

Account Statement

Commercial Account
MADEWELL HOLMES



Pro Xtra Credit Card



Customer Service:

homedepot.com/mycrc



Account Inquiries:

1-800-685-6691 (TTY: 711) Fax 1-800-266-7308

Account Number: xxxx xxxx xxxx 5039

Summary of Account Activity

Previous Balance	\$1,511.34
Payments	-\$0.00
Credits	-\$0.00
Purchases	+\$0.00
Debits	+\$0.00
FINANCE CHARGES	+\$28.62
Late Fees	+\$40.00
New Balance	\$1,579.96

Send Notice of Billing Errors and Customer Service Inquiries to:
HOME DEPOT CREDIT SERVICES
PO Box 790345, St. Louis, MO 63179-0345

Payment Information

Current Due	\$132.00
Past Due Amount	+ \$126.00
Minimum Payment Due	= \$258.00
Payment Due Date	04/07/25
Amount to pay to avoid incurring finance charges	\$1,579.96
Credit Limit	\$1,600
Credit Available	\$20
Closing Date	03/12/25
Next Closing Date	04/11/25
Days in Billing Period	31

Rent the Trucks You Need to Complete Your Job



- Transport your supplies or equipment with our trucks to get the job done
- Unlimited mileage with a 3,000 lb. load capacity
- Starting at \$19

Scan for vehicles, pricing and availability.

Vehicle type, make, model and year may vary slightly by store. Rental trucks must be returned to the original store from which they were rented.



Your account is past due.

Please make at least your minimum payment within this billing period to avoid any additional fees that may apply. To make a payment, please visit us online. Not enrolled online? No problem. You can now use the "One-Time Payment" feature on the website at the top of this statement for an easy way to make your payment. If you are enrolled online, you can avoid missing payments by setting up AutoPay.

Also, you can stay on top of your account activity by setting up alerts. For further assistance with payments, AutoPay or alerts, you can call us using the toll free or TTY numbers listed at the top of this statement.

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Page 1 of 4

CL 6

This Account is Issued by Citibank, N.A.

↓ Please detach and return lower portion with your payment to ensure proper credit. Retain upper portion for your records. ↓



P.O. Box 790411
St. Louis, MO 63179

Your Account Number is xxxx xxxx xxxx 5039

Payment Due Date	April 7, 2025
New Balance	\$1,579.96
Past Due Amount†	\$126.00
Minimum Payment Due	\$258.00

Amount Enclosed: \$

†Past Due Amount is included in the Minimum Payment Due.
Please see reverse side to change your address.

Make Checks Payable to ▾

HOME DEPOT CREDIT SERVICES
DEPT. xx - xxxxx5039
PO BOX 9001030
LOUISVILLE, KY 40290-1030

MADEWELL HOLMES
ACCOUNTS PAYABLE
11722 NEWBURY RD
LOS ALAMITOS, CA 90720-4215

Other Account and Payment Information

WHEN YOUR PAYMENT WILL BE CREDITED: For payments by regular mail, please allow 5-7 days for your payment to reach us. Payment must be received in proper form at our processing facility by 5 p.m. local time there to be credited as of that day. All payments received at the processing facility in proper form after that hour will be credited as of the following day. There may be a delay of up to 5 days in crediting a payment sent by mail if it is not in the proper form or is addressed to a location other than the address listed on the return envelope or on the front of the payment coupon, or, for courier or express mail payments, to the Express Mail address set forth in the Express Mail section.

PROPER FORM for payments sent by mail or courier.

For a payment to be in proper form, you should:

- **ENCLOSE** your check or money order. No cash, gift cards, or foreign currency please.
- **INCLUDE** the last four digits of your account number and name.

COPY FEE. We charge \$5 for each copy of a billing statement that dates back 3 months or more. We add the fee to a balance of our choosing. We reserve the right to add this fee to balances subject to a higher annual percentage rate. We waive the fee if your request for the copy relates to a billing error or disputed purchase.

