in proper form, you should:**

- **ENCLOSE** your check or money order. No cash, gift cards, or foreign currency please.
- **INCLUDE** the last four digits of your account number and name.

**COPY FEE.** We charge \$5 for each copy of a billing statement that dates back 3 months or more. We add the fee to a balance of our choosing. We reserve the right to add this fee to balances subject to a higher annual percentage rate. We waive the fee if your request for the copy relates to a billing error or disputed purchase.

### PAYMENT OTHER THAN BY MAIL:

- **Online Payments.** Go to the URL on Page 1 of your statement to make a payment. For security reasons, you may not be able to pay your entire New Balance the first time you make a payment online. The payment cutoff time for Online Bill Payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

- **Phone.** Call the phone number on Page 1 of your statement to make a payment. We may process your payment electronically after we verify your identity. There is no fee for this service. The payment cutoff time for Phone Payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.
- **Express Payments.** Send payment by courier or express mail to: Attn: THD Commercial Payment, 6716 Grade Lane, Building 9, Suite 910, Louisville, KY 40213. Payment must be received in proper form, at the proper address, by 5 p.m. Eastern time in order to be credited as of that day. All payments received in proper form, at the proper address, after 5 p.m. Eastern time will be credited as of the next day.
- **In-Store Payments.** For your added convenience, payments can be made at The Home Depot® stores, with no service fee. Any payment in proper form accepted in-store will be credited as of that day. However, credit availability may be subject to verification of funds.

**If you send an eligible check with this payment coupon you authorize us to complete your payment by electronic debit. If we do the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also the check will be destroyed.**

### REPORT A LOST, STOLEN OR NEVER RECEIVED CARD

**IMMEDIATELY:** Customer Service is available 24 hours a day, 7 days a week.

### CUSTOMER SERVICE WRITTEN INQUIRY ADDRESS:

Home Depot Credit Services, P.O. Box 790345, St. Louis, MO 63179

THD CRC EN JAN22

/A/- CL - 9196-1400-0002 - /B/- N - THDNEWAC - 010 - /C/- - 0 - 22 - /D/- P - B - 0 - Y - /E/- 0 - - - N - - 0 - /F/- 03/01/21 - 49 - March 12, 2025  
- /G/- 0 - - - T21B - /H/- - 0 - /I/- - - - 2103S

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## Easily manage your contact information

It's important we have your current contact information, so if anything changes (including your email or mailing address or phone number), please do one of the following to easily update your information:

- You can update your contact information by logging into your online account via the URL located in the Customer Service section on the front of your statement, or
- Call the Account Inquiries phone number located in the Customer Service section on the front of your statement

UP  
TO **25%\* OFF**  
Select Commercial Lighting



Scan  
now

\*Offer valid 4/3 – 5/7/2025. Available Online only.

**TRANSACTIONS** (cont.)

Trans Date	Location/Description	Reference #	Amount
03/31	ONLINE PAYMENT DEERFIELD IL	P9194002SEHRMK2WY	\$ 260.00-
04/11	FINANCE CHARGE		\$ 23.13

**FINANCE CHARGE SUMMARY**

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Annual Percentage Rate (APR)	Daily Periodic Rate	Balance Subject to Finance Charge	Finance Charge
PURCHASES				
REGULAR REVOLVING CREDIT PLAN	21.99%	0.06024%	\$1,280.04	\$23.13

**PURCHASE HISTORY**

Year to Date	\$279.77
Life to Date	\$25,130.00






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