

# Michael Evans

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## INFORMATION TECHNOLOGY COMPETENCIES

**Systems:** Windows PC, Mac OS, Android, iOS

**Languages:** SQL/MySQL, HTML, CSS, Bootstrap, JavaScript, Angular, Python, Git, Java, Spring, Room

**Software:** MS Word/Excel/PowerPoint/Outlook/Teams, VMWare, VS Code, IntelliJ IDEA, Android Studio

## CERTIFICATIONS

- ITIL Foundations
- Blanchard SLII
- CompTIA Project+
- AWS Certified Cloud Practitioner
- WGU Front-End Developer
- WGU Back-End Developer

## EDUCATION

**Bachelor of Science in Software Engineering**

Anticipated: July 2025

*Western Governors University* | Salt Lake City, UT

- Relevant completed courses to date: Programming in Python, Data Management/SQL, Front-End Web Development, JavaScript Programming (Angular), Java Frameworks, Mobile Application Development, UI Design, and UX Design.

## PROFESSIONAL EXPERIENCE

**Regional Transportation Manager - Raymour and Flanigan Furniture/Mattresses** | Liverpool, NY      June 2020 - Present

- Analyze data using MS Excel to maximize travel lane usage and reduce the operating cost of the Transportation Department.
- Manage stakeholder expectations about changes in the transportation network; explain how the changes are helping to be better aligned with company goals.
- Use critical thinking skills to find new ways to deliver trailers when routes are delayed due to weather, staffing issues, or delayed loading.
- Communicate new dispatch and arrival times to ensure that all stakeholders understand the what and why behind the change.
- Coordinate with two different shift managers in the warehouse to ensure that we are supporting our internal customer's 24/7 requirements.

**Multiple Positions - Raymour and Flanigan Furniture/Mattresses** | Liverpool, NY

Feb 2012 - Present

**Positions held:** Distribution Associate, Distribution Lead, Transportation Supervisor, Distribution Manager

- Analyzed data using MS Excel to improve product picking and loading rates in order to support business goals.
- Communicated cross-departmentally to carry out trailer loading plans from the Transportation Department.
- Coordinated cross-departmentally to provide excellent customer service for all stakeholders by adjusting to new business environments.
- Built and fostered relationships within the entire footprint of Raymour and Flanigan.
- Trained and developed associates and leaders in several locations around the company.
- Active participant in the company's Safety Best Practice Team.
- Led a multiple shift Safety Improvement Team to improve the safety conditions of the warehouse.