PAYMENT OTHER THAN BY MAIL:

- **Online Payments.** Go to the URL on Page 1 of your statement to make a payment. For security reasons, you may not be able to pay your entire New Balance the first time you make a payment online. The payment cutoff time for Online Bill Payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

• **Phone.** Call the phone number on Page 1 of your statement to make a payment. We may process your payment electronically after we verify your identity. There is no fee for this service. The payment cutoff time for Phone Payments is midnight Eastern time. This means that we will credit your account as of the calendar day, based on Eastern time, that we receive your payment request.

• **Express Payments.** Send payment by courier or express mail to: Attn: THD Commercial Payment, 6716 Grade Lane, Building 9, Suite 910, Louisville, KY 40213. Payment must be received in proper form, at the proper address, by 5 p.m. Eastern time in order to be credited as of that day. All payments received in proper form, at the proper address, after 5 p.m. Eastern time will be credited as of the next day.

• **In-Store Payments.** For your added convenience, payments can be made at The Home Depot® stores, with no service fee. Any payment in proper form accepted in-store will be credited as of that day. However, credit availability may be subject to verification of funds.

If you send an eligible check with this payment coupon you authorize us to complete your payment by electronic debit. If we do the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also the check will be destroyed.

REPORT A LOST, STOLEN OR NEVER RECEIVED CARD

IMMEDIATELY: Customer Service is available 24 hours a day, 7 days a week.

CUSTOMER SERVICE WRITTEN INQUIRY ADDRESS:

Home Depot Credit Services, P.O. Box 790345, St. Louis, MO 63179

THD CRC EN JAN22

/A/- CL - 9196-1400-0002 - /B/- N - THDNEWAC - 010 - - /C/- - 0- D- 22 -/D/- P - B - 0 - Y -/E/- 1 - - - N - - 0 -/F/- 03/01/21 - 48 - February 9, 2025
-/G/- 0 - - - T21B -/H/- 0 - -/I/- - - - 2103S

Page 2 of 4

Easily manage your contact information

It's important we have your current contact information, so if anything changes (including your email or mailing address or phone number), please do one of the following to easily update your information:

- You can update your contact information by logging into your online account via the URL located in the Customer Service section on the front of your statement, or
- Call the Account Inquiries phone number located in the Customer Service section on the front of your statement

WE'RE HERE TO HELP

**NOW WITH DEDICATED PRO
CUSTOMER SUPPORT**

CALL US NOW ■ 1-833-HDAPRON
(432-7766)

Speak to a Virtual Associate Today
About Doors or Windows

Asociados disponibles para hablar
en español
Monday–Friday 9AM–9PM EST

**MILLWORK
VIRTUAL APRON**



Account Ending in 5039

Any contact related to fraud on your Pro Xtra Credit Card should be handled urgently. Citi Retail Services will never call or text you asking for the card number (even partial), or security code on the back of your card. Confirm communications claiming to be from Citi Retail Services by terminating any suspect interactions and calling us at the number on the back of your card.

Please note that if we received your payment by phone or online payment between 5 p.m. ET and midnight ET on the last day of your billing period, your payment will not be reflected until your next statement.

TRANSACTIONS

Trans Date	Location/Description	Reference #	Amount
PAYMENTS, CREDITS, FEES AND ADJUSTMENTS			
03/07	LATE FEE		\$ 40.00
03/12	FINANCE CHARGE		\$ 28.62

FINANCE CHARGE SUMMARY		Your Annual Percentage Rate (APR) is the annual interest rate on your account.		
Type of Balance	Annual Percentage Rate (APR)	Daily Periodic Rate	Balance Subject to Finance Charge	Finance Charge
PURCHASES				
REGULAR REVOLVING CREDIT PLAN	21.99%	0.06024%	\$1,532.82	\$28.62

PURCHASE HISTORY	
Year to Date	\$279.77
Life to Date	\$25,130.00

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